

Spandex Australia is joining Spicers, here's everything you need to know before, during and after the transition.

Key Dates

Thursday 17th of September, 8:00pm AEST

The Spandex Australia website is switched off. Visitors are redirected to spicers.com.au.

Friday 18th of September, 6:00pm AEST

Spicers and Spandex customers are able to place orders by contacting their Customer Service teams or sales reps. Spicers Sign & Display website will be undergoing maintenance.

Monday 21st of September

Spandex products will be available on the Spicers Sign & Display website, joining the existing range. Online orders can be placed through spicers.com.au.

How to prepare: A simple checklist

- ✓ Place any time-sensitive orders before the key dates.
- ✓ Confirm you have (or can access) a Spicers web login ahead of Monday 21st of September – contact your sales rep if you're unsure.
- ✓ Note the key dates above so your team knows what to expect and when.
- ✓ Reach out to your sales rep with any questions about your account, pricing, or product availability before the changeover.

What's happening?

Spandex Australia is integrating into Spicers and will be trading as Spicers by Monday 5th of October. This brings Spandex's product range, including Avery Dennison, ImagePerfect, 3A and more under the Spicers banner, alongside Spicers' existing offering.

What does this mean for me as a customer?

You'll continue to get the same products and service, now backed by Spicers' systems, ordering platform and support team. There's a short transition period where ordering moves from the Spandex website to the Spicers website – details below.

Do I need to set up a new trade account?

No, if you already trade with Spicers or Spandex, your existing credit terms and limits carry across automatically.

The only exception: if you don't currently hold a Spicers trading account, you'll need to complete a credit application by 19 September 2026. If it's not done in time, you can still trade under Spicers' standard terms until it's processed. Customers with both a Spicers and Spandex account will have these merged, with combined terms confirmed with you.

From 19 September 2026, please direct all payments, remittances, and account queries to Spicers Australia Pty Ltd.

Questions? Contact your account representative or the Spicers credit team on (03) 9768 8400, option 3. For more details please read [Spicers Accounts Letter](#).

Do I need to set up a new online ordering account?

No, if you already have a Spandex online account, you won't need to set up a new one. You'll be able to access it from 21 September 2026, and we'll send you more information beforehand on how to activate it.

If you already have a Spicers online account, no action is needed either, from 21 September you'll simply see the expanded range on [Spicers Sign & Display website](#). If you don't currently have a Spandex or Spicers online account, please register [HERE](#).

Ordering during the transition

Can I still order online right now?

Yes, until Thurs 17th of September, 8:00pm AEST, you can order as usual through the Spandex website.

What happens after 8pm AEST on 17th of September?

The Spandex website will be switched off and visitors will be redirected to spicers.com.au. Spandex products move across to the new consolidated Spicers Sign & Display website and will be available again on Monday 21st September.

While the website is unavailable during this time, Spandex customers can place orders to the Spandex Customer Service team by close of business 6pm AEST on Friday 18th of September.

I need to place an order over that weekend (17th–20th September) what do I do?

Please place any urgent online orders before 8pm AEST on Thursday 17th of September wherever possible. If you need to order during the changeover window itself, contact your Spandex representative or local branch directly and they'll assist.

Where do I order from on Monday 21st of September?

For online orders go to spicers.com.au. You'll be able to search for and order products such as Avery Dennison, ImagePerfect, STEK, Omega Skinz and more, alongside the existing Spicers range.

Our Customer Support Team are also available:

VIC / TAS / SA / WA / NT: vic.sales@spicers.com.au
NSW / ACT / QLD / Townsville: salesnsw@spicers.com.au
National phone number: 1300 132 644

For all other enquiries (accounts, orders, support, or general questions), please call the number above and our team will direct you to the right person.

Products, pricing and accounts

Will the products I currently buy still be available?

Yes, the Spandex products will now be consolidated to Spicers' Sign & Display range.

Will product codes, pricing or packaging change?

Products codes will be changing, please contact your Sales rep or go to spicers.com.au from the 21st of September for new product codes. Pricing will not change. Packaging will change at a later date.

Will my existing account, pricing agreements or credit terms carry over?

Yes, the intent is for existing customer arrangements to continue under Spicers. If you have any questions about your specific account, your rep can confirm the details.

Who do I contact if I have questions?

Your existing Spicers or Spandex representative is your first point of contact. You can also reach out to Spicers customer service for general questions about the transition.

Our sites

1300 132 644

VIC	155 Logis Boulevard, Dandenong South VIC 3175 19-21 Efficient Drive, Truganina Victoria 3029 (formerly known as Spandex)
NSW	Unit 2, 100 Lockwood Road, Erskine Park NSW 2759
BRIS	75 Tradecoast Drive, Eagle Farm QLD 4009 29-33 Gassman Drive, Yatala QLD 4207 (formerly known as Spandex)
TWNS	28A Casey Street, Aitkenvale QLD 4814
SA	113 Ledger Road, Beverley SA 5009 2/5 Nucera Court, Green Fields SA 5107 (formerly known as Spandex)
WA	19 Milly Court, Malaga WA 6090 6A Mulgul Road, Malaga WA 6090 (formerly known as Spandex)
TAS	4-8 Sunmont Street, Derwent Park TAS 7009
NT	57 Winnellie Road, Winnellie NT 0821