

UNRESOLVED WORKPLACE CONFLICT IS **COSTING** YOUR BUSINESS MORE THAN YOU THINK



Productivity



Trust



Retention



Performance

**Discover why conflict
management belongs in
every business strategy.**



CONFLICT IS **NOT** JUST AN HR PROBLEM

Many organisations
view workplace conflict
as a people issue.

The reality?

Conflict affects:

- Productivity
- Collaboration
- Team morale
- Leadership effectiveness
- Business performance



THE REAL COST OFTEN GOES UNMEASURED

When conflict goes
unresolved:

- Employees disengage
- High performers leave
- Decision-making slows
- Relationships deteriorate
- Organisational culture suffers



WHY EARLY INTERVENTION MATTERS

The earlier disputes are addressed:

- The easier they are to resolve
- The lower the organisational cost
- The greater the opportunity to preserve relationships



MEET JOLANDA PRETORIUS

- Internationally Accredited Qualified Mediator
- Certified Change Management Professional
- Member and Representative of the Association of Arbitrators (Southern Africa) NPC



**CEO, Founding Member
End2End Mediation**



Join Jolanda's discussion:

'Workplace Mediation: When Unresolved Conflict Becomes a Business Performance Issue'

JOIN THE CONVERSATION

Optimising ROI in Human Capital

Hear from highly-skilled
practitioners.



8–9 October 2026



Thursday, 8 October 2026:
08:15–15:00 (SAST)

Friday, 9 October 2026:
08:30–14:00 (SAST)



Hotel Sky, Sandton, South Africa



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