

Newcomer's Guide

2026

Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by the Visitor Center at 319 Main Street or call 757-357-5182.



STAY INFORMED

Newspapers:

Smithfield Times, 757-357-3288, SmithfieldTimes.com
Tidewater News (Franklin), 757-562-3187, TheTidewaterNews.com
Windsor Weekly, 757-562-3187, WindsorWeekly.com
Suffolk News-Herald, 757-539-3437, SuffolkNewsHerald.com
Daily Press (Newport News), 757-247-4800, DailyPress.com
Virginian-Pilot (Norfolk), 757-446-9000, PilotOnline.com

EDUCATION

Isle of Wight County Schools:

820 West Main St., Smithfield 23430
757-357-4393, IWCS.k12.va.us

Isle of Wight Academy (private):

17111 Courthouse Hwy., Isle of Wight 23397
757-357-3866, IWAcademy.com

Cornerstone Christian:

13490 Benns Church Blvd., Smithfield 23430
CornerstoneChristian.School

Great Oaks Learning Center:

120 Underwood Lane, Smithfield 23430
757-377-6695, GreatOaksLearning.com

Harbor Light Academy:

14353 Benns Church Blvd., Smithfield 23430
757-236-4827, HarborLightAcademy.com



COUNTY COMPLEX

17130 Monument Circle, Isle of Wight, VA 23397

County Website:

IsleofWight.gov

Follow Us:



IOW County Parks & Recreation:

757-357-2291

[IsleofWight.gov/Departments/
Parks_and_Recreation/Program_Guide.php](http://IsleofWight.gov/Departments/Parks_and_Recreation/Program_Guide.php)

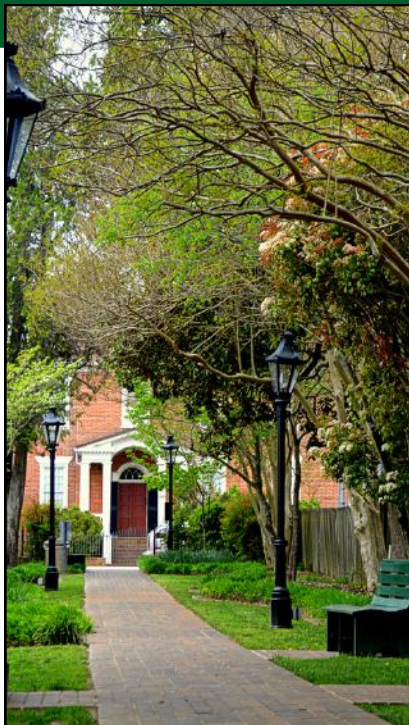
Smithfield & IOW Tourism:

757-357-5182 | 800-365-9339,
GenuineSmithfieldVA.com

IsleofWight.gov 757-357-3191



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TAXES & LICENSES

Commissioner of the Revenue: 757-365-6301

Treasurer: 757-365-6228

Real Estate Tax: The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is \$0.81 per \$100 of the assessed value. Tax Relief is available for the elderly and disabled, disabled veterans, and surviving spouses of veterans who qualify. Payments should be made to the Treasurer's Office in two installments, due June 5 and December 5.

Personal Property Tax: The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5 and December 5.

Business Licenses: When starting a business in Isle of Wight, please contact the Commissioner of the Revenue's Office so that your business may be correctly classified and to determine if a business license is required. A majority of the license taxes are based on gross receipts, and the tax rate will vary according to the business category. 757-365-6263, blcoriow@isleofwightus.net

Pet License: If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1.

SUPPORT SERVICES



Animal Services: 757-365-6318

Social Services: 757-365-0880

Health Department: 757-357-4177

Voter Registration: 757-365-6230

Parks & Recreation: 757-357-2291

Carrolltonva.MyRec.com/Info/Activities/Default.aspx?type=Activities

Libraries: Blackwater Regional Library System, BlackwaterLib.org

Carrollton: 14362 New Towne Haven Lane, 757-238-2641

Smithfield: 255 James St., 757-357-2264

Windsor: 18 Duke St., 757-242-3046



COURTS

Circuit Court: 757-365-6233 | Open weekdays 9:00 am-5:00 pm

General District Court: 757-365-6243 | Open weekdays 8:00 am-4:00 pm

Juvenile & Domestic Relations Court: 757-365-6237

Open weekdays 8:30 am-4:00 pm

IsleofWight.gov/government?clerk_of_the_circuit_court





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UTILITIES

Cable and Satellite Television

- DirectTV, 888-988-0345, Directv.com
- Charter Spectrum 855-863-5818, Spectrum.com
- Dish Network, 855-340-8780, Dish.com

Internet Providers (Wired & Wireless)

- Charter Spectrum 877-923-5173, Spectrum.com
- Verizon DSL/FIOS/Wireless, 833-VERIZON, Verizon.com
- HughesNet, 844-356-3962, HughesNet.com
- AT&T, 833-397-0843, ATT.com
- T-Mobile, 855-592-1293, T-Mobile.com

Landline Home Telephone

- Verizon, 833-VERIZON, Verizon.com

Electricity

- Community Electric Cooperative, 757-242-6181, ComElec.coop
- Dominion Energy, 866-366-4357, DominionEnergy.com

Natural Gas

Columbia Gas of Virginia, 800-543-8911, ColumbiaGasVA.com

Solid Waste Disposal

Public Works/Solid Waste Division, Isle of Wight, 757-365-1652

Recycling

Single-Stream Recycling Program, 757-365-6298

Trash - Curbside Collection

GFL Environmental, 757-487-2220, GFLEnv.com

Wastewater Treatment

Hampton Roads Sanitation District (HRSD), 757-460-2261, HRSD.com

Water/Sewer

- Utility Services Department, Isle of Wight County, 757-365-6284
- Town of Smithfield Water Department, 757-365-4254
- Town of Windsor Water Department, 757-242-4288



WHO DO I CALL IF

I need to change my voter registration and/or find my local polling precinct?:

Voter Registrar, 757-365-6230

I need a special garbage pickup:

GFL Environmental, 757-487-2220, GFLEnv.com

My neighbor's dog just won't stop barking or I have found or lost a pet:

Animal Services, 757-365-6318

I want to report a pothole or debris:

Virginia Department of Transportation (VDOT), 800-FOR-ROAD.

To report about roads in Smithfield: Public Works Department, 757-365-4200

I want to report clogged storm drains:

For public roadways, Virginia Department of Transportation (VDOT), 800-FOR-ROAD.

Private property/roads are the owner's responsibility.

I need to contact the sheriff for a non-emergency:

Sheriff's Office, 757-357-2151

I need to contact Fire Rescue for a non-emergency:

Fire Rescue, 757-365-6308

I need information about starting a business:

Economic Development, 757-356-1962, InsidetheIsle.com

I need information about building permits and/or inspections:

Building Inspections, 757-365-6215



IsleofWight.gov 757-357-3191



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ELECTED OFFICIALS AND CONSTITUTIONAL OFFICERS

Board of Supervisors (IsleofWight.gov)

- Rudolph Jefferson, District 3 (Chair)
- Renee K. Rountree, District 1 (Vice Chair)
- Joel C. Acree, District 4
- Robert Eley III, District 5
- David O. Garner, District 2

Clerk of the Circuit Court

Laura E. Smith

Commissioner of the Revenue

Gerald H. Gwaltney

Commonwealth's Attorney

Georgette C. Phillips

Sheriff

James R. Clarke, Jr.

Treasurer

Julie D. Slye

School Board Members (IWCS.k12.va.us)

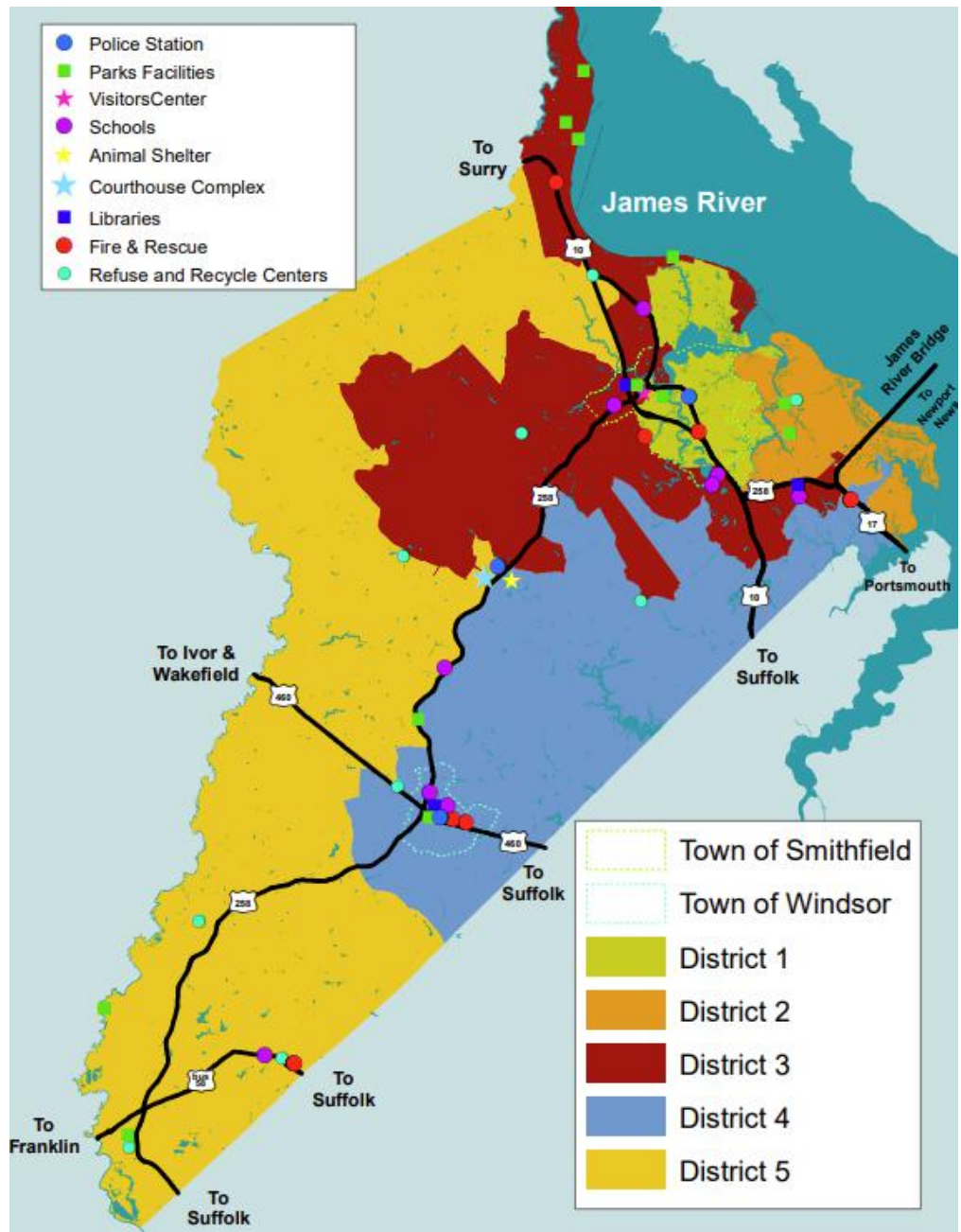
- Jarad Ford, District 3 (Chairman)
- Stella Bradshaw, District 5
- Jason P. Maresh, District 4
- Vacant, District 1
- Mark Wooster, District 2

Smithfield Town Council (SmithfieldVa.gov)

- Michael G. Smith (Mayor)
- Bill Harris (Vice Mayor)
- Mary Ellen Bebermeyer
- Steven G. Bowman
- Jeff Brooks
- Valerie Butler
- Darren Cutler

Windsor Town Council (Windsor-Va.gov)

- George Stubbs (Mayor)
- David Adams (Vice Mayor)
- Walter Bernacki
- Edward "Gibbie" Dowdy
- Jacob Klepac
- Jake Redd
- Marlin W. Sharp



EMERGENCIES



FIRE RESCUE & LAW ENFORCEMENT EMERGENCY RESPONSE: 911

SIGN UP FOR IW ALERT:

Alerts on severe and unexpected incidents and weather, 757-365-6308, IsleofWight.gov

FIRE RESCUE: 757-365-6308

ANIMAL SERVICES: 757-365-6318

UTILITY SERVICES: 757-365-6284



IsleofWight.gov 757-357-3191