Meals on Wheels™ Queensland

Seasoned with care

Annual Report
2025-26

Contents

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DELIVERING FOR QUEENSLAND
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Queensland Meals on Wheels Ltd is supported by funding from the Queensland Government Department of Families, Seniors, Disability Services and Child Safety.

A Message from our Patrons

GOVERNOR OF QUEENSLAND

Message from the Joint Patrons

As Joint Patrons of Queensland Meals on Wheels, we extend our sincere appreciation for your efforts over the past year, and our warmest congratulations on 70 years of care, connection and community.

Since Mrs Rhoda Cameron first cooked meals for neighbours in need in Ipswich, Meals on Wheels has grown into a service recognised across Queensland — and across the nation — for its practical support, community presence and enduring commitment to helping others.

Much has changed in Queensland since the 1950s, but the importance of supporting older and vulnerable people to live safely, independently and with dignity remains as clear as ever. Often, that support begins with the simple act of a nutritious meal delivered by a friendly face — someone who offers not only practical assistance, but a check-in, a conversation and a reminder that they are not alone.

Over the past five years, we have travelled extensively throughout Queensland and visited many Meals on Wheels services, speaking with volunteers and hearing about their experiences supporting local communities. Their work can be demanding, yet we are told time and again that the rewards far outweigh the challenges. Each visit leaves us with a clear sense of the essential role Meals on Wheels plays in local communities — supporting independence, offering companionship and providing the comfort of a delicious breakfast, lunch or dinner.

We pay tribute to Queensland Meals on Wheels for the outstanding contribution it continues to make to communities across our state and wish all involved a very happy 70th anniversary.

Her Excellency the Honourable
Dr Jeannette Young AC PSM
Governor of Queensland

Professor Graeme Nimmo RFD

About Meals on Wheels Queensland

Meals on Wheels is a compassionate connector of people, delivering care and empathy with every one of our nutritionally balanced meals, making recipients and their families feel safe, supported and a member of the wider community. We nourish bodies and hearts which grows better communities.

We are more than just a meal; we are made up of people who generously donate their time, effort and care into making Meals on Wheels the caring, sharing, nurturing community that we are.

Meals on Wheels Queensland (MOWQ) was first established in 1976 as a means to provide more centralised support and advice to 34 Meals on Wheels organisations across Queensland. Since that time, our membership has grown to 94 Member Services operating across 140 locations, driven by 6,174 volunteers. Collectively, we are providing peace of mind to children of aging parents, supporting people with a disability to live their lives their way, respecting people of all race, religions, nationalities and ethnicities and enabling them to stay at home and stay independent.

MOWQ was recognised on behalf of our wonderful membership in 2012 as a Queensland Great, which recognises extraordinary Queenslanders who have made a long-term contribution to, or whose achievements have significantly impacted, the history and development of Queensland. This is an honour we extend to anyone who has volunteered their time to support the vulnerable members of their community.

Vision

Build independence to nourish the lives of the elderly and vulnerable within our communities.

Purpose

To enable people to continue to live independently by providing meals, social contact and services that support their wellbeing, health and safety.

Values

The core values of Meals on Wheels Queensland are:

** Demonstrate Integrity*
** Work with Accountability*
** Be One Team*
** Inspire Trust*
** Innovate and Adapt*

94
members

6,174
volunteers

140
locations

7 Hubs
delivering across
42 locations
(30% of total
State coverage)

For 70 years, Meals on Wheels Queensland has been a trusted part of community life.

2,943,853
meals

25,075
clients

Chairperson's Report

On behalf of the Board of Directors of Meals on Wheels Queensland (MOWQ), it is my privilege to present the 2025/26 Annual Report.

Over the past year, the system has shouldered unprecedented challenges with the critical uncertainty over the future of CHSP, (at the time of writing this, we have had some very welcome news around its extension to 2029). Together with the pressures that local services have felt with the level of demand as communities cope with the cost-of-living increases and the impact on families. The bond that draws us together as an iconic charity is the deeply held care that every member has for their community, and it's vulnerable. This has been a great year to celebrate that and our wonderful achievement of 70 years supporting fellow Queenslanders when they need it most. This commitment and dedication has undoubtedly seen us through these adversities and helped us to focus on our core purpose. There will be new challenges and pressures arising in the future, but this bond will see us resilient for the next 70 years.

This year has seen MOWQ and our network of Members deliver almost 3 million meals across this great state of ours. This would not be possible without the support of the wonderful volunteers who commit their time and generosity of spirit to ensure over 25,000 people in need across Queensland receive our support.

Recognising Milestone Anniversaries

This year we have again marked some incredible milestones for our local Services, reflecting the deep community roots and sustained impact of Meals on Wheels across Queensland. None bigger than the 70th Anniversary of Ipswich Meals on Wheels, the first Meals on Wheels service in Queensland, thanks to the pioneering and community spirit of Rhoda Cameron. We congratulate everyone past and present who have supported these communities over so many years. This year the following anniversaries took place:

70 Years
- Ipswich

60 Years
- Bundaberg and District

50 Years
- Brisbane South - Acacia Ridge
- Capalaba
- Logan Central
- Moreton Bay Region - Pine Rivers
- Pittsworth
- Roma
- Gayndah

40 Years
- Inala
- Alpha
- Aramac
- Boyne Tannum
- Brisbane Valley
- Glasshouse Country Care
- Inglewood
- Lowood
- Proston
- Springsure
- Surat
- Wondai
- Biloela

30 Years
- Shailer Park

Strategic Direction – Government, Community and Corporate Partnerships

The strategic direction of MOWQ has been guided by our Board of Directors, and I am delighted to reflect with you on some of the key highlights we have collectively made across this past financial year.

The Strategic Plan initiatives have been exemplified by our commitment to diversifying the income of MOWQ and reaching new ways of supporting our work. The creation of the Fundraising, Engagement and Partnerships function, which, having been operational for only 12 months, has produced greatly encouraging results.

Through the creation of our Partners Who Care Framework, which centred on the celebration of 70 years of Meals on Wheels in Queensland Gala Dinner, generated $110,287, allowing MOWQ to present an incredible night for Members and to attract new supporters. The production of the commemorative publication "Seasoned With Care, A Celebration of 70 years of Meals on Wheels in Queensland" would not have been possible without the support of our major sponsor, Opella. I thank them for their generosity and recognition of Meals on Wheels. I thanks also the Queensland Government, our Official Anniversary Partner, who provided invaluable support for the 70th event and publication.

Strategic Direction – Brand and Digital Marketing

Seasoned with Care also leads our new digital marketing campaigns, which we launched in April 2026. Our asset library, which Members have access to, now holds 425 professional images created through this campaign, presenting Meals on Wheels with a fresh and modern look and feel, which you will experience through this annual report. Our advocacy has been put to the test this year with our work in raising concerns about the potential cessation of Sector Support and Development funding being instrumental in its retention for at least the next twelve months. We are extremely grateful to the Members who participated in this advocacy, which played a significant role in seeing it retained. We thank the government for this extension and look forward to working with them on what a future design of this program may look like.

Strategic Direction – Shared Services and Network Growth

We know the impact on our capacity to support members is directly linked to the SSD funding pool, and so we have taken the time over this period to work up shared service models which we will engage with Members in the new financial year. We have also taken responsibility for the service location in Winton and Tara over the past financial year, with another four Members consolidating into MOWQ next financial year. The investment MOWQ has made over the past 5 years into Hubs and different operating models is serving the state well. MOWQ is actively continuing meal operations when otherwise the services, as a volunteer-involving organisation, would have undoubtedly ceased, as we have seen in other parts of the country. It is the firm commitment of the Board of Directors to continue to find ways to preserve the footprint of Meals on Wheels, continuing to find ways for volunteers to continue to be involved where the community is still in need.

We greatly appreciate the work members undertook with our operations team in preparing for the new Aged Care Reforms to go live on 1 November 2025. This involves the work of volunteer committee members working together with their staff and MOWQ to understand and implement new rules and policies to ensure compliance with the provider obligations.

Strategic Direction – Volunteers

Our work with Rosterfy continues to produce remarkable results with over 800 new people entering the volunteer roles of Meals on Wheels members across Queensland. We are very proud of this innovation and the uptake by Members in working with us to refine and make the experience a positive one for all of those in the community who take the time to complete the online training.

As another year on the Meals on Wheels Board comes to a close, I pay tribute to Ms Penny McClelland as she completes her third and final term, marking nine years of service on the state Board. We thank Penny for her valued contribution and service to the membership and wish her every success in her future endeavours.

I know that you will join the Board in our shared pride at what continues to be achieved for all of the Queensland community! Let’s stimulate the next generation of volunteers to join us in this most humanistic of commitments – caring for each other by supporting the wellbeing and nutritional needs of vulnerable Queenslanders.

Regards and best wishes

Michael Homden

Michael Homden
Chairperson, Meals on Wheels Queensland

Chief Executive's Report

It is my pleasure to introduce the Meals on Wheels Queensland Annual Report for 2025/26. As we reflect on this year, it is an absolute honour to recognise and celebrate the 70th anniversary of Ipswich Meals on Wheels, as the original and oldest Meals on Wheels in Queensland, and a continued flag bearer for caring for their growing community across the West Moreton.

The 70th anniversary of Meals on Wheels in Queensland has been the shining light across the year and recognises the selfless contribution of volunteers for seven decades across this great state of ours. It serves to remind ourselves, those who support us and those we advocate to, Meals on Wheels is a vital piece of social infrastructure that has served the community for 70 years, providing a safety net supporting good nutrition, social connection and an antidote to social isolation. Meals on Wheels Queensland is forever thankful for the community members who have and continue to volunteer, providing the gift of time in the service of those who need us most.

Membership Numbers

The past twelve months been a very challenging year beset by geopolitical impacts, natural disasters, and the commencement of the Aged Care Act 2024 from the 1st of November 2025 with the latter bringing in a new era of governance and program requirements for the vast majority of the Queensland Membership. It is these reforms that has in many ways accelerated reshaping of the Meals on Wheels network in Queensland. The membership number reduces from 99 to 94 members by the end of 30 June 2026 delivering across 140 locations. The overall membership number will reduce again in 26/27 with 4 Members consolidating into Meals on Wheels Queensland over the coming year, and a Health and Hospital Service ceasing membership.

Overall the reduction in actual Members is not something to be alarmed at. The strategic work of project horizons was designed specifically to prepare for, develop solutions and build corporate knowledge to address this foreseeable shift in governance structures. What has emerged over these years is now 6 Members and MOWQ operating as hubs or consolidated entities operating across a combined 42 locations. This demonstrates how we are actively working to preserve the volunteering involving model of Meals on Wheels through a centralised approach. And with the operational challenges tied to the Support at Home program, it is these models the membership may need to lean into for the next generation of Meals on Wheels in Queensland. The 2025/26 year has seen Mission Beach and Innisfail merge into Cairns Meals on Wheels; Winton and Tara transition into Meals on Wheels Queensland with four more members transitioning to MOWQ in 26/27. We were pleased to welcome Lockhart River Valley Aboriginal Shire Council to our membership this year and look forward to working with them into the future.

Volunteer Numbers

Encouragingly we have seen a consistency in overall number of volunteers who provide the gift of time in Queensland with 6,174 people volunteering across the year and MOWQ recording 19 businesses expressing interest in corporate volunteering. The membership return showed pockets of reductions in volunteering and positively the newly assigned volunteers through our Rosterfy and SEEK Volunteer process more than doubled in 2025/26 growing from 420 to 881 new volunteers across 91 locations completing the online onboarding this financial year.

Client and Meal Numbers

The overall client numbers have increased in 25/26 with Members caring for 25,075 members of the community throughout the year. This is an increase of 1,320 people who have been connected to a Meals on Wheels service. Our meal numbers continue to track ever so close towards 3 million with members recording a total of 2,943,853 meals being provided throughout Queensland. The CHSP continues to represent the vast majority of meals provided at 68% of all meals with the Support at Home sitting at 25% and commercial or full fee representing 5% of all meals provided. The membership data illustrates the strong dependency on the CHSP and the built-in referral system that is more accessible for older Queenslanders. However we know the population continues to age and the fixed or rigidity of the CHSP contract amounts continues to be felt across the membership. I appreciate growing demand not matched by growing funding is a genuine risk and issue. We are grateful for the work of the CHSP Alliance throughout 2025/26 in bringing the issue to the attention of government and the media.

Fundraising, Engagement and Partnerships

What the membership data also illustrates is an ongoing dependency on government funding having a strong role in the sustainability of Meals on Wheels across Queensland. MOWQ has invested in a strategy to diversify the overall income of Meals on Wheels through the creation and development of the Fundraising, Engagement and Partnerships function. This is an investment into the future of Meals on Wheels as in our great network a very small percentage of funds are derived from philanthropic sources or legacy giving.

Over the past 12 months, we prioritised sustainable strategic growth over short-term gains by investing in process improvements and introducing new platforms. The use of modern tools, including Safewills, Fundraise Up, and a cleaned, optimised HubSpot CRM has reduced friction and driven measurable revenue growth in our early stages here. The monthly Friends of Meals on Wheels newsletter has been the instrumental communication to connect with and grow the supporter base. We introduced the Partners Who Care Framework and focussed on the 70th anniversary as the centrepiece of our engagement to establish new partners and donors. This has yielded $110,287 in corporate support of which 80% of this funded the 70th Gala Dinner and associated assets. Fundraising as a more targeted activity achieved positive results in securing over $68,000 for the year.

We also secured member savings and rebates through partnerships with Choice Energy, Northside Cleaning and Packaging Supplies and Bunnings of $50,113. These are markers we lay down as the foundations to grow our effort and success in working with the business community as part of the overall sustainability of Meals on Wheels.

Seasoned with Care

The release of the Seasoned with Care assets as part of our new brand positioning was launched in April 2026 bringing together a fantastic partnership with Rowland. The assets are primarily for digital use but equally work well in the classic printed marketing assets Members utilise. The launch of the assets focused on building digital capability and cross-channel engagement across website platforms, print collateral, Facebook, Instagram, and LinkedIn.

To drive high-impact reach, a rich asset library has been established, featuring 425 professional images and over 50 asset variations across multiple formats. Campaign activity has included producing over 20 organic posts alongside two targeted paid campaigns to maintain steady momentum. Engagement across social channels has been exceptionally strong, with the campaign's highest-performing Reel achieving nearly 2,500 views, 58 direct interactions, and close to six hours of total watch time. Overall, the launch of the Seasoned with Care campaign has driven a continual increase in brand awareness, general community interest, and new followers and supporters across all active platforms.

Aged Care Transition Activity

The Sector Support and Development funding central output for the year revolved around the readiness and implementation of the transition to the Aged Care Act. Myself and the SSD team conducted 85 visits across the membership over a 5 month period. These sessions were targeted at governance committees and other "responsible persons". Working from the trusty Readiness pack and checklist, we provided members with the key information in a digestible format to prepare and get ready for becoming a registered provider for in most cases the first time. We also developed considerable readiness communication pieces and other resources including our Reform Bytes series and policies and procedures including "Responsible Persons" and the "Complaints, Feedback and Whistleblowers", all essential to the good governance of a Meals on Wheels operation. We appreciate the first year of the Accredited Practicing Dietician reviews are a new part of the compliance regime for Members. We were pleased to be able coordinate Accredited Practicing Dietician (APD)reviews for non-cooking kitchens as well as developing a general Quality Assurance Framework and provider supplier arrangements for members of cooking kitchens to connect with specific APDs to complete the reviews.

We were also pleased through our State funding to develop a bespoke corporate governance training program developed specifically for our committees who often rely on our team for guidance and tools to ensure they are in a good position of oversite of their local Meals on Wheels.

Community Hardship Fund

We again thank the State Government through their contribution of $30,000 to the Community Hardship Fund, which recognises a demand for meals for reasons related to food insecurity. This year $83,490 were paid from the fund to 397 people across 11 regions in Queensland. Overall this equates to 8,349 days of meal support and connection that otherwise would not have been received. We thank Gourmet Meals who provided donations of $3,000, Rural & Remote Engineering Technical Services Group of $2,000 and Reuben Perelman Benevolent Foundation contributing $10,000 during the year which added considerably to the funds capacity to support people. MOWQ also acknowledge the contribution of Mission Beach with $10,000 and the 122 community members who contributed to the fund over the past year.

I offer my greatest of thanks to our Board of Directors who have driven the strategy of MOWQ and the heavy lifting of our committees being the Finance Committee, Strategy and Innovation and Risk and Compliance. Together we have worked through a range of challenges and opportunities and I greatly respect their commitment to MOWQ, the membership and the communities we serve. I extend my appreciation to both the Federal and State Governments for their ongoing support of the Meals on Wheels network. And finally I wish to pay special thanks and acknowledgement to the dedicated staff of Meals on Wheels Queensland for all they have achieved throughout the year. Their outstanding drive, problem solving, patience, creativity, teamwork and dedication to the membership and the communities of Queensland has enabled us to realise yet another year of success in the face of significant challenge.

Evan Hill

Evan Hill
CEO, Meals on Wheels Queensland

Sector Support and Development

Team Highlights

Across the 2025–2026 financial year, our Sector Support and Development team worked alongside services and volunteers to strengthen connections, share knowledge, and support communities across Queensland. Their reflections highlight the impact of collaboration, communication, and care at the heart of Meals on Wheels.

Kath Neilsen
Senior Area Manager

Throughout the past year, I have been continually inspired by the dedication, resilience and generosity of the volunteers who support Meals on Wheels services across Queensland.

The past year has brought significant change across the aged care sector. With ongoing reforms, new requirements and increasing expectations placed on providers, many volunteer-run Meals on Wheels services have had to navigate a complex and evolving environment while continuing to deliver essential services to their communities.

These changes have required services and their volunteers to learn, adapt and respond to new ways of working. Despite these challenges, volunteers have remained focused on what matters most, ensuring older people continue to receive nutritious meals, regular connection and the support they need to remain independent and well in their own homes.

I am incredibly proud of the way our volunteer-run services have embraced change while continuing to demonstrate the care, commitment and community spirit that have always been at the heart of Meals on Wheels. Their contribution is often difficult to measure, but the difference they make is significant and lasting.

As the aged care sector continues to evolve, the commitment of our volunteers remains as important as ever. They are the foundation of Meals on Wheels and continue to play a vital role in supporting older people to remain connected to their communities.

Jasmine Johanson
Sector Support Officer

Since coming across to the Sector Support Team in February, I quickly realised the ever-changing world I had stepped into. It has certainly been a season of change, learning and adapting, but it also has created valuable opportunities for us to strengthen our relationships with members. I've been fortunate enough to meet many of our members during this time, hearing firsthand about the real-life issues and challenges they are navigating.

While change can bring its challenges, it can also create opportunities to connect in new ways, learn from one another and strengthen the relationships we have and I'm excited to continue working with our members and strengthening our connections.

Rachael Speechley
Senior Area Manager

This year has been significant and rewarding, with a strong focus on strengthening the sustainability of Meals on Wheels services, particularly in rural and remote communities where maintaining access to essential services remains both critical and challenging. Through the continued support of services across Queensland, a key priority has been ensuring that local Meals on Wheels organisations have the operational capability, governance structures and support required to remain strong, sustainable and responsive to the needs of their communities.

The novation and transition of rural and remote services has formed part of this broader focus, providing an opportunity to review and strengthen operations while maintaining continuity of service for clients and minimising disruption for volunteers, staff and communities. Working closely with individual services has highlighted the importance of understanding local challenges and developing practical, sustainable solutions that allow services to continue operating effectively within their communities.

Across the organisation, there has also been an increased focus on improving operational consistency, strengthening governance and supporting services to prepare for the implementation of the new Aged Care Act. This has involved working with services to identify areas for improvement, build capability and ensure that systems, processes and governance arrangements are positioned to meet the changing expectations of the aged care sector.

Overall, this year has reinforced the importance of strong and sustainable local services, supported by effective governance and sound operational practices. As the aged care landscape continues to evolve, the work undertaken this year provides an important foundation for ensuring Meals on Wheels remains resilient, sustainable and well positioned to continue supporting older people to remain connected, independent and living well in their own homes.

Lea Readdy
Area Manager

One of the highlights of my role has been working alongside Meals on Wheels services across Queensland as they navigated one of the most significant periods of aged care reform Australia has experienced in more than 30 years.

Throughout the year, our team has provided practical guidance on legislative and program changes, supported services with governance and compliance requirements, facilitated forums and training opportunities, and assisted members in preparing for the transition to the new Aged Care Act.

The resilience, adaptability and commitment demonstrated by our members throughout this period of change have been truly inspiring.

Facts and Figures

Service Visits

Throughout the year, we have continued to assist services to understand and meet their contractual, legislative and regulatory obligations, with particular emphasis on the implementation of the new Aged Care Act and associated reforms. Face-to-face visits provide an opportunity to better understand the unique circumstances of each service, identify areas where additional support may be needed, and work collaboratively with staff and volunteers to address challenges.

As services continue to adjust to the new regulatory environment, these visits have become increasingly valuable. They allow us to provide practical, tailored guidance on complex matters and support services to confidently implement changes while maintaining a strong focus on quality, compliance and the needs of their clients and communities.

9
Regional Road Trips across the year

9,534
Engagements with Sector Support & Development Team

Training

With the implementation of the new Aged Care Act and ongoing aged care reforms, our training and support initiatives have continued to evolve to help member services understand and meet their changing contractual, legislative and regulatory obligations.Throughout the year, we delivered targeted training, resources and practical support across key areas including governance, DEX Stage 1 and Stage 2 implementation, My Aged Care processes, Suitability for Responsible Persons under the Governing Persons Management System (GPMS), Accredited Practising Dietitian reviews and broader aged care reform requirements.

Our focus has been on building the capability and confidence of member services by providing timely, practical and tailored guidance to help services strengthen their systems, adapt to regulatory changes and maintain quality outcomes for clients.

As the aged care reforms continue to progress, we remain committed to supporting services to navigate change and confidently meet their obligations.

128
Training Sessions

25
Topics Covered

159
Member Workforce Particants

5
Webinars Presented

Meals on Wheels Networking

16 Meals on Wheels Forums held
47 Staff, **66** Volunteers in attendance
21 Engagements with local networks, sector and community groups.

Our member forums remained an important part of our engagement throughout the year, providing valuable opportunities for networking, collaboration and shared learning as the sector navigated significant Aged Care Reforms. Sessions focused on practical and timely topics including Management Committee responsibilities, Key Personnel and Responsible Persons, GPMS, Complaints, Feedback and Whistleblower requirements, Accredited Practising Dietitian Reviews, Associated Provider obligations, workforce obligations and training, updated Template Policies and Procedures, Registration Renewal and the Child Safety Framework. Beyond sharing information, the forums provided members with an opportunity to connect, exchange experiences and learn from one another, strengthening the collective knowledge, capability and confidence of Meals on Wheels services across Queensland.

The SSD Team continues to champion the vital role of Meals on Wheels and its contribution to healthy ageing, independence and community connection. We have continued to advocate for the interests and needs of our member services by building strong, collaborative relationships with government agencies, aged care providers, local councils, hospitals, community organisations and other key stakeholders. Through these connections, we work to ensure the voice of Meals on Wheels is recognised and represented as the aged care sector continues to evolve.

Meal Operations

Queensland Community Facilities & Community Facilities – Ballarat

Over the past year, Meals on Wheels Queensland's direct meal operations have continued to grow, strengthening our ability to support communities where the ongoing delivery of Meals on Wheels services may otherwise be at risk.

A significant focus has been the successful novation of two additional service locations into the management of Meals on Wheels Queensland, Tara and Winton. These transitions have enabled continuity of service for local clients while providing staff and volunteers with the support, systems and operational capacity of a larger organisation. Importantly, they have also ensured that communities continue to have access to the nutritious meals and social connection that Meals on Wheels provides.

Our direct service operations extend across rural and regional Queensland and into Ballarat, Victoria, reflecting the growing role of Meals on Wheels Queensland in delivering services directly to communities. Across these operations, more than **104,000 meals** were delivered during the year, supporting over **800 clients** through a combination of Commonwealth Home Support Programme and Support at Home services.

In rural Queensland, our services delivered more than **21,000 meals** and supported **311 clients,** with the commitment of approximately **250 volunteers** who play a vital role in ensuring clients receive not only a nutritious meal, but also regular connection and reassurance.

Our Ballarat operation continues to be a significant part of our direct service delivery, providing more than **83,000 meals** and supporting **776 clients** throughout the year. The service is supported by a dedicated team of staff and volunteers and continues to demonstrate the value to the community in retaining the volunteer involving model Meals on Wheels offers in supporting older people to remain independent and connected within their own homes.

As our direct operations continue to evolve, our focus remains on ensuring that every service has the capability, resources and support needed to respond to the changing aged care environment while maintaining the local connections that are central to Meals on Wheels.

The growth of our operations reflects a strong commitment to preserving Meals on Wheels services in the communities that rely on them. Whether through supporting an existing service to remain independent, assisting with a transition to a neighbouring provider, or bringing a service under the direct management of Meals on Wheels Queensland, our priority remains the same: ensuring older and vulnerable people continue to have access to nutritious meals, meaningful connection and support within their local community.

Our Numbers	Rural Queensland Services	Ballarat, Victoria
Meals delivered to provide nutrition	21,137	83,333
Meals supporting Support at Home Clients	9,689	18,251
Meals supporting Commonwealth Home Support Program Clients	16,223	63,751
People we connected with in the community	311	776
Connections through Support at Home	103	126
Connections through Commonwealth Home Support	162	677
People ensuring our communities stay connected	250	51

Community Hardship Fund

Over the past financial year, the Community Hardship Fund remained a vital lifeline for members of the community facing unexpected financial distress, whether triggered by sudden illness, loss of income, or rising cost-of-living pressures.

The fund enabled us to subsidise meal costs for those unable to pay, guaranteeing that financial hardship never meant going hungry or missing out on a friendly visit from our volunteers. The fund provided members of the community with much-needed breathing room to manage other essential bills or contribute what they could. It also allowed us to wrap extra support around clients during critical transitions, such as returning home from hospital.

The Community Hardship Fund ensured no client needed to go without a meal due to an inability to pay. Beyond its immediate nutritional impact, the fund delivered dignity, peace of mind, and meaningful human connection Many clients expressed profound gratitude, sharing that this support gave them hope when they needed it most.

397

Clients supported with dignity and care through the CHF (+127%)

8,349

Meals provided to clients experiencing financial hardship (+113%)

29

Member services accessing the CHF

507 Brisbane

20 Brisbane South

2,684 Cabool

274 Central West

1,454 Darling Downs

12 Far North

96 Fitzroy

1,122 Northern

418 Sunshine Coast

300 West Moreton

1,462 Wide Bay

Sometimes, the smallest acts of kindness can make the biggest difference

During the year, the Service Manager at Meals on Wheels Broadbeach identified a pattern highlighting the financial struggles faced by one of their Commonwealth Home Support Programme (CHSP) clients.

The client, an Age Pension recipient, was alternating between ordering just a couple of meals one week and seven meals the next. Rather than assuming this was simply a preference, the Service Manager took the time to ask why.

The answer was heartbreaking, yet all too familiar. After paying rent and essential household bills, there was very little money left. To make ends meet, nutritious meals were often the first expense to be sacrificed.

Recognising the warning signs, the Service Manager acted quickly to ensure the client received the support they needed and accessed the Meals on Wheels Community Hardship Fund.

This simple, meaningful intervention has ensured the client now enjoys regular, nourishing meals without the constant worry of choosing between food and other essential living expenses.

The Community Hardship Fund exists for moments just like this, providing a vital safety net so vulnerable older Australians continue to receive the nutrition and care needed to remain healthy, independent, and safe at home. At Meals on Wheels, we know we deliver more than just a meal, it is about recognising when someone needs a helping hand and responding with compassion, dignity, and practical support. This story is a powerful reminder of how our local services make a difference every single day, one meal and one conversation at a time.

Providing More Than Just a Meal When It Matters Most in Moreton Bay

At Meals on Wheels Moreton Bay Region Inc., we see first-hand how quickly life can change for people in our community. The Meals on Wheels Queensland Community Hardship Fund ensures no one goes without a nutritious meal simply because they are facing financial hardship. Established to respond to rising cost-of-living pressures and food insecurity, the fund allows us to support both existing clients struggling with living costs and individuals referred to us for emergency meal provision.

Whether someone is navigating health issues, housing instability, family challenges, or financial stress, the fund enables us to respond quickly with practical care when it is needed most. We are particularly grateful for the flexibility it offers, allowing us to work alongside clients rather than simply providing assistance.

Where possible, we encourage clients to contribute what they can afford over time, even if it is a small amount. This helps individuals maintain a sense of dignity, independence, and self-worth, while freeing up limited funds for other essentials like medications, rent, electricity, and transport. Rather than feeling like recipients of charity, clients remain active participants in their own care and wellbeing.

We are incredibly thankful for the support provided to member services through the fund. It demonstrates the tangible impact Meals on Wheels Queensland delivers at a local level, enabling services like ours to provide immediate relief while strengthening our capacity to respond to community challenges.

The impact across the Moreton Bay region has been profound. It has reduced food insecurity, provided reassurance during difficult times, and, most importantly, allowed us to say “yes” when people need help most. Looking ahead, this ongoing investment ensures more vulnerable Queenslanders can access nutritious meals, maintain their independence, and remain connected to their communities during times of need.

Fundraising, Engagement and Partnerships

Over the past 12 months, the Fundraising, Engagement and Partnerships (FEP) team introduced new processes and modern platforms, including Safewill, Fundraise Up, and enhanced workflows within our HubSpot CRM. These tools have reduced friction in how we engage with our community, expanded our supporter base, and driven measurable year-on-year revenue growth.

Revenue Snapshot

$110,287
Corporate Financial Support

$50,113
Member savings and rebates

$68,266
Fundraising

+488%
Donor Growth (Number)

+171%
Donor Growth (Revenue)

Engagement Snapshot

Website

- +12.6% impressions
- +11.1% organic total users

Social media

- +6% audience
- +32% impressions

EDM

- 115,656 Number Sent
- 23.3% Open rate
- 10.3% Click through rate

"At NCPS, we believe the best relationships are built on trust, reliability, and a genuine commitment to helping our customers succeed. We are incredibly proud to support Meals on Wheels Queensland through their Partners Who Care program, helping local services continue delivering nutritious meals and vital social connection to Queenslanders."
Rob Fulton-Kennedy, Managing Director, NCPS

Celebrating 70 Years

Throughout FY 2025/26, the team laid the groundwork for the historic 70th Anniversary of Meals on Wheels in Queensland by implementing key engagement and brand initiatives.

Seasoned with Care Publication

Ahead of its release, half of the print run was pre-allocated via partner sponsorships, pre-orders, and support for our Gifting Book campaign from individuals, businesses, and parliamentarians. We also enjoyed support from Official Anniversary Partner the Queensland Government, Major Book Sponsor Opella, and Book Sponsors Austbrokers Comsure, Polixen, and The Reuben Pelerman Benevolent Foundation.

Digital Brand Refresh

Partnered with communication consultancy Rowland to develop and launch updated Seasoned with Care digital brand positioning and campaign assets across state channels.

Looking Ahead to FY 2026/27

Our 70th Anniversary celebrations culminate early in the new financial year with a milestone dinner at the Queensland Art Gallery on 26 August 2026. Thanks to the support of our Official Anniversary Partner, the Queensland Government, alongside event sponsors Inclusee, Value Added Meats, Ord Minnett, Gourmet Meals, Freshmeats, BDO, RHQ, the Tim Fairfax Family Foundation, Medibank, Trilogy Care, and a generous donation from Auto & General, we enter the evening from a strong financial position.

Looking Ahead to FY 2026/27

We are deeply grateful for the generous support of the Queensland Government, our Official 70th Anniversary Partner in 2026.

In the lead-up to our 70th Anniversary Dinner in August 2026, we also enjoyed support from many additional organisations, and we look forward to building on these relationships in the new financial year.

Partners Who Care

We sincerely thank the following organisations for supporting us and the membership network as participants of our Partners who Care Program throughout 2025/26:

Reuben Pelerman Benevolent Foundation

KPI & Demographic Update

The 2025/26 financial year marked the second year of implementation for the Meals on Wheels Queensland Strategic Plan 2024–2027, introduced at the 2024 Annual General Meeting.

The Strategic Plan is built upon four pillars namely Volunteers; Shared Services and Network Growth; Government, Community and Corporate Partnerships and Brand and Digital Marketing.

The second year of the Strategic Plan has been focussed on building the foundational activities to expand upon in year 3.

The below scorecard reflects the activities undertaken by MOWQ in pursuit of delivering upon each of the Pillars, for the benefit of Member Services, the volunteers, the clients and their care network.

Strategic Plan – Key Performance Indicators

Volunteers

Strengthen Meals on Wheels value proposition to ensure the successful retention and attraction of volunteers

- **881** newly assigned volunteer across **91** locations (up from **420 last year**)
- Average Age = **51** | Youngest = **15** | Oldest = **91**
- **19** businesses expressing interest in corporate volunteering opportunities

Shared Services and Network Growth

Sustain and grow Meals on Wheels, ensuring continuity of existing services and growth of new members.

- **Hub Model created in Cairns Meals on Wheels** extending to Innisfail and Mission Beach and supporting with meal provision in other locations as needed.
- MOWQ operating **in Winton and Tara extending to 9** (excluding Ballarat)
- Bulk Purchasing opportunities provided through Choice Energy, Northside Cleaning and Packaging Supplies and Bunnings.
- **1 new Member to Meals on Wheels Queensland**

Government, Community and Corporate Partnerships

Build strategic partnerships, corporate sponsorships and advocate with all levels of government to preserve, innovate and expand Meals on Wheels mission and funding

- Established **Partners Who Care Framework**
- **Advocated to secure Sector Support and Development** for further 12 months
- Identified research opportunity to **focus on social and health economic impact**
- Supported **national advocacy in relation to the CHSP** and performance of the Support at Home Program
- **70th Anniversary** of Meals on Wheels in Queensland achieved

Brand and Digital Marketing

Launched Season with Care Campaign in April 2026. Includes:

- **425** professional images;
- Over **50 asset variations** across multiple formats.
- Campaign activity includes producing over **20 organic posts** alongside two targeted paid campaigns.
- The campaign's highest-performing Reel achieving nearly **2,500 views, 58 direct interactions**, and close to **six hours of total watch time**.

Other Key Stats

At 30 June 2026, there were 94 Member Services operating across 140 locations throughout Queensland. During the 2025/26 financial year, MoWQ assumed responsibility for meal delivery in 2 additional locations, bringing the total number of regional branches in Queensland under its management to 9.

As outlined below, the majority of meals delivered across Queensland during the 2025/26 financial year were subsided through the Commonwealth Home Support Program (CHSP). The proportion of meals delivered under the National Disability Insurance Scheme (NDIS) funding stream accounted for 1% of the total meals delivered. Conversely, the proportion of commercially supplied, full fee meals represented 5% of meals delivered by our MoW network.

MOWQ Enquiries and Publication Analysis

2,066
Client and Service Calls 1300

639
Client Website Enquiries

1,420
Volunteer Website Enquiries

108
Generic Enquiries

53,622
Printed resources

Meal Funding Percentages

68%
Commonwealth Home Support Programme (CHSP)

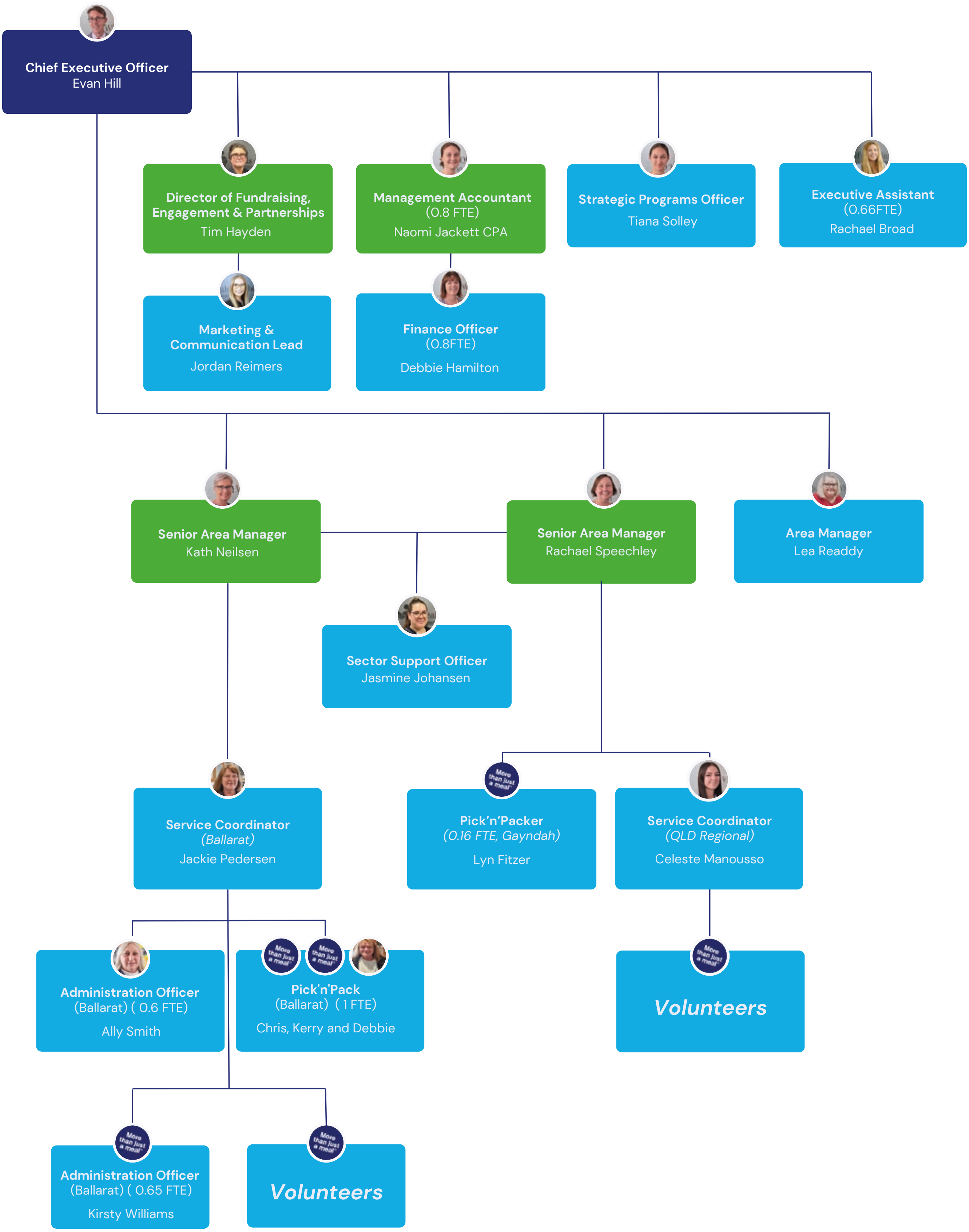
25%
Support at Home (SaH)

1%
Other Subsidies

1%
National Disability Support Scheme (NDIS)

5%
Commercial (Full Fee)

Operations Organisational Chart



Governance Statement

Queensland Meals on Wheels Ltd (MOWQ) is governed by a Board of Directors responsible for setting strategic direction, overseeing performance and risk, and ensuring the organisation continues to meet its charitable purpose, regulatory obligations and responsibilities to Members.

The Board's work is guided by the Constitution and supported by a governance framework that promotes clear accountability, effective delegation and sound decision-making.

Board Composition and Renewal

The Constitution provides for a Board of between three and 12 Directors, with provision for two of these Directors to be appointed directly by the Board.

Following the 2025 Annual General Meeting, eight Board positions were occupied. During 2025/26, the Board directly appointed two Directors and filled two casual vacancies under clause 8.1(b), strengthening the Board's collective governance and strategic capability.

Four Director positions were available for appointment at the 2026 AGM.

Governance Focus During 2025/26

During 2025/26, the Board oversaw the second year of the Strategic Plan 2024–2027, monitored organisational and financial performance, and maintained oversight of risk, compliance, CEO performance and Member reporting.

The Board held seven meetings during the year, satisfying the Constitution's minimum requirement of six. Attendance was predominantly in person with an option to attend online as required. The Finance Committee met 11 times, while the Risk and Compliance Committee and Strategy and Innovation Committee each met five times.

Delegation and Accountability

The Board retains responsibility for strategy, risk appetite, financial stewardship and standards of conduct across MOWQ and its Membership.

Operational management is delegated to the Chief Executive Officer, who is accountable to the Board for the performance of delegated functions and the effective management of the organisation.

MOWQ continued to keep Members informed through periodic Board meeting summaries, Member magazine updates, and the weekly Friday Fast Facts bulletin.

The Board reports to Members at the AGM through the Annual Report, including the audited financial statements and broader updates on MOWQ's strategy, governance and operations.

Strengthening Governance

The Board continued to strengthen governance settings during the year, with the Risk and Compliance Committee leading work to mature MOWQ's policy, risk and compliance frameworks.

Key activity included reviewing MOWQ's operational policies and procedures, developing Respect at Work resources, introducing aged care registration-related policies, and progressing the review of the Risk Policy and Risk Register. Strengthened compliance reporting for meal operations also improved oversight of obligations, visibility of key risks and alignment with regulatory and operational requirements.

Finance Report (Ending 30 June 2026)

Net Result

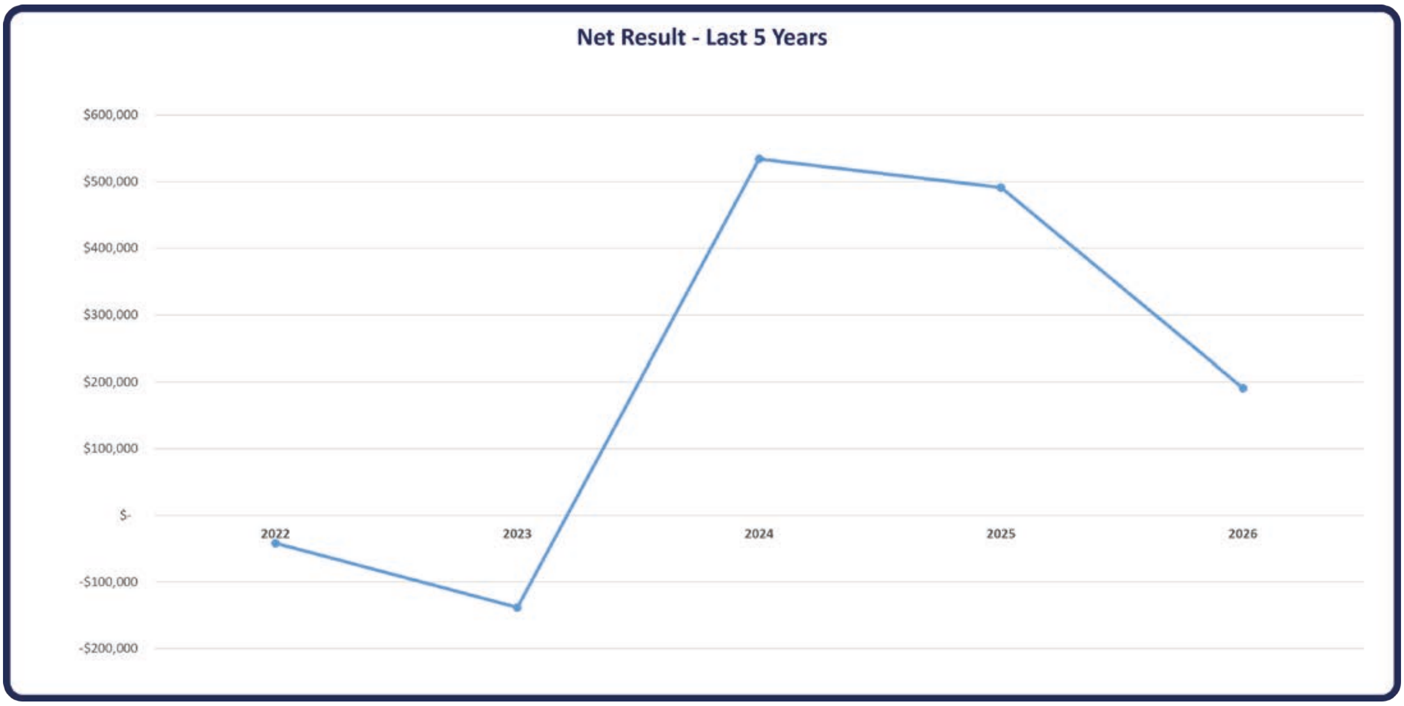
The Board is very satisfied with the financial results for the 2025/2026 financial year, reporting a consolidated surplus of $191,088, which exceeds the budgeted deficit of $358,760.

The consolidated surplus consists of two distinct business streams: Meals on Wheels Queensland (MoWQ), Core Operations and our Meal Operations, which comprise of Queensland Community Facilities (QCF) and Ballarat Community Facilities (CF).

The major contributing factors to this positive variance include:

- **Indexation:** The Department of Health, Disabilty and Ageing applied indexation to Commonwealth Home Support Programme (CHSP) meal funding, totalling $84,287
- **Unbudgeted Service Acquisition:** In October 2025, the Winton service novated to QCF. This was not factored into the initial budget, and the service alone generated a surplus of $32,271, including CHSP funding of $25,598
- **Relinquishment Contributions:** One-off contribution totalling $209,887 was received from Winton upon their relinquishment.
- **Personnel Cost Savings:** Employee benefits for MoWQ were under budget due to maternity leave coverage saving $70,000, combined with a $50,000 reduction in the annual leave provision.
- **Strategic Initiative Savings:** There was an intentional underspend of $109,877 across Board strategic initiatives.
- **Operational Efficiencies:** Notable savings were achieved through reduced expenditures on corporate travel and promotional expos during the year.

The 2026 financial year surplus compares to previous years as follows:



Revenue

Our financial framework this year highlights a strong, stable foundation balanced by forward-thinking initiatives to diversify our revenue. By maintaining vital funding partnerships and investing in new philanthropic avenues, we ensure the steady delivery and future resilience of our organisation.

Our revenue structure directly reflects the scale of our meal operations and the essential partnerships that sustain them:

- 60% of revenue is derived from our high-performing meals business, driven by increased meal outputs and the novation of additional services within our Queensland region.
- 57% of total revenue across the group is provided by Commonwealth and Queensland Government grants.

To complement our core streams and build long-term financial resilience, we made a key strategic investment this year by appointing our Director of Fundraising, Engagement, and Partnerships (previously Director, Corporate Sponsorship)

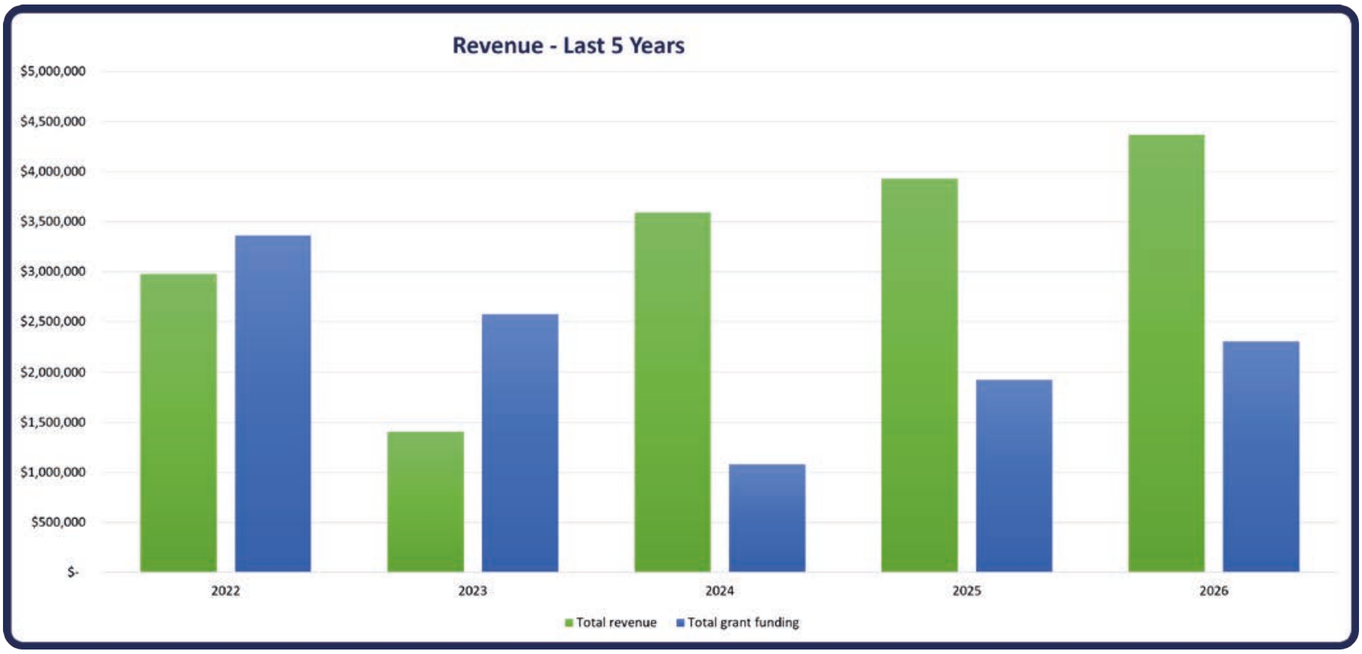
- 186% growth in revenue was achieved in this space compared to the previous year.
- 4% of total revenue is currently generated by this newly established stream.

While building a sophisticated donor and bequest program is a deliberate, slow-moving process, this exceptional triple-digit growth proves we are successfully establishing our footprint in the philanthropic space. This investment lays the necessary infrastructure to capture new fundraising opportunities that will further strengthen our financial ecosystem.

We continue to be deeply grateful for the enduring and vital support of our funding partners:

- Department of Health, Disability and Ageing
- Department of Families, Seniors, Disability Services and Child Safety

Their significant grants provide the essential financial foundation that allows us to deliver high-quality services daily while we proactively develop our new fundraising capabilities.



Expenses

As our organisation scales to deliver expanded services, our expenditure reflects both the direct costs of business growth and purposeful investments in our strategic capabilities.

Cost of Sales

This now represents our largest expense category due to the continued growth of our meals business stream since July 2023, with the Ballarat service contributing 73% of this total. To ensure maximum efficiency, the Ballarat service underwent a select tender process during the year to test market conditions. We successfully secured optimised pricing with our existing provider, and we expect to realise significant cost savings in this space moving forward.

Employee Benefits

Personnel costs follow closely as our next largest expense, with our Full-Time Equivalent (FTE) headcount increasing by 21% to support the growth across all business units. We are in an enviable position, supported by a stable, long-serving team and further strengthened by the recruitment of high-calibre staff in recent years to drive our future success.

Strategic Initiatives

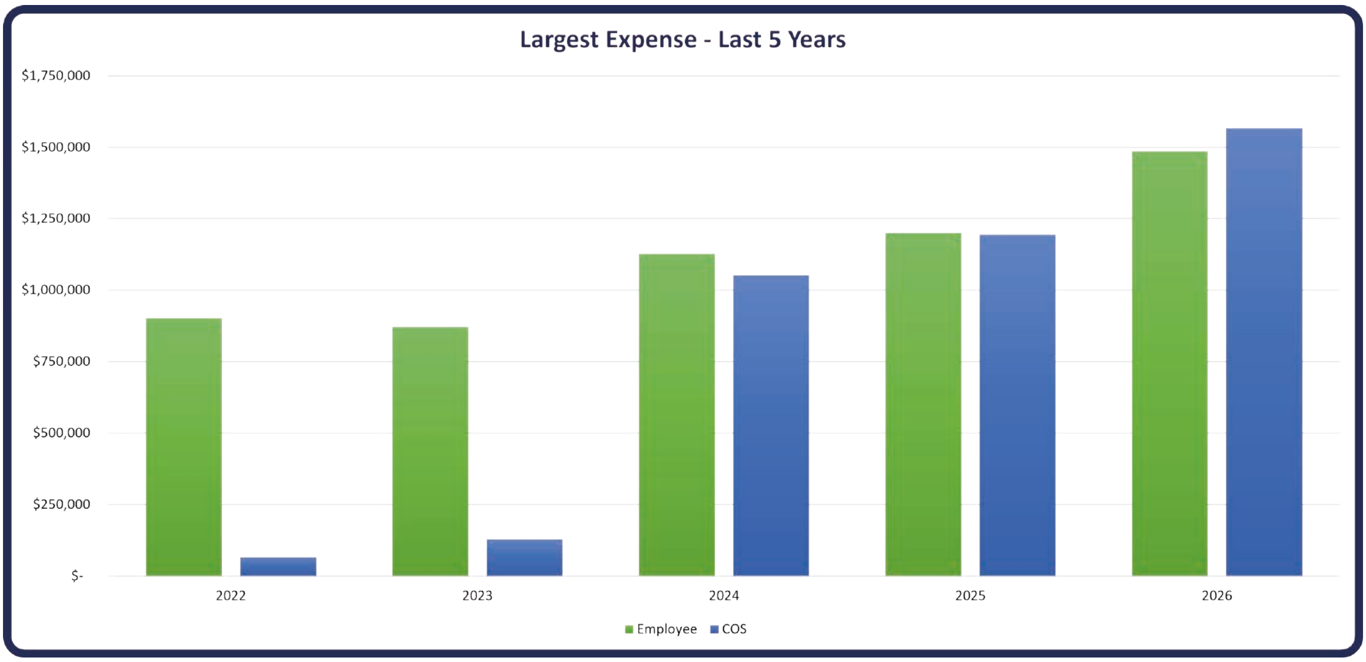
In alignment with the 2024–2027 Strategic Plan, the Board directed an additional $118,000 toward critical strategic initiatives. These investments focused on improving program delivery, enhancing stakeholder engagement, and driving independent revenue generation through:

- **Brand & Digital Marketing:** A continuation of our targeted promotional services, including our signature 'Seasoned with Care' campaign.
- **Website Upgrades:** Optimizing our online presence to improve accessibility and user experience.
- **Advisory & Advocacy:** Securing specialist support to strengthen our sector influence and voice.
- **Shared Services Development:** Investigating model efficiencies to streamline group operations for members.

Other Key Expenditure

Our remaining notable expenditures reflect our commitment to corporate compliance and modernised infrastructure:

- **Professional Fees:** Essential investments in legal and advisory services to support our corporate growth and governance.
- **Information Technology:** IT remained a major expenditure item due to strategic investments in upgrading our HubSpot Customer Relationship Management (CRM) system. This provides enhanced functionality to better position our infrastructure for the fundraising and donor spaces we are moving into.
- **Grants Paid:** Financial distributions under the Community Hardship Fund continued throughout FY26. Funded via a $30,000 matched allocation from the Department of Families, Seniors, Disability Services and Child Safety Grant, this vital program allows us to provide essential, short-term support directly to community members facing crisis.



2025-26 Budget

The Board has approved a budget for the year ending 30 June 2027, projecting a consolidated group deficit of $92,478.

The consolidated group includes Community Facilities, comprising Ballarat Meals on Wheels, and Queensland Community Facilities (QCF), which currently comprises 9 Meals on Wheels services: Biloela, Cunnamulla, Gayndah, Longreach, North Burnett — Biggenden, Eidsvold & Mundubbera, Tara, and Winton. From 1 July 2026, Dalby, Southport, Clifton and Surat Meals on Wheels will novate into QCF, increasing the business unit to 11 services. Budgets for these locations are yet to be determined.

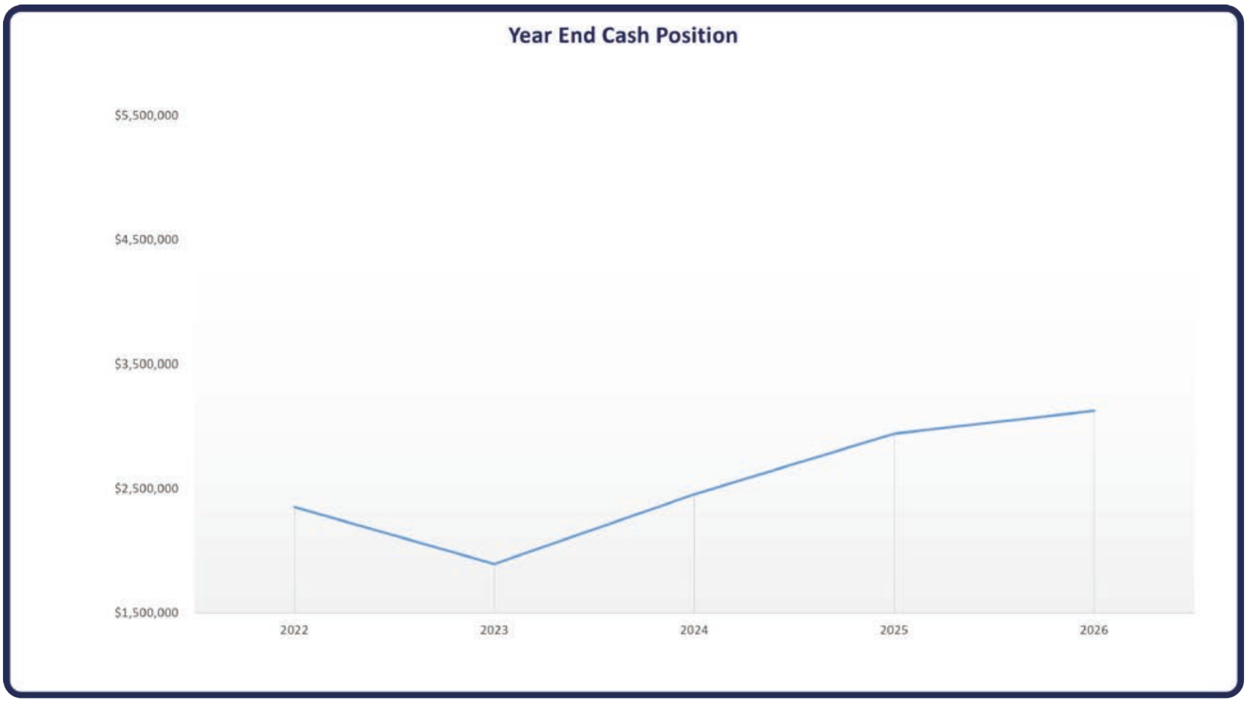
This budgeted deficit directly reflects the Board's proactive commitment to delivering the 2024–2027 Strategic Plan. Rather than a standard operational shortfall, this position represents a calculated allocation of reserves to secure the organisation's long-term sustainability through two key focus areas:

- **Strategic Allocation:** An estimated **$100,000** has been purposefully allocated toward further implementation of our strategic goals and core program enhancements.
- **Fundraising Infrastructure:** This funding ensures the continuation of the vital Director of Fundraising, Engagement, and Partnerships role to expand our market footprint and independent revenue.

The budget confidently anticipates additional donations and fundraising revenue of **$240,000** during the upcoming cycle to directly support this investment, marking a major step toward building a highly resilient, multi-stream financial ecosystem.

Balance Sheet

Our balance sheet remains strong, with **cash reserves of $3.127m** as of 30 June 2026. This solid financial position provides a stable foundation for continued investment in strategic priorities and operational resilience.



Summation

The financial position of MOWQ is strong, and the Board is confident that this will continue as the CEO and employees continue to implement support programs in line with the Strategic Plan 2024-2027, our Activity Work Plan with the Commonwealth government, and specific requirements of other grants.

While we project to invest our reserves again for a further year, be assured that the Board and CEO are committed to maintaining a strong balance sheet and investing our grants and cash reserves over the next few years for the benefit of all Member Services and a sustainable future for Meals on Wheels in Queensland.

The formal financial statements are included at the end of this Annual Report which show our financial performance and position in more detail for the year ended 30 June 2026. Attached to the financial statements is the Auditor's Report from SRJ Walker Wayland (Audit Services) Pty Ltd to meet our compliance requirements. I would like to thank Navin Prasad and his team for their work in completing the audit and their high level of professionalism exhibited in working with our staff and Board.

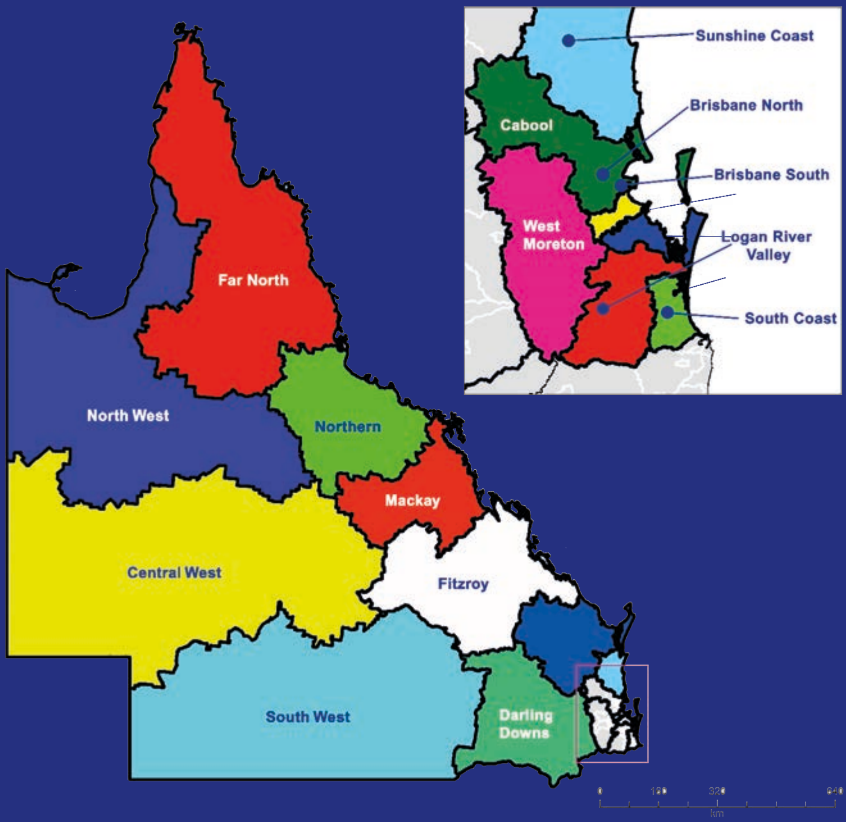
I would also to thank the other MOWQ Directors, the CEO and the MOWQ team for their dedicated efforts throughout the 2025-2026 financial year. The collective commitment to accurate and comprehensive financial reporting reflects a high standard of professionalism and collaboration. This diligence is fundamental in enabling the Board to make informed and prudent financial decisions on behalf of our Member Services.

Judith Brown

Judith Brown
Director
Chair of Finance Committee

Our Network

As of 30 June 2026, Meals on Wheels Queensland consisted of 94 Member Services spanning 16 Aged Care Planning Regions across Queensland. Meals on Wheels delivers to 140 locations statewide, serving 25,075 clients. Over 2.9 million meals were delivered in the 2025/26 financial year, an achievement made possible by the incredible support of our 6,174 volunteers across the state.



Brisbane North
Ashgrove Meals on Wheels Inc.
Chermside Meals on Wheels Inc.
Communify QLD - Paddington Meals on Wheelsww
Crosby Park Meals on Wheels Inc.
Geebung Meals on Wheels Inc.
Kenmore Meals on Wheels Inc.
Sandgate & District Meals on Wheels Inc.
Stafford & Districts Meals on Wheels Assoc. Inc.

Brisbane South
Capalaba District Meals on Wheels Inc.
Meals on Wheels South Brisbane:
- Acacia Ridge Meals on Wheels
- Bulimba Meals on Wheels
- Carina Meals on Wheels
- Centenary Meals on Wheels
- Cleveland District Meals on Wheels
- Holland Park Meals on Wheels
- Mt Gravatt Meals on Wheels
- Sherwood District Meals on Wheels
- Sunnybank Salisbury Meals on Wheels
- Victoria Point/Redland Bay Meals on Wheels
- Yeronga Meals on Wheels

Minjerriba Meals on Wheels
Wynnum Manly & District Meals on Wheels Assocation Incorporated

Cabool
Deception Bay Meals on Wheels Inc.
Kilcoy Meals on Wheels Inc.
Meals on Wheels - Redcliffe Inc
Meals on Wheels Moreton Bay Region Inc.:
- Meals on Wheels Bribie Island
- Meals on Wheels Burpengary
- Meals on Wheels Caboolture
- Meals on Wheels Pine Rivers and District
- Meals on Wheels Samford
- Meals on Wheels Woodford

Central West
Barcaldine Regional Council:
- Alpha Meals on Wheels
- Aramac Meals on Wheels

Barcaldine Meals on Wheels Incorporated

Darling Downs
Chinchilla Meals on Wheels Association
Clifton Meals on Wheels Inc.
Crows Nest Qld Meals on Wheels Incorporated
Darling Downs Hospital and Health Service:
- Inglewood Meals on Wheels
- Millmerran Meals on Wheels
- Taroom Meals on Wheels (Fitzroy ACPR)

Gatton Meals on Wheels Inc.
Goondiwindi Meals on Wheels Service Inc.
Jandowae Meals on Wheels Assoc. Inc.
Killarney Meals on Wheels
Meals on Wheels Dalby
Miles Meals on Wheels Inc.
Pittsworth Meals on Wheels Assoc. Inc.
St Stephens Toowoomba Meals on Wheels Inc.
Stanthorpe Meals on Wheels
Wandoan District Meals on Wheels Inc.

Far North
Atherton District Meals on Wheels Inc.
Babinda District Meals on Wheels Inc.
Cairns Meals on Wheels Inc. :
- Meals on Wheels Innisfail
- Meals on Wheels Mission Beach

Cardwell Meals on Wheels Incorporated
Douglas Shire Meals on Wheels (Mossman)
Lockhart River Aboriginal Shire Council
Mareeba Meals on Wheels Inc.
Marlin Coast Meals on Wheels Inc.
Ravenshoe and District Meals on Wheels Inc.
Tully Meals on Wheels Incorporated
Geebung Meals on Wheels Inc.
Kenmore Meals on Wheels Inc.
Sandgate & District Meals on Wheels Inc.
Stafford & Districts Meals on Wheels Assoc. Inc.

Fitzroy
Baralaba Community Aged Care Association Inc.
Boyne Tannum Meals on Wheels Service Inc.
Gemfields Community Support Association Inc.
Meals on Wheels Mount Morgan Inc.
Rockhampton Meals on Wheels Incorporated
Springsure Meals on Wheels
Wowan/Dululu Community Volunteer Group Inc.
Yeppoon Meals on Wheels Incorporated

Logan River Valley
Beaudesert And District Community Meals on Wheels Services Association Inc.
Your Lifestyle Centre
- Beenleigh Meals on Wheels
- Rochedale Springwood Meals on Wheels

Logan Central Meals on Wheels Incorporated
Logan West Meals on Wheels Incorporated
- Jimboomba

Shailer Park Meals on Wheels Inc.

Mackay
Clermont Meals on Wheels Inc.
Mackay Meals on Wheels Association Inc.
- Sarina

Proserpine Meals on Wheels Services Inc.

North West
Hughenden Meals on Wheels - Flinders Shire
Julia Creek Meals on Wheels - McKinlay Shire Mount Isa Meals on Wheels Inc.

Northern
Bowen Meals on Wheels Inc.
Collinsville & Scottville
Meals on Wheels Association Incorporated
Ingham Meals on Wheels Inc.
Magnetic Island Meals on Wheels
Saint Andrews
Meals on Wheels Lower Burdekin Committee (Ayr)
St Andrews Meals on Wheels - Townsville
- Charters Towers

South Coast
Broadbeach Meals on Wheels Inc.
Nerang & District Meals on Wheels
Palm Beach Share ‘n’ Care Centre Inc.
Paradise Point & Districts Meals on Wheels Inc.
Southport Meals on Wheels Senior Citizens Assoc.

South West
Dirranbandi Meals on Wheels
Meals on Wheels Mitchell Qld Branch Inc.
Roma Meals on Wheels Inc.
St George Meals on Wheels Assoc Inc.
Surat Meals on Wheels

Sunshine Coast
Blackall Range Care Group Ltd - Meals on Wheels
Coolum Beach Meals on Wheels Inc.
Glasshouse Country Care
Gympie Meals on Wheels Inc.
Maroochydore Meals on Wheels - Suncare
Meals on Wheels Caloundra Inc.
Nambour Meals on Wheels Service Inc.
Pomona & District Meals on Wheels
Tewantin - Noosa Meals on Wheels Inc.
Tin Can Bay Meals on Wheels Inc.

West Moreton
Boonah District Meals on Wheels Inc.
Ipswich Meals on Wheels Inc.:
- Brisbane Valley Meals on Wheels
- Laidley Meals on Wheels
- Lowood Meals on Wheels
- Redbank Meals on Wheels
- Inala Meals on Wheels (Brisbane South ACPR)

Rosewood Meals on Wheels

Wide Bay
Bundaberg & District Meals on Wheels Inc.
- Discovery Coast
- Childers Meals on Wheels

Gin Gin Meals on Wheels Association Incorporated
Meals on Wheels Fraser Community Inc.:
- Hervey Bay
- Maryborough

Murgon Meals on Wheels Inc.
SB Care:
- Blackbutt & Bernarkin
- Kingaroy
- Proston
- Nanango
- Wondai
- Yarraman

Queensland Community Facilities
Meals on Wheels Biggenden
Meals on Wheels Biloela
Meals on Wheels Cunnamulla
Meals on Wheels Eidsvold
Meals on Wheels Gayndah
Meals on Wheels Longreach
Meals on Wheels Mundubbera
Meals on Wheels Tara
Meals on Wheels Winton

Roll of Honour

Established in 2011, the Queensland Meals on Wheels Roll of Honour recognises those volunteers who have been involved with Meals on Wheels for 30 or more years. The majority of our Member Services have been in operation for over 30 years, and the Roll of Honour's 534 nominees represent 82 of these Member Services.

Meals on Wheels Member Services have relied upon the generous support of those volunteers who selflessly put the needs of others first. The contributions made by these individuals can be measured by the enduring success of Meals on Wheels operations across Queensland. Their continuing dedication to those they serve is to be highly commended. This year, we honour:

Deirdre Bichsel
Boyne Tannum Meals on Wheels
40 years of service

Rick Bichsel
Boyne Tannum Meals on Wheels
40 years of service

Ruth Bosomworth
Yeppoon Meals on Wheels
45 years of service

Marilyn Brand
Meals on Wheels Brisbane South - Sherwood
31 years of service

Roslyn Broom
Meals on Wheels Brisbane South - Sunnybank / Salisbury
30 years of service

Vikki Carsburg
Gatton Meals on Wheels
44 years of service

David Dawes
Yeppoon Meals on Wheels
30 years of service

Patty Dawes
Yeppoon Meals on Wheels
30 years of service

Carol Kahler
Pittsworth Meals on Wheels
30 years of service

Robyn McDowll
Mareeba Meals on Wheels
30 years of service

Allan McDonald
Bowen Meals on Wheels
31 years of service

Sally McDonald
Bowen Meals on Wheels
31 years of service

Marnie Niland
Meals on Wheels Brisbane South - Sherwood
39 years of service

Bev Roos
Mareeba Meals on Wheels
30 years of service

Jo Saal
Pittsworth Meals on Wheels
30 years of service

Helen Saxby
Gatton Meals on Wheels
39 years of service

Kevin Saxby
Gatton Meals on Wheels
39 years of service

Marie Simpson
Meals on Wheels Brisbane South - Centenary
45 years of service

Mary Smith
Pittsworth Meals on Wheels
30 years of service

Ann Stallman
Pittsworth Meals on Wheels
30 years of service

Rene Stevens
Meals on Wheels Brisbane South - Sherwood
33 years of service

Jim Willoughby
Marlin Coast Meals on Wheels Inc.
30 years of service

Mary Lowe Living Legend Award

2012 - Erla Irving
Charleville Meals on Wheels

2013 - June Conolly
Maroochydore Meals on Wheels

2014 - Anne Morris
Mount Isa Meals on Wheels

2015 - Lola Wernowski
Boonah Meals on Wheels

2016 - Sue Tyson
St Stephens Toowoomba Meals on Wheels

2017 - Stewart Trevor
Centenary Meals on Wheels

2018 - Norrien Hinds
Collinsville / Scottville Meals on Wheels

2019 - Ralph Davies
Mitchelton Meals on Wheels

2020 - Beryl Read
Bowen Meals on Wheels

2021 - Brian and Evelyn Daley
Yeppoon Meals on Wheels

2022 - Geena Luckin
Crosby Park Meals on Wheels

2023 - Margaret Hart
Woogaroo Meals on Wheels

2024 - Jack Pool
Stafford Meals on Wheels & Meals on Wheels Queensland.

2025 - Roslyn Broom
Meals on Wheels Brisbane South: Sunnybank / Salisbury & Meals on Wheels Queensland

2026 – Joan Cadman
Cairns Meals on Wheels

The Meals on Wheels Queensland Mary Lowe Living Legend Award recognises the valuable contribution of those volunteers who have paved the way in Meals on Wheels.

Their collective volunteering efforts contribute to the framework of a flourishing and cohesive community. They are the embodiment of the Meals on Wheels Queensland vision and values.

The outstanding leadership qualities of these individuals act as an inspiration for future generations and their legacies are firmly embedded in the foundations of a prospering Meals on Wheels Sector.

Queensland Meals on Wheels Ltd

624 466 084

Financial Statements

For the Year Ended 30 June 2026

Queensland Meals on Wheels Ltd

624 466 084

Contents

For the Year Ended 30 June 2026

Queensland Meals on Wheels Ltd

624 466 084

Directors' Report
30 June 2026

The directors present their report on Queensland Meals on Wheels Ltd for the financial year ended 30 June 2026.

1. General information

Directors' details

The names of each person who has been a director during the year and to the date of this report are:

Michael Homdem

Director since 21 July 2023

Chairperson since 20 September 2023

Chair of the Risk & Compliance Committee

- Graduate Australian Institute of Company Directors (GAICD)
- Associate Fellow College of Health Service Management (ACHSM)
- Diploma of Project Management

LinkedIn Profile: https://www.linkedin.com/in/michael-homdem/

Penny McClelland

Director since 2017

Deputy Chairperson since 26 October 2019

Member of Finance Committee

- 21 years with International IT Company - various roles within the organisation
- Volunteer Councillor for two Not for Profit Advisory Organisations
- Held an Electorate Officer position with a State Member of Parliament 2009 to 2012
- Joined Bulimba & Districts Meals on Wheels in 2004. Committee Member for 2 years, Vice-President for 2 years and President for 14 years.
- Board Member of Meals on Wheels Brisbane South

Directors' Report
30 June 2026

1. General information

Directors' details

Abigail Chambers

Director since 17 September 2024

Company Secretary since 18 September 2024

Member of the Risk & Compliance Committee

- Member of the Executive Team at Brisbane Economic Development Agency (BEDA)
- Graduate member of the Australian Institute of Company Directors (GAICD)
- Member of the Australian Human Resource Institute
- Post Graduate in Human Resource Management
- Extensive experience in strategic human resources (HR), health, safety and wellbeing, risk and governance, and corporate communications.

Judith Brown

Director since 2 October 2019

Chair of the Finance Committee

- Treasurer of Cairns Meals on Wheels since 2018
- Partner at PSK Private Wealth since 2022
- Director and Board Member of All Financial Services - Darwin since 2017
- Bachelor of Commerce - Accounting
- Diploma of Financial Planning
- Member of the Financial Planning Association of Australia
- Member of the Tax Practitioners Board
- Associate Member of CPA Australia

Directors' Report
30 June 2026

1. General information

Directors' details

Matthew Webster

Director since 28 September 2022

Chair of the Strategy & Innovation Committee (previously Innovation and Partnerships)

- Fellow, Australian Institute of Management (FAIM), now IML
- Bachelor of Health Science
- Director, WebIT Pty Ltd
- Director, Real Estate Industry Partners Pty Ltd
- Volunteer and former Services Branch VP, Ashgrove Meals on Wheels

LinkedIn Profile: https://www.linkedin.com/in/mattpwebster

Ian Collier

Director since 28 September 2022

Member of the Risk & Compliance Committee

Member of the Finance Committee

- President Wynnum Manly Meals on Wheels
- Local Supporters Group member, Bulimba Meals on Wheels
- Studied at Macquarie University with Major in Behavioural Sciences
- Member Australian Institute of Company Directors (MAICD)
- Social Enterprise Committee Member Micah Projects

Directors' Report
30 June 2026

1. General information

Directors' details

Richard Horsham

Director to 21 August 2025

Member of the Strategy & Innovation Committee (previously Innovation and Partnerships)

Member of the Finance Committee

- Member of the leadership team at JBS, Australia's largest food company
- 30 years experience in the food industry across Manufacturing, Retailing and Distribution
- MCIPS Chartered professional and MAICD director

Nicolette Baker

Director since 17 September 2024

Member of the Risk & Compliance Committee

Member of the Strategy & Innovation Committee (previously Innovation and Partnerships)

- Chief Marketing Officer and the General Manager of Inception Marketing, a Marketing Agency in Brisbane that serves the IT & IT Technology industry
- Extensive experience in strategic marketing, brand management, community engagement, and corporate communications
- Committee Member for Chief Executive Women in QLD
- Bachelor of Public Relations and Media Communications
- INSEAD Certificate in Business Strategy and Financial Performance

Cassandra McKenzie

Director 16 September 2025 to 3 June 2026

Member of the Strategy & Innovation Committee (previously Innovation and Partnerships)

Directors' Report
30 June 2026

1. General information

Directors' details

Graeme Hilton

Director since 16 September 2025

Member of the Strategy & Innovation Committee (previously Innovation and Partnerships)

- 31 years with major Supermarket Chain
- 14 years HR manager for a leading RSL Club NSW
- 5 years Assistant Manager & Manager in hospitality
- Volunteer MOW Fraser Coast since 2019
- Committee member MOW Fraser Coast 2021
- Vice President MOW Fraser Coast 2022 to present

Eustacia Yates

Director since 25 March 2026

Member of the Strategy & Innovation Committee (previously Innovation and Partnerships)

- Bachelor of Laws
- Bachelor of Arts (Political Science)
- 15+ years as a legal professional including advising not-for-profit entities
- Previously served in volunteer roles including Caxton Legal Centre
- Affiliated Member AICD

LinkedIn Profile: https://www.linkedin.com/in/eustacia-yates-51003983

Directors' Report
30 June 2026

1. General information

Directors' details

John Robertson

Director since 25 March 2026

Member of the Finance Committee

- Graduate Australian Institute of Company Directors (GAICD)
- Post Graduate degrees in science, economics and business
- Extensive experience in government including industry development, research and executive management

LinkedIn Profile: https://www.linkedin.com/in/john-robertson-1b212a55

Virginia Colton

Director since 25 March 2026

Member of the Strategy & Innovation Committee (previously Innovation and Partnerships)

- Graduate Australian Institute of Company Directors (GAICD)
- 20+ years in transformation digital delivery, change management and people leadership
- Master of Business Administration, International Business
- Post Grad Certificate of Management
- Bachelor of Commerce

LinkedIn Profile: https://www.linkedin.com/in/virginia-cotton-mba-gaicd-140a23250

Company Secretary

Abigail Chambers commenced as Company Secretary on 18 September 2024.

Directors have been in office since the start of the financial year to the date of this report unless otherwise stated.

Directors' Report
30 June 2026

1. General information

Principal activities

The principal activity of Queensland Meals on Wheels Ltd during the financial year were to provide benevolent relief to vulnerable members of the community by supporting the delivery of service to people in need, including the elderly, injured, disable or others with similar needs. This was performed through providing technical and other support to our Member Services,with the predominant focus on the delivery of nutritious meals with the incorporation of a welfare check on our recipients.

Strategic objectives

The 's purpose is to enable people to continue to live independently by providing meals, social contact and services that support their wellbeing, health and safety.

More specifically:

- We will secure the future of Meals on Wheels through preserving and growing the Meals on Wheels service locations and reach, building on the social capital we have assisted in creating in our communities.
- In doing so we will ensure that we deliver:
  - Nutritious meals
  - Vital social connection
  - Volunteer opportunities
  - Partnerships that endure and provide impact

Strategy for achieving the objectives

To achieve these objectives, the has adopted the following strategies based on the 2024-2027 Strategic Plan:

- To strengthen Meals on Wheels value proposition to ensure the successful retention and attraction of volunteers
- To sustain and grow Meals on Wheels, ensuring continuity of existing services and growth of new members
- To build strategic partnerships, corporate sponsorships and advocate with all-levels of government preserve, innovate and expand Meals on Wheels mission and funding
- To invest and create the Meals on Wheels brand strategy and position within the market to raise awareness and strengthen our unique value proposition. To secure and broaden our presence in the communities we serve.

Members' guarantee

Queensland Meals on Wheels Ltd is incorporated under the Corporations Act 2001 and is a company limited by guarantee. In the event of, and for the purpose of winding up of the company, the amount capable of being called up from each member and any person or association who ceased to be a member in the year prior to the winding up, is limited to $ 20 for members that are corporations and $ 20 for all other members, subject to the provisions of the company's constitution.

Directors' Report
30 June 2026

1. General information

Members' guarantee

At 30 June 2026 the collective liability of members was $ 1,920 (2025: $ 2,000).

Meetings of directors

During the financial year, meetings of directors (including committees of directors) were held. Attendances by each director during the year were as follows:

	Directors' Meetings		Risk & Compliance Committee		Finance Committee		Strategy & Innovation Committee	
	Number eligible to attend	Number attended	Number eligible to attend	Number attended	Number eligible to attend	Number attended	Number eligible to attend	Number attended
Michael Homdem	7	3	5	5	-	-	-	-
Penny McClelland	7	6	-	-	9	8	-	-
Abigail Chambers	7	7	5	5	-	-	-	-
Judith Brown	7	6	-	-	9	9	-	-
Matthew Webster	7	6	-	-	-	-	5	4
Ian Collier	7	6	5	5	9	7	-	-
Nicolette Baker	7	6	5	4	-	-	5	5
Cassandra McKenzie to 03.06.2026	3	2	-	-	-	-	4	1
Richard Horsham to 21.08.2025	2	2	-	-	-	-	1	1
Graeme Hilton	5	4	-	-	-	-	4	4
Eustacia Yates	1	1	-	-	-	-	1	1
John Robertson	1	1	-	-	1	1	-	-
Virginia Colton	1	1	-	-	-	-	2	2

Auditor's independence declaration

The lead auditor's independence declaration in accordance with section 307C of the *Corporations Act 2001*, for the year ended 30 June 2026 has been received and can be found on page 9 of the financial report.

Signed in accordance with a resolution of the Board of Directors:

Director: ....

Dated this ....26th....... day of ....August....... 2026

AUDITOR'S INDEPENDENCE DECLARATION

As auditor for the audit of Queensland Meals on Wheels Ltd for the year ended 30 June 2026, I declare that, to the best of my knowledge and belief, there have been:

(i) no contraventions of the independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and

(ii) no contraventions of any applicable code of professional conduct in relation to the audit.

……………………………………………
Navin Prasad
Audit Partner - SRJ Walker Wayland (Audit) Pty Ltd
Authorised Audit Company Number 573091

Dated: 26/08/2026

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Unit 3, 27 South Pine Rd
Brendale, QLD 4500
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Birtinya, QLD 4575
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Brisbane
Level 11, 300 Ann Street
Brisbane, QLD 4001
+61 (7) 3490 9988

Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2026

	Note	2026 $	2025 $
Income	16	**4,159,278**	3,796,421
Contributions		**209,887**	135,541
Cost of sales		**(1,566,888)**	(1,194,233)
Employee benefits expense		**(1,485,463)**	(1,203,999)
Professional Fees		**(411,766)**	(317,950)
Office expenses		**(127,379)**	(154,747)
Depreciation expense		**(87,990)**	(121,697)
Marketing expenses		**(19,193)**	(3,706)
Occupancy expenses		**(80,543)**	(69,907)
Motor vehicle expenses		**(158,200)**	(133,292)
Travel expenses		**(70,003)**	(79,247)
Donations and contributions		**(795)**	(41,287)
Bad and doubtful debts expense		**(832)**	(637)
Grants paid		**(83,490)**	(36,850)
Conference, expos and meetings		**(37,507)**	(41,929)
Other expenses		**(48,028)**	(41,307)
Surplus(deficit) for the year		**191,088**	491,174
Profit/(loss) from discontinued operations		**-**	-
Total comprehensive income for the year		**191,088**	491,174

The accompanying notes form part of these financial statements.

Queensland Meals on Wheels Ltd

624 466 084

Statement of Financial Position

As At 30 June 2026

	Note	2026 $	2025 $
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	17	**634,099**	507,333
Trade and other receivables	19	**161,077**	130,426
Term deposits	18	**2,493,271**	2,434,993
Other assets	20	**60,515**	49,998
TOTAL CURRENT ASSETS		**3,348,962**	3,122,750
NON-CURRENT ASSETS			
Property, plant and equipment	21	**873,774**	862,155
TOTAL NON-CURRENT ASSETS		**873,774**	862,155
TOTAL ASSETS		**4,222,736**	3,984,905
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	22	**190,888**	190,062
Lease liabilities	28	**63,337**	49,456
Employee benefits	24	**211,663**	190,826
Deferred income	23	**44,067**	48,406
TOTAL CURRENT LIABILITIES		**509,955**	478,750
NON-CURRENT LIABILITIES			
Lease liabilities		**14,546**	-
Employee benefits	24	**3,777**	2,784
TOTAL NON-CURRENT LIABILITIES		**18,324**	2,786
TOTAL LIABILITIES		**528,279**	481,536
NET ASSETS		**3,694,457**	3,503,369
EQUITY			
Reserves	25	**260,127**	260,127
Retained earnings		**3,434,330**	3,243,242
TOTAL EQUITY		**3,694,457**	3,503,369

The accompanying notes form part of these financial statements.

Queensland Meals on Wheels Ltd

624 466 084

Statement of Changes in Equity

For the Year Ended 30 June 2026

2026

	Retained Earnings $	Asset Realisation Reserve $	Total $
Balance at 1 July 2025	**3,243,242**	**260,127**	**3,503,369**
Profit attributable to members of the parent entity	**191,088**	**-**	**191,088**
Balance at 30 June 2026	**3,434,330**	**260,127**	**3,694,457**

2025

	Retained Earnings $	Asset Realisation Reserve $	Total $
Balance at 1 July 2024	2,752,068	260,127	3,012,195
Profit attributable to members of the parent entity	491,174	-	491,174
Balance at 30 June 2025	3,243,242	260,127	3,503,369

The accompanying notes form part of these financial statements.

Statement of Cash Flows

For the Year Ended 30 June 2026

	Note	2026 $	2025 $
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		**4,300,562**	3,666,168
Payments to suppliers and employees		**(4,130,621)**	(3,255,562)
Interest received		**85,689**	117,838
Net cash provided by/(used in) operating activities	26	**255,630**	528,444
CASH FLOWS FROM INVESTING ACTIVITIES:			
Investment in term deposits		**(44,665)**	-
Purchase of property, plant and equipment		**(58,278)**	(4,426)
Net cash provided by/(used in) investing activities		**(102,943)**	(4,426)
CASH FLOWS FROM FINANCING ACTIVITIES:			
Repayment of leases		**(25,921)**	(38,287)
Net cash provided by/(used in) financing activities		**(25,921)**	(38,287)
Net increase/(decrease) in cash and cash equivalents held		**126,766**	485,731
Cash and cash equivalents at beginning of year		**507,333**	2,456,595
Cash and cash equivalents at end of financial year	17	**634,099**	2,942,326

Notes to the Financial Statements

For the Year Ended 30 June 2026

1 General information and statement of compliance

The financial report includes the financial statements and notes of Queensland Meals on Wheels Ltd (QMOW). These financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards – *Simplified Disclosures and the Australian Charities and Not-for profits Commission Act 2012.* QMOW is a not-for-profit entity for the purpose of preparing the financial statements.

The financial statements for the year ended 30 June 2026 were approved and authorised for issue by the Board of Directors.

The financial statements have been prepared on an accruals basis and are based on historical costs modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Material accounting policy information is consistent with prior reporting periods unless otherwise stated.

New and revised standards that are effective for these financial statements

There are no new/ amended accounting standards or interpretations issued which are not yet effective and that are likely to have a material impact on the group's financial report on initial application.

2 Summary of accounting policies

(a) Overall Considerations

The significant accounting policies that have been used in the preparation of these financial statements are summarised below.

The financial statements have been prepared using the measurement bases specified by Australian Accounting Standards for each type of asset, liability, income and expense. The measurement bases are more fully described in the accounting policies below.

3 Revenue

Revenue comprises revenue from the sale of goods, government grants, fundraising activities and member contributions. Revenue from major products and services is shown in Note 4.

Revenue is measured by reference to the fair value of consideration received or receivable by the company for goods supplied and services provided, excluding sales taxes, rebates, and trade discounts.

For each contract with a customer, the company identifies the contract with the customer and the performance obligations in the contract, determines the transaction price which takes into accounts estimates of variable considerations and the time value of money, allocates the transaction price to the separate performance obligations on the basis of the relative standalone selling price of each distinct good or service to be delivered, and recognises revenue when or as each performance obligation is satisfied in a manner that depicts the transfer to the customer of the goods or services promised.

Revenue streams which are not enforceable or do not have sufficiently specific performance obligations, are recognised as revenue at the fair value of the asset received when it is received.

3 Revenue

Details of the activity-specific recognition criteria are described below.

Sale of goods and meals

Revenue from the sale of goods and meals comprises revenue earned from the sale of goods and meals purchased and prepared for resale. Sales revenue is recognised when the control of goods and meals passes to the customer.

Government grants

Revenue from government grants received under enforceable agreements, where there are sufficiently specific performance obligations imposed, is deferred until the obligations are satisfied. If the performance obligations are not sufficiently specific, revenue will be recognised upon receipt.

Capital grants are recognised as income when (or as) it satisfies its obligations under the transfer. Capital grants are a type of grant where the company receives a financial asset to acquire or construct a non-financial asset to identified specifications; retains control of the non-financial asset (i.e. for its own use); and the transaction is enforceable.

Fundraising

Donations collected, including cash, are recognised as revenue when the company gains control, economic benefits are probable and the amount of the donation can be measured reliably.

Member contributions

Members' levies are recognised as revenue on an accrual basis.

Interest income

Interest income is recognised on an accrual basis using the effective interest method.

4 Operating expenses

Operating expenses are recognised in profit or loss upon utilisation of the service or at the date of their origin.

5 Property, plant and equipment

Land and buildings

Land and building held for administration is stated at revalued amounts. Revalued amounts are fair market values based on appraisals prepared by external professional valuers once every five years or more frequently if market factors indicate a material change in fair value.

Any revaluation surplus arising upon appraisal of land and building is recognised in other comprehensive income and credited to the revaluation reserve in equity. To the extent that any revaluation decrease or impairment loss has previously been recognised in profit or loss, a revaluation increase is credited to profit or loss with the remaining part of the increase recognised in other comprehensive income. Downward revaluations of land are recognised upon appraisal or impairment testing, with the decrease being charged to other comprehensive income to the extent of any revaluation surplus in equity relating to this asset and any remaining decrease recognised in profit or loss. Any revaluation surplus remaining in equity on disposal of the asset is transferred to retained earnings.

5 Property, plant and equipment

Land and buildings

Related carrying amounts have been depreciated on a straight-line basis at a rate of 2 percent.

Leasehold improvements

Leasehold improvements are depreciated over the estimated useful life of the asset or the lease term, whichever is the shorter. Related carrying amounts have been depreciated on a straight-line basis at a rate of 5 percent.

Building improvements, plant and equipment, and vehicles

Building improvements, plant and equipment (including fittings and furniture), and vehicles are initially recognised at acquisition cost, including any costs directly attributable to bringing the assets to the location and condition necessary for it to be capable of operating in the manner intended by the company's management.

Building improvements, plant and equipment (including fittings and furniture), and vehicles are subsequently measured using the cost model, cost less subsequent depreciation and impairment losses.

Depreciation is recognised on a straight-line basis to write down the cost less estimated residual value of buildings, plant and equipment, and vehicles. The following depreciation rates are applied:

- Building improvements: 10%
- Plant and equipment: 5-30%
- Vehicles: 20%

Material residual value estimates and estimates of useful life are updated as required, but at least annually.

Gains or losses arising on the disposal of property, plant and equipment are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognised in the income statement within gain on disposal of assets revenue or loss on disposal of assets expense.

6 Leases

A right-of-use asset is recognised at the commencement date of a lease. The right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the company expects to obtain ownership of the leased asset at the end of the lease term, the depreciation is over its estimated useful life. Right-of use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The company has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

7 Impairment testing of property, plant and equipment

For impairment assessment purposes, assets are grouped at the lowest levels for which there are largely independent cash inflows (cash-generating units). As a result, some assets are tested individually for impairment and some are tested at cash-generating unit level.

All individual assets or cash-generating units are tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

An impairment loss is recognised for the amount by which the asset's or cash-generating unit's carrying amount exceeds its recoverable amount, which is the higher of fair value less costs to sell and value-in-use. To determine the value-in-use, management estimates expected future cash flows from each cash-generating unit and determines a suitable interest rate in order to calculate the present value of those cash flows. The data used for impairment testing procedures are directly linked to the company's latest approved budget, adjusted as necessary to exclude the effects of future reorganisations and asset enhancements. Discount factors are determined individually for each cash-generating unit and reflect management's assessment of respective risk profiles, such as market and asset-specific risks factors.

Any identified impairment loss is charged pro-rata to the assets in the cash-generating unit. All assets are subsequently reassessed for indications that an impairment loss previously recognised may no longer exist. An impairment charge is reversed if the cash-generating unit's recoverable amount exceeds its carrying amount.

8 Financial instruments

Recognition, initial measurement and derecognition

Financial assets and financial liabilities are recognised when the company becomes a party to the contractual provisions of the financial instrument and are measured initially at fair value adjusted by transactions costs, except for those carried at fair value through profit or loss, which are initially measured at fair value.Subsequent measurement of financial assets and financial liabilities are described below.

Financial assets are derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and all substantial risks and rewards are transferred. A financial liability is derecognised when it is extinguished, discharged, cancelled or expires.

Classification and subsequent measurement of financial assets

For the purpose of subsequent measurement, financial assets other than those designated and effective as hedging instruments are classified into the following categories upon initial recognition:

- Amortised cost
- Fair Value Through Profit or Loss (FVTPL)
- Equity instruments at fair value through other comprehensive income

Classifications are determined by both:

- The company's business model for managing the financial asset.
- The contractual cash flow characteristics of the financial assets

Notes to the Financial Statements

For the Year Ended 30 June 2026

8 Financial instruments

All of the company's financial assets are measured at amortised cost. All income and expenses relating to financial assets that are recognised in profit or loss are presented within finance costs or finance income, except for impairment of trade receivables which is presented within bad and doubtful debts expense.

Loans and receivables

The company makes use of a simplified approach in accounting for trade and other receivables and records the loss allowance at the amount equal to the expected lifetime credit losses. In using this practical expedient, the company uses its historical experience, external indicators and forward-looking information to calculate the expected credit losses using a provision matrix.

Classification and subsequent measurement of financial liabilities

The company's financial liabilities include borrowings and trade and other payable.

Financial liabilities are measured subsequently at amortised cost using the effective interest method, except for financial liabilities held for trading or designated at fair value through profit or loss (FVTPL), that are carried subsequently at fair value with gains or losses recognised in profit or loss.

All interest-related charges and, if applicable, changes in an instrument's fair value that are reported in profit or loss are included within finance costs or finance income.

9 Income tax

The is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

10 Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and demand deposits, together with other short-term, highly liquid investments that are readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value.

11 Reserves

No amounts are included in the financial statements for services donated by volunteers.

Other components of equity include the following:

- **Asset revaluation reserve** – comprises gains and losses from the revaluation of land and buildings (see Note c)
- **Reserve for special projects** – comprises large bequests and donations received by the company which have been segregated from operational funds for completion of special projects.

Retained surplus includes all current and prior period retained surpluses.

12 Employee benefits

Short-term employee benefits

Short-term employee benefits are benefits, other than termination benefits, that are expected to be settled wholly within 12 months after the end of the period in which the employees render the related service. Examples of such benefits include wages and salaries and non-monetary benefits. Short-term employee benefits are measured at the undiscounted amounts expected to be paid when the liabilities are settled.

Other long-term employee benefits

The company’s liabilities for annual leave and long service leave are included in other long-term benefits as they are not expected to be settled wholly within 12 months after the end of the period in which the employees render the related service. They are measured at the present value of the expected future payments to be made to employees. The expected future payments incorporate anticipated future wage and salary levels, experience of employee departures and periods of service, and are discounted at rates determined by reference to market yields at the end of the reporting period on high quality corporate bonds that have maturity dates that approximate the timing of the estimated future cash outflows. Any re-measurements arising from experience adjustments and changes in assumptions are recognised in profit or loss in the periods in which the changes occur.

The company presents employee benefit obligations as current liabilities in the statement of financial position where the company does not have an unconditional right to defer settlement for at least 12 months after the reporting period, irrespective of when the actual settlement is expected to take place.

Defined contribution plans

The company pays fixed contributions into independent entities in relation to several state plans and insurance for individual employees. The company has no legal or constructive obligations to pay contributions in addition to its fixed contributions, which are recognised as an expense in the period that relevant employee services are received.

13 Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the statement of financial position are shown inclusive of GST.

Cash flows are presented in the statement of cash flows on a gross basis, except for the GST components of investing and financing activities, which are disclosed as operating cash flows.

14 Economic dependence

The company is dependent upon the ongoing receipt of Commonwealth Government grants to ensure the ongoing continuance of its programs. Management are pursuing other funding sources to ensure the ongoing continuance of programs. At the date of this report management has no reason to believe that financial support from the Commonwealth Government will not continue.

15 Significant management judgement in applying accounting policies

When preparing the financial statements, management undertakes a number of judgements, estimates and assumptions about the recognition and measurement of assets, liabilities, income and expenses.

Estimation uncertainty

Information about estimates and assumptions that have the most significant effect on recognition and measurement of assets, liabilities, income and expenses is provided below. Actual results may be substantially different.

Impairment

In assessing impairment, management estimates the recoverable amount of each asset or cash-generating unit based on expected future cash flows and uses an interest rate to discount them. Estimation uncertainty relates to assumptions about future operating results and the determination of a suitable discount rate.

Useful lives of depreciable assets

Management reviews its estimate of the useful lives of depreciable assets at each reporting date, based on the expected utility of the assets. Uncertainties in these estimates relate to circumstances that may change the utility of certain assets.

Long service leave

The liability for long service leave is recognised and measured at the present value of the estimated cashflows to be made in respect of all employees at the reporting date. In determining the present value of the liability, estimates of attrition rates and pay increases through promotion and inflation have been taken into account.

16 Revenue

	2026 $	2025 $
Commonwealth Government Grants		
- CHSP Sector Support	**919,779**	899,100
- CHSP Meal Services	**1,234,928**	1,295,126
Sale of meals	**1,176,444**	883,645
Sales other	**66,168**	40,992
Queensland government grant	**317,772**	306,028
Other grants	**8,200**	-
Members' levy	**139,536**	134,369
Fundraising	**171,835**	52,346
Interest	**85,689**	99,358
Management fees	**6,909**	6,909
Gain/Loss on lease modifications	**32,018**	71,386
Other	**-**	7,184
Bequests	**-**	(22)
Total Revenue	**4,159,278**	3,796,421

Notes to the Financial Statements

For the Year Ended 30 June 2026

17 Cash and Cash Equivalents

	2026 $	2025 $
Cash at bank and in hand	**634,099**	507,333
	634,099	507,333

18 Other Financial Assets

(a) Held-to-maturity investments

	2026 $	2025 $
CURRENT		
Term Deposits	**2,493,271**	2,434,993
Total Financial Assets	**2,493,271**	2,434,993

19 Trade and Other Receivables

	2026 $	2025 $
CURRENT		
Trade receivables	**154,132**	100,345
Allowance for credit losses	**(1,071)**	(1,712)
Other receivables	**8,996**	31,793
Accrued Income	**(980)**	-
Total current trade and other receivables	**161,077**	130,426

All of the company’s trade and other receivables have been reviewed for indicators of impairment. Certain trade receivables were found to be impaired and an expense for bad and doubtful debts of $831 (2025: $637) has been recorded accordingly within other expenses.

20 Other Non-Financial Assets

	2026 $	2025 $
CURRENT		
Prepayments	**60,515**	49,998
Total other non-financial assets	**60,515**	49,998

Notes to the Financial Statements

For the Year Ended 30 June 2026

21 Property, Plant and Equipment

	2026 $	2025 $
LAND AND BUILDINGS		
Land and building, at valuation	**780,000**	780,000
Accumulated depreciation	**(46,832)**	(35,132)
Total land and building	**733,168**	744,868
Building improvements		
Building improvements, at cost	**71,450**	71,450
Accumulated depreciation	**(35,826)**	(29,881)
Total leasehold land	**35,624**	41,569
PLANT AND EQUIPMENT		
Plant and Equipment, at cost	**142,526**	136,998
Accumulated depreciation	**(116,417)**	(104,735)
Total plant and equipment	**26,109**	32,263

	2026 $	2025 $
RIGHT-OF-USE		
Right-of-Use - Land		
Right of use asset, at cost	**189,832**	221,367
Accumulated depreciation	**(110,959)**	(177,912)
Total Right-of-Use Asset	**78,873**	43,455
Total property, plant and equipment	**873,774**	862,155

Notes to the Financial Statements

For the Year Ended 30 June 2026

21 Property, Plant and Equipment

(a) Movements in carrying amounts of property, plant and equipment

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year:

	Land	Building Improvements	Plant and Equipment	Right-of-Use	Total
	$	$	$	$	$
Year ended 30 June 2026					
Gross carrying amount Balance 1 July 2025	**780,000**	**71,450**	**136,998**	**221,367**	**1,209,815**
Additions					
Additions	**-**	**-**	**5,528**	**22,816**	**28,344**
Derecognition of expired lease	**-**	**-**	**-**	**(54,350)**	**(54,350)**
Lease modifications	**-**	**-**	**-**	**86,478**	**86,478**
Balance 30 June 2026	**780,000**	**71,450**	**142,526**	**276,311**	**1,270,287**
Balance 30 June 2026					
Accumulated depreciation balance 1 July 2025	**(35,132)**	**(29,881)**	**(104,735)**	**(177,912)**	**(347,660)**
Depreciation expense	**(11,700)**	**(5,945)**	**(11,682)**	**(19,526)**	**(48,853)**
Carrying amount 30 June 2026	**733,168**	**35,624**	**26,109**	**78,873**	**873,774**

Notes to the Financial Statements

For the Year Ended 30 June 2026

21 Property, Plant and Equipment

(a) Movements in carrying amounts of property, plant and equipment

	Land	Building Improvements	Plant and Equipment	Right-of-Use	Total
	$	$	$	$	$
Year ended 30 June 2025					
Gross carrying amount Balance 1 July 2024	780,000	71,450	133,845	271,293	1,256,588
Additions					
Additions	-	-	5,864	-	5,864
Lease modifications	-	-	-	34,576	34,576
Disposals					
Disposals - written down value	-	-	(1,439)	-	(1,439)
Decreases					
Derecognition of expired lease	-	-	-	(84,502)	(84,502)
Balance 30 June 2025	780,000	71,450	138,270	221,367	1,211,087
Accumulated depreciation balance 1 July 2024	(23,432)	(23,935)	(87,224)	(181,791)	(316,382)
Derecognition of expired lease	-	-	-	74,847	74,847
Lease modification	-	-	-	14,300	14,300
Depreciation	(11,700)	(5,946)	(18,783)	(85,268)	(121,697)
Carrying amount 30 June 2025	744,868	41,569	32,263	43,455	862,155

The fair value measurement of land and buildings as at 30 June 2022 was performed by Colliers International. The fair value was determined based on recent transactions for similar assets within the same area.

Notes to the Financial Statements

For the Year Ended 30 June 2026

22 Trade and Other Payables

	2026	2025
	$	$
CURRENT		
Trade payables	**180,272**	171,044
Accrued expenses	**10,616**	19,018
Total trade and other payables	**190,888**	190,062

23 Deferred income

	2026	2025
	$	$
Deferred income	**44,067**	48,406
Total Deferred Income	**44,067**	48,406

24 Provisions

	2026	2025
	$	$
Long service leave	**26,570**	25,557
Annual Leave	**185,093**	165,269
Employee benefits - current	**211,663**	190,826

	2026	2025
	$	$
Long service leave	**3,777**	2,784
Employee benefits - non-current	**3,777**	2,784

25 Reserves

	2026	2025
	$	$
Asset revaluation reserve	**260,127**	260,127
Total asset revaluation reserve	**260,127**	260,127

The asset revaluation reserve comprises gains and losses from the revaluation of land and buildings.

The reserve for special projects comprised large bequests and donations received by the company which have been segregated from operational funds for completion of special projects. It was decided during the year to remove this reserve as it was no longer required.

Notes to the Financial Statements

For the Year Ended 30 June 2026

26 Cash Flow Information

(a) Reconciliation of result for the year to cashflows from operating activities

Reconciliation of net income to net cash provided by operating activities:

	2026 $	2025 $
Balance sheet	**191,088**	491,174
Cash flows excluded from profit attributable to operating activities		
- Interest on leases	**(599)**	5,581
- depreciation	**87,990**	121,697
- net (gain)/loss on lease modifications	**-**	(52,906)
Changes in assets and liabilities:		
- (increase)/decrease in trade and other receivables	**(30,651)**	102,248
- (increase)/decrease in prepayments	**(10,517)**	7,853
- increase/(decrease) in deferred income	**-**	(190,386)
- increase/(decrease) in trade and other payables	**(3,512)**	451
- increase/(decrease) in provisions	**21,831**	42,732
Cashflows from operations	**255,630**	528,444

27 Related Parties

The company's related parties include its Directors and other key management personnel as described below. Unless otherwise stated, none of the transactions incorporate special terms and conditions and no guarantees were given or received. Outstanding balances are settled in cash.

The company's other key management personnel is the Chief Executive Officer. Remuneration paid to key management personnel consisted of salaries and superannuation.

28 Future lease payments

The company leases a motor vehicles and premises over various terms. Minimum lease commitments for future years per these agreements are:

	2026 $	2025 $
Not later than one year	**63,337**	49,456
Between one and five years	**14,546**	-
Total future lease payments	**77,883**	49,456

29 Key Management Personnel Disclosures

The Company's related parties include its Directors and other key management personnel as described below. Unless otherwise stated, none of the transactions incorporate special terms and conditions and no guarantees were given or received. Outstanding balances are settled in cash.

The company's other key management personnel is the Chief Executive Officer. Remuneration paid to key management personnel consisted of salaries and superannuation. The remuneration paid to key management personnel for the year is $ 216,338 (2025: $ 203,603).

The Directors are not remunerated for their attendance at meetings but are reimbursed for any associated costs that they may have incurred.

30 Post-reporting date events

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the , the results of those operations or the state of affairs of the in future financial years.

31 Members' Guarantee

The is registered with the *Australian Charities and Not-for-profits Commission Act 2012* and is a limited by guarantee. If the is wound up, the constitution states that each member is required to contribute a maximum of $ 20 each towards meeting any outstanding obligations of the . At 30 June 2026 the number of members was 96 (2025: 100).

32 Statutory Information

The registered office and principal place of business of the company is:

Queensland Meals on Wheels Ltd
Unit 16, 27 South Pine Rd
Brendale QLD 4500

Queensland Meals on Wheels Ltd

624 466 084

Responsible Persons' Declaration

The responsible persons declare that in the responsible persons' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and

- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2022*.

Responsible person ....

Dated this 26th day of August 2026

INDEPENDENT AUDITOR'S REPORT

To the Directors of Queensland Meals on Wheels Ltd.

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Queensland Meals on Wheels Ltd, which comprises the statement of financial position as at 30 June 2026, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statement, including a summary of significant accounting policies, and the directors' declaration.

In our opinion the financial report of Queensland Meals on Wheels Ltd has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

(a) giving a true and fair view of the Company's financial position as at 30 June 2026 and of its performance for the year ended on that date; and

(b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with *the Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Company's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

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Other Information

The directors are responsible for other information. The other information comprises the information included in the Director's Report for the year ended 30 June 2026 but does not include the financial report or our auditor's report thereon.

Our opinion on the financial report does not cover the Director's Report and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the Director's Report and, in doing so, consider whether the Director's Report is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing as applicable, matters relating to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting, from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Company.

- Conclude on the appropriateness of directors' use of the going concern basis of accounting and based, on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

....
Navin Prasad

Audit Partner - SRJ Walker Wayland (Audit) Pty Ltd

Authorised Audit Company Number 573091

Date: 26/08/2026

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