

Water Butt Competition – Terms and Conditions

By entering this competition, participants agree to be bound by these terms and conditions.

To withdraw from the competition after entering, participants can email groupcommunications@south-staffordshire.com.

1. The Promoter

1.1 The promoter is South Staffordshire Water Plc, a company registered in England with company number 02662742, whose registered office is at Green Lane, Walsall, WS2 7PD (the “Promoter”).

2. Eligibility

2.1 This competition, ‘Win a water butt for your garden’, is open to household customers of South Staffs Water, aged 18 or over.

2.2 Employees of The Promoter, South Staffordshire Plc, South Staffs Water and their respective subsidiaries, their close relatives and anyone otherwise connected with the organisation or judging of the competition are not eligible to enter.

3. How to Enter

3.1 The competition will run from 4.00pm on Wednesday 28 October 2026 to 11.59pm on Wednesday 11 November 2026 (the “Closing Date”) inclusive.

3.2 To enter the competition, participants must complete the entry form in full by clicking the link provided in the email.

3.3 There is no entry fee, and no purchase is necessary to enter this competition.

3.4 Only one entry per person is permitted and entries submitted after the Closing Date will not be eligible

3.5 The Promoter accepts no responsibility for entries not successfully submitted due to technical fault, technical malfunction, computer hardware or software failure, network or server failure or any other reason.

3.6 The Promoter reserves the right to disqualify any entrant who breaches these terms or who is suspected of fraudulent or improper conduct.

4. The Prize

4.1 The prize is a 200-litre Cloudburst Water Butt Kit. There are three prizes available in total.

4.2 The prize is non- transferable, non-exchangeable and no cash alternative will be offered.

4.3 The promoter reserves the right to substitute any prize with another of equivalent or greater value and similar specification if circumstances beyond its control make it necessary to do so.

5. The Winners and Notification

5.1 One winner will be selected at random from all valid entries received by the Closing Date and the draw will take place after the Closing Date.

5.2 The winner will be notified via email no later than Monday 16 November 2026.

5.3 The promoter's decision is final and no correspondence will be entered into.

5.4 If the winner does not respond within 48 hours of notification, the Promoter may withdraw the prize and reserves the right to select an alternative winner.

6. Data Protection & GDPR Compliance

6.1 By entering, participants acknowledge that the Promoter will act as data controller and consent to the collection and processing of their personal data (Name and contact information) for the purpose of administering the competition.

6.2 Data will be processed in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

6.3 Personal data will not be shared with third parties, except where required by law or where necessary for administration of the competition or for prize fulfilment.

6.4 Data will be retained only for as long as necessary to administer the competition and for a reasonable period thereafter to deal with any queries or disputes, and will then be securely deleted.

6.5 Participants have the right to access, rectify, or erase their data, and to object to or restrict processing. To exercise these rights, contact GDPRenquiries@south-staffs-water.co.uk.

For more information, see south-staffs-water.co.uk/privacy-cookie-policy

7. General

7.1 The promoter reserves the right to cancel or amend the competition and these terms where necessary due to events outside of its control.

7.2 The Promoter may publish the winner's surname and general location. Entrants may object to this by contacting the Promoter.

7.3 These terms are governed by English law and entrants agree that the courts of England and Wales will have exclusive jurisdiction over any disputes.