

SERVICE ★ INTEGRITY ★ COMMITMENT

CADDO PARISH SHERIFF'S OFFICE

2025 - 2026
ANNUAL REPORT



LAW
ENFORCEMENT



CORRECTIONS



COMMUNICATIONS



COMMUNITY
ENGAGEMENT



YOUTH
PROGRAMS



PARTNERSHIPS



SERVICE
TO ALL

BUILDING A SAFER CADDO PARISH TOGETHER

A MESSAGE FROM YOUR SHERIFF

To the People of Caddo Parish,

As I reflect on this past year, I am filled with pride in what we have accomplished together at the Caddo Parish Sheriff's Office. Every achievement, every milestone, and every challenge we have overcome is a testament to the dedication of the men and women who serve this agency and the trust placed in us by the citizens of Caddo Parish.



Throughout the year, we continued building a stronger and more responsive law enforcement agency by modernizing operations, enhancing internal processes, investing in our employees, and expanding programs that better serve our residents. One significant milestone was the launch of our Domestic Violence Unit, an important step toward establishing a Family Justice Center model in Caddo Parish. This initiative strengthens our ability to support victims through a coordinated, compassionate approach while reinforcing our commitment to protecting our community's most vulnerable citizens.

We also made meaningful progress on several long-term projects that will strengthen our agency for years to come, including continued work on the new business park facility and investments in infrastructure designed to improve efficiency and better serve the people of Caddo Parish.

Just as important as the services we provide is the well-being of the people who provide them. Last year, we launched our first employee health fair in conjunction with open enrollment, reaffirming our goal of supporting the physical, mental, and financial wellness of our employees and retirees.

Communication and transparency remain cornerstones of my leadership philosophy. Through initiatives like CPSO Connected, employee town hall meetings, and regular engagement with our community, we are strengthening relationships, encouraging collaboration, and ensuring every member of our agency understands the important role they play in our shared success.

None of this progress would be possible without the unwavering commitment of our employees and the continued support of our community partners. I am grateful for your hard work, professionalism, and dedication to our mission. Together, we will continue building a law enforcement agency that is innovative, accountable, and prepared to meet the challenges of tomorrow.

Thank you for your continued trust and support.

Sincerely,

A handwritten signature in blue ink that reads "Henry L. Whitehorn Sr." The signature is fluid and cursive, with the last name being particularly prominent.

Henry Whitehorn Sr.
Sheriff, Caddo Parish

CADDO PARISH SHERIFF'S OFFICE EXECUTIVE LEADERSHIP



RICKEY FARRIS
Chief Criminal Deputy



JOSHUA WILLIAMS
Chief Civil Deputy
General Counsel



ALEXIS JAMES
Chief Administrative Officer



JACQUELINE WINSTON
Assistant Chief
Operations



DISHA DARBY
Assistant Chief
Detention



JAMES MATTHEWS
Assistant Chief
Judicial Services



SHRON JOHNSON
Captain
Internal Affairs



TONY LEBLANC
Captain
Homeland Security



DARWIN JONES
Commander
Special Operations



MATTHEW COWDEN
Captain
Patrol



AVERY LEARY
Captain
Training Academy



DAVID ROBINSON
Captain
Investigations



ROBERT MONTOYA
Captain
Detention Security



GIL RORABACK
Captain
Detention Support



RICHARD CORBETT
Captain
Judicial Services



ANGELA DUNCAN
Director
Tax



BRIAN WILSON
Director
Information Technology



DIANA CRAWFORD
Director
Finance



PETER WILLIAMS
Director
Human Resources



BRECK SCOTT
Lieutenant
Public Information Officer

OUR MISSION, VISION, AND STRATEGIC PRIORITIES

The Caddo Parish Sheriff's Office is charged with serving the citizens of Caddo Parish with integrity, professionalism, and accountability. We are committed to fostering trust, delivering effective law enforcement services, and upholding responsible financial stewardship in everything we do.



Our Mission

Our mission is to effectively serve the citizens of Caddo Parish with respect, trust, professional law enforcement services, and financial stewardship.

Our Vision

Our vision is to be a leading law enforcement agency in the nation, committed to maintaining law and order, ensuring peace and security, and fostering a community of safety and mutual respect in Caddo Parish. We will uphold the highest ethical standards while relentlessly pursuing justice in a fair and equitable manner. We are dedicated to continuous improvement, innovation, and embracing the community we serve.

Our Core Values

- **Safety:** Ensuring **ALL** persons in the community feel safe and provide public service functions to mitigate criminal activity and foster a sanctuary of safety.
- **Justice:** Taking fair and equitable action **WITHOUT** prejudice or favor.
- **Innovation:** Utilizing **INNOVATIVE** methods, ideas, and technology to better serve the people of Caddo Parish.
- **Respect:** The need to acknowledge the dignity of **ALL** humanity.

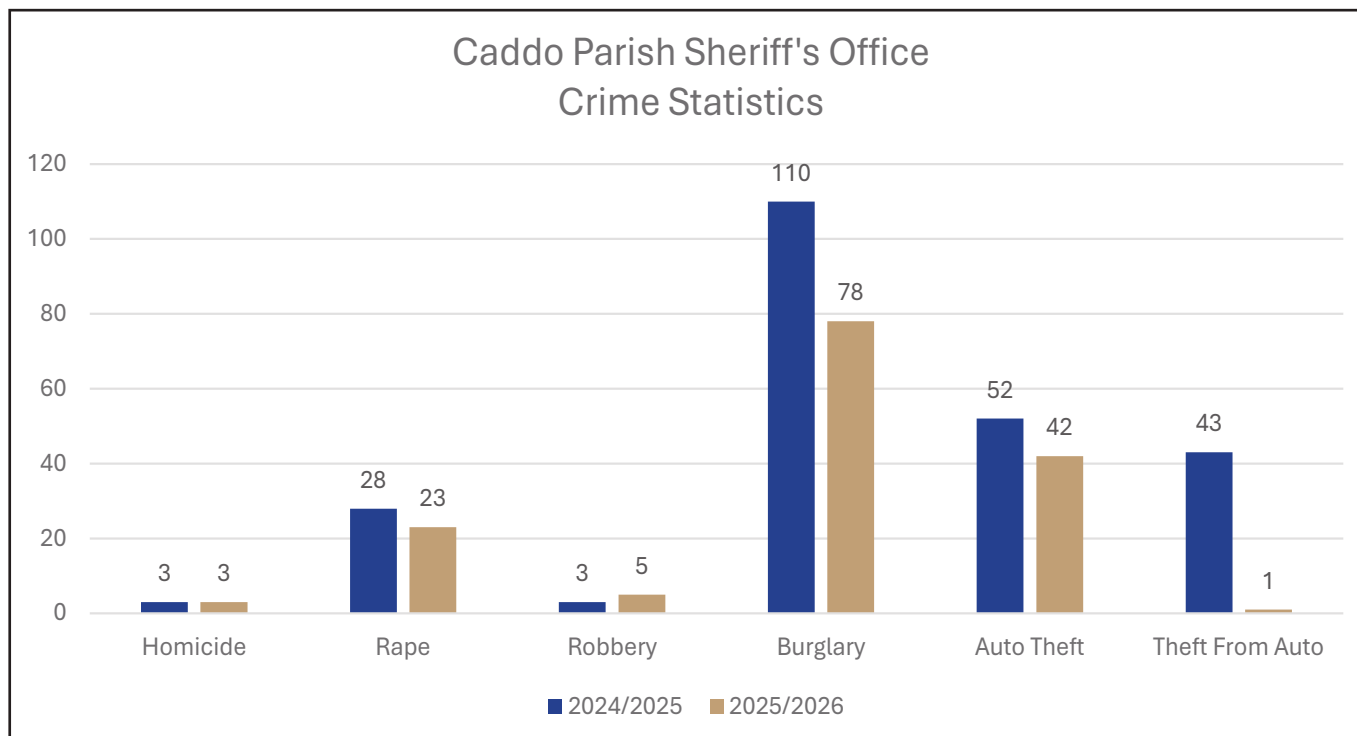
Strategic Priorities

- Address Recruitment
- Reduce Violent Crime by Increasing Youth Opportunities
- Reduce Jail Overcrowding
- Increase Positive and Intentional Community Engagement



MAJOR CRIME CONTINUES TO DECLINE IN CADDO PARISH

Overall reported offenses in Caddo Parish declined across most major crime categories compared to the same reporting period one year ago. From July 1, 2025, through May 31, 2026, deputies recorded 152 total offenses across the six major crime categories, down from 239 offenses during the same period the previous year, representing a 36% overall reduction.



The downward trend was evident across nearly every major crime category. Homicides remained the same during the reporting period, while burglaries declined by 29%, dropping from 110 to 78 incidents. The most significant decline came in thefts from vehicles, which decreased from 43 offenses to just one, representing a 98% reduction.



DOMESTIC VIOLENCE UNIT TO STRENGTHEN SUPPORT FOR VICTIMS

In April 2026, the Caddo Parish Sheriff's Office took a significant step forward in supporting victims of domestic and gender-based violence with the launch of its new Domestic Violence Unit.

Operations officially began on April 13, providing victims throughout Caddo Parish with immediate access to services, resources, and protection. The unit was established to ensure individuals experiencing domestic violence receive timely, compassionate, and coordinated assistance during times of crisis.

Initially operating from the Criminal Investigation Division office at 1501 Corporate Drive in Shreveport, the Domestic Violence Unit serves as a central point of contact for victims seeking help. Services include crisis intervention, safety planning, legal assistance, victim advocacy, and referrals to additional support resources.

Through these partnerships, the unit helps connect individuals and families with the resources necessary to improve safety, stability, and long-term well-being.

The launch of the unit also represents the first phase of a broader vision for victim services in Caddo Parish. As the program grows, plans call for the unit to transition into a permanent facility that will serve as a foundation for the development of a future Family Justice Center, creating a centralized location where victims can access a wide range of services and support.

By establishing the Domestic Violence Unit, the Caddo Parish Sheriff's Office has strengthened its ability to respond to victims of violence while reaffirming its commitment to protecting, supporting, and advocating for those in need.



TRANSITIONAL WORK PROGRAM REOPENS

The Caddo Parish Sheriff's Office reached an important milestone in its commitment to rehabilitation and re-entry when participants began moving into the Transitional Work Program facility at 1125 Forum Drive in February 2026.

The facility, which was formally reopened during a Feb. 6 press conference, underwent improvements and now has the capacity to house up to 160 participants. The reopening marked the return of a key resource designed to help individuals successfully transition from incarceration back into the community.

The Transitional Work Program provides participants with structured housing, supervision, employment opportunities, and accountability measures that encourage personal responsibility while preparing them for independent living.



Through the program, participants can gain valuable work experience, develop job skills, and establish positive routines that support long-term success.

The program reflects CPSO's broader approach to corrections, which focuses on rehabilitation and reducing recidivism by providing individuals with opportunities to become productive, self-sufficient members of society. By combining structure, supervision, and workforce participation, the Transitional Work Program helps participants develop the tools needed to successfully navigate life after incarceration.

Beyond its impact on individual participants, the program also benefits the community by promoting accountability, supporting workforce development, and contributing to safer, more stable neighborhoods.

The reopening of the Transitional Work Program facility represents another step forward in the Caddo Parish Sheriff's Office's ongoing efforts to create pathways for successful re-entry while strengthening partnerships that support rehabilitation and community well-being.



PARTNERSHIP TO EXPAND RE-ENTRY EDUCATION AND WORKFORCE



The Caddo Parish Sheriff's Office continued its commitment to rehabilitation and reducing recidivism in 2026 through a new partnership with Southern University at Shreveport (SUSLA) aimed at expanding educational and workforce development opportunities for incarcerated individuals.

Through a Memorandum of Understanding, CPSO and SUSLA established a framework for a comprehensive Re-Entry Education and Training Program designed to equip eligible participants with the knowledge, technical skills, and support necessary for successful reintegration into the community.

The initiative addresses one of the most persistent challenges facing the criminal justice system: recidivism. Research has consistently shown that limited access to education, job training, and employment opportunities can contribute to individuals returning to incarceration after release. By providing meaningful pathways to personal and professional development, the program seeks to break that cycle and improve long-term outcomes for returning citizens.

The partnership combines CPSO's commitment to rehabilitation with SUSLA's expertise in academic instruction and workforce development. Participants will have access to educational programming, technical training opportunities, and support services designed to prepare them for employment and greater self-sufficiency upon release.

The Re-Entry Education and Training Program represents a holistic approach to rehabilitation, focusing not only on educational achievement but also on workforce readiness and personal growth. By helping participants develop marketable skills and connect with opportunities for employment, the program aims to reduce barriers to successful re-entry while strengthening families and communities.

To measure effectiveness, CPSO will track key performance indicators, including recidivism reduction, program completion, and job placement outcomes. The agency will also evaluate the broader economic and social impact of the initiative on Caddo Parish.



THE ANGLIN/MYERS INITIATIVE

The Caddo Parish Sheriff's Office continued to strengthen public safety through the Anglin/Myers Public Safety Initiative, a technology-driven program designed to assist law enforcement agencies in preventing crime, improving response times, and enhancing community safety.

Developed in partnership with the Louisiana Law Enforcement & Criminal Justice Foundation, Sheriff Henry Whitehorn Sr., and Shreveport Police Chief Wayne Smith, the initiative honors the memories of Landry Anglin and Devin Myers, two Shreveport teenagers whose lives were tragically lost to gun violence in 2022.



The initiative supports the deployment of advanced public safety technologies, including real-time crime center cameras (RTCCs), license plate readers (LPRs), and other tools that provide law enforcement with real-time information to aid investigations and improve situational awareness. These resources are designed to help reduce violent crime, identify suspects more quickly, and strengthen public safety throughout the community.

In 2026, the initiative received a significant boost through a \$51,000 investment from several downtown organizations committed to supporting public safety efforts in Shreveport. The funding will help expand real-time crime center camera coverage and increase the number of license plate readers in strategic locations throughout downtown Shreveport, further enhancing law enforcement's ability to monitor activity and respond to incidents.

Real-time technology is helping law enforcement prevent crime, improve response times, and enhance community safety.

The investment followed a comprehensive public safety and infrastructure assessment conducted by local agencies and public safety partners to evaluate existing technology and identify opportunities for improvement. The collaborative effort included representatives from the Shreveport Real-Time Crime Center, Shreveport Police Department, Shreveport Public Works, Shreveport Parks and Recreation, SWEPCO, and downtown stakeholders.



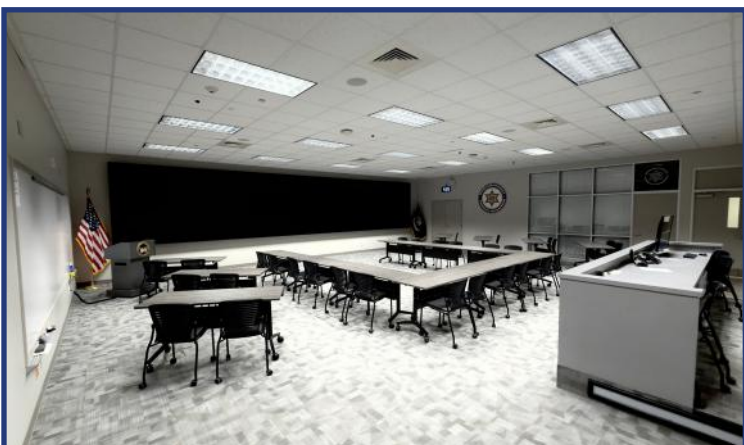
INVESTING IN INFRASTRUCTURE TO BETTER SERVE CADDO PARISH

The Caddo Parish Sheriff's Office continued making strategic investments in facilities, technology, and equipment to better support employees, strengthen emergency preparedness, and enhance public safety services across the parish.



Building for the Future

One of the agency's most significant projects was the acquisition of the former Yokem Mitsubishi and Hummer facility, located at 8750 Business Park Drive in Shreveport. After officially accepting the bid and finalizing contracts, work began to transform the property into a modern facility that will improve agency operations and better serve both employees and the citizens of Caddo Parish. Architects have evaluated the building's interior and layout, and planning continues as the project moves toward the design and renovation phases.



Enhancing Preparedness

The year 2026 marked the completion of a major technology upgrade at the Caddo Emergency Operations Center (EOC), a project that began in 2023 in partnership with Caddo Parish 911 Communications and the Caddo Parish Emergency Management Advisory Committee. The EOC serves as the central hub for emergency preparedness, response, and recovery efforts involving local, regional, state, and federal agencies. Supported by multiple years of State Homeland Security Grant Program and CPSO funding, the upgraded EOC became fully operational in February 2026, providing emergency personnel with modern technology to improve coordination during critical incidents.



Upgrading the Fleet

In addition to these facility improvements, CPSO continued replacing vehicles within its aging patrol fleet as part of its standard vehicle replacement cycle. Maintaining a dependable fleet ensures deputies have the reliable equipment they need to respond quickly, patrol effectively, and provide uninterrupted service throughout Caddo Parish.

RECRUITING EXPERIENCED OFFICERS THROUGH LATERAL TRANSFERS



The Caddo Parish Sheriff's Office continued its efforts to strengthen public safety services in 2026 by actively recruiting experienced law enforcement professionals through its lateral transfer program.

Recognizing the value of experienced officers, CPSO expanded recruitment efforts aimed at attracting P.O.S.T.-certified law enforcement personnel to join the agency's Patrol Division. The initiative provides qualified officers with an opportunity to continue serving their communities while bringing their knowledge, leadership, and experience to one of the region's largest law enforcement agencies.



The lateral transfer program is designed for motivated and disciplined professionals who possess prior patrol experience and are prepared to make an immediate impact. By recruiting experienced officers, CPSO is able to strengthen patrol operations, enhance service delivery, and continue building a highly skilled workforce dedicated to public safety.

In addition to competitive pay and benefits, lateral transfer opportunities allow experienced officers to continue advancing their careers within an organization that values professionalism, accountability, and community engagement.

Qualified law enforcement professionals interested in joining the Patrol Division are encouraged to visit www.caddosheriff.org to learn more about employment opportunities.



Class 59 Graduates Begin Careers in Law Enforcement

Fourteen recruits representing eight law enforcement agencies officially graduated from Class 59 of the Regional Training Academy on Nov. 13, 2025, taking the next step in their careers as public servants. The graduation ceremony, held at Calvary Baptist Church in Shreveport, marked the culmination of months of rigorous training and preparation.

Several graduates were recognized for outstanding achievement during the academy. Deputy Tommie Miller received the Firearms Award, Deputy Shonteria Clark earned both the Physical Fitness Award and Leadership Award, and Deputy Yaron Hawthorne received the Academic Award.

Class 59 Graduates

Caddo Parish Sheriff's Office

Marquadis Allen • Shonteria Clark • Yaron Hawthorne • Tommie Miller • Rashida Mourning-Clay • Sumner Scott

Blanchard Police Department

Shane Captain

Coushatta Police Department

Cordarius Smith • Ryan Smith

DeSoto Parish Sheriff's Office

Cory Vines

LSU Health Shreveport

Masuni Johnson

Office of Juvenile Justice

Mykesha Brown

Red River Sheriff's Office

Quadarius Williams

Sabine Parish Sheriff's Office

Eddie Jones Jr.

Webster Parish Sheriff's Office

Lacy Hay





Class 60 Steps Forward to Serve

The Caddo Parish Sheriff's Office celebrated another milestone in law enforcement training with the graduation of Class 60 of the Regional Training Academy.

Class 60 represented nine law enforcement agencies from across the region. Graduates completed more than 516 hours of peace officer training, preparing recruits for careers in law enforcement through instruction in criminal law, patrol operations, traffic services, report writing, investigations, firearms, first aid, and other essential public safety disciplines.

Several graduates received special recognition for outstanding performance during the academy. Officer Jarvis Edwards earned both the Firearms Award and Physical Fitness Award. Deputy Cody Mathews received the Academic Award, and Officer Kimberly McMurry was honored with the Leadership Award.

Class 60 Graduates

Caddo Parish Sheriff's Office

Gage Dubois • Korina Sweeney • Asia Walter • Shontoshua White • Leona Williams

DeSoto Parish Sheriff's Office

Alphalonia Ross

LSU Health Shreveport

Yani Grant

Mansfield Police Department

Amber Davis

Office of Juvenile Justice

Kimberly McMurry

Red River Parish Sheriff's

Office

Jackson Ellis • Cody Mathews

Springhill Police Department

Jakob Sheek

Vivian Police Department

Jarvis Edwards • Christian Hill • Jeremiah Martin

Zwolle Police Department

Avery Williams



Safety Town: A Community Resource for Every Generation

Sheriff's Safety Town continues to grow as more than a place to teach children about safety. Today, it serves as a community hub where residents of all ages come together to learn and interact with deputies. From teen programs to CPR and first aid certification classes, Safety Town provides practical skills that empower residents to respond confidently to everyday challenges and emergencies.

The facility has also become a gathering place where community members can connect through events tailored to every stage of life. Adults and senior citizens participated in Safety Bingo, an interactive program that combined fellowship with important information about internet safety, scam prevention, and personal security. Families celebrated the holiday season together during "Dinner in Sheriff's Whoville", where Safety Town turned into a festive community space filled with food, fellowship, and holiday cheer.

Safety Town also served as a venue for meaningful partnerships with community organizations. During Foster Parenting Awareness Month, CPSO joined Volunteers for Youth Justice, the Louisiana Department of Children and Family Services, and other partners to recognize foster families while educating the public about the needs of children in foster care and ways the community can provide support.



Building Confidence and Smart Choices Through D.A.R.E.



The Caddo Parish Sheriff's Office continued its investment in youth education and drug prevention through the Drug Abuse Resistance Education (D.A.R.E.) program, reaching hundreds of fifth-grade students across Caddo Parish during the 2025-2026 school year.

D.A.R.E. graduates were recognized during ceremonies held throughout the year at Calvary Baptist Academy, Donnie Bickham Middle School, St. John Berchmans Catholic School, North Caddo Middle School, Walnut Hill Middle School, LA Key Academy, Herndon Middle Magnet, Southfield Elementary, Keithville Elementary/Middle School, Mooringsport Elementary, St. Joseph Catholic School, and First Baptist Church School.

Led by D.A.R.E. Sergeant Felisa Leary, Corporal Chris Childress, and Corporal Timothy Young, the program equips students with the skills needed to build self-esteem, resist peer pressure, and make positive choices when faced with challenges involving drugs, alcohol, violence, and gangs.

Investing in Future Leaders

The Caddo Parish Sheriff's Office officially welcomed a new group of aspiring leaders as Class 002 of the Post 4910 Explorer Program began training on March 10, 2026, at Sheriff's Safety Town.

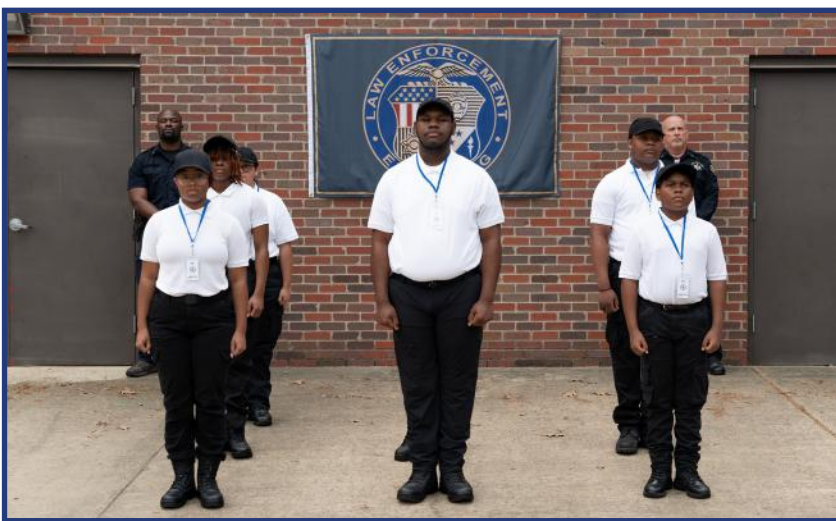
The Explorer Program provides local youth with an opportunity to learn about careers in law enforcement while developing leadership skills, self-discipline, teamwork, and a commitment to community service. Through hands-on training and mentorship from deputies and instructors, participants gain valuable insight into the responsibilities and challenges of public safety professionals.

During their first meeting, explorers were introduced to the program's mission, expectations, and training curriculum. Throughout the year, participants will engage in activities designed to strengthen communication skills, build confidence, and provide practical knowledge of law enforcement operations and community engagement.

Now entering its second year, the Post 4910 Explorer Program continues to serve as an investment in the future of Caddo Parish by offering youth meaningful opportunities for personal growth and career exploration. Participants will meet regularly throughout the year for training exercises, educational sessions, community service projects, and leadership development activities.



CPSO POST 4910
CLASS 002



OUTSTANDING DEPUTY ACCOMPLISHMENTS

Lifesaving Award

Reserve Deputy Cody Daniels was presented with the Lifesaving Award for his extraordinary actions during a critical incident that occurred on March 31, 2026, in DeSoto Parish.

Dep. Daniels responded to a reported vehicle crash on Interstate 49 south. Upon arriving at the scene, he immediately assessed the situation and demonstrated exceptional situational awareness in what quickly proved to be a complex and life-threatening emergency.

During his assessment, Dep. Daniels discovered that both occupants of the vehicle had suffered gunshot wounds. He promptly communicated critical information to dispatch and requested additional assistance from the DeSoto Parish Sheriff's Office and Emergency Medical Services, ensuring that the appropriate resources were mobilized without delay.

After determining that the male passenger had sustained fatal injuries, Dep. Daniels immediately focused his efforts on the female driver, who was still showing signs of life. Despite the traumatic nature of the scene, he remained calm and composed while providing lifesaving care. He carefully removed the victim from the vehicle, conducted a thorough assessment of her injuries, and took steps to identify any additional wounds that could require immediate attention.

Dep. Daniels continued to provide reassurance and comfort to the victim while monitoring her condition until additional deputies arrived. Working alongside fellow deputies, he helped place the victim in the recovery position and remained by her side until emergency medical personnel arrived and assumed patient care.

Medal of Valor

The Caddo Parish Sheriff's Office proudly awards the Medal of Valor to **Lieutenant Andy Scoggins, Sergeant Justin Sundquist, Corporal Sean Channell, and K-9 Deputy Jacob Vaitkus** for their extraordinary courage, selfless service, and heroic actions during an officer rescue under active gunfire on Nov. 14, 2025, in Vivian.

Deputies received reports that a Vivian Police officer had been shot while officers attempted to serve a warrant at a residence on North Pine Street. The wounded officer remained exposed near the residence while the armed suspect barricaded himself inside and continued firing, preventing responding officers from reaching their fallen colleague.

Without hesitation and fully aware of the grave danger, Lt. Scoggins, Sgt. Sundquist, Cpl. Channell, and Dep. Vaitkus responded to the scene. Upon arrival, they learned that Vivian officers were pinned down and unable to rescue the wounded officer due to the ongoing threat posed by the suspect.

Recognizing that every second mattered, the four deputies quickly organized a rescue operation in the midst of an active gunfire situation. Sgt. Sundquist and Cpl. Channell equipped ballistic shields and protective gear while Dep. Vaitkus armed himself with a patrol rifle to provide cover. Lt. Scoggins positioned his patrol vehicle to shield the rescue team and create a path toward the injured officer.

Together, they advanced into a deadly environment where gunfire remained a constant threat. Reaching the wounded officer, they discovered he had sustained a serious injury and was actively bleeding. While Deputy Vaitkus and Cpl. Channell maintained security and watched for additional threats, Lt. Scoggins and Sgt. Sundquist moved the officer to a safer location and immediately began lifesaving measures.

Sgt. Sundquist applied a tourniquet to control severe bleeding while Dep. Vaitkus assisted in assessing the officer's condition. Lt. Scoggins then personally escorted emergency medical personnel through the danger zone and to the officer's location, ensuring they could safely provide advanced medical care. Once the officer was secured on a stretcher, Lt. Scoggins again escorted EMS personnel back through the hazardous area to the waiting ambulance.

Even after the rescue was completed, Lt. Scoggins, Sgt. Sundquist, Cpl. Channell, and Dep. Vaitkus remained on scene, maintaining security and command presence until relieved by specialized response teams.



Reserve Deputy Cody Daniels
Receives Lifesaving Award



Sergeant Justin Sundquist, Corporal Sean Channell
Receive Medal of Valor



Corporal Kenneth Davis
Receives Operations Deputy of the Year Award



Deputy Anthony Green
Receives Corrections Deputy of the Year Award



Deputy Virgil Roberson
Receives Judicial Deputy of the Year Award



Deputy Letitia Evans
Receives Administration Deputy of the Year Award

Employees Celebrated at Second Annual Awards Banquet

The Caddo Parish Sheriff's Office hosted its Second Annual Sheriff's Banquet & Awards Program on June 12, 2026, at Sam's Town Casino, bringing together deputies and community partners for an evening dedicated to recognizing the commitment, professionalism, and service of the men and women who help keep Caddo Parish safe.

This year's event embraced the theme, "Safety Under the Stars, A Guiding Light," a tribute to the deputies whose dedication serves as a beacon of hope, safety, and support for the community every day.

Awards were presented in multiple categories, including the Letter of Commendation by Sheriff Whitehorn; the Lifesaving Award and Medal of Valor by Chief Deputy Rickey Farris; the Operations Award by Assistant Chief Jacqueline Winston; the Corrections Award by Assistant Chief Disha Darby; the Judicial Award by Assistant Chief James Matthews; and the Administration Award by Chief Joshua Williams.

Guests enjoyed a buffet dinner catered by Sam's Town, along with music by DJ ELAW, multiple door prize giveaways, and a chance to win a Glock 43X pistol through a special raffle drawing. The evening was made possible thanks to contributions from Homeland Safety Systems, Willis Knighton Health, Constable Mark Yawn, Origin Bank, Ivan Smith Furniture, and Carr, Riggs & Ingram.

The Caddo Parish Sheriff's Office extends its sincere gratitude to all employees for their continued dedication and to the community partners whose generosity helped make the evening a memorable success.



Enhancing Property Tax Services

Over the past year, the Caddo Parish Sheriff's Office implemented several improvements to modernize property tax services, streamline operations, and improve the customer experience. These upgrades were driven by feedback from residents and a goal of providing more efficient and accessible service.

One of the most significant enhancements was the implementation of a mail-processing system that automatically opens payments, scans envelopes and enclosed documents, and captures check images. This technology has significantly reduced processing times, allowing mailed payments to be processed within hours rather than days.

To further improve customer service, self-service kiosks were installed in the Tax Department. The kiosks allow customers to quickly retrieve account numbers, print a single ticket for multiple tax accounts, submit redemption requests, and access other property tax services. They also help identify customers who may require accessibility accommodations and direct them to an ADA-compliant service area.

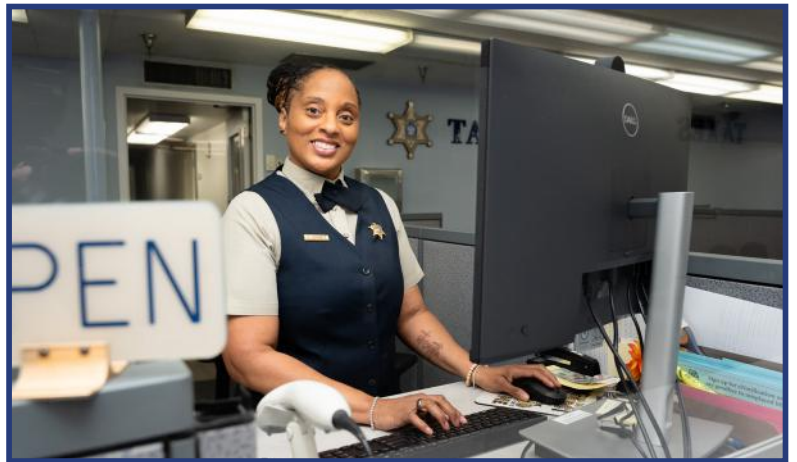
CPSO also introduced electronic notifications for annual property tax notices. Residents now have the option to receive an email alert when their tax notice becomes available while continuing to receive a mailed notice.



Managing Taxes Anywhere

A new mobile app has been designed specifically for the Tax Department. Citizens can download this app to pay their property taxes, request redemption amounts, sign up for electronic notifications for annual property tax notices, and verify whether their mortgage company will pay their property taxes.

Property tax statements are available on our website at www.caddosheriff.org. Citizens can mail their payments to the Caddo Parish Sheriff's Office at P.O. Box 20905, Shreveport, LA 71120, or pay in person at 501 Texas Street, Room 101, Shreveport, LA 71101. Additionally, property taxes can be paid online or by phone at (833) 538-8539.



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**ACTIVE
WARRANTS**



**INMATE
LOOKUP**



**MAKE A
PAYMENT**



**PHOTO
GALLERY**



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SALES**

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CADDOSHERIFF.ORG**

DON'T FALL FOR THE SCAM



You have an unpaid fine!



HANG UP!

**DON'T GIVE THEM YOUR PERSONAL INFORMATION.
DON'T PAY THEM OVER THE PHONE.**

No one from the Caddo Parish Sheriff's Office will ask for payments over the phone.



DRUG DROPBOX

**Keep your medication secure and
dispose of it properly. Use the
dropbox located in the lobby of the
Government Plaza.**

WE ARE THE CADDO



PARISH SHERIFF'S OFFICE





Contact Us

Downtown Shreveport

501 Texas Street, Room 101
Shreveport, LA 71101
318-681-0677
Monday-Friday 8:30 a.m.-5:00 p.m.

North Shreveport

4910 North Market
Shreveport, LA 71107
318-681-1100
Monday-Friday 8:30 a.m.-5:00 p.m.
Closed on all legal holidays

Oil City Substation

11411 Louisiana Highway One
Oil City, LA 71061
318-681-0725
Monday-Friday 8:30 a.m.-5:00 p.m.

Keithville Substation

9956 Mansfield Road
Keithville, LA 71047
318-681-0755
Monday-Friday 8:30 a.m.-5:00 p.m.

Caddo Correctional Center

1101 Forum Drive
Shreveport, LA 71107
318-677-5254
Available on a 24-hour basis

**Our offices are
closed on federal
holidays.**



Scan Me
**To Download the CPSO
App**