



WARRANTY

PuraShield

Limited Warranty

PuraShield™ EFFECTIVE FROM DATE OF ORIGINAL PURCHASE

Applies only to PuraShield™ products. Not applicable to other products or accessories. This document sets out the full terms, coverage period, remedies and restrictions of the manufacturer's limited warranty.

RESIDENTIAL 25 years	COMMERCIAL 15 years	REMEDY Prorated replace or refund	CLAIMS sales@ puracomposite.com
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01 Limited warranty

1.1 PuraComposites Ltd (the "Company") warrants to the original purchaser (the "Purchaser") that, for a period of **twenty-five (25) years** from the date of original purchase for a residential application, and **fifteen (15) years** from the date of original purchase for a commercial application, under normal use and service conditions and when purchased from an authorised PuraComposites Ltd distributor, agent or dealer, PuraShield™ products shall be free from material defects in workmanship and materials, and shall not:

- 01 Split, splinter, rot, flake or corrode.
- 02 Suffer structural damage from termites or fungal decay.
- 03 Permanently discolour or lose their characteristic colour.
- 04 Wear through the surface wear layer under normal traffic conditions for the application.

The product must be installed and maintained in accordance with the manufacturer's guidelines.

1.2 **Fade resistance.** In normal usage, and based on the application described in the relevant installation guide, PuraShield™ product colour will not fade more than **5 ΔE (CIE) units** over the warranty period from the date of original purchase.

02 General terms, special terms & restrictions

2.1 This warranty shall not cover, and PuraComposites Ltd shall not be responsible for, costs and expenses incurred with respect to the removal of defective PuraComposites Ltd products or the installation of replacement materials, including but not limited to labour and freight. The foregoing remedies are the **sole and exclusive remedy for breach of any warranty.**

2.2 If a defect occurs within the warranty period, the Purchaser must notify PuraComposites Ltd in writing within **thirty (30) days** of discovering the claimed defect, and no later than the end of the warranty

period, at sales@puracomposite.com. The notification must include proof of purchase and a statement and photographs explaining the defect and the date the products were installed. PuraComposites Ltd may request additional information.

- 2.3 After reviewing all information, PuraComposites Ltd shall determine the validity of the claim. If the claim is confirmed valid, the Company's sole responsibility shall be, at its option, to either replace the defective products or refund the portion of the purchase price paid by the Purchaser for such defective products, as set out below (not including the cost of removal, installation or delivery).

- 2.4 **Warranty ratio.** If a valid warranty claim is made during the warranty period, the Purchaser's recovery is prorated as indicated below.

RESIDENTIAL APPLICATION

TIME AFTER PURCHASE	RECOVERY
1–10 years	100%
11–14 years	80%
15–18 years	60%
19–22 years	40%
23–25 years	20%

COMMERCIAL APPLICATION

TIME AFTER PURCHASE	RECOVERY
1–7 years	100%
8–9 years	80%
10–11 years	60%
12–13 years	40%
14–15 years	20%

- 2.5 PuraComposites Ltd does not warrant against, is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to any of the following:

- 01 Improper installation of PuraShield™ products and/or failure to follow PuraComposites Ltd installation guidelines, including but not limited to improper gapping.
- 02 Use of the products beyond normal use and service conditions, or in an application not recommended by PuraComposites Ltd guidelines and local building codes.
- 03 Movement, distortion, collapse or settling of the ground or the supporting structure on which the products are installed.
- 04 Any act of God (such as flooding, hurricane, earthquake, thunder and lightning), any environmental condition (such as air pollution, mould, mildew), or staining from substances (such as dirt, grease, oil) without timely cleaning and maintenance, or normal weathering — exposure to sunlight, weather and atmosphere which gradually causes any coloured surface to fade, chalk or accumulate dirt or stains.
- 05 Slight colour variations between products due to variability in the components used to manufacture the products, or normal weathering.
- 06 Improper handling, storage, abuse or neglect of the products by the Purchaser.
- 07 Decay caused by fasteners.
- 08 Ordinary wear and tear.

- 2.6 It is expected that darker, solid colours typically show scratches and dirt more readily and therefore require more maintenance than lighter colours; very light colours soil easily and must be cleaned often. All colours require basic cleaning and care for optimal performance. It is also expected that darker, solid colours reach a higher surface temperature when exposed to sunlight and lighter colours a cooler temperature. These characteristics are not defects and are specifically excluded from this warranty.
- 2.7 No person or entity is authorised by PuraComposites Ltd to make, and the Company shall not be bound by, any statement or representation as to the quality or performance of PuraComposites Ltd products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by PuraComposites Ltd and the Purchaser.

03 Legal terms

3.1 LIMITATION OF LIABILITY

PuraComposites Ltd shall have no further liability or obligation except as expressly stated herein. Under no circumstances will PuraComposites Ltd be liable for special, incidental or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and PuraComposites Ltd's liability with respect to defective PuraComposites Ltd products shall in no event exceed the replacement of such products or refund of the purchase price, as described above.

END OF WARRANTY TERMS
PURASHIELD™ · REV. 2025