



WARRANTY

Puraboard

Limited Warranty

Puraboard™ EFFECTIVE FROM DATE OF ORIGINAL PURCHASE

This limited warranty applies to Puraboard™ composite products — whether installed as decking or as cladding — at a residential property. It covers the composite boards only, not fixing clips, screws, sub-frame components or other accessories, and is not applicable to any other products. It sets out the warranty period, the remedy, the exclusions and how to make a claim.

WARRANTY PERIOD	REMEDY	TRANSFER	CLAIMS
30 years	Replace or refund (prorated)	Non-transferable	sales@puracomposite.com

01 Limited warranty

- 1.1 This warranty is provided to the person who purchases Puraboard™ composite products (the “Product”), whether for use as decking or as cladding, from one of the Company’s (PuraComposites Ltd) authorised distributors, stockists or agents, for installation at their residential property (the “Purchaser”). **It is not transferable to any subsequent owner of the property.** For the purposes of this warranty the Product does not include the fixing clips, screws and other accessories that are ancillary to the composite boards; accordingly, this warranty does not extend to those accessories.
- 1.2 The Company warrants to the Purchaser that, from the date of original purchase and under normal use and service conditions, the Product will be free from material defects in workmanship and materials that (1) occur as a direct result of the manufacturing process; (2) occur under normal use and service; (3) occur during the warranty period; and (4) result in the boards splitting, splintering, rotting, or suffering structural damage from fungal decay.
- 1.3 **Fade resistance.** The Product’s colour will not fade from light and weathering exposure, as measured by a colour change of more than **5 ΔE (CIE) units**, over the warranty period. While the Product is designed to resist fading, no material is fade-proof when subjected to years of exposure to ultraviolet (UV) rays and the elements.
- 1.4 **Warranty period.** This warranty shall be valid for **thirty (30) years** from the date of original purchase, evidenced by an invoice or receipt. **No registration is required** to have the benefit of this warranty.

02 Remedy & warranty ratio

- 2.1 If the Company determines that the Purchaser’s claim is valid, the Company will, **at its option, either replace the defective Product or refund the portion of the purchase price** paid by the Purchaser for such defective Product (not including the cost of its initial installation). Replacement material will be provided

that is as close as possible in colour, design and quality to the replaced material, but the Company does not guarantee an exact match, as colours and designs may change.

- 2.2 **Warranty ratio.** If a valid warranty claim is made during the warranty period, the Purchaser's recovery will be prorated as indicated below. If the Company provides replacement materials, it may elect to replace the percentage listed below of the Product; if it refunds the purchase price, it may elect to refund the percentage listed below.

RESIDENTIAL APPLICATION

TIME AFTER PURCHASE	RECOVERY
1–10 years	100%
11–13 years	80%
14–16 years	60%
17–19 years	40%
20–22 years	20%
23–30 years	10%

- 2.3 This warranty shall not cover, and the Company shall not be responsible for, costs and expenses incurred with respect to the removal of the affected Product or the installation of replacement materials, including but not limited to labour and freight. The foregoing remedies are the **sole and exclusive remedy for breach of any warranty**.

03 Making a claim

- 3.1 If the Purchaser discovers a defect in the Product covered by this warranty during the warranty period, the Purchaser must, within **thirty (30) days** of discovering the alleged defect but no later than the end of the warranty period, notify the Company in writing at sales@puracomposite.com. No registration is required in order to make a claim.
- 3.2 The Purchaser must include in this notification proof of purchase and a statement explaining the defect, together with the date and address of the installation and photographs of the defect and of the installation. The Company may request additional information and may arrange to inspect the installed Product.
- 3.3 After reviewing all information, the Company will make a determination regarding the validity of the claim. If the claim is valid, the Company will provide the replacement or refund set out in section 02. In the event of replacement, the original warranty applies to the replaced portion of the Product and extends for the balance of the warranty period in effect at the time the material proved defective.

04 Exclusions

- 4.1 The Company does not warrant against, is not responsible for, and no implied warranty shall be deemed to cover, any product failure or damage attributable to any one or more of the following:
- 01 Failure to comply with the instructions or guidelines supplied with the Product or available from the Company, including but not limited to inadequate expansion gaps between boards, incorrect spacing of the supporting structure (joists, battens or rails), or failure to follow the fixing method specified for the application.
 - 02 The use of third-party membranes or protective layers behind or beneath the Product other than those specified by the Company, which will void this warranty.
 - 03 Use of the Product that the Company, acting reasonably, considers to be beyond normal use and service conditions, or that is not recommended by the Company or by Irish building codes and practices.
 - 04 Damage caused by an act of God (such as flooding, hurricanes or earthquakes) or war.
 - 05 Staining of the Product by foreign substances such as oil, fat, grease or chemicals, or caused by organic matter such as mildew that has been allowed to grow on the Product.
 - 06 Normal weathering of the Product, including but not limited to that caused by exposure to sunlight, weather and atmosphere, each of which may cause the coloured surface to fade.
 - 07 The Product having been improperly handled or stored, or abused or neglected; the boards must be stored on a flat, solid surface and should not be stored on rack or rail systems.
 - 08 The Product having been modified or otherwise treated in a manner not intended by the Company, including but not limited to mitre and bevel cuts and routing.
 - 09 Decay caused by metal fasteners.
 - 10 Ordinary wear and tear of the Product, including but not limited to scratching and gouging.
 - 11 Wilful neglect of the Product.
 - 12 Damage to the Product caused by animals, including but not limited to pets, wildlife and vermin.
 - 13 Installation on a supporting structure or substrate that is not stable, that moves, collapses or settles, or that is susceptible to distortion or subsidence.
 - 14 Slight variations or changes in the colour of the Product, or colour differences between production batches.
 - 15 The Product not having been paid for in full.
 - 16 Damage caused by exposure to excessive heat, including but not limited to fire, fire pits, barbecues or chimineas.

05 Legal terms

5.1 DISCLAIMER & LIMITATION OF LIABILITY

Except for the express written warranty contained herein, the Company makes no other warranties, guarantees or indemnities, whether express or implied, arising by law, course of dealing, usage of trade, custom or otherwise, including but not limited to the implied warranty of merchantability and the implied warranty of fitness for a particular purpose, and all such other warranties, guarantees and indemnities are hereby disclaimed, overridden and excluded from this transaction. Under no circumstances will the Company be liable for any incidental, consequential, indirect, special or punitive damages of any kind (including but not limited to lost profits, lost sales, loss of goodwill, use of money, use of goods, stoppage of work or impairment of assets), whether foreseeable or unforeseeable, and the Company's liability with respect to defective Product shall in no event exceed the replacement of such Product or the refund of the purchase price, as described above. Nothing in this warranty excludes or limits any liability that cannot lawfully be excluded or limited, including liability for death or personal injury caused by negligence.

- 5.2 This warranty may not be altered or amended except in a written instrument signed by the Company and the Purchaser. No agent, employee or other person is authorised to make any warranty on the Company's behalf in addition to that contained herein, and the Company shall not be bound by any such statement.

06 Governing law & your rights

- 6.1 This warranty is governed by and construed in accordance with the laws of **Ireland**, and the courts of Ireland shall have exclusive jurisdiction in relation to it.
- 6.2 The Purchaser has legal rights in relation to the Product under applicable Irish and European Union consumer legislation, also known as statutory rights, and these are not affected by this warranty.

END OF WARRANTY TERMS
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