

Hinds Hospice Annual Report

Summer
2024

HALO

Healing After a
Loss by Overdose

Volunteers

Making a Difference

Future Plans

Growing to Serve More Families

SINCE
1981
Hinds Hospice
Honoring the Journey

Message from the CEO

As we reflect on the past year, I am filled with profound gratitude and pride for the remarkable support and dedication shown by each of you. Your unwavering commitment to our mission has enabled us to provide compassionate care and support to countless families during some of their most challenging moments.

This year has been one of growth and resilience. Our dedicated team of healthcare professionals, volunteers, and staff have gone above and beyond to ensure that every patient and their family receives the highest quality of care, comfort, and dignity. Their tireless efforts and compassionate hearts have touched the lives of many, making a significant impact on our community.

Thanks to your generous contributions, we have been able to expand our services and reach more individuals in need. We launched several new initiatives, including a new bereavement support program to help those who lost a family member to an overdose. The HALO (Healing After Loss by Overdose) program in the Center for Grief and Healing is another example of expanding our mission to support the community. These programs have provided critical, emotional, and practical support to families, helping them navigate the complexities of end-of-life care with greater ease and understanding.

As we look ahead, we remain committed to our mission of providing compassionate end-of-life care. We will continue to innovate and adapt to meet the evolving needs of our community, always guided by the principles of dignity, respect, and compassion.

Your support has been instrumental in our success, and we are deeply grateful for your continued generosity and belief in our mission. Together, we can make a meaningful difference in the lives of those we serve.

Thank you for standing with us and for making our work possible.

With heartfelt gratitude,



Eric Klimes, MBA
CEO



“ Thanks to your generous contributions, we have been able to expand our services and reach more individuals in need. ”

Message from the Board Chair

Dear Friends and Supporters,

I hope this message finds you well. As the Chair of the Board of Directors Hinds Hospice, it is my privilege to share some updates and reflections on our work serving patients and families throughout Central California.

Our mission is to provide compassionate care and support during life’s most challenging times. This year, we have seen an incredible demand for our services, and thanks to your unwavering support, we have been able to meet this demand with grace and dedication. I’m so proud of our team, which works tirelessly to ensure that every patient receives the highest quality of care and that their families are supported every step of the way.

We have also focused on expanding our outreach and education programs to better serve our diverse community. Our workshops and support groups have provided much-needed resources and a sense of community to those navigating the difficult journey of end-of-life care. We are committed to continuing these efforts and to finding new ways to support our community.

I want to extend my deepest gratitude to our donors, volunteers, and community partners. Your generosity and dedication are the backbone of our organization. It is because of you that we can offer our services at no cost to those in need.

As we look ahead, we are excited about the future and the opportunities to further our mission. Together, we can ensure that every person in Central California has access to the compassionate care and support they deserve.

Thank you for being a part of our family and for helping us make a difference.

With gratitude,



John Bezmalinovic, Esq.
Hinds Hospice Chairman of the Board



2023-2024 Hinds Hospice Board of Directors

The Hinds Hospice Board of Directors is a diverse group of individuals who volunteer their time and expertise to further the Hinds Hospice mission. If you would like to learn more about volunteering to help guide Hinds Hospice, please call (559) 320-0308 or email funddevelopment@hindshospice.org.

- John Bezmalinovic, Board Chair
- Syl Bryan, MD
- Kristin Chaltraw-Lee
- Marie Gilbert, DNP, RN, CHSE
- Jennifer A. Henson
- Lily Hitchner, MD
- John Jaber
- Quentin P. Kinnison, PhD
- Stacy A. Manning, DNP, MSN, NP-C
- Lauren Nickerson
- Joe Morgan
- Jim Martin, 1943-2022, Honorary Board Member
- Sai Mouanoutoua
- Toni M. Porter, CPA, MST, AEP
- Tom Pedreira

“Thank you for being a part of our family and for helping us make a difference.”

Statement of Financial Position

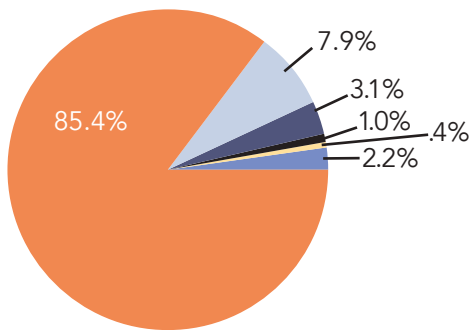
Statement of Functional Expenses For Fiscal Year 2023

(October 1, 2022-September 30, 2023)

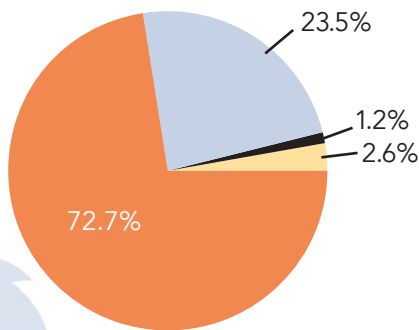
Total Current Assets	\$8,987,083	Current Liabilities	\$2,943,608
Property and Equipment, Net	\$5,048,377	Long-term Debt	\$1,767,128
Investment Securities	\$12,969,787	Unrestricted Net Assets	\$22,356,278
Other Assets	\$3,284,438	Restricted Net Assets	\$3,222,671
Net Assets	\$30,289,685	Total Liabilities and Net Assets	\$30,289,685
Number of Patients Served	1,845		
Days of Patient Care	120,770		
Charity Care	\$42,558		

Revenue, Support and Expenses For Fiscal Year 2023

(October 1, 2022-September 30, 2023)



Revenue and Support	\$29,779,281
Patient Revenues Net	85.4%
Donations, Memorials, and Special Events	7.9%
Investment Income	3.1%
Rental Income	1.0%
Thrift Store Revenue	0.4%
Other Operating Revenue	2.2%



Expenses	\$26,733,794
Patient Care	72.7%
General and Administration	23.5%
Fundraising	1.2%
Hospice Charitable Properties Inc.	2.6%

Hinds Hospice is a 501 (c) (3) charitable organization and operates on partial reimbursement from private health plans, and relies heavily on donations from its communities served and its Thrift Stores to meet existing needs. Hinds Hospice complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

While Hinds Hospice is not a religiously affiliated organization, we do support and encourage people to be fully human - body, mind, and spirit - in an integrated manner, regardless of whether the individual is religious or not. Hinds Hospice respects and supports all faiths, faith practices, and spiritual self-expression.

Hinds Hospice is committed to providing a work environment free of harassment, discrimination, retaliation, and disrespectful or other unprofessional conduct based on sex (including pregnancy, childbirth, breastfeeding or related medical conditions), race, religion (including religious dress and grooming practices), color, gender (including gender identity and gender expression), national origin (including language use restrictions and possession of a driver's license issued under Vehicle Code section 12801.9), ancestry, physical or mental disability, medical condition, genetic information, marital status, registered domestic partner status, age, sexual orientation, military and veteran status or any other basis protected by federal, state or local law or ordinance or regulation. It also prohibits discrimination, harassment, disrespectful or unprofessional conduct based on the perception that anyone has any of those characteristics, or is associated with a person who has or is perceived as having any of those characteristics.

Mission

The mission of Hinds Hospice is to uphold the dignity and ease the suffering of the terminally ill while supporting their loved ones and those who are grieving.

Values

We pursue excellence and act ethically, professionally, respectfully, compassionately, and with integrity.

Vision

We strive to be recognized as the premier provider of comprehensive, compassionate end-of-life care and specialized grief support services that are accessible to all.

Philosophy

Our philosophy is based on our sacred call to serve the physical, emotional, and spiritual needs of those who have a life-limiting illness and of those who are grieving.

Learn more about
Hinds Hospice at
www.HindsHospice.org
or make a gift at
www.LoveHinds.org



the Zachary Horton Story



HALO Healing After a Loss by Overdose

Over the past decade, California's Central Valley has experienced a devastating surge in deaths by drug overdose, profoundly impacting its communities.

This region, characterized by its agricultural landscape and economic challenges, has seen opioid misuse and fentanyl-related incidents escalate, exacerbating public health crises. The loss of lives, often among young adults, has strained local healthcare systems, overwhelmed social services, and left families in mourning.

In response, the Healing After a Loss by Overdose program (HALO) at Hinds Hospice is a newly established initiative designed to provide support and healing to individuals and families affected by the loss of a loved one due to an overdose.

The HALO program offers a compassionate environment where participants can share their experiences, find solace, and receive

professional guidance. HALO aims to address the unique challenges and emotional turmoil associated with such a profound loss, offering group therapy sessions, individual counseling, and various resources tailored to help survivors navigate their grief journey. By fostering a supportive community, Hinds Hospice's HALO program endeavors to bring hope and healing to those grappling with the devastating impact of overdose loss.

Jim and Lynn Horton's journey through the loss of their son, Zachary, is a poignant narrative of love, resilience, and the profound impact of support during grief. Their experience, marked by both the joy of raising their beloved son and the heartache of his substance abuse disorder and eventual overdose, is a testament to the complex emotions that accompany loss.

Lynn described Zachary, their only child, as a bright, compassionate

**“ It was obvious
that there was an
opportunity to
create a support
group specifically
for those grieving a
loss by addiction. ”**

-Jim Horton



young man with a generous spirit. Their memories of him paint a picture of a loving and lively individual deeply cherished by his parents. Jim fondly reminisces about the joy of being actively involved in Zachary's life, from coaching his sports teams to being his Cub Scout leader and martial arts instructor. For Jim, these experiences were not merely duties, but they were precious moments of connection and shared happiness.

Their journey took a difficult turn when Zachary was diagnosed with ADHD and later battled with depression. Despite his struggles, Zachary continued to excel academically and maintain a part-time job as a teenager, leading his parents to believe everything was under control. But behind the facade of success, Zachary was grappling with a hidden addiction to opioids.

The revelation of Zachary's substance abuse greatly impacted the Horton family. Despite their efforts to support him through treatment and recovery, the specter of relapse loomed. Tragically, their worst fears were realized when they received the devastating news of Zachary's passing due to an overdose at the age of 19.

In the midst of their sorrow, Jim and Lynn found the grief support groups at the Hinds Hospice Center for Grief and Healing. Jim recalls their first grief support group. "In our very first group, we met two other parents who were grieving a death related to an overdose. It really demonstrated how prevalent this issue is in our community. It was obvious that there was an opportunity to create a support group specifically for those grieving a loss by addiction."

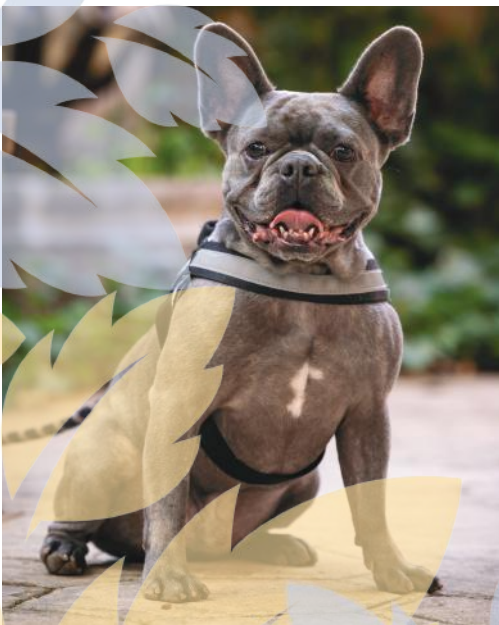
In the following months, the Hortons were instrumental in assisting the Center for Grief & Healing with developing the HALO program and seeing its successful launch. Through the sharing of a common experiences, the HALO program provides a safe space for families to express their pain and find understanding among others. The Hortons now offer hope to the newly bereaved by facilitating the HALO support groups.

Jim emphasizes the HALO program's invaluable role in their healing journey. Unlike well-meaning friends and family who urged them to return to a semblance of normalcy, the members

of their grief support group understood the impossibility of returning to their old lives. Instead, they focused on finding a “new normal,” a concept that acknowledges the irrevocable change brought on by loss and seeks to navigate life from this altered perspective.

Through the HALO program, Jim and Lynn found companionship in shared sorrow and solidarity in their quest for healing. Their participation in grief support groups became a cornerstone of the path to their “new normal,” providing them with a lifeline of understanding and compassion in their darkest hours. Jim expresses gratitude for the support they received, describing it as second only to the formation of the Zachary Horton Foundation in significance.

Their experience underscores the importance of community and empathy in navigating the difficult terrain of grief. While the pain of loss will never fully dissipate, the presence of understanding allies can offer comfort and strength, and the Hinds Hospice HALO program is there to help families along the journey. Together, the Hortons and the HALO program are truly a light in times of despair and darkness.



HALO program

Healing After a Loss by Overdose began in January 2024 as a lifeline for families in Central California facing the intense impact of drug overdose. The HALO program is specifically designed for families navigating the journey of grief associated with an overdose death. Recognizing the escalating occurrence of drug overdoses in the Central Valley, HALO is a beacon of solace. The program offers a variety of support services, offering a compassionate space for shared experiences and providing valuable tools to navigate the complexities of grief. For more information, please call Hinds Hospice, Center for Grief and Healing (559) 248-8579 or by email centerforgriefandhealing@hindshospice.org

To learn more about the HALO program, log on to:
www.hindshospice.org.

Details about the Zachary Horton Foundation can be found at www.zacharyhortonfoundation.org.

HALO

Healing After a Loss by Overdose

A Hinds Hospice
grief support program



ZACHARY HORTON
FOUNDATION

Connecting with families and communities struggling with addiction.

• EDUCATION • OUTREACH • SUPPORT • SCHOLARSHIPS



www.ZacharyHortonFoundation.org

A nonprofit foundation
breaking the stigma of addiction.

Our Services



Programs and services of Hinds Hospice

Our community support allows us to give a higher level of care and offer enhanced family support. Our goal at all times is to respect your wishes. The care we provide reflects a partnership between you, your family, and the Hinds Hospice team. We pride ourselves on our mission to ease suffering, and we are here to help care for the mind, body, and spirit of you and your loved ones as you navigate this journey together.



Patient care services

At Hinds Hospice, most patients are seen in their homes or in residential care facilities on any given day throughout Fresno, Madera, and Merced counties. Our hospice interdisciplinary care team includes nurses, home health aides, medical social workers, chaplains, medical directors, spiritual care providers, and counselors who assist with anticipatory grief. Volunteers visit patients where they live, making sure they are as comfortable as possible and providing respite for caregivers.



Hinds Hospice Home

The Hinds Hospice Home is staffed with registered nurses and hospice aides 24 hours a day, and at least two patient care staff members are on duty at all times. In addition to a full-time nursing staff, dietician and cook, the Hospice Home has a designated full-time social worker, and a chaplain is always on-call after hours.



Center for Grief & Healing

The Hinds Hospice Center for Grief & Healing is unique in that it serves not only hospice families but also the community at large with grief support services. The professional staff is available to meet with individuals and families to provide grief counseling. Licensed clinicians are specially trained in dealing with sudden and traumatic loss. The Center for Grief & Healing offers a variety of grief support groups serving both adults and children. The staff also provides workshops and training throughout our community on specific topics of grief and loss.



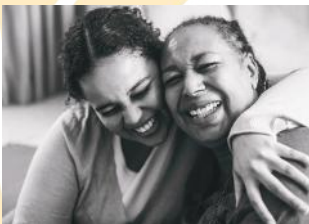
Angel Babies Perinatal Hospice and Bereavement Program

The sudden loss of a baby in pregnancy or the news of an unborn baby being diagnosed with a life-limiting condition is heartbreaking. As part of the Hinds Hospice Center for Grief & Healing, Angel Babies/Bebitos Angelitos offers a perinatal palliative care program for families facing this devastating loss. Our team connects at the time of diagnosis or loss, responding to offer support, resources, and comfort.



Hinds Kids Pediatric Program

Children require different care than adults. The Hinds Kids Pediatric Program provides seriously ill children comfort and quality of life as they navigate this journey. The Hinds Kids program offers families the support of hospice services while still allowing for curative care.



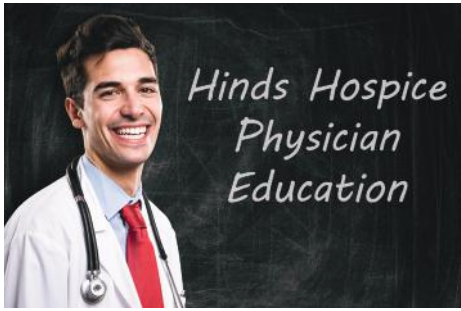
Prison Hospice

This program educates and trains inmates at area prisons to provide hospice care, and grief and loss support, for fellow inmates.



Thrift Stores

Hinds Hospice thrift stores provide discounted clothing, household items, and furniture to those in need in the communities we serve while helping sustain the agency's primary mission of care. These thrift stores are our way of giving back to the community but they also act to offset the costs of care that Hinds Hospice provides.



Physician and Medical Professional Education

In an effort to increase physician awareness of what hospice and palliative care can provide to patients and their families, Hinds Hospice provides specialized end-of-life care training locally to doctors, nurses, and residents from UC San Francisco Medical School, UC Davis, Fresno State, and Fresno City College.



Multicultural and Inclusive Outreach

With Central Valley's diverse population, we have developed a comprehensive program that strives to provide culturally sensitive services to patients and their families, who reflect the diversity of the communities we serve.



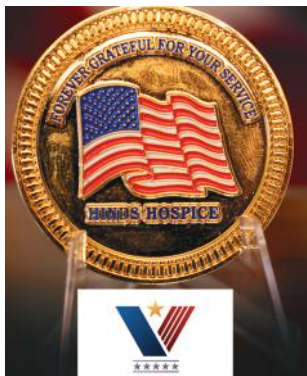
Global Outreach

Through our service and strong social conscience, we believe in sharing our hearts and experiences with those in the global community who have the greatest needs. Nancy Hinds is the interim president of Hospice Africa, and Hinds Hospice CEO Eric Klimes is a board member of Hospice Africa.



Volunteers

For families, trained patient volunteers provide respite time for caregivers and comfort to patients where they live. Their training, talents, and skills are matched to fit every family's unique needs. Hospice Home volunteers answer the door to visitors and handle incoming phone calls for staff, patients, and their families. They also perform light upkeep duties such as folding laundry, replenishing cookies and coffee, and talking with visiting family and friends. Volunteers also help at the Hinds Hospice Thrift Stores, assist with special events, and provide clerical support.



We Honor Veterans Program

Today, one in four dying Americans is a veteran. These men and women often carry experiences from their military service that present unique psychological and physical challenges at the end of life. Hinds Hospice has the skills needed to serve our veterans. Special staff and volunteer training programs have been established to accomplish that mission.

We Honor Veterans (WHV) is a program that provides resources and guidance to hospice professionals to help dying veterans have a more peaceful end-of-life experience. The program is a partnership between the National Hospice and Palliative Care Organization (NHPCO) and the Department of Veterans Affairs (VA). WHV's resources focus on compassionate listening, respectful inquiry, and grateful acknowledgment of military service.

LOSS Team

The LOSS Team, part of the Hinds Hospice Center for Grief & Healing, has been a crucial resource since its inception in 2019. The team provides immediate support to individuals impacted by a suicide loss. The team is made up of a clinician and a volunteer who respond to suicide losses in Fresno County, providing support and resources. These volunteers have also lost a loved one to suicide, and their supportive presence offers hope to the newly bereaved.



HALO Program

Healing After a Loss by Overdose (HALO) is a lifeline for families in Central California and is specifically designed for those navigating the journey of grief associated with an overdose death. Recognizing the escalating occurrence of drug overdoses in the Central Valley, HALO is a beacon of solace. The program offers a variety of support services, offering a compassionate space for shared experiences and providing valuable tools to navigate the complexities of grief.





Saying Goodbye to an Old Friend

In a poignant and heartwarming tale that unfolded within the walls of the Hinds Hospice Home, North Fork area rancher Thomas Ward found solace in fulfilling a final wish that transcended the bounds of human connections.

Mr. Ward spent 23 years raising his beloved horse, Firecracker, from a playful foal into a steadfast companion. As Mr. Ward's health declined, he began receiving the compassionate care of Hinds Hospice. It was during his stay at the Hospice Home that his friend, Stacy, expressed Mr. Ward's heartfelt desire to see his companion Firecracker one last time.

Stacy remarked that Mr. Ward was holding on, driven by a determination to reunite with his four-legged friend. The wish did not fall on deaf ears. Suzan Flammang, RN, the Inpatient Clinical Manager at Hinds Hospice, along with the dedicated team, rallied together to orchestrate the reunion that would define the closing chapter of Mr. Ward's life.

In an extraordinary display of camaraderie and devotion, Mr. Ward's friends undertook the challenge of trailering Firecracker and transporting him from his home in the foothills to the

Hospice Home in Fresno. As the day of the much-anticipated visit arrived, Mr. Ward's frail condition rendered him too delicate to be transported outside. Undeterred, the hospice team pondered a solution to make this poignant farewell a reality.

The answer lay in bringing Firecracker to Mr. Ward, who had been assigned the front bedroom at the Hospice Home, and was situated near the emergency exit. With the emergency doors pushed open, Firecracker, led by caring hands, walked to Mr. Ward's bedside.

As the horse approached, a silent understanding seemed to pass between them. With a quick sniff and a nuzzle, Firecracker recognized his longtime companion. Firecracker enjoyed a carrot and gentle nose kisses from Mr. Ward who basked in the soothing presence of his four-legged confidant for the last time.

In the hours that followed, Mr. Ward passed away peacefully. His final wish, a testament to the enduring power of love and connection, had been fulfilled. The staff at Hinds Hospice was proud to have facilitated the last moments shared between these devoted companions, and Firecracker now enjoys his new adopted home in North Fork.

Development – A message from Steve Weakland

As we reflect on the incredible work we do, I want to take a moment to share a personal story and express my deepest gratitude to everyone who makes our mission possible.

In November, my father-in-law, Michael Ford, embarked on his final journey with us. It was an emotional and profound experience for our family, and we were touched by the compassion and professionalism of our Hinds Hospice team. The care provided to him was not just medical but also deeply personal. The nurses, aides, staff and volunteers who attended to him did so with such kindness and respect, ensuring his comfort and dignity during his last days. Your dedication brought us immense peace during a very difficult time.

To the staff, words cannot fully capture my appreciation for your tireless efforts and unwavering commitment. You go above and beyond every day, offering not only your skills but also your hearts to our patients and their families. Your work is the embodiment of our values, and I am profoundly grateful for each and every one of you for caring for my beloved family members. Mike Ford's support of Hinds Hospice as a fundraising and board consultant and ambassador for over 20 years will be missed.

I also want to extend my heartfelt thanks to the community. Your support, whether through donations, volunteering, or simply spreading the word about our services, is invaluable. It allows us to continue providing the highest level of care and to reach more families in need. The recognition and encouragement we receive from the community reaffirm the importance of our mission and inspire us to keep striving for excellence.

Rob Walker and his team deserve a lot of credit for spearheading our community engagement efforts this past year. What a year it was! His dedication and talents are not only present in this beautiful publication, but as you will see in the stories, he was the person behind the scenes that helped Hinds Hospice earn so many wonderful community accolades.

Thank you, friends, for being part of this compassionate community. Together, we create a network of support and care that truly makes a difference in the lives of those we serve.

With deep gratitude,



Steve Weakland

Executive Director/Development

*Michael Ford, Tyler,
Kathryn & Steve Weakland*



“ Thank you, friends,
for being part of
this compassionate
community. ”



Special Gifts & Events

Angel Babies Walk/Run 20th Anniversary



In the early morning hours on Saturday, May 18th, over 1,000 members of the community came together and participated in the 20th Annual Angel Babies Walk/Run. Purple and white shirts filled the California Health Sciences University campus and took over the Old Town Clovis Trail. Breakfast was served, and exciting prizes were raffled off as people recognized the 20th anniversary and celebrated all those who have been involved since the beginning. The event raised nearly \$115,000 to support the Center for Grief and Healing Angel Babies program.



Hinds Guild of Hope Tea

The Hinds Guild of Hope hosted their annual High Noon Tea on April 6, 2024, benefitting Hinds Hospice's underfunded pediatric programs. Two hundred and twenty members of the Central Valley attended and raised over \$34,000 through ticket sales, prizes, and the raffle for the beautifully decorated and themed tea tables. Everywhere you looked, you saw smiling faces and fancy hats, making this fashionable event one to look forward to every year. Founder Nancy Hinds was in attendance and shared how thankful she is to everyone who has helped support these programs through the years.



Hinds
Guild
of
Hope



Special Gifts & Events

*- Special Gifts and Events that generated more than \$10,000 this fiscal year or cumulative giving of \$100,000.

Provost & Pritchard **PROVOST & PRITCHARD** CONSULTING GROUP

Provost & Pritchard has generously donated to Hinds Hospice since 2018. Hinds is one of the nonprofits selected as beneficiaries of their employee giving, and Provost & Pritchard matches each donation. Hinds Hospice also receives quarterly gifts and generous "Christmas" gifts.

Santé Health Foundation

On April 13th, Santé Health held its 7th Annual Gala benefiting Hinds Hospice this year. More than 200 attendees came together in support of Hinds Hospice and raised over \$119,000 in one night. Santé Health Foundation presented Hinds with a check almost as tall as our Founder which produced many smiles, lots of laughter, and gratitude from those who were present to accept the check on behalf of Hinds Hospice.



CCWC THE CENTRAL CALIFORNIA WOMEN'S CONFERENCE

The Central California Women's Conference (CCWC) began supporting the Hinds Hospice mission in 2014. Over the years, their gifts were given in support of the Pediatric Hinds Kids program and the Fresno Survivors of Suicide Loss (SOSL) program, specifically the Moms to Moms group. The CCWC has donated over \$27,000 in support of Hinds Hospice.

Derrel's Mini Storage



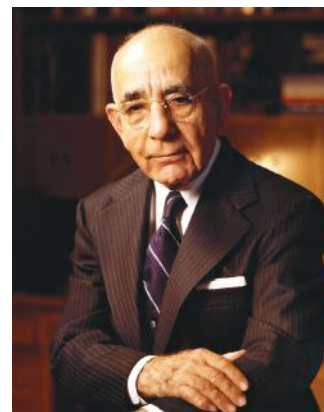
Derrel's Mini Storage reached a milestone of

20 consecutive years of supporting Hinds Hospice patients and their families. They donate to many charitable organizations supporting children's healthcare and animal welfare, making the Central Valley a better place to live. Derrel's Mini Storage total giving to Hinds Hospice community care now exceeds \$550,000. Thank you for your support, and thank you for making the Central Valley a better place for all.

Leon S. Peters Foundation

LEON S. PETERS FOUNDATION

Hinds Hospice is grateful for the support of The Leon S. Peters Foundation, which has generously donated annually for more than two decades, totaling over \$650,000. This past year, sadly, we lost two wonderful ambassadors and members



of the Peters Family, Kenneth "Butch" Peters and David Peters. Both of them will be fondly remembered for their years of servant leadership to our community.



This publication is made possible in part by businesses like Dignity Memorial who step forward to become We Care Hinds Hospice Partners.

Their commitment underwrites a full year of publications, thereby freeing resources for other community work.

Thank you,
Dignity Memorial!





CELEBRATING
EACH LIFE
LIKE NO OTHER

**BOICE
FUNERAL HOME**
FD-503

**FRESNO
MEMORIAL GARDENS**
COA-456

**FUNERARIA
DEL ANGEL TINKLER**
FRESNO
FD-281

**LISLE
FUNERAL HOME**
FD-176

**PALM LA PAZ
FUNERALS & CREMATIONS**
FD-801

**PALM MEMORIAL
KERNAN CHAPEL**
FD-798

**PALM MEMORIAL
WORDEN CHAPEL**
FD-909

**STEPHENS & BEAN
FUNERAL CHAPEL**
FD-11

**STRATFORD EVANS
FUNERAL HOME**
FD-538

**WHITEHURST, SULLIVAN
BURNS & BLAIR**
FD-1146

HINDS HOSPICE MADE A DIFFERENCE BECAUSE OF

You

Fiscal Year 2023

PATIENT CARE PROVIDED

1,845 Patients
Cared For



333 Patients Served
in our Hospice Home



Veterans
Served

316

73



Children Served
in our Hinds Kids
Pediatric Concurrent
Care Program

BEREAVEMENT SUPPORT SERVICES PROVIDED

Bereavement Support
Phone Calls Made



4,818

288

Angel Babies Fam
Served



12,682

Bereavement Support
Mailings Sent



Children and their
Families Helped
Through
our Circle of
Friends Program



53

Individual Hospice Related
Counseling Sessions



1,187

264

Survivors of
Suicide Loss
Support Group
Attendees



Community Support

Our Heartfelt Thanks for our generous donors of \$1,000 or more during the past year.
(January 1, 2023 - December 31, 2023).

Thank you to all those who gave gifts and chose to remain anonymous.

Individuals

Robert Aiello
Sherry Alexander
Connie Ariaz
Sally Ayer
Yvonne K. Ayers
Nancy E. Baker
Mr. and Mrs. Herman J. Barretto
Debbie and Patrick Beatty
Ken and Jane Bedrosian
Gordon Bentley
Karin and Robert Besuner
John Bezmalinovic, Esq.
Sheri Black
Dolores Boghosian
Janell Boldt
Tim Bone
Linda and Michael Brock
Richard and Geri Brown
Dr. and Mrs. Sylvester J. Bryan
Diane Buckalew
Rebecca E. Castro
Anna Chaney
Janet and Lance Chisholm
Deborah K. Christensen
John and Veronica Coelho
Yvonne Coley
Barbara Collins
Joan and Michael Conway
Linda Cotta
Kathy Cromwell
Ida M. Cromwell
Lisa Cunningham
Joseph F. Dalena
Dianne and Stephen Dalich
Dr. Ivy L. Darden and Linda Arredondo
Judy Davis
Julie Davis
Lerri L. Deedon
Dana Dennison
Emil DePrima
Melanie Deto
Danielle and William Duarte
Clifford and Lynn Eischen
John and Violet Esau
Dr. Jim M. Felser
Donna Fena
Robert Fena
Charles and Janet Fletcher
Ted Fridolfs
James and Irene Gardner
Jerry and Raylene Giannetta
Barbara Gibbs
Susan R. Gipson
Bill and Margaret Grabe
William and Elvera Griffith
Mark and Susan Grossi
Randy and Ann Guerrero
Heather Hammack
John Harris
Patrick and Kao Hinds
Alan and Karen Hopkins
Ralph and Janet Hovannisian

Jeff P. Hughes
Sergio and Carmen Ilic
Lewis Inabinet
Larry and Phyllis Isheim
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James Kieffer
Eric Klimes
Sandra and David Knudson
Lanny J. Larson and Lynne Rodriguez
Junella Latona
Kao Lee-Hinds and Patrick Hinds
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Robert Musacchi
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Dorothy and Benjamin Nilsen
J. D. Northway, M.D.
Marilyn Ostdiek
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Howard Wheeler
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Kimberly and Frederick Wilson
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Kelly Woodard-Lipari
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Organizations

Alliant Insurance Services, Inc
Architectural Systems
Ashwood Development
August Töpfer & Company
Borba Agribusiness Services
Briscoe Family Foundation
Bulrad Enterprises Inc
CalWest Rain
Cedar Avenue Recycling and Transfer Station
Central California Faculty Medical Group
Central California Women's Conference
Central California Women's Facility
Central Valley Community Foundation
Chapel of the Light
College Prep Consultant
Committee of 15
Community Health System
Corvettes of Fresno
Dalena Farms Inc
D'Ambrosio Trading, Inc
Dan Habib Farms
Dan Souza Family Fund
Derco Associates Inc
Derrel's Mini Storage Inc
DiBuduo & DeFendis Insurance Brokers LLC
Dignity Memorial
Donaghy Sales
Eaton & Gibson Family Fund
Fashion Furniture

FFB Bank
Fidelity Charitable Gift Fund
Fulton 55
Give Lively Foundation
Guarantee Goodwill Network
Hattie Givens Testamentary Trust
Hot Rods Fresno
HUB International Limited
Insurance Industry Charitable Foundation
Isnardi Foundation
Kaiser Permanente
Leon S Peters Foundation Inc
Lord of Life Church Endowment
Massaro Family Farm
Mattos Family Farms, LLC
Media Solutions, Inc.
Merrill Lynch, Pierce, Fenner & Smith Inc.
Morgan Stanley Gift Fund

Morgan Wealth
Neptune Society of Central California
New Hope Community Church of Clovis
Nisei Farmers League
Noble Credit Union
Novartis
Pearson Realty
Phi Beta Psi Sorority, Delta Zeta Chapter
Pledgeling Foundation
Provost & Pritchard Consulting Group
Regency Investment Advisors
Riley Chaney Farms
Schwab Charitable
Shannon Pump Co.
St John's Festa Inc
St. Peters Men's Club
Steelescapes Landscape Services
Steve Moore Farms

Taylor Farms
Terra Nova Trading
The Avis Leigh Pardun Living Trust
The Bertha and John Garabedian Charitable Foundation
The Blackburn Giving Fund
The Markie Foundation
The Niner Foundation
The Pauline Choate 2001 Trust
The Zenith
United Way of Fresno and Madera Counties
Valley Iron Inc
Vanguard Charitable Endowment Program
Verdi Club of Fresno
Wayne H Towne Family Foundation
Whitehurst Sullivan Burns & Blair Funeral Home
Willam and Nancy McMahan Living Trust
Yamada Family Trust



The Hinds Heritage Society provides an opportunity to serve others while creating a personal legacy. We thank all those listed below and those who pledged support and chose to remain anonymous.

We invite you to consider joining the many friends of Hinds Hospice who have pledged their support to our hospice and grief programs through a planned gift. Donations through trust, will, life insurance, real estate, stock, and other gifts enable Hinds Hospice to continue improving and expanding end-of-life and grief support services for future generations. There are many different ways to make a legacy gift to Hinds Hospice. Please get in touch with Jeannie Neathery at (559) 320-0308, or jneathery@hindshospice.org to learn more about the Hinds Heritage Society.

Olga Angelich Living Trust
Donor Anonymous
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Thomas R. Baker Trust
Patty Baker Trust
Neil Barents
Lora Barker Estate
Estate of Hanna Barsam
Sally R. Bartlett
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Lisa Martin
Vonnie Martini
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Willam and Nancy McMahan Living Trust
Willa Mae McMann Trust
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Anna Oja
The Avis Leigh Pardun Living Trust
Jean Patton Estate
Estate of Bettie Pinkerton
The Estate of Patricia Pozdol
Fred and Nell Prakel Living Trust
Estate of Evelyn M. Reed
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Lee S. Schoenburg Trust
The Scoggins Revocable Living Trust
Beverly Sherman Living Trust
Jeri L. Shubin Trust
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Helen C. Snyder Trust
Art and Gay Spierer
The Estate of Martha Steitz
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Erteba J Trobiano Trust
Glenna Tymeson
Hazel R. Wall
Martha J. Waller Trust
Dorothy Watson
James Weisel Estate
Gae Werfel Trust
Leona M. White
Witham Family Irrevocable Trust
Yamada Family Trust
Patricia A. Young Estate
The Estate of Lillian Zachritz

Honoring Excellence: Nancy Hinds

Receives Honorary Doctorate from Fresno State

Hinds Hospice Founder Nancy Hinds was awarded an honorary doctorate by Fresno State in recognition of her pioneering work in hospice and palliative care. This prestigious recognition, awarded on behalf of the California State University system, celebrates Nancy's extraordinary contributions to hospice care and her unwavering commitment to supporting terminally ill patients and their families. Her dedication to education demonstrated through collaboration with Fresno State departments, has also inspired countless medical professionals to continue her mission of compassionate care. Nancy's honorary Doctor of Humane Letters was presented during the College of Health and Human Services commencement ceremony on May 18, 2024, at the Save Mart Center, marking a significant milestone in her remarkable journey.



Nancy Hinds and Hinds Hospice Board Member Lauren Nickerson



Nancy and Fresno State University President Saúl Jiménez-Sandoval



Nancy with her family

Hinds Hospice Volunteers



At Hinds Hospice, we are grateful for the tremendous support of our community members every day. Volunteers play a critical part in the day-to-day operation of our agency. Their gifts of time and compassion make a difference in the lives of all our patients and families.

Volunteers assist in various areas, including companionship to patients, special events, thrift stores, community awareness, and more. We invite you to find a volunteer opportunity that you are passionate about. To learn more, please contact our Volunteer Services Team at (559) 317-6016 or volunteer@hindshospice.org.

Please help us celebrate our volunteers with twenty or more years of service!

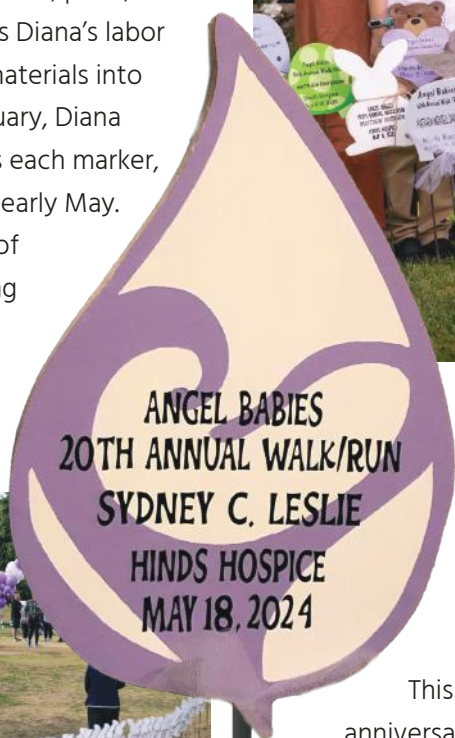
Kay Provost	36 years
Stephanie Renna	36 years
Paula Yost	34 years
Mary Vollman - In Memoriam	30 years
Loretta Wroble - In Memoriam	28 years
Susan Silva - In Memoriam	25 years
Nanci Berry	24 years
David Rodrigues	24 years
Pat Birkle	24 years
Margie Reisz	24 years
Pat Serrato	24 years
Dorrenda Thomas	22 years
Louise Feinberg	21 years
Ellie Huston	21 years
Betty Sarkisian	21 years
Sharon Shore	21 years
Dick Shore	21 years
Diana Farmer	21 years
Jenelle Gilbert	21 years
Subby Salanitro	20 years
Karen Bowser	20 years
Demetria Oaxaca	20 years
Devon Baldwin	20 years



A Labor of Love: Celebrating 20 Years of Personalized Keepsakes for Grieving Families

For over 20 years, Diana Farmer has been a dedicated volunteer with our Angel Babies program, designing and creating personalized Angel Markers for families who have experienced the loss of an infant. These Angel Markers are a cherished part of our annual Angel Babies Walk/Run, raising vital funds for the program and providing families with a treasured keepsake.

Generous local businesses donate all the materials needed for the markers, including wood, paint, and metal yard stakes. However, it is Diana's labor of love that transforms these raw materials into precious mementos. Starting in January, Diana cuts, sands, paints, and personalizes each marker, working tirelessly until the event in early May. A passersby might catch a glimpse of Diana's open garage, filled with flying sawdust and the hum of her sander or saw. This year alone, she crafted 135 markers before the event and



an additional 20 for those who ordered late. Remarkably, Diana once recreated seven personalized markers, each with a unique design, that were stolen from a family's yard—she simply cannot say no to an Angel Babies family.

This year, Diana created a special design to celebrate the 20th anniversary of the Walk/Run. Using the Angel Babies logo—a heart within a teardrop—she lovingly hand-painted and personalized each marker with an angel baby's name. These markers beautifully bordered the finish line, and families found their markers upon completing the course.

Diana understands the profound importance of these markers to the families as she continues to honor her own angel baby, Sydney, who she lost 23 years ago. Her substantial contribution of time and talent has significantly supported the Angel Babies program for two decades, raising over \$4,000 this year alone. Diana's commitment to creating personalized keepsakes for grieving families exemplifies the true spirit of philanthropy. Hinds Hospice is deeply grateful for her dedication, creativity, compassion, and heartfelt work to support our mission.

Fresno Girl Scout Creates a Healing Garden for Hinds Hospice

Fresno Girl Scout Grace Persons is on a mission to transform Hinds Hospice Home's backyard into a tranquil meditation garden—a sanctuary where patients and visitors can find peace and comfort.

In pursuit of this Gold Award-worthy project, Grace is bringing this vision to life. Her plans include creating accessible pathways, planting vibrant trees and flowers, and adding benches for quiet reflection.

Grace's family has a longstanding relationship with Hinds Hospice. "My parents have been involved with Angel Babies, so I've been to all of the walks and runs since I was born," Grace said. "I wanted to learn more about the Hinds Hospice Home and how Nancy started this amazing agency."

Grace's father, Tony, who volunteers and co-facilitates Angel Babies support groups for Hinds Hospice, said that she's "taken our family's involvement with Hinds Hospice and run with it, all on her own. She's grown up with Hinds because of her brother, our Angel Baby TJ," he said. I think Grace sees her work as a way of continuing her brother's legacy and making sure he is remembered. We're very proud of her!"

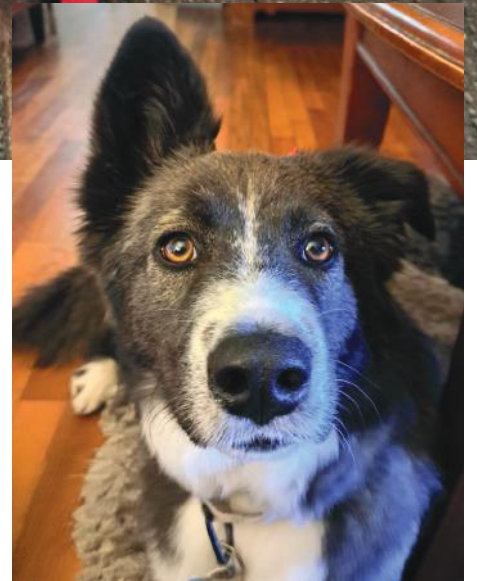
This healing garden isn't just a renovation—it's Grace's gift to the community, offering a place of beauty and serenity for those who need it most.



From Rescue Dog to Hospice Hero



Nancy Hinds, Lorna and Chloe



Lorna Mitchel and her charming dog, Chloe, share a special bond—they are both officially trained volunteers for Hinds Hospice. As part of our new Dog Visitor volunteer program, Lorna and Chloe bring comfort and joy to patients and their families, making a truly “paws-itive” impact.

Chloe, a mix of Husky and Australian Shepherd, is a high-energy, patient, and wonderfully gentle dog with impeccable bedside manners. Chloe is licensed to provide emotional support and takes her role as a working dog seriously. When she dons her vest and volunteer badge, she knows it’s time to get to work.

Chloe’s journey to Hinds Hospice is remarkable. She was just days away from being euthanized due to overcrowding when Lorna chose her as a companion. Given a second chance, Chloe now lives life to the fullest, spreading joy and comfort wherever she goes, especially to the patients she visits.

Lorna has seen firsthand the impact she and Chloe have on patients. She recalls, “When Chloe and I first started visiting,

one patient would always say, ‘Today wasn’t a good day.’ This went on for six weeks. Then one day, everything changed—the patient’s demeanor brightened, and suddenly, their day was better. From that point on, they eagerly awaited our visits each week. That’s when I knew Chloe and I were making a real difference.”

Lorna advises potential volunteers to honor their commitment, saying, “Your patients will come to look forward to your visits, even if it doesn’t seem like it at first.” She adds, “It’s a win-win because it strengthens the bond with your dog and leaves you feeling good, knowing you’ve brought a smile to your patient’s face.”

If you and your dog would like to join our Dog Visitor team, please call our Volunteer Services Department at 559-317-6016 or email us at volunteer@hindshospice.org.



Hinds Hospice

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