

# COFFEE, COVERED.

**The coffee. The brewer. The water. The service.**

One Canadian partner to keep it all running.



**Facilities & Technology & Furniture & Office Supplies & Hospitality Supplies & Coffee & more**



**Get started today** by contacting your local **Grand & Toy Sales Representative.**

# IT JUST HAS TO BE THERE

The 9 a.m. rush at the coffee machine isn't on anyone's calendar.

It just happens, every day — and you're the one who hears about it when the pot's empty or the pods that ran out three days ago.



## HERE'S THE THING:

Nobody thanks you for a full shelf, but everybody notices the cup. It's the first thing a guest is handed, the reason a customer stays a few minutes longer, and the ten minutes that gets your team through the afternoon.

And people are particular about their coffee: **the one who drinks it black, the one who switches to decaf after 2 p.m., the oat-milk loyalist and the one who'd rather have tea.**

## SO A COFFEE PROGRAM SHOULDN'T BE A SHELF OF WHATEVER WAS ON SALE.

It should be built around how your business actually runs **and how people actually drink: how many you're serving, what they like, who you're hosting and how little time you have to think about it.**

## WHY GRAND & TOY



### ONE CANADIAN PARTNER SINCE 1882

Coffee, equipment, consumables and service all coordinated by one team — **not three vendors.**



### BUILT AROUND YOUR BUSINESS

Brewer, beverages and service plan matched to how the business runs — **not a one-size-fits-all rental.**



### REAL PEOPLE, REAL SUPPORT

**A dedicated team** that installs it, maintains it and keeps it restocked.

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# THREE WAYS TO BREW

**Every workplace brews differently, and so does everyone in it.**

Start with how your people drink it: one pot for a shared 9 a.m., fourteen different orders, or a cup you'd hand a client. Here's the full lineup, sorted by how the coffee actually gets made, plus the team size and Grand & Toy item number for each one.

## POUR OVER: BULK BREW, ALWAYS READY

Classic drip brewing, sized for high-volume, high-traffic spaces.



### Bunn VP-172

Simple switch, always on

**CAPACITY** 1–20 ppl  
**SKU** VP172



### Bunn CW15-TC

Thermal carafe, insulated and ready

**CAPACITY** 10–25 ppl  
**SKU** 230016057



### Bunn CW15-TS

Thermal server, grab-and-go service

**CAPACITY** 10–25 ppl  
**SKU** 230006000



### Bunn Axiom DV-TC

Medium-volume, precision brewing

**CAPACITY** 20–35 ppl  
**SKU** 387006011



### Bunn Axiom DV-TS

High-volume, back-to-back brewing

**CAPACITY** 20–35 ppl  
**SKU** 387006057

**ADD A WATER COOLER** — filtered, cold, rapid-hot and sparkling, to buy or rent. See page 06.

## SINGLE-SERVE: EVERYONE'S ORDER, ONE TOUCH

Single-cup K-Cup brewing for teams where nobody drinks the same thing.



### Keurig K-2550

Plumbed, medium office ready

**CAPACITY** 15–30 ppl  
**SKU** 50-40535



### Keurig K-3550

Back-to-back brewing for large teams

**CAPACITY** 25–60 ppl  
**SKU** 50-40568



### Keurig K-4500

A full café menu, self-serve

**CAPACITY** 35–75 ppl  
**SKU** K4500

### ONE BREWER, EVERYONE'S ORDER.

If your team is split between black coffee, decaf, tea and hot chocolate, single-serve settles it. Every cup is brewed fresh and there's no half pot still left at 3 p.m. **Your rep can match the K-Cup range to the flavours your people actually ask for.**

## BEAN-TO-CUP: ESPRESSO BAR, NO BARISTA

Whole-bean grinding, brewed fresh per cup, for the closest thing to a café on-site.



### Keurig Eccellenza Touch

Touchscreen café menu, ground fresh per cup

**CAPACITY** 35–80 ppl  
**SKU** 50-99016



### Keurig Eccellenza Momentum

Bean-to-cup volume for busy floors

**CAPACITY** 35–80 ppl  
**SKU** 50-51443

Grinding whole bean on demand is what elevates your office from having a coffee pot to an espresso bar. Your clients will take notice.



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# IT'S MORE THAN A CUP OF COFFEE

For a guest, it's part of the stay. For a customer, it's a reason to linger a little longer. For your team, it's the break that keeps the day moving.

However coffee shows up at work, it reflects how you do business.



## OFFICE & CORPORATE

Keep the whole floor fuelled, from the start to the end of the day.



## HOSPITALITY

Coffee that feels like part of the stay, not an afterthought — in the lobby, the lounge and the breakfast service.



## HEALTHCARE & CLINICS

Waiting rooms and staff lounges that stay stocked, no matter the shift.



## EDUCATION

From staff rooms to student lounges, coffee that keeps up with the schedule.



## CAR DEALERSHIPS

From the showroom floor to the service bay, keep customers comfortable while they wait.



## CONVENIENCE STORES & RETAIL

Grab-and-go coffee that keeps customers coming back.



## RESTAURANTS & FOOD SERVICE

Consistent coffee service behind the counter and out front.



## SPORTS & LEISURE

Post-game, pre-practice, or courtside — coffee for every kind of break.

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# SWITCHING IS EASIER THAN YOU THINK

**Most people put off changing their coffee setup because it sounds like a project. It isn't.**

Here's the whole thing, start to finish, and the only part that needs your time is the first fifteen minutes.

1

## A FIFTEEN-MINUTE WALKTHROUGH

Your rep asks how the space runs: how many people you're serving, how they drink it, who you're hosting, and whether there's a water line nearby. No sales pitch, no obligation.

**YOU: 15 MINUTES**

2

## A SHORTLIST, NOT A CATALOGUE

Two or three brewers that actually fit, with the coffee, water and consumables to match, with a straight answer on what each one costs to run.

**WITHIN A FEW DAYS**

3

## INSTALLATION REQUIREMENTS

We confirm the water line, power and counter space before anything is ordered, then install it, plumb it, fit the filter and show your team how it works.

**SCHEDULED AROUND YOU**

4

## FIRST DELIVERY, SAME REP

Coffee, cups, creamers and filters arrive from the same team you already deal with. No new vendor to set up or contact to chase.

**ON YOUR NEXT ORDER**

5

## WE KEEP IT RUNNING

On the Premium Service plan, preventative maintenance every six months and in-person repairs when you need them, so a down machine never turns into a bad morning. **On Basic Service, the same visits are available as needed.**

**ONGOING — SEE PAGE 06**



## NOT READY TO CHANGE THE MACHINE?

You don't have to change everything at once. **Start with the coffee, consumables or water, and talk to your rep about where to start.**

**Get Started Today**

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**We Don't Just Install It.**

# WE KEEP IT RUNNING.

A brewer is only as good as the support behind it. Every machine in this lineup is backed by a real service program: site inspection, direct-plumb installation, scheduled maintenance, and in-person repairs. **Choose the coverage that fits your business and spend less time thinking about the machine.**

## MONTHLY SUBSCRIPTION

### PREMIUM SERVICE

Everything covered and supported year-round, with no surprise call-outs.

- ✓ Pre-installation site inspection
- ✓ Direct plumb installation, filter head and filter on the water line
- ✓ Preventative maintenance every six months: internal cleaning, descaling, calibration and wear-part exchange
- ✓ In-person repair visits within 48 hours of request
- ✓ On-demand technical phone support

Subscription rates vary by machine. Your rep will walk you through the options for the brewer you choose.

## COST PER CALL

### BASIC SERVICE

An à la carte approach, with support when you need it.

- ✓ Site visit, direct-plumb installation
- ✓ Water filter installation
- ✓ In-person repair visits, at a flat rate (plus parts)
- ✓ Preventative maintenance every six months, including cleaning and filter replacement
- ✓ Complimentary on-demand technical phone support

Best for a single machine or a site that rarely needs a visit. Ask your rep for the current per-call rate card.

## WATER COOLER — BUY OR RENT

### WATER, YOUR WAY

The ION Plus is a modular, bottleless office water cooler available in configurations to suit your workplace. Enjoy sealed filtration, instant chilling and low maintenance filter swaps with purchase or rent to own plans available. Installation is also available. Ask your rep for details.



- ✓ **FILTERED ON TAP**  
Cold, rapid-hot and sparkling water from one unit, with no bottles or refills to manage.
- ✓ **COUNTER OR STAND**  
A countertop unit by default, with a floor stand available when counter space is limited.



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# THE MACHINE IS JUST THE START

Every brewer in this brochure runs on something: K-Cups, ground coffee, whole beans, creamers, sugars, cups and filters.

Grand & Toy supplies all of it, so the machine is never the thing holding up someone's morning.



## COFFEE & K-CUPS

Canadian roasters, national brands and fair-trade options — **ground, whole bean, fracpack or pod.**



## CREAMERS & SWEETENERS

**Shelf-stable dairy and non-dairy options, sugar and the alternatives** your team asks for.



## CUPS & LIDS

Compostable and recyclable **lines, plus sleeves and stir sticks.**



## FILTERS & WATER KITS

**Brewer filters, descaler and water filter changes,** scheduled so no one discovers they're overdue too late.  
**\*Included in Premium Service**



## BRANDS WE CARRY

## THE COFFEE THEY ACTUALLY WANT

Canadian roasters, national names and specialty labels across every brewer type — though not every brand comes in every format. Your rep will confirm what's available for your machine.



**Folgers**



**LAVAZZA**  
TORINO, ITALIA, 1895

**McCafé**



**Tetley**  
SINCE 1837

**Tim Hortons**



**VAN HOUTTE**  
COFFEE SERVICES

PLUS TEAS, COCOA & SPECIALTY BLENDS



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# MORE THAN YOU THINK. EVERYTHING YOU NEED.

Coffee is just one piece of the space Grand & Toy builds around you.

Furniture, breakroom essentials, healthy snacking, cleaning supplies and more. The same team behind your coffee program can outfit the rest of it, too.  
**One partner. One call. Since 1882.**



## FURNITURE

Breakroom tables, stools and lounge seating — specified, delivered and installed.



## WELL-STOCKED BREAKROOM

Paper goods, dish supplies, utensils and appliances, restocked as you need them.



## HEALTHY SNACKING

Better-for-you snacks and beverages people actually reach for at 3 p.m.



## CLEANING SUPPLIES

Jan-san, hand care and waste programs that keep the space presentable.

One rep who knows your sites and your spaces, whether it's a case of K-Cups or a full breakroom refresh.



**READY TO BUILD YOUR COFFEE PROGRAM?**  
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local Grand & Toy Sales Representative.

