

A Place of Help

CRYSTAL JUDSON FAMILY JUSTICE CENTER

2024 IMPACT REPORT

Mt. Rainier from Wildflowers Meadows of Paradise; Mt. Rainier National Park *Photographer: Alan Majchrowicz*

Dear Friends and Family,

Henry Ford once said, “Coming together is a beginning, staying together is progress, and working together is a success.” This was a man ahead of his time. Family Justice Centers embrace this philosophy and we are so fortunate to have the partners that we do who come together with us to do so much good for our community.

There are several partner agencies that we must recognize: Our Sisters’ House, who have joined with us on-site with two community advocates to serve our community as well as join with us to fund a full time advocate specializing in serving those clients experiencing intimate partner violence and substance use disorder. Another partner, Rebuilding Hope, has been instrumental in establishing a process and a network to support survivors while getting non-lethal strangulation exams at local medical facilities. We also partner with TacomaProbono, who provide civil legal services to our clients. Without these amazing partners, we would not be able to do what we do.

Partnerships and collaboration are the cornerstone of who we are and how we show up to support survivors. In 2024, we had 7 on-site partners and over 15 programs we collaborate with daily. We appreciate all of their partnerships and dedication.

We are looking forward as we move through 2025. This year, we will be establishing our 2026-2027 biennial budget. These are tough financial times, but we are hopeful to continue the financial support of the last 20 years. Speaking of 20 years, we will soon be celebrating that milestone and all those that have contributed to our success over the years.

CRAIG ROBERTS, DIRECTOR

CRYSTAL JUDSON FAMILY JUSTICE CENTER



FJC BBQ 2024

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Our Purpose

MISSION

Partnering with survivors to heal pasts and build futures.

VISION

To work in partnership with survivors, professionals, and community to break down barriers, advocate for equitable practices, which promote safety and access for ALL survivors and to create a haven where needs are met, children are protected, violence stops, families begin to heal and thrive and hope is realized.

PROGRAMS

Care is provided through 8 programs designed to support survivors and disrupt the power & control wheel:

- COMMUNITY ADVOCACY
- PROTECTION ORDER/ LEGAL
- DV HELPLINE
- SURVIVOR WELLBEING
- OUTREACH
- FINANCIAL SERVICES
- EMERGENCY STOP GAP CARE
- CRIMINAL JUSTICE SERVICES



"For the first time in years dealing with my situation, today **I felt heard**. Today I felt like my situation mattered and **I feel safer**. Thank you for hearing me."

Program Impacts

COMMUNITY ADVOCACY

1,913 Survivors

Met with trained advocates to develop safety plans, identify resources, and determine next steps. Additionally, **434** kids with their guardians were also cared for on-site.

2,274 Follow-ups made

With clients via phone and email to check on well-being and determine if we can provide additional assistance to help them move forward safely and thrive.

PROTECTION ORDER / LEGAL

194 DV Protection orders

Were filed on-site with advocate assistance and education including safety planning around the PO, guiding clients through the petition and declarations, reviewing court expectations, and coordinating hearings.

Over **2,000** discussions

Regarding DV education and safety planning around protection orders were held with clients.

DOMESTIC VIOLENCE HELPline

5,838 helpline calls

Were answered by our team of 7 community advocates.

*"Thanks to my advocate for creating a **safe & non-judgmental** space to voice my concerns."*

SURVIVOR WELLBEING

30 Support group sessions

Held to support survivors in all aspects of their healing journey. These ongoing supports include our own Empower support group, Money W!se financial literacy course, and the VOICES survivor advocacy network.

OUTREACH

1,000+ Community members attended **56** presentations

On topics of the dynamics of domestic violence, how to support loved ones, and vicarious trauma.

2,773 Outreach calls

Made to survivors from police reports and referred by partners: MultiCare's SUD Unit, the Child Advocacy Center, the Pierce County Prosecutors Office, & RSI S.A.N.E. Nurses.

FINANCIAL SERVICES

151 DSHS and DCS Cases

Supported by our once-weekly on-site Division of Child Support and DSHS agents helping survivors connect to benefits and navigate state resources.

EMERGENCY STOP GAP CARE

Over **1,300** care packages

Provided and tailored to survivor needs including food, transportation, menstrual products, toiletries, diapers/wipes/formula, and more. This program is sponsored by local grants and community donations essential for meeting survivors and their families' immediate needs.

CRIMINAL JUSTICE SERVICES

The Pierce County Prosecuting Attorney's Office and the Pierce County Sheriff's Department DV Units are located on-site as part of the Family Justice Center model to allow better collaboration on cases and make it easier for survivors to navigate law enforcement, judicial, and social service systems through warm hand-offs.

2,030 Criminal case survivors

Were supported by the Prosecutor's Victim Witness Advocates.

194 Case assignments

For the Sheriff's Department DV Unit for investigation and follow-up investigations for the Prosecutor's Office.

Survivor Demographics

GENDER IDENDITY

93% FEMALE

6% MALE

1% NON-BINARY

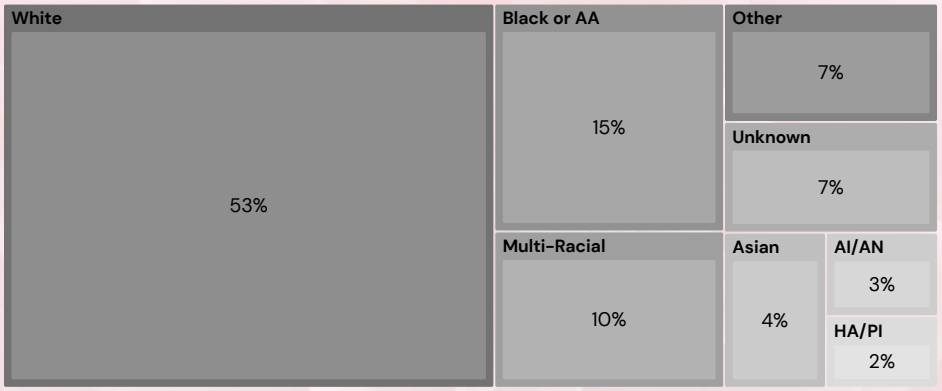
LOCATION

52% TACOMA

7% OUTISDE TACOMA & PIERCE COUNTY

41% GREATER PIERCE COUNTY

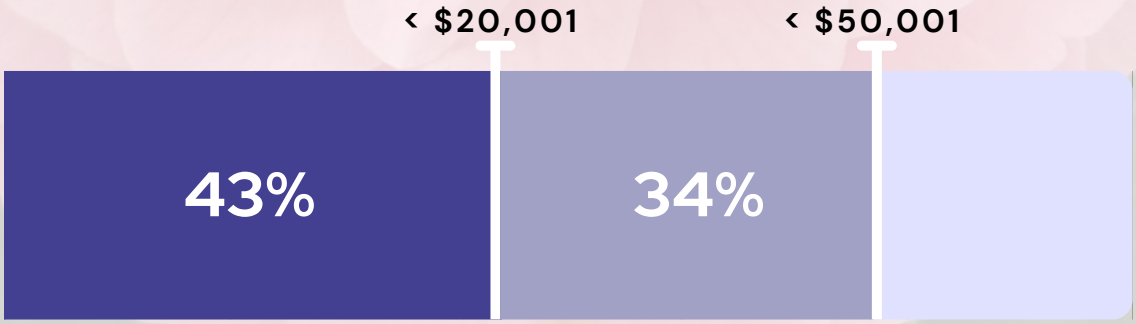
RACE



21% HISPANIC ETHNICITY

AA = African American, AI/AN = American Indian / Alaskan Native, HA/PI = Hawaiin / Pacific Islander

HOUSEHOLD INCOME



77% of survivors identified low-income households with 43% being very or extremely-low income.

(Income threshold guidelines provided by the Tacoma Housing Authority)

Our Partnerships

In 2024, the CJFJC opened **17** staff meetings to community partners and an average of **10** agencies were in attendance each meeting.

TACOMA PROBONO COMMUNITY LAWYERS

Providing survivors with family law and DVPO support since 2017, the TPB Family Safety Project has assisted **275** client referrals from the CJFJC, in 2024.

REBUILDING HOPE & RAPID SAVE INVESTIGATION NURSES

Supporting survivors of strangulation since 2022, Rebuilding Hope, RSI S.A.N.E. nurses, and the CJFJC have worked to provide comprehensive care including exams and follow up care. **Eighty-nine** survivors were supported through this partnership in 2024.

KINDRED SOULS FOUNDATION

Aiding with pet food and supplies, covering spay and neutering costs, and assisting with rehoming, KSF has cared for our clients and animal companions with the CJFJC since 2018.

INTERNS AND VOLUNTEERS

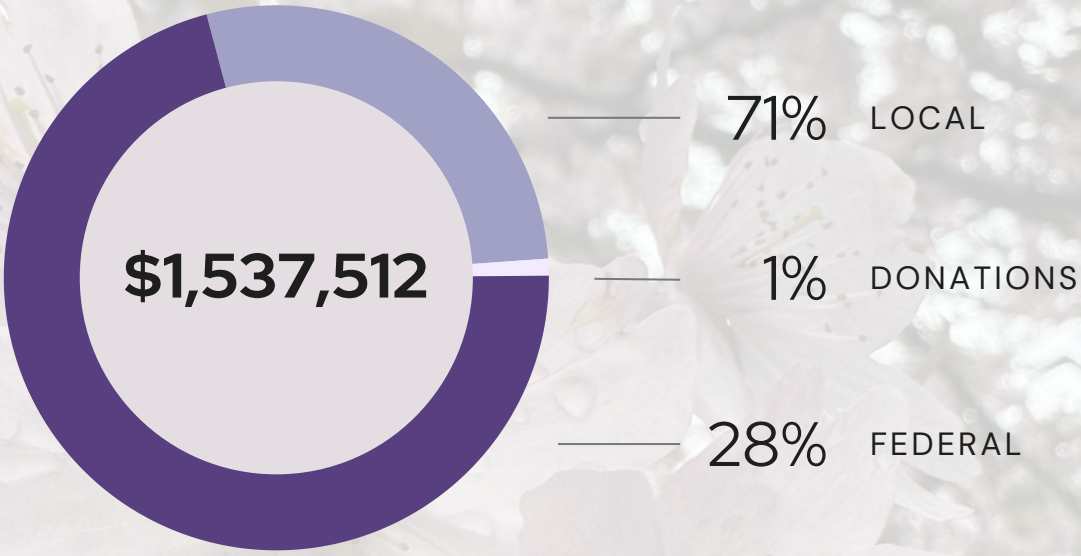
Contributed **over 2,000 hours** of service for clients by attending PO Court, answering HELPline calls, performing outreach, attending community events, and providing spiritual support.

*" I felt so lost before I came here. **I don't feel so alone** anymore and feel much **stronger** "*

2025 Financing

ANNUAL EXPENDITURES

BY FUNDING SOURCE



In 2024, the FJC provided **$148,400** to community based agencies that help and support survivors from a culturally relevant intersectional perspective & historical understanding of trauma and abuse.

KOREAN WOMEN'S ASSOCIATION

OUR SISTERS' HOUSE

*"The care has been excellent. I saw **care and kindness** from all. Thank you so much to all that make this work possible."*

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