



HopeWell's Supports for Families

HopeWell's Family Together Program

Our Family Together Program helps create environments where children and families can thrive. Using a holistic, **strengths-based** approach, we support the diverse needs of families at risk of separation, as well as those working to rebuild their family connections following reunification.

We meet each family where they are, aim to reduce barriers to success, and incorporate the 5 Protective Factors into the fabric of our daily work. We use a **combination of strategies** to empower families with the tools they need to safely stay together and achieve long-term stability. HopeWell partners with families to:

- ✓ Identify strengths and build on what's already working
- ✓ Strengthen communication and conflict resolution skills
- ✓ Nurture healthy relationships and social connections
- ✓ Promote parental resilience
- ✓ Develop new parenting skills and strategies grounded in child development's best practices
- ✓ Grow their ability to prevent and manage crises
- ✓ Access additional resources, tools, and supports

Our Approach

We believe families are experts in their own lives. We support each family's safety, permanency, and well-being by helping them build on their abilities, skills, and wisdom as they work toward their goals.

- ✓ Through authentic, nonjudgmental partnerships, we explore barriers and opportunities together. As part of this work, we use **Motivational Interviewing** and personalized approaches to promote learning and growth.
- ✓ We work in close collaboration with families, their support systems, and their DCF teams to coordinate services, connect families with resources, and share information that helps kids and families thrive.
- ✓ With 60+ years of service and current operations across every Massachusetts county, each HopeWell office has partnerships with local community resources, including mental health support, educational resources, food and clothing, childcare and more. To learn more about what differentiates HopeWell and makes us a leader in care, visit hopewellinc.org/referrals.

Our Service Models

The specialists and clinicians in our Family Together Program are trained in a wide range of Support & Stabilization models, so we can provide families with **the right combination of supports when they need them most**.

As a family's needs evolve, our staff partners with families and DCF to meet the moment, including adding or changing models when appropriate.

We offer the following service models statewide:

- ✓ Safe & Stable*
- ✓ Social Connections & Permanency Support*
- ✓ Comprehensive Services: Family*
- ✓ Comprehensive Services: Intensive Family*
- ✓ Comprehensive Services: Therapeutic*
- ✓ Comprehensive Services: Family Member With a Disability*
- ✓ Therapeutic: Family
- ✓ Therapeutic: Youth
- ✓ Preparation Support

**with Motivational Interviewing*

REFERRAL INFORMATION



SUPPORTS FOR FAMILIES

Make a Referral



HopeWell operates statewide across Massachusetts. We run a 24/7 on-call system for emergencies and emergency referrals.

Our program leaders are readily available to connect with Lead Agency and DCF staff to determine which HopeWell service(s) are the best fit for each family's unique needs and goals.

HopeWell's Family Together Program

*Offered through DCF's **Support & Stabilization** service models*

Services to help families safely stay together by maintaining or regaining custody of their children

DCF WESTERN REGION:

Mike Hanscom, Program Director
(413) 355-5402
mhanscom@hopewellinc.org

DCF CENTRAL REGION:

Ana Portillo, Program Director
(781) 436-0524
aportillo@hopewellinc.org

DCF NORTHERN, SOUTHERN, & BOSTON REGIONS:

Jennifer Oliveira, Program Director
(508) 443-5257
joliveira@hopewellinc.org



Why partner with HopeWell?

Learn more about HopeWell's range of services and expertise by visiting
hopewellinc.org/referrals

