

Welcome

Award-Winning Home Care Service

The Right Care, Right at Home®

Right at Home
In Home Care & Assistance

Right at Home Boston and Maine

About

ABOUT US

Honored with multiple National Awards for Outstanding Home Care for Right at Home

Right at Home Boston and North is an award winning, family owned and operated home care agency that has been providing in-home senior care since 2002. We have three locations that serve the greater Boston area. Our offices are located in Malden, Salem, Boston and Haverhill, MA and serve all surrounding cities and towns.

We pride ourselves in our ability to provide quality in-home care with nurse oversight to ensure each client is safe, healthy, and happy in their home, for as long as they choose to live there. Right at Home specializes in Alzheimer's and dementia care through our exclusive Dementia and Cognitive Support Program.



Rosaleen Doherty & Jay Kenney
Co-Owners

Right at Home®
In Home Care & Assistance

Boston and Maine Offices



Right at Home Boston and Maine



Stand by Assist

Stand By Assist with Walker

Pivot Transfer

Wheelchair Assistance

Hoyer Lift

Bed-bound Care

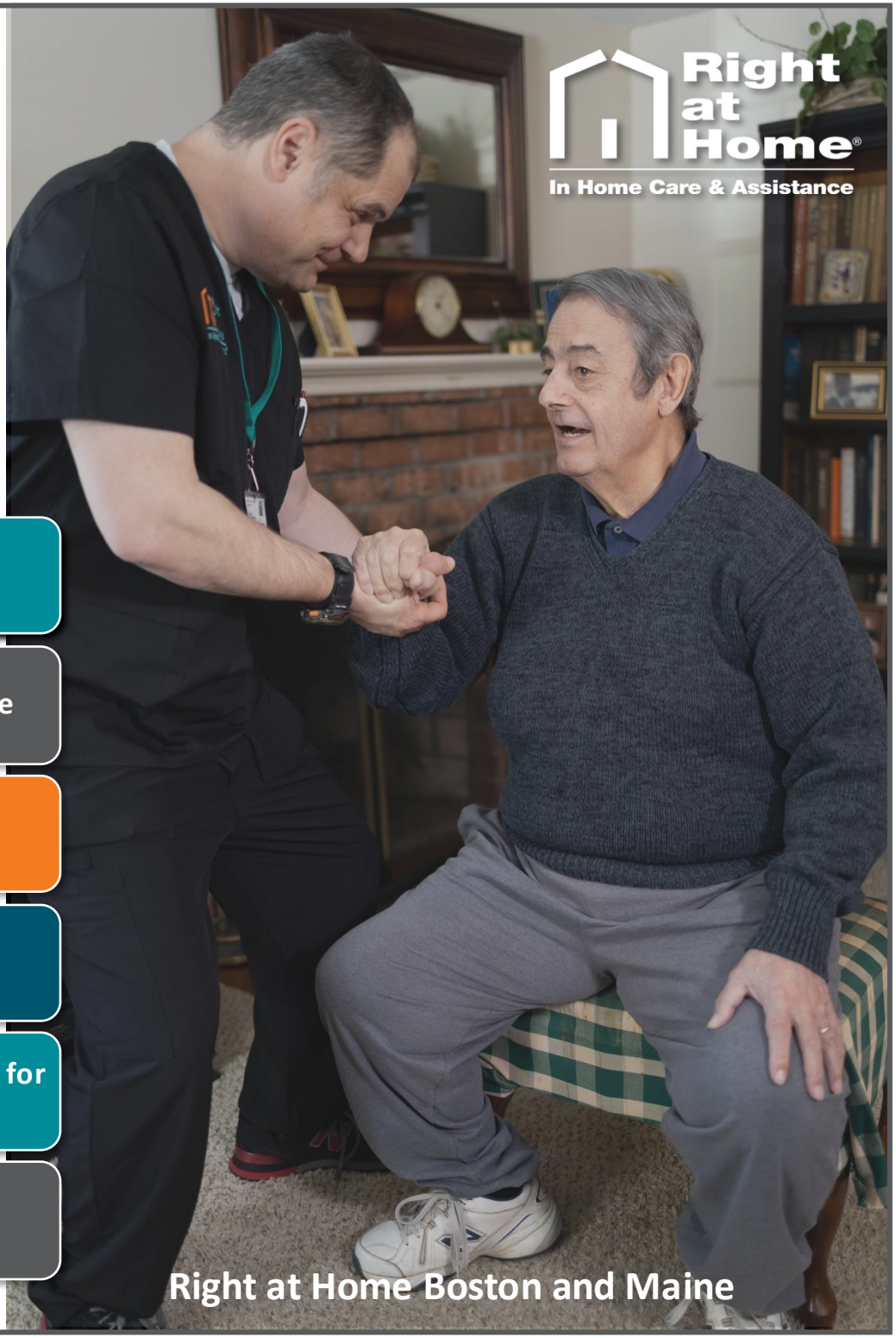
One of the hardest parts about aging is **loss of mobility**. We can assist to **ensure safety in the home**.

PHYSICAL ASSISTANCE

Alzheimer's

ALZHEIMER'S & OTHER RELATED DEMENTIAS

- Familiar frame of reference
- Freedom to move about in a safe and unrestricted space
- Minimize stresses that can aggravate the symptoms of Dementia and Alzheimer's
- Continuity of care routines and schedule
- Exclusive Dementia and Cognitive Support Program looks for our client's ability, not their disability
- Compassionate orientation to time, place, person





Personal Care

PERSONAL CARE

Your loved one's personal hygiene is crucial to ensuring their health and safety. Right at Home can assist with:

- Showers
- Sponge Baths
- Perineal Care
- Incontinence Care

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Hygiene Care



HYGIENE CARE

Have you noticed your loved one not looking or smelling their best lately? It is hard enough for all of us on a daily basis to maintain appearances and proper hygiene, however as your family member ages, **physical and cognitive decline may be affecting their daily hygiene routines**.



Respite Care

RESPITE CARE

PRIMARY CAREGIVERS!

You have taken on a big responsibility of caring for a loved one, but you are not alone in this journey.

Whether it is a day or a decade that your loved one has been in your care, we are able to be your **second pair of hands**, **eyes, and ears.** You deserve to successfully care for your loved one, while also allowing yourself the **flexibility to participate in your own social activities guilt-free** knowing your family member is in good hands.



Wellness Care



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WELLNESS CARE

Have you been starting to wonder more and more how your elderly loved ones are getting along as they age in place? Do you often wish you lived closer, and your life wasn't so busy that you could check on them more in their assisted or independent living residences? Right at Home has offices in independent living communities and bring services to seniors in assisted living communities who need more contact with people or need a higher level of service than the property provides.

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Medication Management

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MEDICATION MANAGEMENT



One of the most common causes for hospitalizations and complications is **medication errors due to mismanagement of medication**. Our Register Nurse Supervisors can oversee your medication box and the **CareTeam** can be there at specific times during the day to ensure all medication is taken on time and as directed through our **RightMed** services.

Companionship & Homemaking

COMPANIONSHIP & HOMEMAKING

Perform Light Housekeeping Duties

- Sweeping
- Mopping
- Dusting
- Vacuuming
- Wipe down countertops
- Sanitize surface areas
- Bathrooms
- Kitchen
- Dishes
- Make beds
- Laundry
- Prepare and Cook Meals
- Meal Prepping for weekly meals



Transportation



Right at Home offers transportation by partnering with a national transportation provider. We call it Right at Home Transport, powered by LYFT. It helps our clients maintain their independence and live healthier, happier lifestyles. Our clients get quick and easy access to transportation any time day or night, and their family members get peace of mind knowing their loved one is safe. Clients may travel alone or with their CareTeam member to help them. It gives our clients choices without having to manage a smartphone.

- Medical appointments
- Grocery shopping
- Hair/nail appointments
- Outings/activities
- Weddings/events
- Other errands

CLICK TO LEARN MORE

Long Term Care Insurance

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LONG TERM CARE EXPERTS



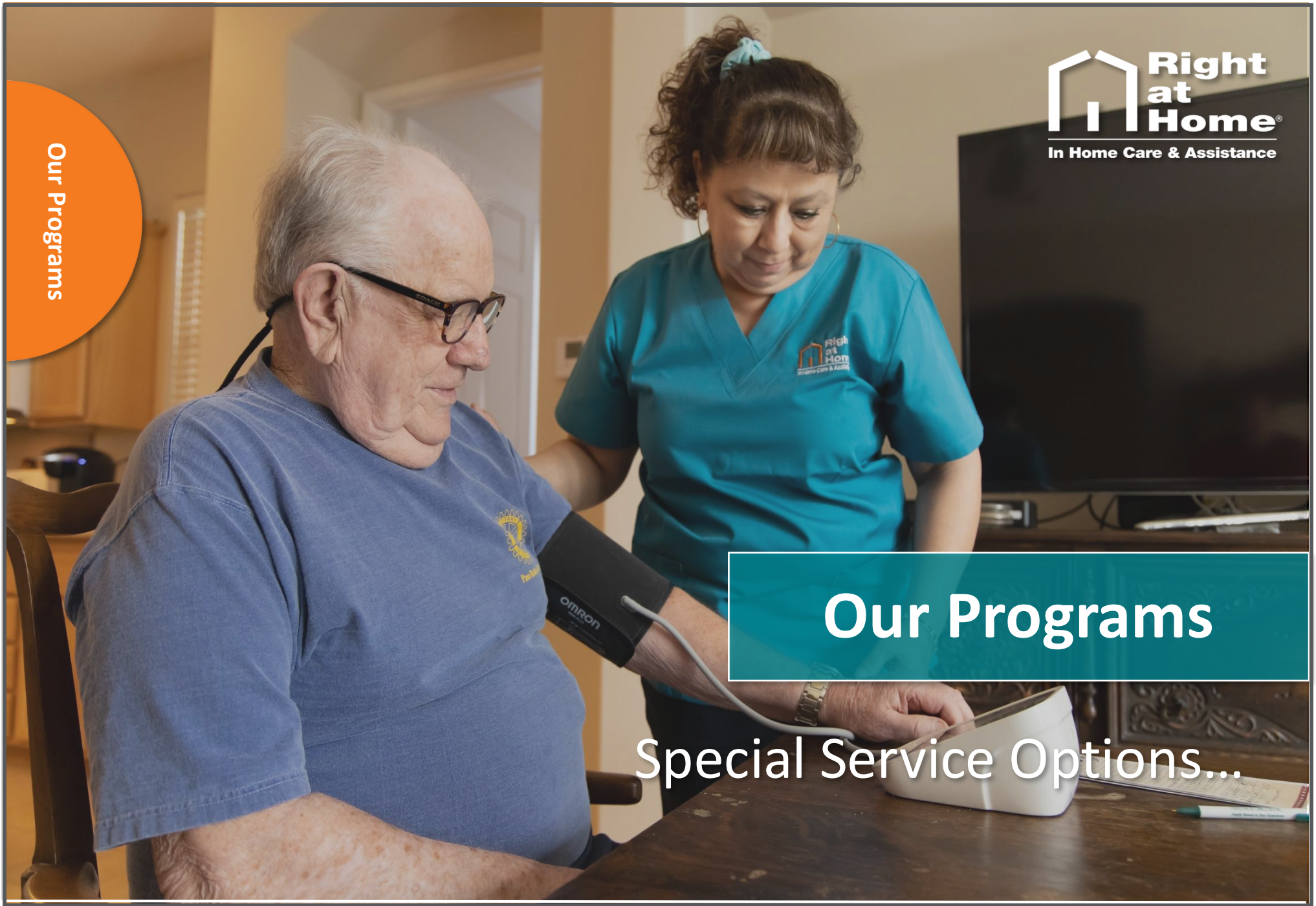
CLICK TO LEARN MORE

We have over a decade of experience working with LTC Insurance companies and understand their requirements.

RAH Boston and North is approved by most long-term care insurance companies. If you have one we haven't worked with, we are confident we will be approved.

We will provide the LTC Insurance company with all the initial documentation needed from our agency to get started so you can start to receive your benefit as soon as possible.

We will supply your insurance company with weekly documentation of care notes so you can receive your payments on a regular and timely basis.



Right at Home Boston and Maine



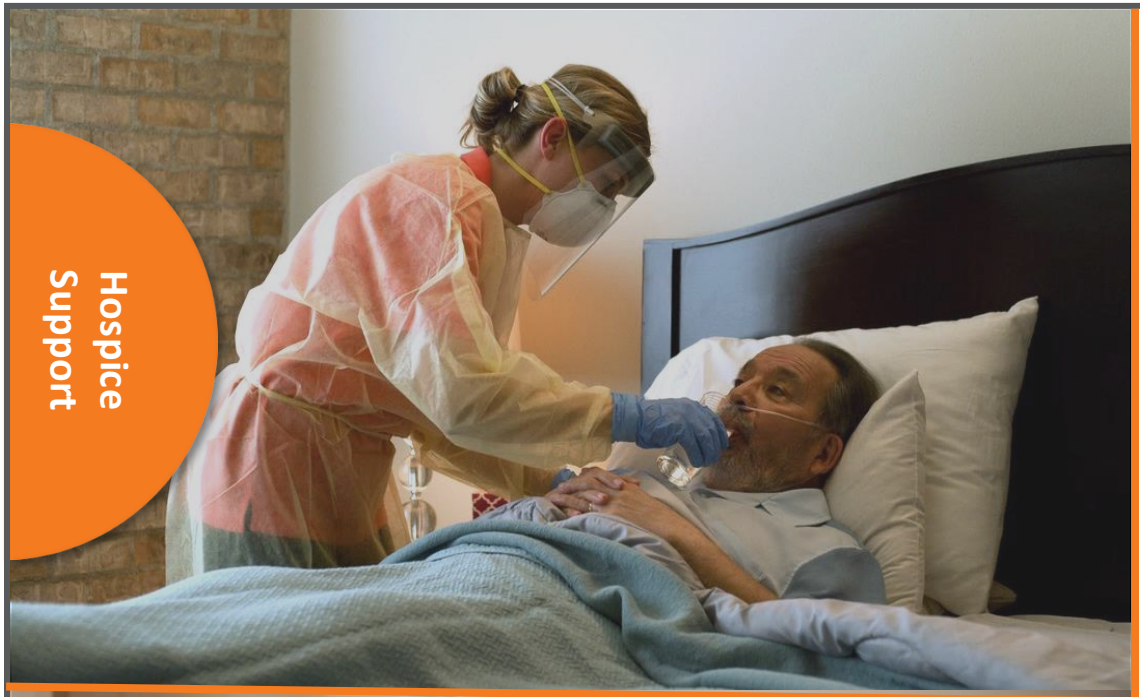
RIGHT TRANSITIONS PROGRAM

Our services help reduce the risk of re-hospitalization. The first 24 to 48 hours after a hospital or rehabilitative stay can be overwhelming. Upon discharge, the patient is often faced with the following issues:

- How do I get home?
- Who will be there to help me?
- Who will pick up my prescriptions?
- How will I get groceries?
- Do I need to make a follow-up appointment?
- Who will feed my pet?

Right at Home has created a discharge assistance plan for your loved one going home after a hospital or a skilled nursing stay.

Right at Home Boston and Maine





HOSPICE SUPPORT

Right at Home offers our CareTeam 12 hours of advanced training to educated them on working with families whose loved one is at the end of their life. We supply care and comfort to the client so the family can work through the process of losing their loved one. The team is educated in the role of medication, positioning and hydration for end of life care.

To start care, our RN's will meet the client to assess the situation and create a care plan as quickly as possible. Hospice Support gives families the space to process what is happening with their loved one and provides the hands on care so that the family can be family.

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DEMENTIA & COGNITIVE SUPPORT PROGRAM

RightCare Dementia and Cognitive Support is delivered by Right at Home Certified Cognitive Support Program Providers who have received 12 hours of specialized training to deliver an individualized care plan that consists of three components:

ABILITY: We create a care environment that fosters independence and empowers the client and their current ability to complete activities.

PERSONHOOD: We incorporate the client's personal history, routines and preferences into the care plan, activities and interactions.

LIFESTYLE: We collaborate with the client and family to set goals and create support activities in the areas of nutrition, socialization, awareness and wellness, in order to minimize overall cognitive change.

OTHER SUPPORT	RIGHT AT HOME
DISABILITY	ABILITY
TASK	ACTIVITY
PRESCRIBED	CHOICE
CARE RECIPIENT	CARE PARTICIPANT
FORGETS FAMILY	SUPPORTS FAMILY

CLICK TO LEARN MORE

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Payment Options

PAYMENT OPTIONS



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Payor Sources

- Private Care ACH/ Credit Card
- Health Savings/Flexible Savings Accounts
- Reverse Mortgage Funds
- Worker's Compensation Insurance
- Long Term Care Insurance ($50 per month AOB/Documentation Fee)
- US Veterans Aid and Attendance Program

Special Funding

At Right at Home, you can receive services if your loved one can be funded through one of the following organizations:

- Veterans Administration
- AgeSpan
- Mystic Valley Elder Services
- Somerville Cambridge Elder Services
- Commonwealth Care Alliance
- SeniorCare
- Greater Lynn Senior Services

Right at Home Boston and Maine

Pricing Menu

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OPEN
24 HOURS

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The Right Care®, Right at Home

PRICING MENU

Urgent Care within 24 hours of first call:

Time and 1/2 hourly rate for first 24 hours

Dementia and Cognitive Support Program:

talk to your RightTeam member to find out if this program is for you.

Private Care

$41.50/hr Weekdays
$43.50/hr Weekdays
$52/hr Premium Locations

Live In Care

$525/day
(around the clock)

Skille Nursing Care

$135/Visit | $120 /Hour
(2 hour minimum)

Couples Care

$52/hour

Condition Recovery

$60/hour

Nurse Care Plan Initial Visit

$80/one time

Right at Home Boston and Maine

Hiring Process

CAREGIVER

HIRING PROCESS

WE ♥ OUR CARE GIVERS
Right at Home

Right at Home only hires 17% of people who applied to be on the Right at Home CareTeam. We hire the best, some of the screening and requirements include:

- ✓ Initial Phone Interview
- ✓ In-person/Zoom interview
- ✓ Professional References Check
- ✓ Criminal Background Check
- Registry Check
- ✓ Inhouse orientation training program
- ✓ 12 hours of annual paid training after hire





Home Care Alliance

Right at Home
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MEMBER 2025-2026
hca
HOME CARE ALLIANCE of MASSACHUSETTS
Member
in Good Standing

THE HOME CARE ALLIANCE

Right at Home Boston and Maine is a member of the Home Care Alliance of Massachusetts, a non-profit organization dedicated to strengthening home care agencies' ability to deliver high-quality care across the state.

Right at Home
Boston and Maine

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REFERRAL SOURCES

CAREGIVER RESOURCES	HOSPITALS	LTC INSURANCE	MEDICARE HOME HEATLH	HOSPICE COMPANIES
• Alzheimer's Association • North Shore Alzheimer's Partnership • Merrimack Valley Memory Café • Marblehead Memory Café • Parkinson's Foundation	• Mass General Hospital • Beth Israel Hospital • North Shore Medical Center • Lahey Health • Lawrence General Hospital	• Genworth/ Brighthouse • John Hancock • MetLife • Bankers Life • And more…	• Partners VNA • Home Health VNA • Amedisys • Encompass • VNA Care Network	• Care Dimensions • Compassionate Care Hospice • Merrimack Valley Hospice

MEMORY CARE	REHABILTATION	ASSISTED LIVING	INDEPENDENT LIVINGS	COMMUNITY RESOURCES
• Brightview • Atria • The Residences at Riverbend	• Spaulding Rehabilitation • Chelsea Jewish Lifecare • Country Rehabilitation	• Wingate Residences at Haverhill • Susan S. Ballis Residences • Seasons of Danvers • Brightview	• Colonial Gardens • Nichols Village • Brooksby Village	• Veterans Administration • Somerville Cambridge Elder Services • Mystic Valley Elder Services • Greater Lynn Senior Services • Elder Services of the Merrimack Valley and North Shore SeniorCare • Commonwealth Care

PROFESSIONAL REFERRAL AGENCIES	Care@Work | Caring.com



Care Scout

Right at Home Boston and Maine

CareScout®

Powered by Genworth

As part of the **CareScout** network, Right at Home Boston and Maine is proud to offer our clients an elevated care experience backed by nationally recognized standards.

This partnership means families can trust they're receiving high-quality, compassionate support—designed to meet individual needs and deliver peace of mind.

Right at Home®

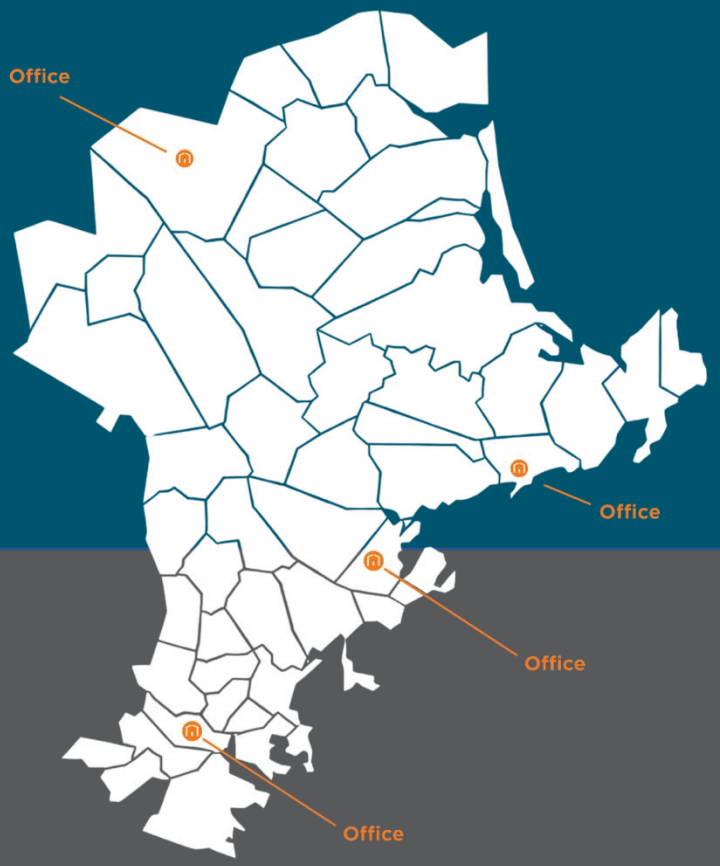
In Home Care & Assistance

Areas Served

Right at Home
In Home Care & Assistance

Where we provide home care services…

Malden, MA | Salem, MA | Haverhill, MA | Boston, MA



Right at Home Boston and North can serve clients in all cities and towns from Boston to Newburyport. We have three offices with local Care Team members to bring our families reliable, local home care.

Amesbury*
Andover
Beacon Hill/Downtown
Beverly
Boston
Boxford
Cambridge
Chelsea
Chinatown/Downtown
Crossing
Danvers
Dorchester
East Boston
Essex*
Financial District
Gloucester*
Government Center
Grove Hall
Hamilton
Ipswich*
Lynnfield
Manchester by the Sea*
Marblehead
Medford
Melrose
Middleton
Mission Hill
Newbury
Newburyport
North End
North Reading
Reading
Rockport*
Roxbury
Salem
Salisbury*
Seaport District / South Boston Waterfront
Somerville
South Boston
South End
Stoneham
Swampscott
Topsfield*
Wakefield
Watertown
Waterfront / North End
West End
Winthrop

Right at Home Boston and Maine

***Premium Towns**


Great Place To Work Certified
Great Place To Work®
Certified
APR 2025-APR 2026
USA
™
Right at Home
In Home Care & Assistance
Right at Home Boston and Maine



Unlock No-Cost
PRIVATE DUTY CAREGIVING

We are joining forces with **PocketRN** to revolutionize dementia care—combining trusted in-home support with 24/7 virtual nursing to keep seniors safe, supported, and thriving at home.

Pocket RN

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Awards
2026
Caring
Super Star
BEST SENIOR CARE
Top Rated on Caring.com
Right at Home
In Home Care & Assistance
Right at Home Boston and Maine

Private Care
Guarantee

Right at Home®
In Home Care & Assistance

Private Care Guarantee

Our focus is making your life easier and providing the quality home care they deserve. If we fail to meet expectations, our whole team is committed to working with you to make it right.

Right at Home Boston and Maine

CONTACT US

Right at Home®
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EMAIL

TWITTER

FACEBOOK

LINKEDIN

INSTAGRAM

WEBSITE



The Right Care, Right at Home.®

BEST OF HOME CARE PROVIDER OF CHOICE 2026

BEST OF HOME CARE EMPLOYER OF CHOICE 2022 - 2026

(877) 500-CARE

Right at Home Boston and Maine

Malden | Salem | Haverhill | Boston