



HDS SINGLE FAMILY



EMPOWERING AFFORDABLE HOMEOWNERSHIP WITH INNOVATIVE TECHNOLOGY

Elevate your agency's processes with HDS Single Family Management
an innovative, scalable solution designed to streamline your affordable
homeownership programs.

Ready to take your agency's operations to the next level?

KEY FEATURES

Transform your agency's operations with the HDS Single Family business-rules-based system, expertly designed to deliver exceptional performance. Our Solution offers a real-time, compliance-driven platform that streamlines every aspect of Program and Allocation Management to Compliance Management—from initial reservation and updates to maintenance, certification, and the seamless delivery of homebuyer loans.

COMPREHENSIVE LOAN MANAGEMENT

01

Create and manage distinct Single-Family Programs: Tailor your approach to various program requirements.

02

Easy web loan reservations and uploads: Streamlined processing for efficiency.

03

Loan timelines and delivery schedules: Manage and track loans effectively.

04

Daily rate management: Includes a holiday calendar for accurate pricing.

05

Lender self-service web loan management: Enhances efficiency and accuracy for loan compliance and delivery.

COMPLIANCE AND COMMUNICATION TOOLS

06

Automated notifications: Loan actions and alerts for seamless communication.

07

Generate pre-filled forms: Minimize deficiencies with portfolio data.

08

Lender Pipeline reporting: Simplifies loan deficiency corrections.

09

Online program guidelines: Increase program guidance for lenders.

DATA MANAGEMENT AND REPORTING

10

Data Analysis and Reporting Tools: Empower users with direct data access.

11

Executive dashboards: Present portfolio-level reporting with ease.

12

Drag-and-drop data analysis: Simplified hands-on reporting tools.

13

Attachments: Easy access to file documents and pictures.

USER SECURITY AND ACCESS CONTROL

14

Secure login protocols: Strong passwords and scheduled password changes for security.

15

HDS Web Security Module: Enables external partners to manage their business securely.

16

User role management: Lender partners can manage contacts and user roles effectively.

INTEGRATION AND WORKFLOW

17

HDS Purchase Module: Allows manual approval of fund disbursement.

18

XML Service Interface: Create and upload loan records continuously.

19

Interfacing capabilities: Seamless integration with other HDS systems (Funds Management, Loan Servicing, Master Servicing).

HDS Single Family

HDS Single Family Management is a cutting-edge, highly scalable solution designed to meet the complexities of affordable homeownership programs. Today, the Affordable Housing Market encompasses a broad spectrum of consumers and programs such as MRB Program, HOME, and First Time Home Buyer Rehabilitation, MCC.

Think of HDS Single Family Management as your "Complete Solution Management" portal. Our system is thorough, yet flexible. It provides functionalities such as loan compliance, origination, closing, stage tracking, and exceptions. Business configuration allows you to reflect each program's uniqueness, processes, and terminology. In addition, the system has many tools that allow users to manage and report on the portfolio.

For over 2 decades, HDS has brought new trends and business innovations to Affordable Housing, delivering on our industry experience every step of the way. Our services and solutions evolve from our improvement-driven process, giving us the leading edge in our industry.

With HDS, your day-to-day administration operation, collaboration with internal staff, working group members and Lenders are centralized, allowing you to:

- Create and deliver daily rate options for lender origination.
- Manage complex funding allocations.
- Execute web-enabled forms for lender monitoring compliance of all loan deliveries.
- Accurately communicate electronically directly to your master servicer.
- Report on Key Performance Indicators (KPIs) with highly scalable presentation tools.

SINGLE FAMILY MANAGEMENT PORTAL

Lenders are the key to your success! In the HDS Single Family Portal, Lenders can easily select from daily rates and programs and enter or upload 1003 Loan Applications in our HDS Lender Portal. Data remains secure yet available for updates, while HDS validations ensure that loans meet your program requirements.

The HDS Portal Pipeline gives transparency to the loans in the program. All stakeholders can see the "next steps" and satisfy their requirements based on their scope in the program and loan cycle process.

HDS Solutions continues to provide state-of-the-art innovation by delivering exceptional program performance oversight, including Executive Dashboard and Analytics, Analysis and Graphic Views of Key Performance Indicators in our HDS D.A.R.M, HDS D.V. D.T, and eReports. Furthermore, program partners and stakeholders also benefit significantly from the accessibility to our Business Intelligence, Analysis, and Reporting, which are vital in performing key financial activities.



Innovating the business of tomorrow, today!

Solutions and Services

- HDS Hosting
- Business Continuity Disaster Recovery
- Program Administration and Management
- Compliance Services
- Project Management
- Implementation and Training
- Business Consulting
- Business Analysis
- Custom Development and Customization

Products

- HDS Funds & Grants Manager
- HDS Loan Servicing
- HDS Multi-Family Origination
- HDS Multifamily Compliance and Asset Management
- HDS Section 8 Contract Administration
- HDS Single Family Management
- HDS Property Inspector
- HDS Business Intelligence and Reporting

At HDS, client satisfaction is the cornerstone of how we do business!



Contact Information

1.888.326.7680

info@hdsoftware.com | hdsoftware.com

Housing and Development Services, Inc.

Copyright 1998-2026, all rights reserved.