

Setup MS Authenticator (Android)

A guide to setting up Microsoft Authenticator with an Android smartphone, as your only device.



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Setup MS Authenticator on an Android device

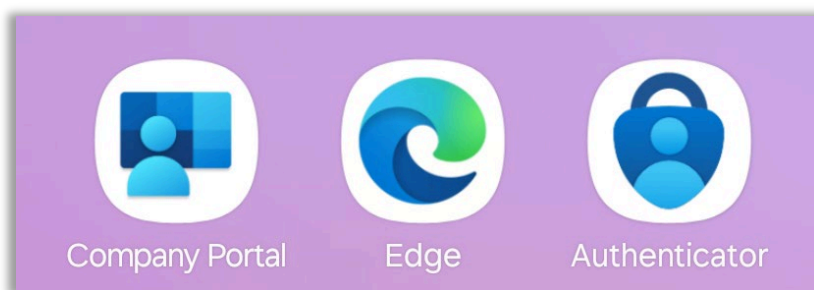
This guide will run through how to download, install and setup Microsoft Authenticator with your personal Android device, without any other device. This is required to use your Cornwall College Microsoft account off Campus.

This guide is for learners who cannot get to a Cornwall College campus, only have an Android device, and are enrolling remotely.

Cornwall College will have no control over your personal devices, we can only manage Microsoft applications installed onto your devices, if you are using a Cornwall College account.

Installing required Microsoft Applications

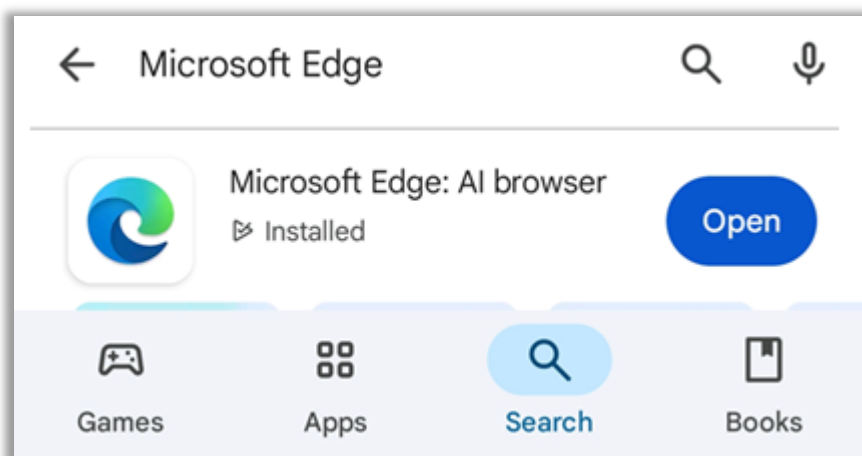
To start, you will need to install three Microsoft Applications:



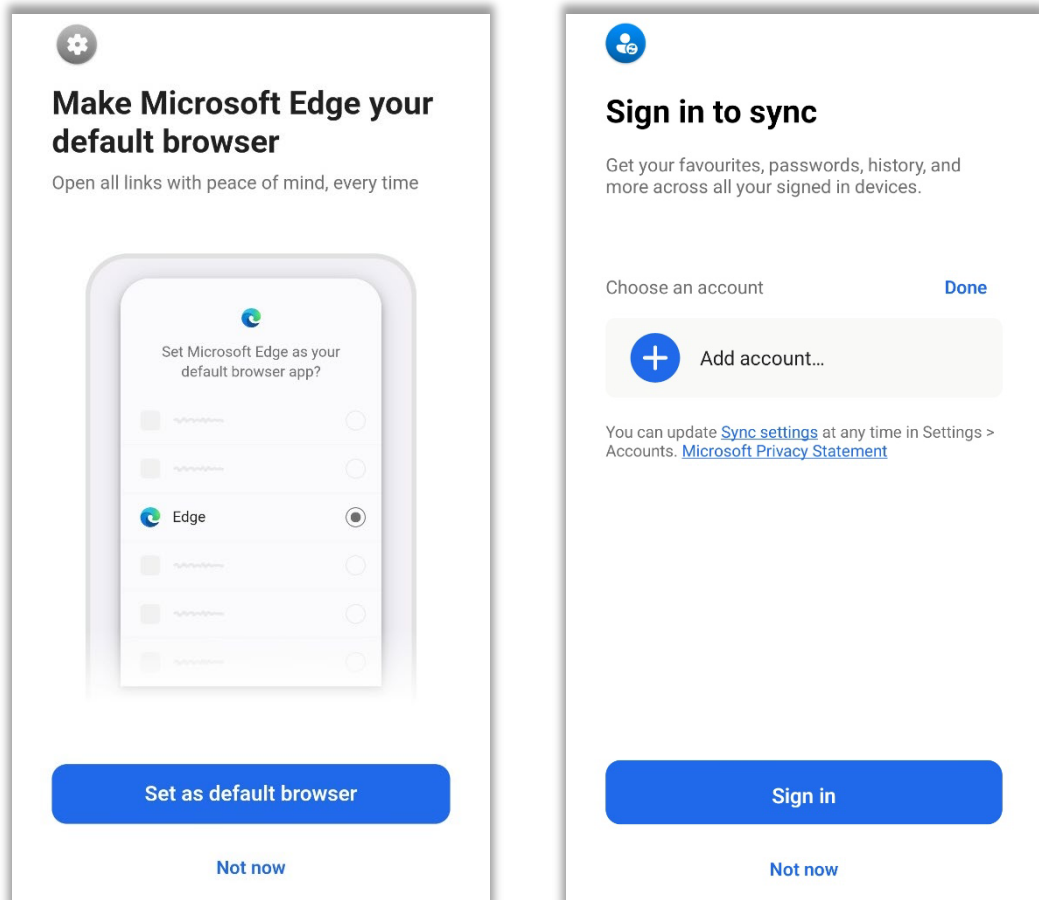
1. Open the Google Play Store.



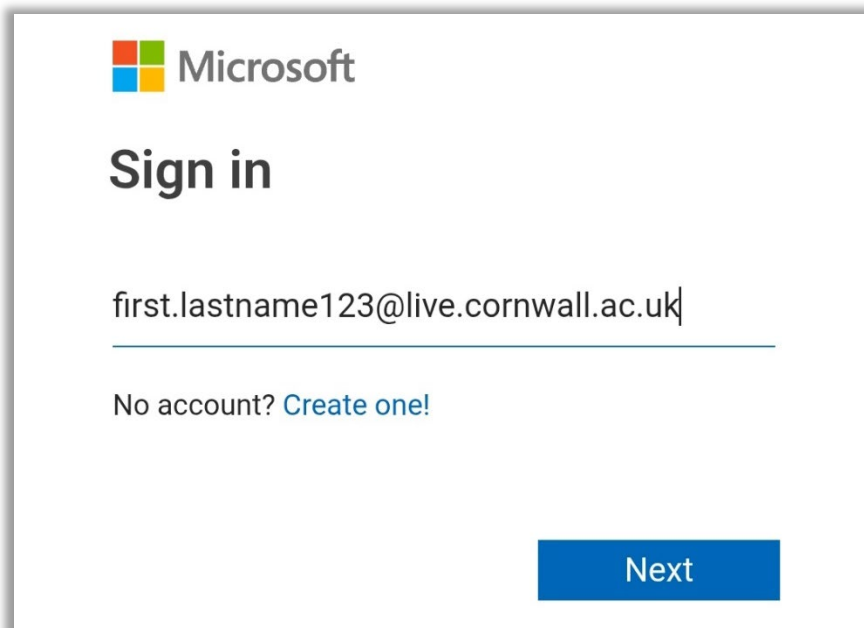
2. Search for “Microsoft Edge” and select “Install”. Please do the same for Microsoft Company Portal and Microsoft Authenticator.



3. Open Microsoft Edge and select "Not Now". On the page "Sign in to sync", select "Add account...".



4. Type in your Cornwall College Email address, then select "Next".



5. You will now be asked to type in your provided password, then will be prompted to change your password, the password must be 12 characters or more, contain at least a number, and special character e.g. (!<>;?-_.

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first.lastname123@live.cornwall.ac.uk

Update your password

You need to update your password because this is the first time you are signing in, or because your password has expired.

Current password

New password

Confirm password

Back Sign in

6. You will be prompted to keep your account secure, and setup MFA, please select "Next".

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first.lastname123@live.cornwall.ac.uk

Let's keep your account secure

We'll help you set up another way to verify it's you.

[Skip for now \(10 days until this is required\)](#)

[Use a different account](#)

Next

7. If you have not yet installed Microsoft Authenticator, please install it now; select "Next".

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Keep your account secure

Microsoft Authenticator

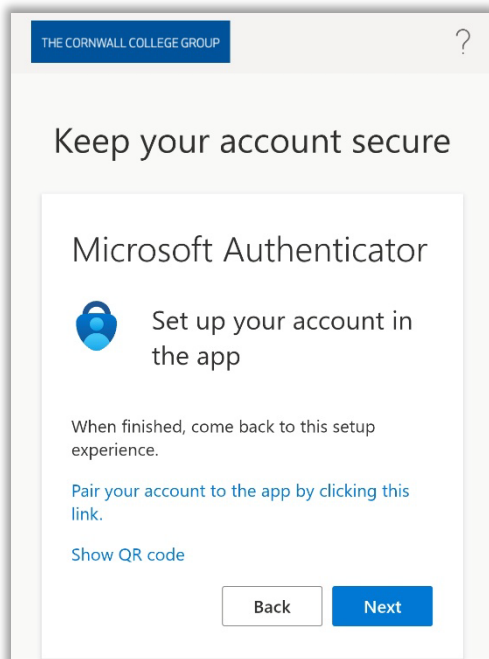
Start by getting the app

On your phone, install the Microsoft Authenticator app. [Download now](#)

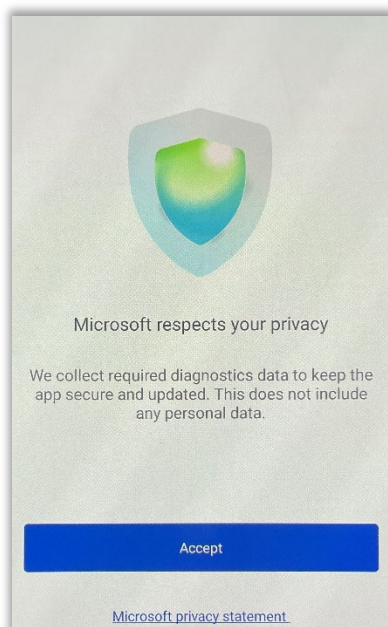
After you install the Microsoft Authenticator app on your device, choose "Next".

Next

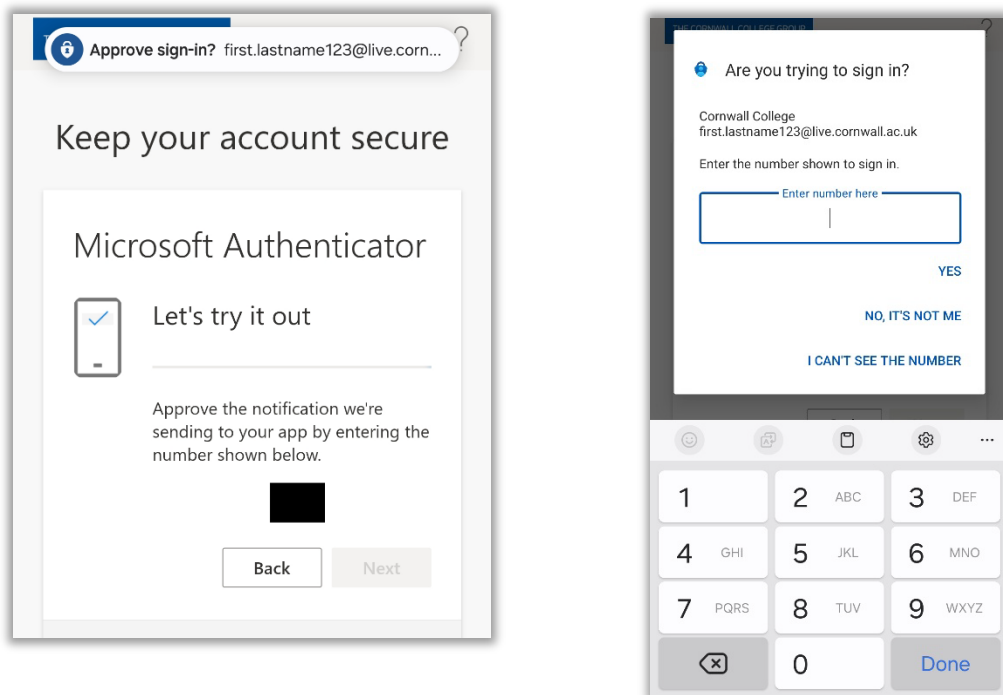
8. Please select “Pair your account to the app by clicking this link”, this will take you to the Microsoft Authenticator app.



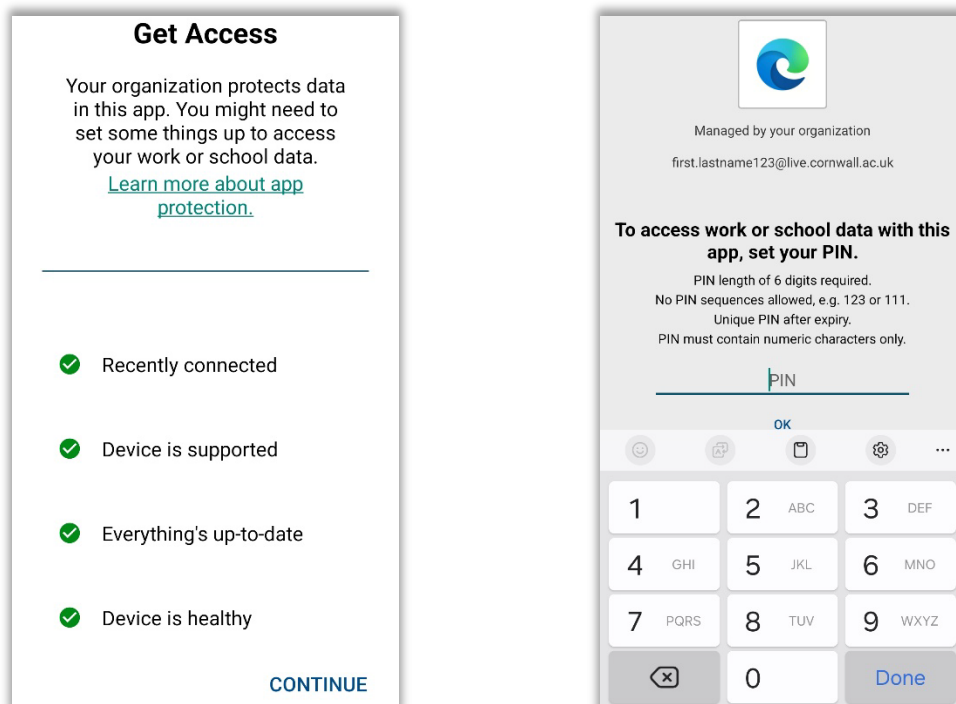
9. On your device in Microsoft Authenticator, accept and continue on the prompts. If you are asked for push notifications select “Allow”. Authenticator will automatically add the MFA to the account.



10. Open Microsoft Edge and select “Next”, you will now be asked to try out the Authenticator. Select the notification which appears at the top of the screen, type in the code shown, and select “YES”. The prompt will disappear, select “Next”, then “Done”.



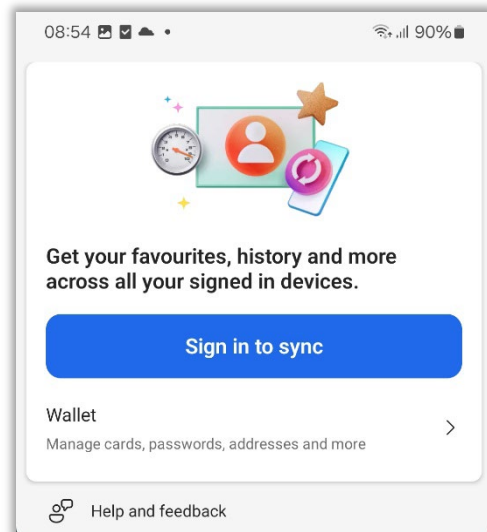
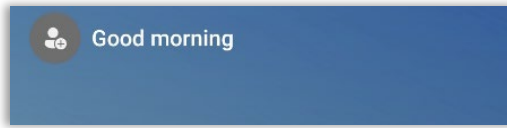
11. You will now be asked to register and setup Microsoft Edge, it will require a pin to be set.



Troubleshooting

I can't see "Add Account..." in Edge.

In the top left of the screen there is a small icon, please select this, then "Sign in to sync".



Contact Information

If you have any questions or issues with setting up Microsoft Authenticator, please contact the helpdesk at helpdesk@cornwall.ac.uk or phone 01209 616111.