TRU-TRAC®



TRU-TRAC®
IDLERS, PULLEYS & SAFETY

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TRU-TRAC® BRANCHES

SOUTH AFRICA:

- Pretoria (H/O)
- Middelburg
- Steelpoort
- Richardsbay
- Rustenburg
- Kuruman
- Saldanha
- Port Elizabeth
- Springbok

AFRICA:

- Zambia
- Burkina Faso
- DRC
- Botswana
- Zimbabwe
- Mozambique
- Lesotho
- Swaziland
- Ghana
- Mali
- Tanzania
- Kenya
- Namibia

INTERNATIONAL DISTRIBUTORS:

- Australia
- New Zealand
- China
- South East Asia
- North America
- Central America
- South America
- Europe
- Eastern Europe
- Middle East
- New Caledonia

TRU-TRAC® GLOBAL FOOTPRINT

ABOUT US TRU-TRAC®

Tru-Trac® stands as a world-leading manufacturer and supplier of conveyor belt solutions and services, catering to the mining and bulk material handling industries globally. As a South African enterprise with a global reach, Tru-Trac® maintains a direct local technical sales and service presence across the African continent and a sales and distribution network spanning 80 countries.

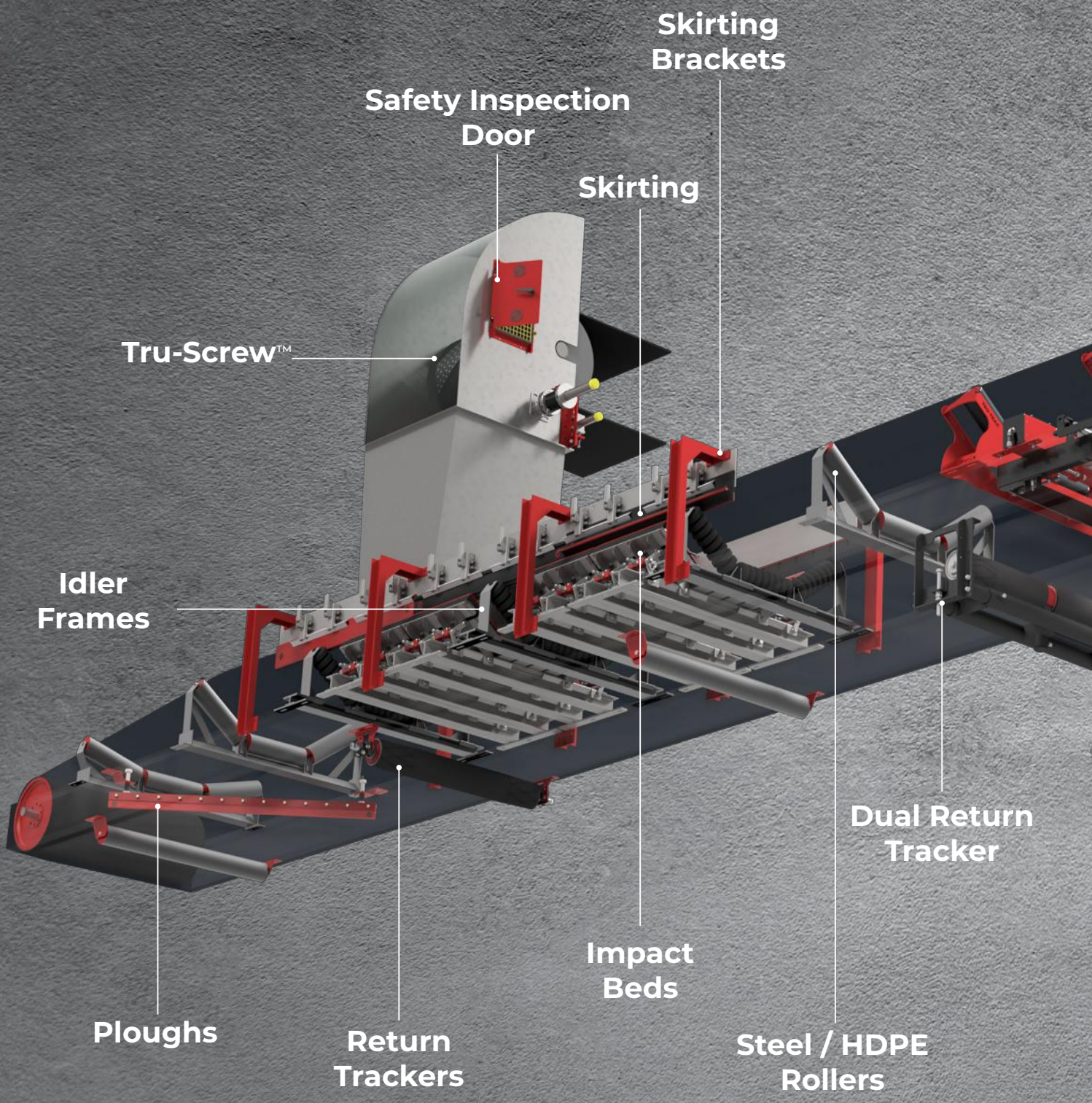
Conveyors serve as the lifeline for efficient bulk material handling operations, and for nearly 30 years, Tru-Trac® has been instrumental in assisting the world's prominent mining houses to process minerals with enhanced efficiency, reliability, and safety.

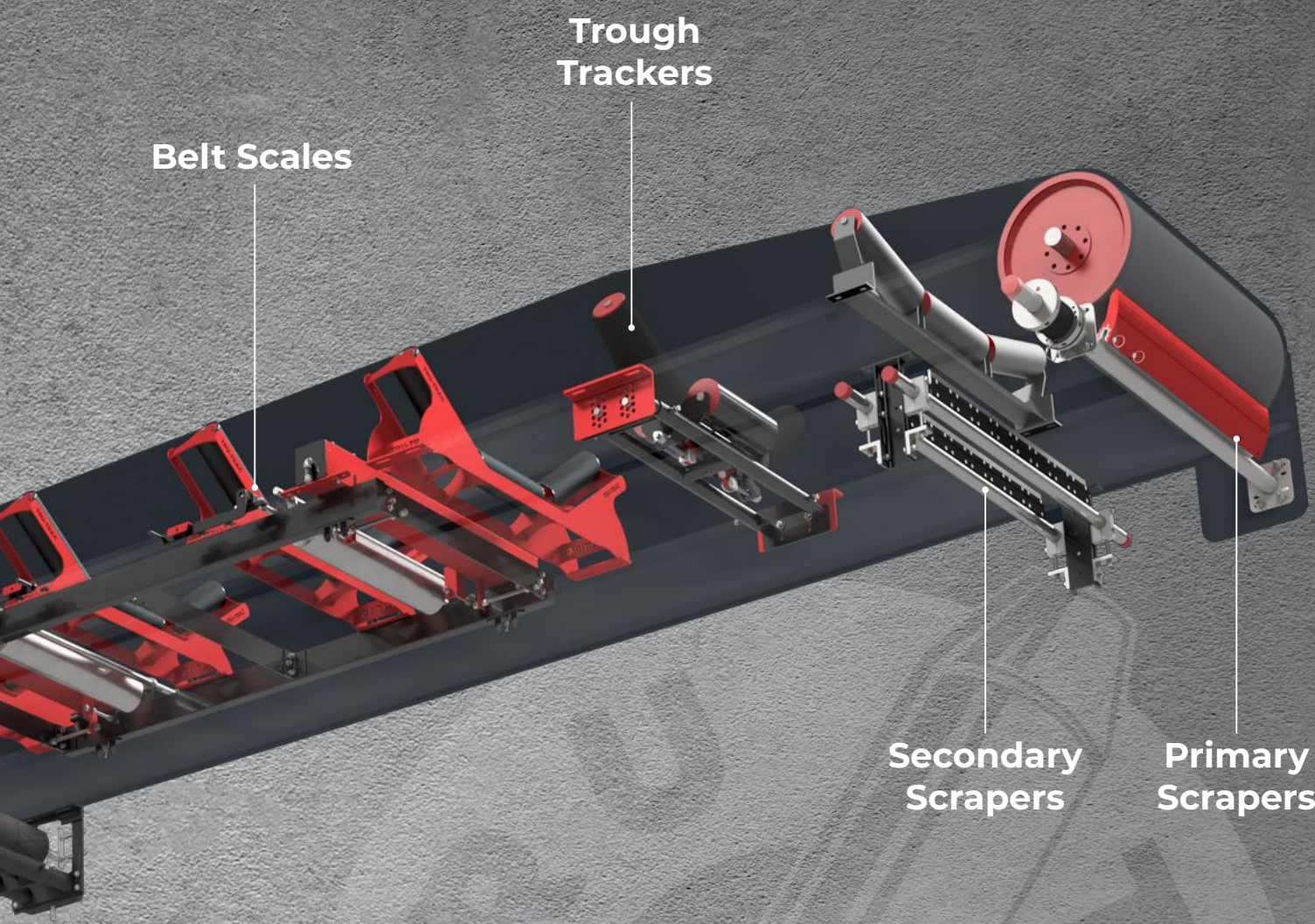
We have curated a repository of industry knowledge, technical expertise, and operational scale. This accumulation empowers us to assist our customers in overcoming nearly any conveyor system challenge they may encounter.





MAXIMISE CONVEYOR SYSTEM PERFORMANCE, EFFICIENCY AND SAFETY.





Essential to Efficiency and Profitability

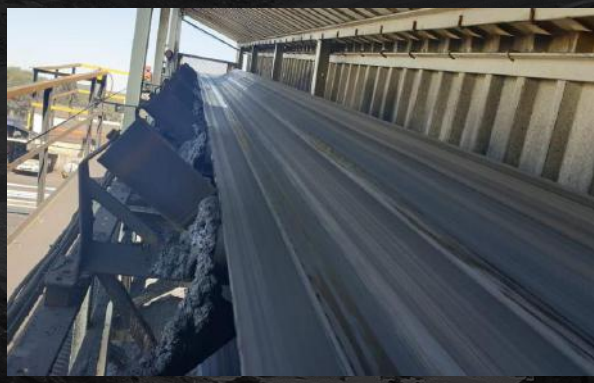
Conveyor systems are the single most critical component in mining operations. They move bulk material efficiently from one point to another, enabling seamless production. Their reliability and performance directly dictate the mine's output, cost efficiency, and profitability.

YOUR PROBLEMS

01 BELT MISALIGNMENT

The drift of the conveyor belt off-center results in belt damage, material spillage, structural damage, excess power consumption, and stoppages.

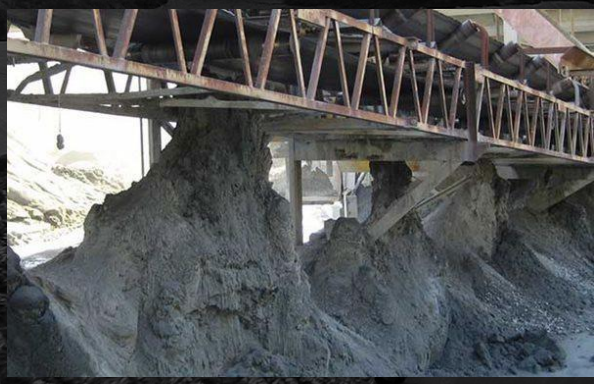
SOLUTION:
Tru-Trac® Trackers



02 BELT CLEANING

Carryback refers to the material that adheres to the conveyor belt and dislodges on the return side, posing safety risks, environmental harm, cleaning expenses, and reduced efficiency.

SOLUTION:
Tru-Trac® Scrapers



03 IMPACT DAMAGE

Safeguard your conveyor system from impact damage at transfer points to enhance safety and extend the lifespan of components.

SOLUTION:
Impact Control Solutions



04 DUST & SPILLAGE

Dust hazards can jeopardize operator safety and pose fire risks. Inadequate sealing at transfer points results in spillage, material loss, decreased production, and elevated costs associated with manual cleaning.

SOLUTION:
Loading Zone Solutions



OUR SOLUTIONS

05 BELT REPAIRS

Conveyor belt repairs can lead to prolonged operational downtime, incurring significant costs during the offline period.

SOLUTION:
Mechanical Fasteners



06 SAFETY HAZARDS

Ensuring a safe working environment for staff is imperative to prioritize their safety and well-being.

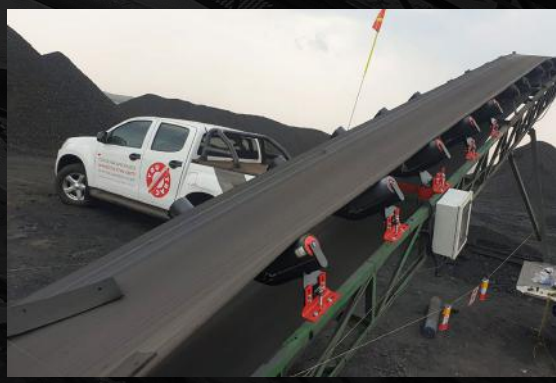
SOLUTION:
Conveyor Safety Solutions



07 MONITORING & PRODUCTION EFFICIENCY

Accurate flow rate measurement and reporting on conveyor belts are crucial for ensuring efficient business operations.

SOLUTION:
Belt Scales
Speed Sensors
Remote Monitoring System



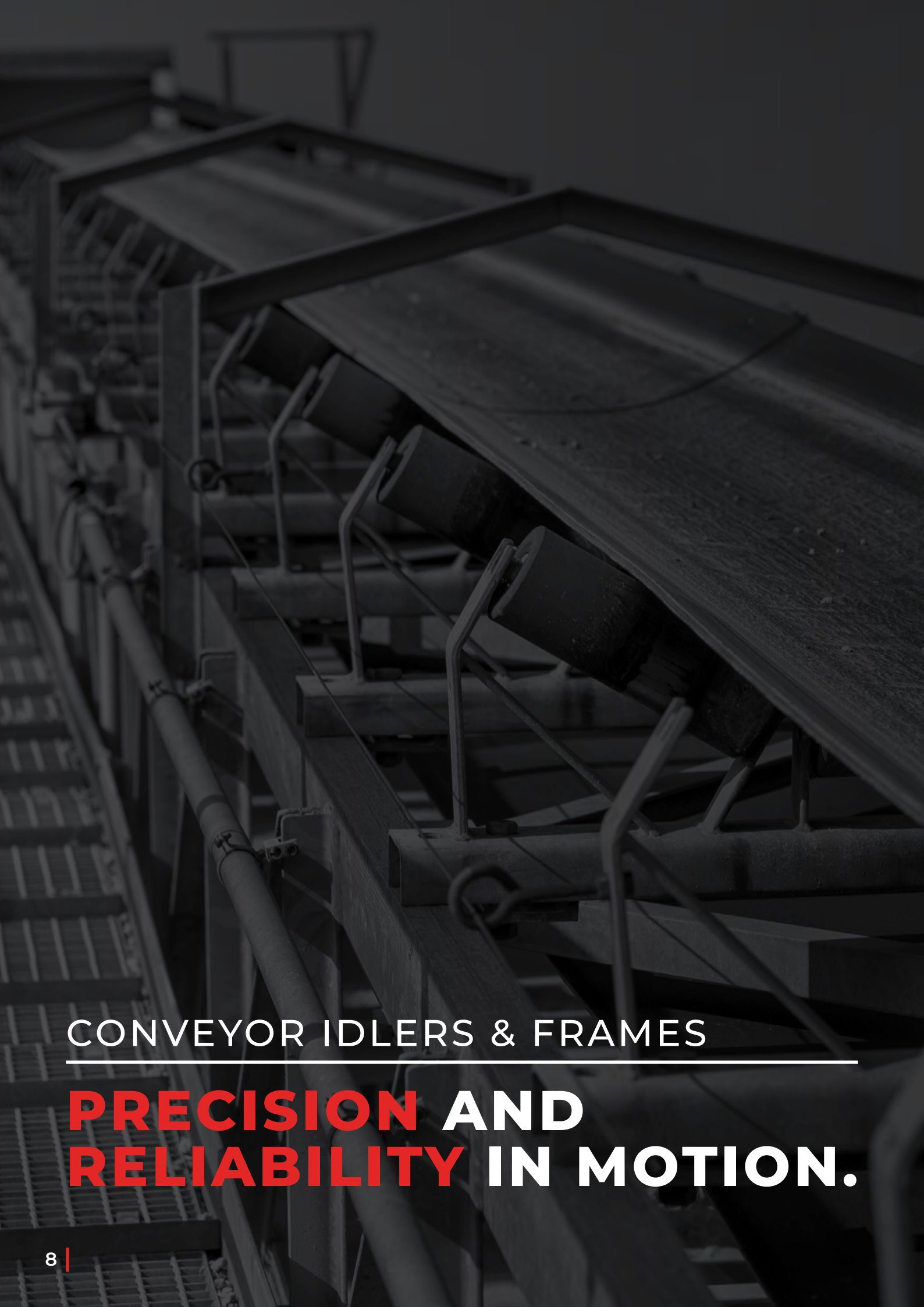
08 BELT SLIP

This problem arises when there is inadequate grip between the head pulley and the belt, often caused by a loss of friction.

SOLUTION:
Pulley Lagging



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CONVEYOR IDLERS & FRAMES

PRECISION AND RELIABILITY IN MOTION.



Tru-Trac®

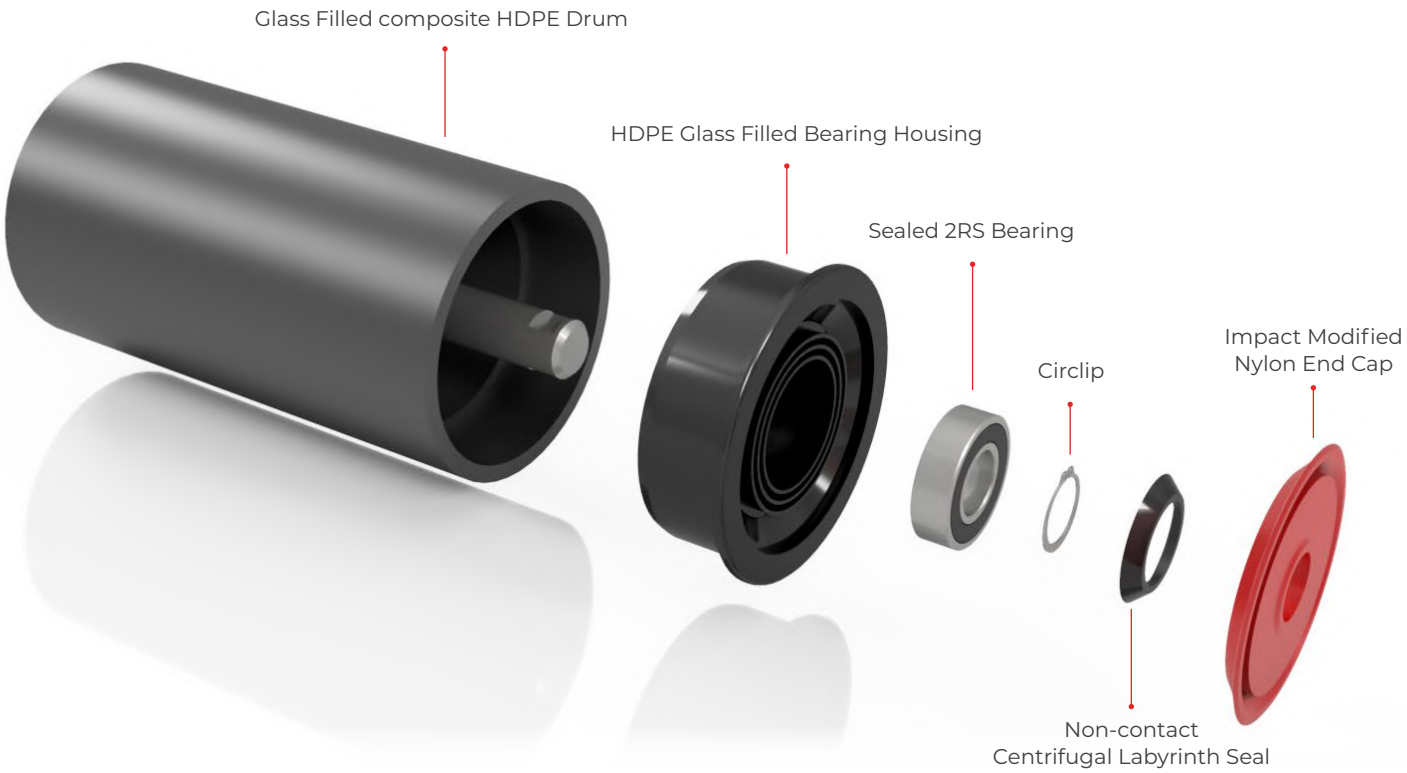
CONVEYOR IDLERS & FRAMES

Idlers are vital for the conveying process, providing support to the belt and preventing strain. Tru-Trac® idlers are designed to minimize drag and break away mass, extending their lifespan. This reduces electrical consumption and protects the bearings from water and dust contamination.

- Improved belt stability and reduced strain
- Enhanced conveyor system efficiency
- Extended idler lifespan
- Reliable performance in challenging conditions
- Maximum bearing protection

ABOUT HDPE IDLER

Tru-Trac® Poly-Max rollers are high-performance, lightweight composite rollers crafted with advanced polymer technology. They feature a reinforced HDPE shell and friction-welded composite bearing housings for durability, preventing separation under heavy loads, moisture, and thermal expansion. Equipped with greased-for-life bearings, non-contact centrifugal seals, and a rock shield, these rollers dissipate heat, reduce power demand, and offer noise reduction of 10dB compared to steel rollers.



KEY PRODUCT BENEFITS AND FEATURES:

- **Quality Assurance:** Manufactured to resist abrasion, corrosion, and chemicals.
- **Lightweight Yet Robust:** Weighs up to 50% less than traditional troughing steel rollers and 60% less than return rollers, while offering superb rigidity.
- **Safety & Efficiency:** Flame retardant and FRAS options, complemented by multi-labyrinth sealing and sealed for-life bearings.
- **Innovative Design:** A fixed face flinger prevents roller jams and ensures energy efficiency with diminished breakaway mass.
- **Versatility:** Ideal for demanding applications, from small quarries to large mining operations, covering heavy duty, high-speed, and abrasive conditions.
- **Customization:** Choose from a spectrum of shaft diameters (20mm-60mm) and shell diameters (114mm 219mm).
- **Precision Engineering:** Boasts a Total Indicated Runout (TIR) of just 0.2mm and a stringent out-of balance tolerance of 0.028Nm.
- **Protection:** Comes with a stationary full rock shield, safeguarding against roller damage from trapped rocks.

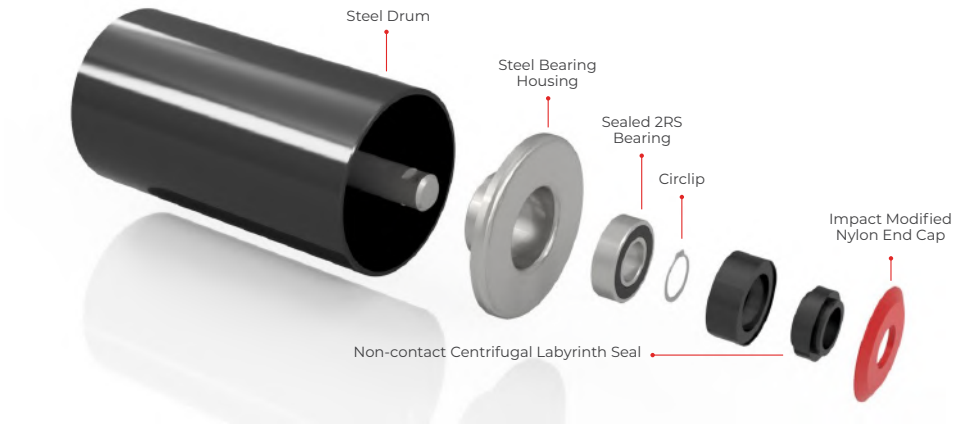
TRU-TRAC® STEEL IDLER

Tru-Trac®'s Steel Idlers are crafted for peak efficiency and longevity. By minimizing factors like rim drag, breakaway mass, and bearing misalignment, our rollers operate with reduced friction, ensuring both extended lifespan and quieter performance.

Produced with welded end housings, every idler guarantees smooth rotation, economic operation, and minimal noise. Emphasizing reliability, our unique manufacturing process ensures that Tru-Trac® Steel Idlers consistently deliver top-tier performance and durability, offering clients tangible cost savings through fewer failures and less maintenance.

MAIN FEATURES

- **Conforms:** to international standards
- **Standard lengths:** follow SANS 1313, but customization is available.
- **Seal Design:** Multi-labyrinth with an external contact seal.
- **Housing:** Sturdily built with welded pressed cap.



TRU-TRAC® IMPACT ROLLERS: OPTIMAL PROTECTION & EFFICIENCY

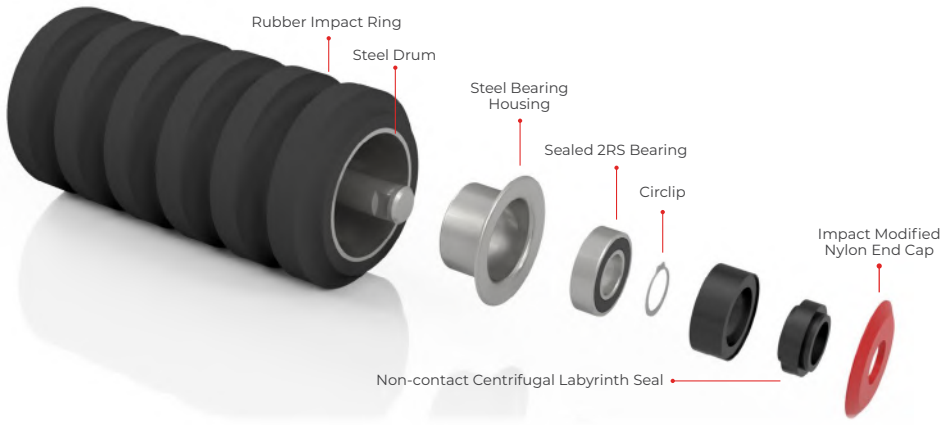
Tru-Trac® Impact Rollers shield conveyor belts from damage caused by falling materials, which can impair the belt's cover or ply, particularly in loading zones. For best results, position these rollers in reinforced frames and retainer plates. Each roller, with rubber discs, is mounted on a steel tube for durability.

MAIN FEATURES

- **Robust Design:** Tailored for high-impact zones.
- **Versatility:** Ideal for heavy conveyor loading and transfer points.
- **Belt Protection:** Protects against impact damage.
- **Diameters:** Varied roll diameters available (e.g., 133Ø, 152Ø, 159Ø).
- **Shaft Variability:** Different shaft diameters (e.g., 25Ø, 30Ø).

Available Options:

- **Standard Impact Idler:** Has a steel bearing housing with a 101mm inner tube diameter.
- **Heavy Duty Impact Idler:** Features a nylon bearing housing, a 127mm inner tube, and is built for greater impacts. Its larger bearing size ensures longevity, and its compact rubber rings boost durability.

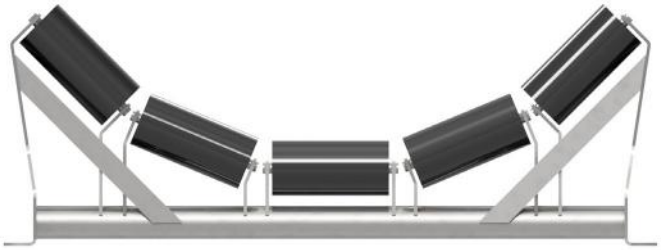


TRU-TRAC® IDLER FRAMES

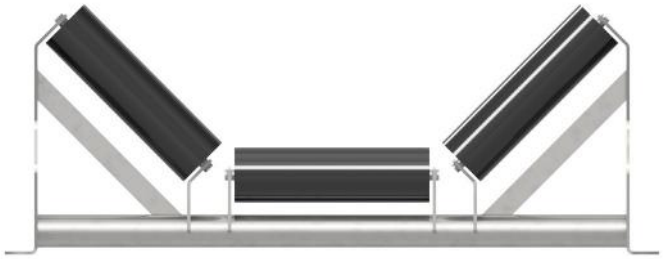
Tru-Trac® offers a variety of idler design configurations according to industry standards such as SANS 1313, DIN, CEMA, while also accommodating custom specifications.

KEY FEATURES

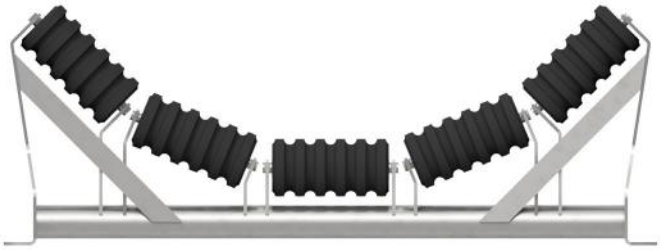
- **Broad Range:** Idlers designed for belt widths ranging from 450 mm to 2400 mm.
- **Customizable Designs:**
  - 1, 2, 3, or 5 roll designs
  - Options for offset or inline
  - Top-mounted or underslung configurations
- **Precision Manufactured Frames:** Our frames are crafted using jigs from graded materials, ensuring symmetry for consistent and accurate idler positioning across the conveyor system. This precision prevents idler bounce or vibration,allowing for seamless belt movement.
- **Operational Adaptability:** Idler frames are specifically designed to accommodate the conveyor's operational loading characteristics. Their design guarantees that loading and deflection limits are always met.



5 Roll Tubular Frame



3 Roll Tubular Frame



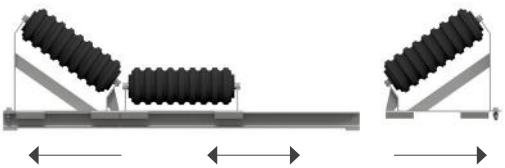
5 Roll Impact Tubular Frame



2 Roll V-Return Idler-Frame

SLIDER TROUGH FRAMES





Slider Design enables quick replacement of worn idlers Tru-Trac® Slider Trough Frames provide the ability to change troughing rolls under the conveyor without having to lift the belt or remove adjacent belt idler frames. This design is intended to fit into tight or confined spaces, ensuring proper belt rolling support and easy replacement.

MAIN FEATURES

- **Quick maintenance:** Sliding mechanism allows for quick and easy access to change worn idlers.
- **Perfect for confined spaces:** The compact inline design allows the unit to be installed and maintained in hard to access areas.
- **Rugged design:** Heavy duty design can be installed under loading chutes.
- **Corrosion protection:** The entire frame is electro-galvanised to provide corrosion protection throughout the lifespan of the Slider Frame.
- **Customised and manufactured:** to fit any manufacturers' rollers.
- **Compatible:** with all Idlers and Impact Idlers.



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SAFETY PRODUCTS

CONVEYOR SOLUTIONS FOR A SECURE WORKPLACE.



Tru-Trac®

SAFETY PRODUCTS

At Tru-Trac®, workplace safety is paramount. We have developed a range of conveyor safety products specifically designed to reduce job-related injuries and hazards. Our dedication to safety propels our innovation, ensuring workers' well-being in every industrial environment. With Tru-Trac®'s conveyor safety products, you can have peace of mind knowing that you have taken proactive measures to protect your workforce and mitigate potential risks.

ABOUT SAFETY PRODUCTS

Tru-Trac® has long recognized the importance of ensuring safety in the workplace. The safety of your workers is as important to us as it is to you. Our line of conveyor safety products is specifically designed to help prevent on-the-job injuries and minimize the hazards associated with conveyors.

All exposed moving parts of a conveyor that present a hazard to employees should be mechanically guarded, while still maintaining essential ease of access or approach to conveying equipment to assure proper and continuous usage.

TYPICAL CONVEYOR HAZARD POINTS

- **Nip points**
- **Shear points**
- **Pinch points**
- **Spill points**
- **Areas under construction**
- **Passage areas under conveyor**

SAFETY SOLUTION

TRU-TRAC® SAFETY PRODUCTS





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- Application Videos
- Application Images
- Data Sheets

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ABOUT TRU-LIFT BAG

The Tru-Lift Bag is an innovative belt-lifting system, designed to simplify idler maintenance on belt conveyors. Using a simple low-pressure pneumatic pump, it's ideal for 3-roll idler frames.



MAIN FEATURES

- **Belt widths:** 450 to 2100 mm, with wider belts available upon request.
- **Low Inflation Pressure:** Max required is around 0.34 bars or 5 psi.
- **Light weight:** Ranges from 4 kg (BW450 – 800) to 20 kg (BW1800 – 2100).
- **Durable:** Built to withstand the rugged and demanding conditions in harsh environments.
- **Efficient Maintenance:** Operations are quick and straightforward.
- **Single Operator:** The TRU-LIFT Bag facilitates safe and easy idler replacement.
- **Portability:** Light and easily transportable, enhancing work conditions.
- **Adaptable:** Available for other support types and can be used without the base.
- **Lifetime:** 5000 cycles.

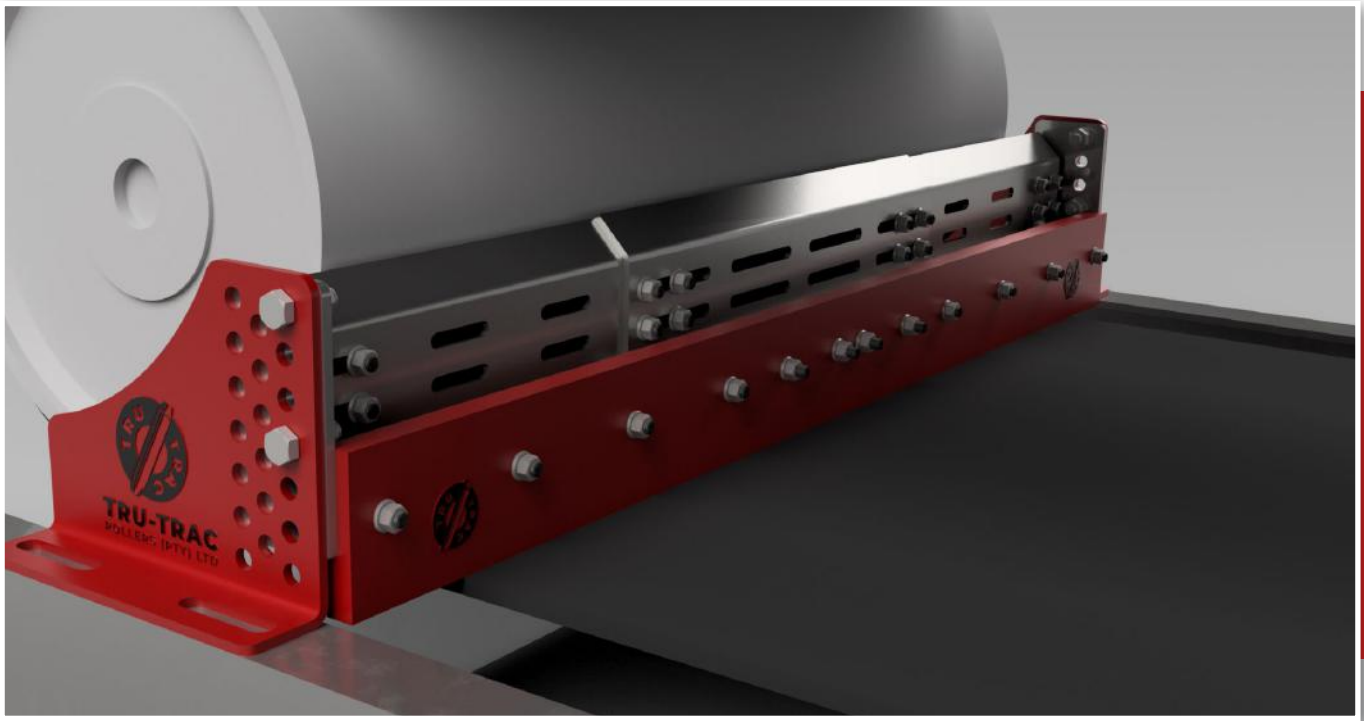




ABOUT NIP GUARD

Tru-Trac® Nip Guard - The Ultimate Solution for Pinch Point Safety!

The Tru-Trac® Nip Guard is an innovative safety device designed to enhance worker safety when operating around head, tail, and drive pulleys. Its primary function is to effectively eliminate the risk of worker exposure to pinch points, significantly reducing the likelihood of accidents and injuries. By creating a physical barrier, the Nip Guard provides a reliable and durable solution that enhances workplace safety and ensures peace of mind for workers in industrial settings.



MAIN FEATURES

- **Simple Installation.**
- **Low Maintenance.**
- **Operates in all conditions.**
- **Robust Design:** ensures a long product life.
- **Distinctive adjustable guard:** maintains consistent distance between conveyor belt and guard.
- **Installation:** can also be done on bi-directional conveyor belts.



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- Application Videos
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TRU-TRAC® SURE GRIP BELT CLAMP

The Patented Sure Grip conveyor belt clamps offers exceptional belt clamping for all types of conveyor belt maintenance. Sure Grip Belt Clamps provide a positive even pressure across the entire width of the conveyor belt



MAIN FEATURES

- **Unique design:** of our patented Sure Grip allows for a positive gripping force that far exceeds all competitive solutions.
- **Provides even tensioning across the entire belt width:** different clamps, bars available in different widths..
- **Design:** constructed from high-grade light weight steel components.
- **Easy to transport and assemble:** the bolt is not removed from the clamp and the Sure Grip stays assembled to minimise damage/loss.
- **Available:** in 7 and 7 tons.

TRU-TRAC® SAFE GUARD

The patented Tru-Trac® Safe-Guard Return Idler Guard is designed to be installed over existing idlers to prevent injuries from pinch points and to catch the return idler if it should fall. It is recommended to install the Safe-Guards over idlers installed above passage areas.



MAIN FEATURES

- **Durable UHMW slotted cage:** helps prevent material build-up.
- **Easy Quick Access:** to replace worn idlers using the stainless steel quick release pins which open the side of the cage to facilitate ease of maintenance.
- **Nip & Pinch** point protection.
- **Corrosion Protection:** made from powder coated A-36 steel.
- **Available:** for 100mm – 180mm diameter rolls | Available to fit most belt conveyors.

TRU-TRAC® INSPECTION DOOR

Tru-Trac® Chute Inspection and Access Doors are a necessary part of any transfer point to allow for safe inspection and quick access to maintain conveyor belt cleaning systems.



MAIN FEATURES

- **Safety:** bolted inspection screen guard provides the ability to safely inspect equipment while it is operating.
- **Redesigned Frame:** has a 45-degree flange to shed fines, preventing it from accumulating on the interior of the door.
- **Low profile steel construction:** along with a dual EPDM dust steel that can withstand temperatures from 40 – 95 degrees C.
- **Available:** in two standard sizes | 300mm x 450mm and 450mm x 600mm.





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BELTING, PULLEYS & LAGGING

DRIVING YOUR CONVEYOR, ELEVATING PERFORMANCE.



Tru-Trac®

BELTING, PULLEYS & LAGGING

Tru-Trac® provides a curated selection of top-quality conveyor belts, pulleys, and pulley lagging from globally renowned manufacturers. Our extensive product range ensures efficient plant operations for our customers.

ABOUT TRU-GRIP LAGGING

TRU-GRIP DIAMOND RUBBER PULLEY LAGGING



True all rounder - premium pulley lagging suitable for drive and non-drive pulleys, wet and dry conditions, pulleys of any diameter in almost all applications.

MAIN FEATURES

- **Diamond profile:** minimises vibration, even on small diameter pulleys.
- **For drive and non-drive pulleys.**
- **Suitable:** for pulleys of any diameter.
- **CN bonding layer:** for high bonding strength to pulley surface.
- **Reduces slippage:** between belt and pulley.
- **Protects:** the pulley from wear and corrosion.
- **Also available:** in Fire Retardant or Food Grade Rubber.

TRU-GRIP PLAIN RUBBER LAGGING

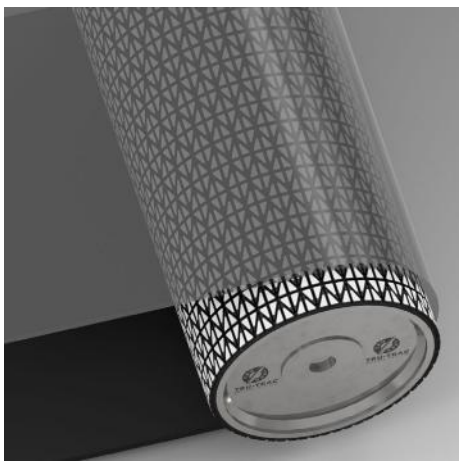


Tru-Grip Lagging is supplied in standard 500mm width rolls of various lengths.

MAIN FEATURES

- **Ideal:** for light-duty pulleys and idlers.
- **CN bonding layer:** for high bonding strength to pulley surface.
- **Available:** in Fire Retardant or Food Grade Rubber.

TRU-GRIP DIAMOND CERAMIC LAGGING



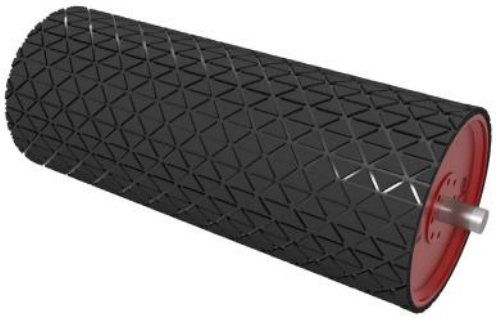
Maximum performance lagging for drive pulleys in medium to heavy-duty applications, featuring high traction, anti-resonance, and anti-vibration design.

MAIN FEATURES

- **Narrow tiles and reduced gaps:** boost belt life, ensuring uniform belt conformity.
- **Diamond pattern:** and circumferential grooves expel water and fines, suitable for all speeds.
- **Rubber:** is strong, elastic, and abrasion-resistant.
- **Automated spraying:** yields 100% rubber tear strength bond on ceramic tiles.
- **Ceramic back:** enhances bond shear strength.
- **Lagging features:** CN bonding layer for robust pulley adhesion.
- **Also offered:** in Fire Retardant Rubber.

PULLEYS

Tru-Trac® takes pride in offering a versatile range of pulleys designed to meet various requirements. Whether for light-duty tasks or customized solutions for demanding heavy-duty operations, our pulleys are crafted with precision and resilience. Each pulley reflects our commitment to quality, ensuring optimal performance and longevity, even in harsh conditions. Trust Tru-Trac® for innovative and reliable pulley solutions that can handle any challenge.



MAIN FEATURES

- **Drive, Tail and Bend pulleys:** Available in all sizes with masses .
- **Ensuring pulleys:** are manufactured to meet customer specific applications and according to the highest quality standards.
- **Designs of pulleys:** can be verified using Finite Element Analysis (FEA).
- Include made to SANS 1669 specifications.

BELTING

Tru-Trac® collaborates with top global belt manufacturers to improve plant efficiency and safety. We offer a range of belts from Class 250 to 2000, with widths spanning from 300mm to 1500mm. Our selection includes Polyester-Nylon and Steel cord belts in various grades, such as Oil, Flame, Heat, and Chemical Resistant, all meeting essential conveyor belt specifications.



BELT TYPES AVAILABLE

- Steel Cord Reinforced Belting
- Textile Reinforced Belting
- Fire Retardant Belts
- Steep Incline Belts
- Cover Grades
- Heat Resistant Belting
- Chevron Conveyor Belts
- PVC/PVG Belting

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ENGINEERING PREDICTABLE CONVEYOR PERFORMANCE

Conveyor issues are rarely isolated. Mistracking, spillage, carryback and belt damage are usually symptoms of a system drifting out of control — and fixing symptoms one call-out at a time guarantees you keep paying for them.

Tru-Trac® Field Services moves your operation from reactive maintenance to controlled, measured conveyor performance.

THE COST YOU'RE ALREADY PAYING

Most sites absorb the cost of poor belt behaviour every day — without ever seeing it on one invoice:

- Unplanned conveyor stops & daily clean-ups
- Emergency maintenance call-outs
- Belt edge damage and accelerated wear
- Spillage and carryback build-up
- Management time spent on recurring issues
- Increased safety exposure during unplanned intervention
- Stockouts that turn a quick fix into extended downtime — the part isn't on the shelf when the belt stops.

REACTIVE MODE

- ✗ Frequent intervention
- ✗ Symptom-based fixes
- ✗ Unpredictable costs
- ✗ Firefighting maintenance culture
- ✗ Higher safety risk through unplanned work

CONTROLLED MODE

- ✓ Planned intervention
- ✓ Root cause control
- ✓ Predictable operations & Managed costs
- ✓ Reduced unplanned intervention
- ✓ Improved visibility of conveyor health

65 → 90%

PROVEN FIELD IMPACT — BELT AVAILABILITY

Tru-Trac service partnerships have moved African mining and bulk-handling operations from repeated conveyor disruption to stable, measured performance.

SIX SERVICES. ONE PERFORMANCE SYSTEM.

Each service strengthens the others: inspection findings drive planned maintenance, correct installation prevents repeat failures, onsite

01 ASSESS
DIAGNOSE & INSPECT

We find what's driving downtime before it stops the belt.

- Conveyor audits & baseline condition surveys on our digital audit system
- Routine inspections with traffic-light risk ratings
- Root-cause analysis: misalignment, carryback, spillage
- Idler vibration & bearing surveys
- Belt surface & cover-wear measurement
- Thermographic & belt-scan surveys

02 MAINTAIN
SERVICE & REPAIR

Planned intervention that keeps belts running and extends component life.

- Preventive maintenance programmes
- Scraper servicing & carryback testing
- Idler & roller change-outs; pulley & idler re-lagging
- Belt tensioning, take-up & repair (patch / rip / edge)
- Skirting repair & modification
- Belt splicing — hot vulcanising & cold / mechanical*

* Belt splicing is offered and scoped on a case-by-case basis.

03 INSTALL
SET UP & COMMISSION

Correct installation so components perform from day one.

- Supervised or full component installation
- Commissioning & functional testing
- Installation reporting with photographic record

Every installation closes with a documented functional test — ongoing performance is tracked under 06 IMPROVE.

04 MONITOR
SMART SYSTEMS & INSTRUMENTATION

Real-time visibility that protects the belt and the load.

- Belt scales: installation, calibration & weightometer verification
- Metal-detector supply, installation & support
- Rip Prevent+ installation & AI condition monitoring
- Digital condition monitoring — daily, weekly or monthly reporting.

05 SUPPLY
OEM PARTS & BELTING

The right part, on site, when you need it.

- OEM spare parts & certified components
- Supply of idlers & pulleys
- Conveyor belting selection & supply
- On-site stock & minimum-level management

06 IMPROVE
REPORT & OPTIMISE

Every intervention measured against your agreed belt-availability

- Digital reporting with before / after photos
- Component lifecycle & wear-trend tracking
- Monthly conveyor-health report & review
- Performance benchmarking & compliance audits
- Operator, maintainer & safety training (see p. 35)





EVIDENCE, NOT PROMISES.

A conveyor system can only be improved when its condition is consistently understood — and a service partner should be judged on documented results. Tru-Trac® technicians walk your belts, record every finding, and put the evidence in your hands each month.

WHAT YOU GET MONTHLY

01 Consolidated conveyor health report	**02** Inspection findings with photos
03 Maintenance activities completed	**04** Installation work documentation
05 Conveyor risks & recurring problem areas	**06** Stock inventory levels
07 Planned interventions & follow-up	**08** Recommended actions for next period

» Ask us for a sample monthly report.

INTELLIGENT STOCK MANAGEMENT

Critical spares, managed proactively

Waiting for parts can turn a simple maintenance task into extended downtime. Tru-Trac® helps customers align critical spares with site requirements, maintenance schedules and known conveyor risks.

PLANNER MEETINGS

We meet with site planners to align stock requirements with maintenance schedules, shutdown windows and conveyor priorities.

ON-SITE INVENTORY

Critical components can be pre-positioned and managed on site, giving maintenance teams faster access to the parts they need.

MONTHLY STOCK REPORTS

Stock movement is tracked and reported, showing what has been used, what needs replenishment and which items should remain available for upcoming work.

HOW AN ENGAGEMENT WORKS

1 CONTACT
Describe the problem, or ask for a baseline assessment.

2 ASSESS
A technician walks your belts and documents condition digitally.

3 REPORT
Prioritised findings: risks, quick wins, costed recommendations.

4 AGREE
Scope the work — onceoff intervention to full partnership.

5 EXECUTE
Work is completed, photographed and documented.

6 MEASURE
Monthly review against your availability baseline.

WAYS TO ENGAGE

ONCE-OFF SUPPORT

A single conveyor audit, troubleshooting call-out or shutdown support. The most common first step.

INSTALLATION & COMMISSIONING

Supervised or full installation of Tru-Trac® equipment, with functional testing and a documented handover.

SERVICE PARTNERSHIP

Scheduled visits or a resident on-site team — with stock management, condition monitoring and monthly reporting built in.

PROJECTS & PARNERS

Specification and technical support for EPCs and project houses; product and installation training for distributors.

TRAINING & PRODUCT ACCESS

Practical conveyor training for maintenance teams, operators and technicians — at the Tru-Trac® training facility or on your site:

Courses can include:

- Conveyor 101
- Conveyor Maintenance and Safety
- Conveyor Belt Alignment
- Effective Conveyor Cleaning
- Tru-Screw™ Splicing Training
- Tru-Trac® Product Installation and Maintenance



Modules are practical and hands-on, built around the problems your teams face daily — tracking, cleaning, splicing and safe belt work.



MOBILE SHOWROOM — the full Tru-Trac® range, brought to your gate. Handle the equipment,

compare options against your application, and work through live conveyor problems with our engineers, without leaving the plant.

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