

ANNUAL REPORT

FY 2024



HAPPY NEW YEAR...

Oh my... what a year! I am filled with gratitude as I reflect on this past year and the remarkable growth this network has experienced. The collective dedication, passion and hard work has made fiscal 2024 a record year of growth in membership, infrastructure, events, community members served and staff. We quadrupled our membership count with the addition of Washington County, added an additional 371 agencies to our network, added 2 new positions and 3 new staff (in the last 3 months) and served almost double the number of community members as in 2023. Wow! What a year!

At the end of each year, I try to set aside some quiet time to pause and reflect. I find myself marveling at the incredible work being done by our service-provider community. This work is challenging but carried out with such dedication and heart. I'm continuously amazed by the strength of the partnerships that have flourished in this community since our network's inception in 2018. Often, at events, I take a moment to step back and absorb it all—the connections, the learning, the sharing, the growth. We are surrounded by extraordinary individuals doing powerful and impactful work. It is truly an honor to be a small part of their impact.

As we move into FY 2025 continued growth feels natural and exciting. We plan to continue to improve systems and prepare our network for the next stage of growth. We have established a proof of concept and feel the calling to take this to the next level. While we are excited to share more details with you as our plans develop, our immediate focus is on allowing our incredible new team the time they need to build a robust foundation for future growth. We are extremely excited about this next chapter and the possibilities it holds.

We look forward to sharing in this journey with you.

As always... be well... the CSN Team



Annie Lindekugel

EXECUTIVE DIRECTOR



CSN STAFF

Closing out of Fiscal 2024 marked an all time growth for the CSN. We have added three new staff since May 2024 and are rolling out two new positions. We have adjusted the Volunteer and Events Coordinator position and duties to an Outreach Coordinator. We are very excited to have a full team with all positions filled and look forward to what we can accomplish as a collective this year.

Washington County Outreach Lead ... Yohana Parra

This year, the CSN significantly broadened the scope of our services and the number of individuals and families we support by expanding into Washington County. In November 2023, Vision Action Network approached us to extend our offerings into Washington County and to take over their role as a central convener and connector, as they were in the process of dissolving their efforts after 20 years of work. We hired Yohana Parra for this position in May 2024, and she has hit the ground running. She has been diligently building the foundation for our Washington County rollout and is in the early stages of developing events and Monthly Learning Sessions. It is an exciting time of growth, and Yohana is doing excellent work connecting with nonprofits, re-engaging previous partners, and establishing new relationships in the county. We are eager to see where this expansion will take us!

Community Health Engagement Specialist (in partnership with CareOregon) ... Berryl Omollo

In June, we had the pleasure of welcoming Berryl Omollo to the CSN as a Community Health Engagement Specialist, thanks to a generous partnership with CareOregon. Berryl brings a wealth of experience in community health and a deep commitment to improving access to healthcare services. Her expertise will be invaluable in expanding Medicaid education, support, and offerings to the broader community. Berryl's role is also crucial in integrating health into all aspects of our work, enhancing our capacity to deliver essential services, and providing additional support to those we serve. We are confident that her contributions will significantly strengthen our impact and reach.

Multnomah County Outreach Coordinator ... Marin Ricketson

In June, we revamped the Volunteer and Events Coordinator position into the new Outreach Coordinator role. We are delighted to welcome Marin Ricketson to this position. Marin brings a wealth of enthusiasm and fresh perspectives, and we are eager to see the impact of her contributions. Over the coming month, we will focus on establishing clarity and direction within our outreach efforts, particularly in relation to our fair activities. Marin's role will be crucial in enhancing community engagement and streamlining our initiatives. We are excited about the growth and innovation her leadership will bring.

CSN MEMBERSHIP GROWTH

2023

700 members



324 Partner Organizations



15 Community Resource Fairs



2 Staff Members



2024

2378 members



700 Partner Organizations



20 Community Resource Fairs



4 Staff Members



COMMUNITY RESOURCE FAIRS

2024 marked a year of growth. We co-hosted the most events to date in one year, serving 5,566 guests in total which is a 2,500 increase from FY 2023. We partnered with an additional 66 organizations this year and felt the support of more volunteers than ever. It marked a year of collaboration and growth which we are very proud of.

20

COMMUNITY RESOURCE
FAIRS

341

NONPROFIT TABLERS

5,566

GUESTS SERVED

212

VOLUNTEERS

656

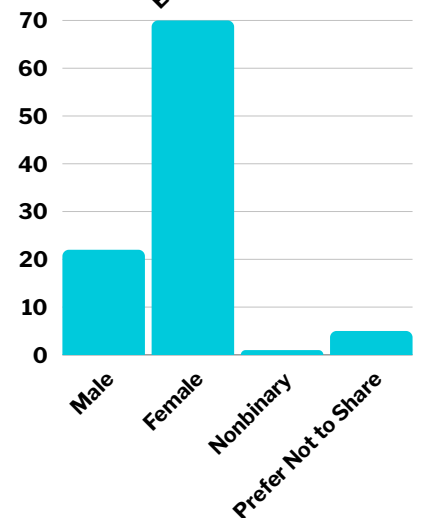
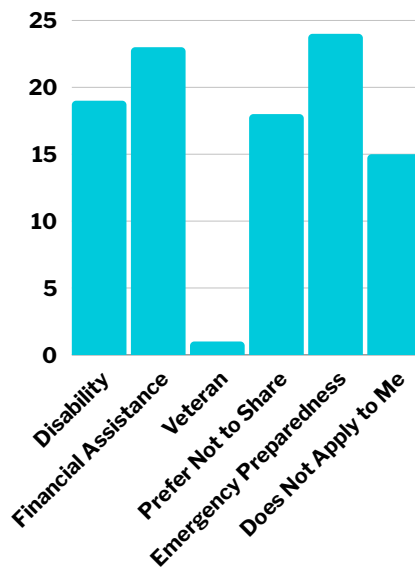
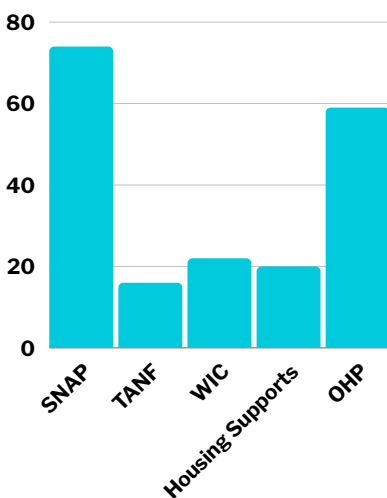
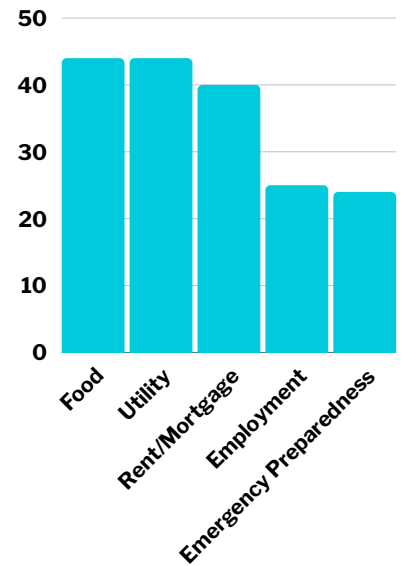
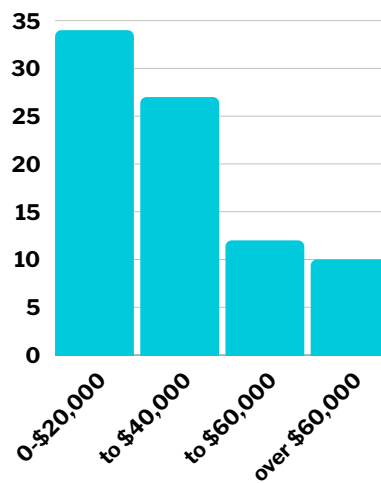
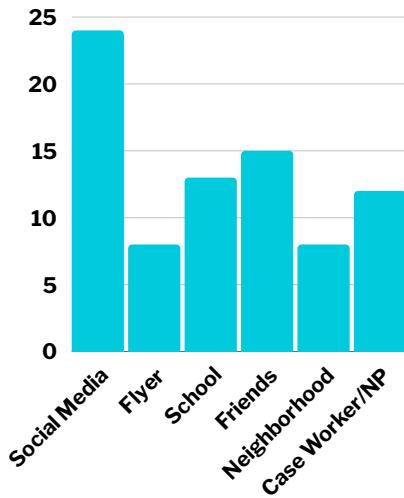
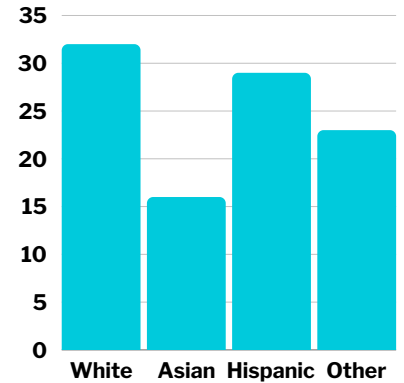
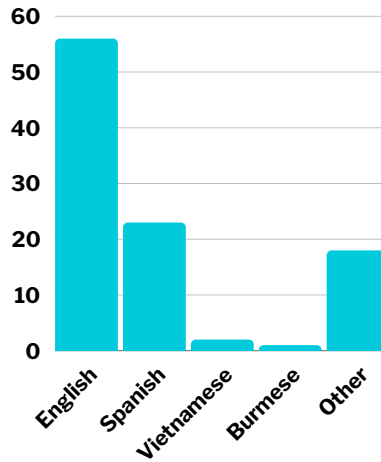
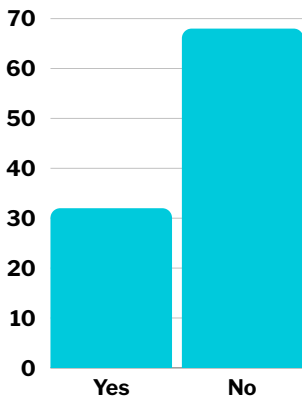
VOLUNTEER HOURS



WHO WE SERVED...ANNUAL INTAKE DATA

TOTAL SERVED IN FY2024 - 5,566 GUESTS

The data below is all based on percentages and is taken from Airtable. For some question, multiple answers were an option which is why the percentages total to more than 100 at times.



EDUCATION MEETINGS & TRAININGS

Education is one of the cornerstones of the CSN's offerings. The monthly education program continues to be a valuable opportunity for members to learn about each other's service offerings. Attendance grew to an average of 65 members a session this year. Secondly, to further support our education value, we established our Diversity, Equity, Inclusion, Justice and Resilience program. We hosted 4 workshops this year, all of which were free to the CSN community to attend.



Monthly Education Meetings

The monthly meetings take place virtually on the third Tuesday of the month from 9:30am-11:00am. Service providers, nonprofits, and government agencies present information on their programs, the populations eligible for these services, and the pathways to access them. We are expanding this offering to Washington County starting in September 2024.

53

Organizations Presented

Diversity, Equity, Inclusion, Justice and Resilience Trainings

1. Biases and Microaggressions
2. Tacking Accountability
3. Language of Equity
4. Intercultural Communication

eliminating racism
empowering women
ywca
of Greater Portland

450

Guests Registered

Health Related Social Needs Benefit Webinar Series

Hosted in partnership with CareOregon, Trillium Health and Health Share of Oregon

1,015

Guests Registered

Oct 25, 2024

The Melody
Event
Center and
Ballroom

NONPROFIT CONNECT

442 attendees / 90 tabled

4.8

Overall Event
Rating



4.7

**Value of the event
for their work they do.**

5

**Would recommend
to a friend**

"The variety of community resources was amazing. Our families will benefit from my attendance today! Thank you!"

"It was very informative for a person new to Portland. You had amazing resources."

"This was a great opportunity to meet other organizations and get to make direct contacts for future needs."





