

BOMEX Ottawa 2026

Building Operators Forum

Tuesday, September 22
7:30am - 5:00pm



A forum for building operators to learn and exchange ideas

New at BOMEX. BOMA Canada is pleased to introduce **The Building Operators Forum.** This new, full day education program, supported through BOMA Enspire is a new event being offered exclusively for building operators, BOMA Enspire participants and BOMEX delegates.

The Building Operators Forum will address the important role building operators play in driving energy efficiency and building performance.

In collaboration with education partners, this forum will inspire and empower operators to better understand, and support strategies towards a low-carbon transition.



September 22, 2026

Full Day – \$149 (7:30 am - 5:00 pm)

Half Day – \$99 Morning (7:30 - 12:45) or Afternoon (12:45 - 5:00pm)
(morning or afternoon meals included)

Optional BOMEX Welcome Reception – \$150 (Add on ticket)

The building operators forum agenda

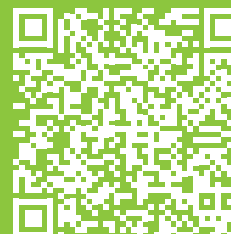
7:30 am	Registration & Networking Light breakfast served
8:30 am	Main Stage Welcome & Opening Session The Human Engine behind high-performance buildings
9:30 am	Concurrent Sessions 1 Select sessions option: BOD, BOMI or CIET
10:30 am	Morning Break Light refreshments served
10:45 am	Concurrent Sessions 2 Select sessions option: BOD, BOMI or CIET
11:45 am	Lunch
12:45 pm	Main Stage Panel Balancing tenant expectations & sustainability goals
1:45 pm	Concurrent Sessions 3 Select session options: BOD, BOMI or CIET
2:45 pm	Afternoon Break
3:00 pm	Energy Treasure Hunt Building Tour Building tour and forum social
6:00 pm	BOMEX Welcome Reception Optional additional ticket event

DoubleTree by Hilton
Ottawa Downtown
33 Nicholas Street, Ottawa, ON

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Visit BOMEX.ca to secure your spot

Existing delegates: log into your existing registration to add an OPTIONAL ticket item.



Forum format at a glance

To maximize learning opportunities, this curated education program offers a full day of activities. Concurrent education sessions delivered by operations specialists will provide building operators with insights into energy consumption and carbon emission reduction strategies and solutions.



**Thank you to our Building Operators Forum
Education Partners**



Main stage presentations

Sessions lead by BOMA Enspire

Morning: The Human Engine Behind High-Performance Buildings

Afternoon: Balancing Tenant Expectations & Sustainability Goals



Concurrent sessions

BOD

Energy Management
Roadmap

Energy Management Retrofit
Case Study

BOMI Education Canada

Foundations of Capital Planning
for Building Operators

Capital Planning in Practice:
Making the Business Case

CIET

Optimize Efficiencies activity
stations

Energy Treasure Hunt
Tour

Delegates can customize their learning experience by selecting from a variety of concurrent sessions offered throughout the day. Several sessions will be repeated to provide maximum flexibility.

The building operators forum session descriptions

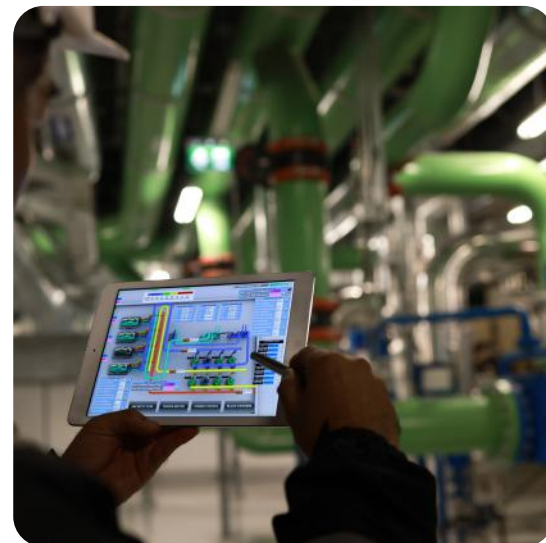
BOMA ENSPIRE: MAIN STAGE SESSIONS

Morning: The Human Engine Behind High-Performance Buildings

Building operators are among the most important, and often underrecognized, drivers of building performance. While technology and capital investment capture much of the attention, it is the expertise, judgment, and daily decisions of skilled operators that determine whether sustainability and low-carbon strategies are successfully operationalized and sustained over time.

This panel brings together senior building operators and management leaders to explore how stronger collaboration between operations and management can unlock building performance gains and accelerate the low-carbon transition. Panelists will examine how operators translate corporate sustainability commitments into measurable outcomes on the ground, and why elevating the operator's role is essential to achieving operational excellence.

The session will also feature perspectives from BOMA Canada's education partners on how professional development programs are equipping the next generation of building operations and management professionals with the skills needed to meet today's performance and decarbonization challenges. Whether you are an asset manager, property manager, or operator, this session will offer practical insights and a compelling case for making operations a strategic priority.



Afternoon: Balancing Tenant Expectations & Sustainability Goals

Building operators work at the intersection of competing demands, maintaining comfortable, functional spaces for tenants while advancing the sustainability and low-carbon commitments of their organizations. Navigating these priorities requires not only technical expertise, but strategic thinking, adaptability, and clear communication across all levels of an organization.

This session brings together an all-operator panel for a candid, peer-to-peer conversation about the realities of managing day-to-day operational priorities alongside long-term sustainability objectives. Panelists will share how they handle trade-offs, build internal alignment, engage tenants as partners in performance, and keep sustainability goals on track amid the pressures of building operations.

The discussion will surface practical strategies and real-world experiences that operators can bring back to their own buildings, offering the kind of grounded, practitioner-led insight that can only come from those doing the work every day. If you are a building operator or aspire to be one, this is your session, a rare opportunity to hear directly from peers who understand the complexity and importance of the role.

CONCURRENT SESSIONS



Energy Management Roadmap (repeated)

Developing a roadmap for an energy management retrofit project is a critical component for success. This session will provide specific details on the development and implementation of an effective Energy Management Plan that requires both strong organizational commitment and a structured, disciplined approach.

Each of the 17 roadmap steps that will be explored are intentionally sequential, moving logically from foundational assessment and understanding to detailed planning, tactical implementation, and tracking and reporting. Following a structured roadmap framework ensures that energy efficiency efforts are not just isolated projects but are integrated into an organization's broader operational and financial strategies.



Energy Management Retrofit Case Study

Building on the 17-step Energy Management Roadmap introduced in Session 1, this subsequent session applies the framework to an actual energy management retrofit project. Participants will follow the project from initial opportunity identification through planning, implementation, measurement, and ongoing performance management, demonstrating how each roadmap step contributes to successful project delivery. Through a practical case study, participants will explore how technical, operational, financial, and organizational considerations are addressed at each stage of the process. The session will also highlight common challenges, decision points, stakeholder involvement, lessons learned, and project end results that provide a real-world perspective on how a structured energy management approach supports project success.

By connecting the 17 roadmap steps to an actual retrofit project, participants will gain a better understanding of how energy management concepts are translated into measurable energy savings, operational improvements, and long-term organizational value.



BOMI Education Canada

From Insight to Impact: Capital Planning and Project Execution for Building Operators

Building operators have a unique advantage—you know your buildings better than anyone. We'll explore how your day-to-day experience, equipment knowledge, and lifecycle insights shape smarter capital priorities and decisions. This session brings together the full capital planning journey, from identifying needs to successfully delivering projects that improve building performance, reliability and tenant satisfaction. Learn who's involved in the planning process and how to translate what you see on the ground into data-driven recommendations that resonate with decision-makers.

From there, we'll shift to execution—equipping you with practical strategies to build compelling business cases that management understands. You'll gain tools to navigate the tendering and contractor recommendation process and prove the value of your work through measurable results. Whether you're contributing to long-term planning or driving projects forward, this session will help you connect your operational expertise to meaningful capital decisions and elevate your impact beyond day-to-day operations.



BOMI
EDUCATION
CANADA

Capital Planning in Practice: Making the Business Case

This interactive session brings capital planning to life through a real-world building scenario. Attendees will work through how to evaluate system upgrades, estimate costs based on operational realities, and communicate a project's benefits in terms that resonate with stakeholders. Rather than focusing on complex financial formulas, the session emphasizes practical ways to describe value—like improved efficiency, reduced downtime, energy savings, and avoided maintenance issues. Through guided discussion and role-based scenarios, attendees will build confidence in explaining how their recommendations impact both building performance and ownership goals.

Attendees who participate in both a morning and afternoon BOMI Education session, will be entered to win a “Buy One, Get One Free” Systems Maintenance Technician Course (SMT)

Energy Activity Stations

Identify energy savings opportunities through hands-on learning activities.

Thermal Camera

Quickly and efficiently identify possible heat loss in the building, primarily around windows and doors. Using the camera, delegates will identify heat loss intensity changes around the building.

Light Meter

Using general rules of thumb on light levels, participants can test if areas in the building are over lit or under lit.

Plug in Energy meter

Unsure of the energy consumption a specific device uses? Users can plug small to medium appliances to quantify energy consumption as well as stand-by load.

Air Quality Meter

Test the quality of air in various areas and see how levels change and the importance of maintaining air quality with ventilation but not over ventilating based on occupancy.

Lighting (LED vs Incandescent)

Demonstrate the difference in energy consumption as well as lighting quality between various lighting sources.

Energy Treasure Hunt Building Tour

The Building Operators Forum concludes with an experiential Energy Treasure Hunt Building Tour of the Double Tree Hotel. Energy experts will guide attendees through a collaborative search for energy savings to lower costs, and find operational efficiency opportunities, while exploring other options such as retrofits and low-carbon transition pathways.



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Secure your spot [here](#)