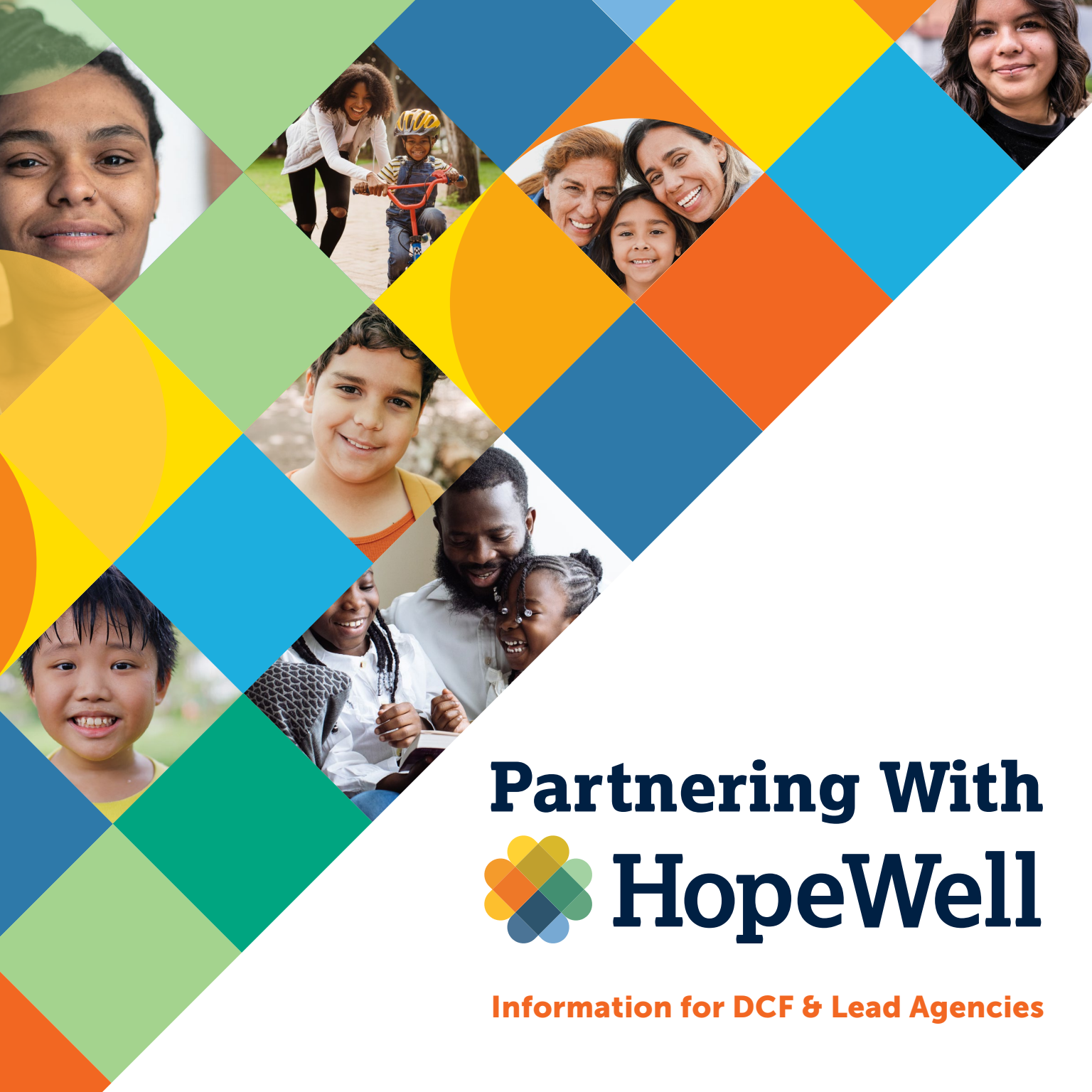




Partnering With HopeWell

Information for DCF & Lead Agencies

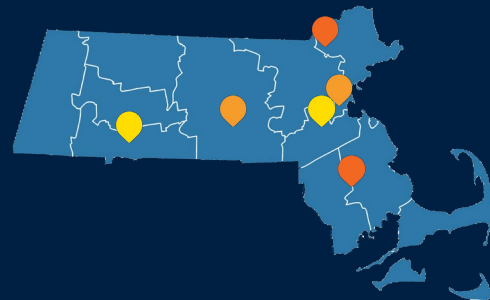
A leader in care

- * HopeWell has 60+ years of experience guiding us.
- * We are the largest provider of Comprehensive Foster Care in the state.
- * We are a leading provider of Support & Stabilization services — each year, we help more than 1,500 family members safely stay together, and we provide innovative new wraparound services to dozens of children and young adults.

We work statewide.

Our 6 offices serve all 14 Massachusetts counties. As a result:

- * We have partnerships with local resources in communities across the state. We leverage these connections to ensure youth and families' basic needs are met, so they can focus on achieving their goals — even after they exit our care.
- * We're adept at coordinating supports and sharing information with DCF and other service providers.



DCF Support & Stabilization service models we offer:

- ✓ Safe & Stable*
- ✓ Social Connections & Permanency Support*
- ✓ Comprehensive Services: *
Family / Intensive Family / Therapeutic /
Family Member With a Disability
- ✓ Therapeutic: Family / Youth
- ✓ Preparation Support
- ✓ Educational & Vocational Youth Support – Our RISE program provides personalized 1:1 literacy tutoring and educational support for K-3 students involved in the foster care system and their caregivers.
- ✓ Transition-Age Youth Support – We provide individualized case management and education/employment support to young people ages 16-22+ as they age out of foster care.

**With Motivational Interviewing*

Experience with specialized populations

HopeWell has significant experience and expertise providing support to people with diverse and intersecting identities, needs, and backgrounds.

In particular:

- * Linguistic diversity – We have staff members fluent in Spanish, Portuguese, and Haitian Creole. For all other languages, we partner with Trusted Translations for real-time virtual translation.
- * Transition-age youth (TAY) – We specialize in supporting young people's transition out of the foster care system as they launch into adulthood. This includes educational, employment, financial, housing, daily living, and mental or behavioral health support.
- * Children with additional developmental, educational, psychological, and/or medical needs
- * Adults with intellectual and developmental disabilities (IDD) – HopeWell's Adult Services programming has supported adults with disabilities for 40+ years, meaning our team is deeply skilled at recognizing and responding to the unique strengths and needs of young and parenting adults with IDD.
- * Families and youth experiencing housing instability and/or homelessness
- * LGBTQ+ families and youth
- * Multigenerational experiences with DCF and the child welfare system

As well as:

- * Families with a caregiver in substance use treatment or recovery
- * Young and/or first-time parents
- * Survivors of domestic violence
- * Commercial sexual exploitation of children (CSEC)
- * Families with various types of primary caregivers, such as grandparents or friends
- * Children requiring assistance (CRA)
- * Children, teens, and young adults of all ages

Strong staff, strong program models

- * We have a 24/7 statewide on-call system for emergencies and emergency referrals.
- * We are dedicated to our staff's growth and professional advancement — from paying for licensure fees, to providing assistance for student loans and tuition. We know a strong, well-supported workforce is crucial to help kids and families thrive.
- * Representation matters:
 - * Nearly 50% of HopeWell staff identify as people of color.
 - * 20% of our staff are bilingual.
 - * LGBTQ+ staff and staff with lived experience in foster care/the child welfare system work at every level of our organization.

Well-supported staff → Well-supported youth & families



Clinical capacity & expertise

We nurture community connections and work side-by-side with youth and caregivers. Together, we build on their abilities, skills, wisdom, and resources to help them set and meet goals that promote their safety, stability, and well-being.

We stay flexible and remove barriers for youth and families.

- * Timing – We offer extended hours when needed to accommodate youth and caregiver schedules.
- * Location – Services usually occur at home, where families are most comfortable. However, our goal is to "meet each person where they are," so our community-based services take place wherever is best for each person/family.

Motivational Interviewing is our clinical framework.

We believe that matching our practices to our values is essential to ensuring every child, youth, and family receives the personalized support and trusting relationships they need to heal and thrive.

- * At HopeWell, all Support & Stabilization staff are trained in basic, intermediate, and advanced Motivational Interviewing and receive ongoing supervision and support.
- * To best meet the needs of each person in our care, our team members are trained and coached in a variety of other trauma-informed and trauma-responsive approaches.



Even more reasons to partner with HopeWell



Unique, tailored programs

We're a leader in innovative programs, such as RISE and My First Place™. These programs are designed to meet the distinct needs of children and young adults at pivotal times in their lives, helping them reach their full potential.



Data-informed decisions

We're a learning organization! Our investment in tools, technology, and training means we're able to use data to make our approaches even more responsive to the real-time needs of children, youth, and families.



Systemwide change

We go beyond meeting immediate needs. We work to advance better practices, influence public policy, and shape common-sense solutions that raise the bar and move the entire child welfare system forward.



Youth leadership

We believe sharing power is key to solving child welfare's biggest challenges. Through Next Gen Leaders, we empower youth with lived experience to use their voices, insights, and expertise to drive change.

Connect with us

FOR GENERAL INFORMATION OR QUESTIONS

Email us

Sharla Randazzo, Senior Regional Director
srandazzo@hopewellinc.org

TO MAKE A REFERRAL

Scan the QR code on the right or go to hopewellinc.org/referrals

