



WARRANTY

PuraTech

Limited Warranty

PuraTech™ 30 & 55 EFFECTIVE FROM DATE OF PURCHASE

This Limited Warranty is issued and granted by PuraComposites Ltd ("PuraComposite™") and defines the sole and exclusive warranty for PuraTech™ 30 and PuraTech™ 55 cladding. Please read it carefully before purchasing, using or installing the product.

RESIDENTIAL 20 years	COMMERCIAL 10 years	REMEDY Replace or refund	CLAIMS sales@ puracomposite.com
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01 Warranty conditions

- 1.1 PuraComposites Ltd ("PuraComposite™") guarantees the Purchaser that, for the specified Warranty Period and under normal service conditions when installed in compliance with PuraComposite™'s installation and user instructions, PuraTech™ 30 and PuraTech™ 55 cladding shall not form cracks, splinters, delamination, rotting or structural damage caused by fungi, wood-eating insects or termite attack. The "Purchaser" is the owner of the property on which the product is installed.
- 1.2 **Warranty period.** The Warranty Period begins on the purchase date, subject to the Purchaser remaining the owner of the property. It is twenty (20) years for residential applications and ten (10) years for commercial or professional use, and applies to cladding: PuraTech™ 30 and PuraTech™ 55.
- 1.3 **Stain resistance.** PuraComposite™ guarantees that the products will resist permanent staining from food or beverage spillage of the kind normally encountered in residential use, subject to installation and maintenance in compliance with PuraComposite™'s written instructions.
- 1.4 **Fade resistance.** The products will not change colour by more than 5 ΔE (Hunter) units after 2000 h of artificial ageing with xenon-arc lamps in accordance with EN ISO 4892-2, Cycle 1, subject to installation and maintenance in compliance with PuraComposite™'s written instructions.
- 1.5 **Stain, fade, abrasion and scratch.** No material is stain-, fade- or scratch-proof. The products may be marked or damaged by prolonged UV exposure or by inappropriate loading, including high-heeled or spiked shoes, trolley castors, or furniture used without floor protection.
- 1.6 The warranty does not cover stains caused by the spilling or application of substances that are not properly and immediately cleaned with soap and water or a gentle household cleaner.
- 1.7 **Cancellation.** All warranties are cancelled where:

01 The products are not installed and maintained in compliance with PuraComposite™'s installation and maintenance instructions.

- 02 Abrasive compounds with an acidic or basic pH, strong solvents, oil-based paints or varnishes, oxidised metal parts, concrete or masonry products, or porous or water-bearing minerals are used on the products.
- 03 The products are in direct or indirect contact with extreme heat sources (over 100 °C).
- 04 The product surface is damaged, grooved, scratched or drilled.
- 05 Paints or other coatings are applied to the products.

- 1.8 **Maintenance prerequisite.** Compliance with PuraComposite™'s Maintenance Instructions is a prerequisite for any claim. The affected area must first be cleaned per the instructions; if it remains unsatisfactory it must be professionally cleaned at the Purchaser's expense; if still unsatisfactory, the Purchaser must contact PuraComposite™ (sales@puracomposite.com) with proof of the cleaning within 30 days.
- 1.9 PuraComposite™ installation instructions are available from your PuraComposite™ distributor or installer and at www.puracomposite.com.
- 1.10 In the event of a defect during the Warranty Period, where the product has been installed, used and maintained in compliance with the installation manual, PuraComposite™ will replace the non-compliant component in accordance with the claim procedure (Section 2).
- 1.11 **Sole and exclusive warranty.** This Limited Warranty is the sole and exclusive warranty PuraComposite™ grants for these products. No distributor, installer, reseller, agent or employee is authorised to change, extend or supplement it. All other warranties, express or implied — including merchantability and fitness for a particular purpose — are excluded to the fullest extent permitted by law and in no event extend beyond the Warranty Period. PuraComposite™ excludes accessory and consequential damage, and its liability shall not exceed the purchase price of the defective product after adjustment in accordance with the prorated schedule below.

02 Claim procedure

- 2.1 To file a claim, the Purchaser must send proof of purchase from an authorised PuraComposite™ distributor — showing the original purchase date and a quantity sufficient for the linear metres claimed — together with photographs or other proof of the defect. Claims must be received during the Warranty Period and no later than thirty (30) days after discovery of the defect.
- 2.2 Send claims to: PuraComposites Ltd, 20 Harcourt Street, Dublin, D02 H364 · sales@puracomposite.com.

03 General conditions, exclusions & limitations

- 3.1 The Purchaser's sole recourse, and PuraComposite™'s sole liability, for any claim relating to the products or to their sale, purchase, installation, use, storage, possession or maintenance, is the replacement of the defective products by PuraComposite™. PuraComposite™ is not responsible for costs of installing the replacement product or removing the defective product.

- 3.2 **Prorated schedule.** PuraComposite™'s obligation to replace is limited to the quantity (in linear metres) of defective product per the schedule below; at its sole discretion PuraComposite™ may instead reimburse the percentage of the original purchase price shown. This prorated schedule applies to the residential warranty. The commercial warranty is ten (10) years.

RESIDENTIAL APPLICATION

TIME SINCE PURCHASE	REFUND
0–10 years	100%
11–12 years	80%
13–14 years	60%
15–16 years	40%
17–18 years	20%
19–20 years	10%

- 3.3 The installation, removal and re-installation costs of the Purchaser are not covered.
- 3.4 PuraComposite™ shall not be liable for, and does not guarantee against, any condition related in whole or in part to:
- 01 Poor installation of the products.
 - 02 Non-compliance with PuraComposite™'s installation instructions.
 - 03 Non-compliance with applicable construction rules, including but not limited to an unsuitable structural support, fastener, ventilation or spacing.
 - 04 Abnormal use of the products, or any application not recommended or authorised by the PuraComposite™ installation manual, applicable laws or construction rules.
 - 05 Displacement, deformation, collapse or compression of the floor, wall or support structure on which the products are installed.
 - 06 Force majeure (including but not limited to flood, hurricane, tornado, wind, earthquake, thunder or hail).
 - 07 Tarnishing, or the appearance of dots or stains, caused wholly or partly by mould, fungal proliferation, organic materials, metal oxides or particles (including fastening-clip corrosion), dust, atmospheric or environmental pollutants, or foreign substances such as grease, oil or chemical products (including those found in cleaners); and normal alteration such as efflorescence or gradual weathering of coloured surfaces.
 - 08 Damage resulting from an accident, a fire, or exposure to heat sources such as cooking devices or reflective surfaces.
 - 09 Application of paint, varnish, surface-treatment products or other chemical substances, including cleaning agents or pesticides.

- 10 Climate change, environmental conditions, static electricity or any cause beyond PuraComposite™'s control.
 - 11 Incorrect handling, maintenance or storage, or misuse or negligence, for which the Purchaser or any other party is responsible.
 - 12 Normal wear and tear, and pilling.
 - 13 Impacts by objects.
 - 14 The use of fastening clips or screws not provided or approved by PuraComposite™.
- 3.5 No warranty is given for clips or screws that are not PuraFix™ clips. Other fasteners, whether approved or not, benefit only from the warranty provided by the fastener manufacturer, which is the Purchaser's sole recourse for those items.

END OF WARRANTY TERMS
PURATECH™ 30 & 55 · REV. 2025