



WARRANTY

PuraPro

Limited Warranty

PuraPro™ EFFECTIVE FROM DATE OF ORIGINAL PURCHASE

Applies only to PuraPro™ products. Not applicable to other products or accessories. This document sets out the full terms, coverage period, remedies and restrictions of the manufacturer's limited warranty.

RESIDENTIAL 15 years	COMMERCIAL 10 years	REMEDY Prorated replace or refund	CLAIMS sales@puracomposite.com
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01 Limited warranty

- 1.1 PuraComposites Ltd (the "Company") warrants to the original purchaser (the "Purchaser") that, for a period of **fifteen (15) years** from the date of original purchase for a residential application, and **ten (10) years** from the date of original purchase for a commercial application, under normal use and service conditions, PuraComposites Ltd products shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay. If a Purchaser discovers a defect in the PuraComposites product within the warranty period, the Purchaser shall notify PuraComposites Ltd in writing at sales@puracomposite.com.
- 1.2 **Private use** refers to installation in a private residence.
- 1.3 **Public application** refers to all use cases except private residences.

02 General terms, special terms & restrictions

- 2.1 This warranty shall not cover, and PuraComposites Ltd shall not be responsible for, costs and expenses incurred with respect to the removal of defective PuraComposites products or the installation of replacement materials, including but not limited to labour and delivery. The foregoing remedies are the **sole and exclusive remedy for breach of any warranty**.
- 2.2 If PuraComposites Ltd determines the Purchaser's claim is valid, upon confirmation of the defect by an authorised PuraComposites Ltd representative, the Company's sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by the Purchaser for such defective item, as set out below (not including the cost of its initial installation or delivery).
- 2.3 **Warranty ratio.** If a valid warranty claim is made during the warranty period, the Purchaser's recovery is prorated as indicated below. Where PuraComposites Ltd provides replacement materials, it may elect to replace the percentage shown; where it refunds the purchase price, it may elect to refund the percentage shown.

RESIDENTIAL APPLICATION

TIME AFTER PURCHASE	RECOVERY
1–3 years	100%
3–6 years	80%
6–9 years	60%
9–12 years	40%
12–15 years	20%
> 15 years	0%

COMMERCIAL APPLICATION

TIME AFTER PURCHASE	RECOVERY
1–2 years	100%
2–4 years	80%
4–6 years	60%
6–8 years	40%
8–10 years	20%
> 10 years	0%

2.4 **Warranty transfer.** For residential applications, this warranty may be transferred **one (1) time**, within the five (5) year period beginning from the date of original purchase, to a subsequent buyer of the property upon which the products were originally installed. For commercial applications, this warranty is freely transferable to subsequent buyers of the property upon which the products were originally installed.

2.5 PuraComposites Ltd does not assume responsibility for product problems caused by any of the following:

- 01 Improper installation, or installation not in accordance with the PuraComposites installation guide — including but not limited to improper reserved size, gap size, drainage system, joist installation, or incorrect fittings.
- 02 Use beyond the product's scope of application, or failure to follow PuraComposites Ltd guidelines and comply with local building regulations.
- 03 Uncontrollable factors such as floods, hurricanes, earthquakes, lightning strikes, wars and similar events.
- 04 Application of surface treatments or other chemical substances, including but not limited to paints, stains, cleaners, coatings or pesticides.
- 05 Colour deviation, fading, spotting, staining or other discolouration, deformation, or small cracks caused by normal weathering, mould, mildew or other fungal growth, organic materials, or other environmental pollutants and foreign substances.
- 06 Defects caused by improper use, storage, loading or unloading of the product by the Purchaser, the transporter or any third party.
- 07 Fragmentation and damage caused by man-made or hard objects.
- 08 Claims made by a transferee or third parties beyond the terms permitted herein.
- 09 Any products that have not been paid for in full.
- 10 Ordinary wear and tear.

- 2.6 No person or entity is authorised by PuraComposites Ltd to make, and the Company shall not be bound by, any statement or representation as to the quality or performance of PuraComposites Ltd products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by PuraComposites Ltd and the Purchaser.

03 Legal terms

3.1 DISCLAIMER OF WARRANTIES

EXCEPT FOR THE EXPRESS WRITTEN WARRANTY CONTAINED HEREIN, PURACOMPOSITES LTD MAKES NO OTHER WARRANTIES, GUARANTEES OR INDEMNITIES, WHETHER EXPRESS OR IMPLIED, ARISING BY LAW, COURSE OF DEALING, USAGE OF TRADE, CUSTOM OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH OTHER WARRANTIES, GUARANTEES AND INDEMNITIES ARE HEREBY DISCLAIMED, OVERRIDDEN AND EXCLUDED FROM THIS TRANSACTION. UNDER NO CIRCUMSTANCES WILL PURACOMPOSITES LTD BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST SALES, LOSS OF GOODWILL, USE OF MONEY, USE OF GOODS, STOPPAGE OF WORK, OR IMPAIRMENT OF ASSETS), WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND PURACOMPOSITES LTD LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

The exclusion or limitation of incidental or consequential damages is not allowed in some nations, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from nation to nation. Consumers have legal rights under applicable national legislation governing the sale of consumer goods; this warranty does not affect those rights.

END OF WARRANTY TERMS
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