

BC3 YEAR  
TWO  
REVIEW

# BETTER

CARE  
COSTS  
COLORADO

## Elements of the Program (2016-2017)



Support Colorado  
Healthcare Practices



Workforce  
Development Training



Practice  
Transformation Coaching



Community  
Learning



**38**  
Practices  
Participated

Serving  
**226,000**  
Coloradans

## Advanced MA Trainings



**17** participants completed  
Advanced  
Medical Assistant  
Trainings

**[StrengthsFinder] is a game changer, I can't even explain how much of a game changer it is. We have our team speaking the same language, and really using everyone so much better. We always talk about 'working to the top of your license, but taking it to the level of each individual.'**



Practice Participant

**It was a great opportunity for MAs... Providers have reported participants increase competency in non-clinical areas, like communications and teamwork, where they don't always get training in MA school.**



Devra F.  
Practice Manager

## Clinician & Staff Experience



**80%**  
clinicians and staff reported  
no symptoms of burnout

**32%**  
less burnout  
than national  
average

## Depression Screenings

| Location      | Adults     | Kids       |
|---------------|------------|------------|
| Urban         | 68%<br>64% |            |
| Rural         | 56%<br>47% |            |
| Urban + Rural |            | 30%<br>13% |

## Comprehensive Primary Care Practice Monitor

■ = Baseline ■ = Follow-Up

| Metric                        | Baseline | Follow-Up |
|-------------------------------|----------|-----------|
| Leadership & Staff Engagement | 75%      | 78%       |
| QI Process                    | 54%      | 75%       |
| Data Capacity                 | 62%      | 73%       |
| Self-Management Support       | 67%      | 69%       |
| Team-Based Care               | 66%      | 70%       |
| Access & Continuity           | 83%      | 91%       |

## Community Learning Track (CLT)

CHALLENGE



PRACTICE TRANSFORMATION  
THAT FOCUSES ON  
PEDIATRIC POPULATIONS

SOLUTION



SHARED LEARNING &  
PRACTICE COACHING

RESULT



IMPROVED PROCESSES FOR  
PEDIATRIC POPULATIONS

External  
Evaluator



School of Medicine  
UNIVERSITY OF COLORADO  
ANSCHUTZ MEDICAL CAMPUS

Generous  
Funding



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