2026

National Awards

compass
HEALTHCARE & SENIOR LIVING

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THE 2026 PEOPLE & CULTURE EXCELLENCE AWARD

Compass Group selects one winner for this award, recognizing how the power of workplace culture and inclusion is used to Be the Difference and inspire innovative ideas that deliver strong business results. Are you collaborating as a team? Do you have ONE great idea that helps attract new associates, retain or develop current associates, or engage your team?

This year, Compass selected a Compass Healthcare and Senior Living team led by Holly Blunkall and Katie Barrentine for Care Connections, a deeply personal vision they turned into a meaningful resource. Designed to help associates and managers navigate chronic and critical illness, the program provides compassion, advocacy, education, and practical resources—and has changed lives across Compass Healthcare.

By combining a centralized resource network, storytelling, and compassionate leadership, their innovative approach has increased managers' confidence, raised awareness of essential benefits, and strengthened a culture that truly puts people first.





Holly Blunkall

Regional NFS Support Director
Edye Wagner Region
Chico, CA



Katie Barrentine

Recruiter (FNS)
Woodstock, GA

morrison healthcare

touchpoint SUPPORT SERVICES


Presenting...

CCL | HOSPITALITY GROUP



LEADERSHIP EXCELLENCE AWARD



Asia Jeter

Area Manager
Newark, DE

Asia Jeter is a highly respected leader known for her humility, accountability, and unwavering commitment to helping others succeed. Through her focus on operational excellence, talent development, and strong partnerships, she has driven measurable financial improvements across CSG.

Asia is passionate about developing future leaders, creating opportunities for collaboration and growth while fostering a culture of accountability, preparation, and engagement. Her ability to build trust with clients, account leaders, peers, and senior leadership has made her a valued partner and influential leader.

CCL | HOSPITALITY GROUP

LEADERSHIP EXCELLENCE AWARD



Larry Brooks

Sr. Director, Dining Services
Spring Lake Village
Santa Rosa, CA

Larry Brooks is an esteemed leader with more than 20 years of dedicated service to Morrison Living. Known for his people-first leadership style, Larry has built a culture where team members feel supported, valued, and empowered to succeed. He is passionate about coaching and developing talent while fostering an environment of trust, accountability, and collaboration.

Larry's steady leadership and commitment to excellence have made him a trusted resource across the organization, where he is recognized for his integrity, compassion, and willingness to support others. His lasting impact is reflected not only in the success of his community but also in the countless individuals he has mentored and inspired throughout his remarkable career.

CULINARY INNOVATOR AWARD



Chef Michael McClenahan is a visionary leader known for his ability to combine culinary excellence, operational efficiency, and talent development to deliver exceptional resident dining experiences.

Michael successfully transformed his kitchen into a centralized commissary operation serving multiple communities and was a driving force behind the implementation of advanced cooking technology helping improve both food quality and operational performance. Michael's commitment to innovation, continuous improvement, and hospitality has made a lasting impact on both his team and the broader CCL organization.

Michael McClenahan

Systems Chef
Good Samaritan Society
Sioux Falls, SD

CCL | HOSPITALITY GROUP

IMPACT PLAYER OF THE YEAR



James Volk

Sr. Director, Culinary Operations
Enfield, CT

James "Jay" Volk is a highly respected culinary leader and strategic partner whose service-focus mindset has made a lasting impact across CCL. Jay has successfully bridged strategy and execution by creating scalable culinary programs, operational standards, and training resources that enhance performance, strengthen client partnerships, and drive business results.

Known for his collaborative approach, operational expertise, and ability to build trusted relationships, Jay has played a key role in client retention, business growth, and the development of future culinary leaders. Through mentorship, thought leadership, and a commitment to continuous improvement, Jay continues to elevate culinary excellence and operational success throughout the organization.

LIVING THE BRAND AWARD



Max Humbrecht is an accomplished chef and operator exemplifying CCL's commitment to hospitality, operational excellence, and people-centered leadership. Known for his integrity, humility, and servant leadership, Max has built a culture where residents receive exceptional dining experiences and associates feel supported and valued.

He has earned the trust of community leadership through outstanding financial stewardship while delivering exceptional results to achieve some of the highest client satisfaction scores in the region. Max actively mentors associates and fosters a culture of continuous learning for his team.

Beyond his community, he serves as a trusted regional resource supporting neighboring operations and sharing his expertise to strengthen teams across the organization. Max's unwavering commitment to residents, clients, and associates makes him a true example of what it means to live the CCL brand every day.

Max Humbrecht

Director, Dining Services
Good Samaritan Estes Park
Estes Park, CO

CCL | HOSPITALITY GROUP



NATIONAL ACCOUNT OF THE YEAR



Jesse Guthery

Director, Dining Services
Sun Health Communities
Grandview Terrace

Jesse Guthery is an outstanding hospitality leader whose partnership-driven approach has helped transform Sun Health's culinary program into a model of excellence within CCL. Through strategic innovation, operational standardization, and a relentless focus on hospitality, Jesse has helped elevate the dining experience across four communities.

He is also committed talent development and has built a culture of learning and growth to support emerging leaders. Jesse's commitment to collaboration, innovation, and service has strengthened client partnerships, enhanced resident experiences, and positioned Sun Health as a benchmark for hospitality excellence throughout the senior living industry.

Sun Health Communities
Grandview Terrace Team



Presenting...




crothall
healthcare

NATIONAL FRONTLINE GEM OF THE YEAR



Kelsie Montoya

Lead Housekeeper
Children's Hospital Colorado
Colorado Springs, CO

Kelsie Montoya grew up in Pueblo, Colorado, where community, family traditions, and local celebrations shaped her caring spirit. In 2016, she took over her aunt's cleaning business, but a serious car accident in 2019 left her recovering from multiple fractures, severe whiplash, and a brain injury. Determined to move forward, she joined Crothall Healthcare at Children's Hospital Colorado in Colorado Springs five years ago.

Today, Kelsie is a Lead Housekeeper known for her versatility, positive attitude, and commitment to both patients and teammates. She trains new employees, supports department events, and contributes ideas that improve efficiency and morale. Her compassionate interactions with patients leave lasting impressions, including one young surgical patient who treasured a teddy bear she gave him. Kelsie has earned 18 clinical recognitions in 2025, two GEM of the Month awards, and the prestigious Sunshine Award. Her dedication to creating safe, clean environments and making others feel valued makes her an invaluable member of the Children's Hospital Colorado team.

crothall healthcare

NATIONAL FRONTLINE GEM OF THE YEAR – FINALISTS



Gloria Patino

Housekeeper
Doctor's Medical Center, Modesto
Modesto, CA



Della Larkins

Dispatcher Lead
LCMC University Medical Center
New Orleans, LA



2026 DIVISIONAL WINNERS

Frontline Gem of the Year

Patricia Gould
Brightwood
Club
Resener Coreworks Divison
Stanley Region

Lorraine Hartung
LVHN
Carbon
Killion EVS Division
Shapert Region

James Howie
Novant Matthews
Medical Center
Osganian PT Division
Olsen Region

Edwin Medina
Baptist
Healthcare
Di Cicco FM Division
Di Cicco Region

Tori Scholze
CHRISTUS Santa Rosa
Children's Hospital
Cheek Intelas Division
Martin Region

Todd Thomas
Bristol Regional
Medical Center
Yon EVS Division
Hogan Region

2026 REGIONAL WINNERS

Frontline Gem of the Year

Danielle Copeland
North Mississippi
Ambulatory
Sullivan Region

Kevin Cox
Allegheny
General Hospital
Parento Region

Donshia Denmark
Phoebe Sumter
Medical Center
Falvo Region

Sandra Johnson
Novant Health Mint Hill
Medical Center
Jenkins Region

Troy Johnson
MMC
Weston
Grandy Region

Marcelette Jones
Texas Health
Presbyterian Hospital
Zucconi Region

Li Xiang
NYCHHC
Avadhani Region

Annmarie Mills
UMass
Marlborough
Blat Region

2026 REGIONAL WINNERS

Frontline Gem of the Year

Miguel Ortega
Englewood
Health
Hossary Region

Sandra Johnson
Novant Health Mint Hill
Medical Center
Jenkins Region

Olga Ramirez
Inova
Fair Oaks
Benotmane Region

Yilma Viel Gonzalez
Bellevue Health and
Rehabilitation
Dennis Region

Jeyson Rosales
Kent
Hospital
Westbrook Region

Jonquil Williams
Ochsner Orthopedics &
Sports Medicine
Stires Region

SERVICE EXCELLENCE AWARD



Afif Escheik

Sr. Regional Director of Operations
Sterile Processing
North Haledon, NJ

Afif Escheik's impact on Sterile Processing extends far beyond the program he created—it has shaped our division into a model of excellence. His vision transformed an ambitious idea into a highly respected operation, establishing workflows, quality programs, and standards that continue to drive measurable results, strengthen compliance, and elevate service quality.

A true role model, Afif approaches challenges as opportunities to innovate and improve. His leadership fosters accountability, collaboration, and continuous improvement while empowering teams to contribute and grow. He has been a trusted mentor, developing leaders and inspiring others through his integrity, professionalism, and dedication.

The success we enjoy today reflects his foresight and commitment. His lasting legacy is a culture of excellence that continues to guide our division and inspire future achievement.

crothall healthcare

2026 DIVISIONAL WINNERS

Service Excellence

Hailey Baylin
Longinotti EVS
Division

Ryan Kavcsak
Patient Transportation
Divison

Chris Belknap
Trombley EVS
Division

Anne Marie Potter
Yon EVS
Division

Jason Curley
Facilities Management
Divison

Peter Shumaker
Coreworks
Division

Amir Jahansouz
Stebelsky EVS
Division

Dustin Wullenweber
Intelas
Division

TERRY BATCHELOR AWARD



Anne Marie Potter

Sr. HR Generalist
Aston, PA

Anne Marie Potter exemplifies Compass Healthcare's values through her unwavering commitment to people, teamwork, accountability, and continuous growth. She approaches every challenge with positivity, professionalism, and a can-do attitude that makes her a trusted partner across the organization.

Whether supporting frontline associates or senior leaders, Anne Marie ensures every interaction is handled with care, accuracy, and respect. She willingly travels wherever needed to assist accounts while continuing to support her home region, demonstrating an extraordinary commitment to One Team.

Anne Marie takes ownership of every responsibility, consistently going above and beyond to ensure success, regardless of the hour or challenge. She is also passionate about learning and developing others, serving as a subject matter expert and regional SHIFT champion. Her dedication, reliability, and servant leadership make her exceptionally deserving of this recognition.

crothall healthcare

2026 DIVISIONAL WINNERS

Terry Batchelor

Shannon Edwards
Longinotti EVS
Division

Chris Palamara
Patient Transport
Divison

Andy Fife
Coreworks
Division

Cindy Westergard
Facilities Management
Division

Joe Land
Stebelsky
Divison

Alan Williams
Trombley EVS
Division

Michael Lindsey
Yon EVS
Division

Matt Woods
Intelas
Division

CORPORATE RECOGNITION AWARD



Melissa Lepore

HR Business Partner
Centereach, NY

Melissa Lepore consistently demonstrates genuine compassion and a people-first approach in every interaction. She takes the time to truly listen, ensuring others feel heard, valued, and supported without ever minimizing their concerns. Drawing from her own experiences, she offers empathy and encouragement that help people navigate difficult situations with confidence and hope.

One example that stands out is the support she provided during a colleague's IVF journey. When few others could relate to the emotional challenges involved, Melissa shared her own experiences, offering comfort, understanding, and reassurance that made a lasting difference. Her kindness helped transform a time of isolation into one of connection and support.

Whether working one-on-one or presenting to a group, Melissa has a unique ability to make every person feel seen, making her exceptionally deserving of this recognition.

crothall healthcare

2026 DIVISIONAL WINNERS

Corporate Recognition

Mark Goodman
Intelas
Division

Elusa Peralta
Longinotti EVS
Divison

Ken Halpern
Trombley EVS
Division

Trisha Sommerness
Coreworks
Division

Christina Hungarter
Stebelsky
Divison

Abigail Van Eman
Facilities Management
Division

Erich Johnston
Yon EVS
Division

Terry White
Patient Transport
Division

EVS NATIONAL ACCOUNT OF THE YEAR



TeN'esha Whitfield

Director, EVS
UK HealthCare
Lexington, KY

TeN'esha has built nearly 20 years of service with Compass, consistently demonstrating strong leadership, operational excellence, and a people-first mentality. Prior to joining the University of Kentucky team, she excelled in both Patient Experience and Operations, also serving as a key contributor on another National Account of the Year team in 2024.

Since joining UK in 2024, TeN'esha has made a tremendous impact on Compass' success, including contributing to our ability to secure a 30-year contract with UK this past summer. Under her leadership, the teams at UK Chandler Hospital, a major academic medical center and home to Central and Eastern Kentucky's only Level I trauma center, and UK Golisano Children's Hospital have consistently achieved key performance indicators, including best-in-class turnaround time performance and HCAHPS cleanliness scores at the 60th percentile.

TeN'esha also serves as a Compass Values Champion, supporting her teams with accountability, care, and a clear focus on service.

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UK HealthCare Team



2026 EVS

Platinum Plus Accounts

KILLION DIVISION

Cape Cod Hospital

Cobleskill Regional Hospital

Falmouth Hospital

Garnet Health Medical Center Catskills

Henry J. Carter Specialty Hospital

Henry J. Carter Specialty Hospital

Lehigh Valley Hospital Muhlenberg ✳

Little Falls Hospital

MidHudson Regional Hospital

Mount Sinai Heath System MOB

Mount Sinai Morningside

Mount Sinai NY Eye and Ear

Phoenix Rehab & Nursing Center

Riverview Medical Center

Rivington House

Southern Ocean Medical Center

St. Anthony Community Hospital

The Mount Sinai Hospital ✳ ✳

The Solomon R. Guggenheim Museum

UMass Memorial Medical Center University Campus ✳

White Plains Hospital Center

✳ REGIONAL ACCOUNT OF THE YEAR

✳ DIVISIONAL ACCOUNT OF THE YEAR

2026 EVS

Platinum Plus Accounts

LONGINOTTI DIVISION

Baptist Health Walker Hospital ✳

DMC Children's Hospital of Michigan

DMC Sinai Grace Hospital

Inova Center for Personalized Health

Inova Fairfax Hospital

Inova Loudoun Hospital

Johns Hopkins Howard County MC ✳

MedStar Franklin Square Medical Center

MedStar Good Samaritan Hospital

MedStar Union Memorial Hospital

NH – Ambulatory Services

NH – Clemmons Medical Center

NH – Kernersville Medical Center

Novant Health Matthews Medical Center ✳✳

Sibley Memorial Hospital

Suburban Hospital

The Hospitals of Providence Memorial Campus

UPMC Western Maryland

UPMC Western Maryland MOB

✳ REGIONAL ACCOUNT OF THE YEAR

✳ DIVISIONAL ACCOUNT OF THE YEAR

2026 EVS

Platinum Plus Accounts

STEBELSKY DIVISION

NATIONAL ACCOUNT OF THE YEAR: UK HEALTHCARE CHANDLER MEDICAL CENTER GOLISANO CHILDREN'S AT UK ✳✳

AdventHealth GlenOaks	Cardinal Hill Rehabilitation Hospital	Genesis Medical Center Silvis MOB
Allegheny Valley Hospital	Cheyenne Regional Medical Center	Grove City Hospital
Ann & Robert H. Lurie Children's Hospital of Chicago	Cincinnati Children's Hospital Medical Center	HSHS Good Shepherd Hospital
Bethesda Butler Hospital	Cincinnati Children's Liberty Campus	HSHS St Joseph's Hospital
CAMC Women & Children's Hospital	Freeman Health System MOB	HSHS St Mary's Hospital
Canonsburg Hospital	Fresenius Medical Care	HSHS St Vincent Hospital

✳ REGIONAL ACCOUNT OF THE YEAR

✳ DIVISIONAL ACCOUNT OF THE YEAR

2026 EVS

Platinum Plus Accounts

STEBELSKY DIVISION

Marshfield Clinic Wausau Center

Mercy Hospital Pittsburg

Miami Valley Hospital North Campus

Monument Health Spearfish Hospital ✳

Norton Audubon Hospital

Oakwood Hospital

Pikeville Medical Center

Shirley Ryan AbilityLab ✳

Shriners Children's Lexington

ThedaCare Medical Center Berlin

ThedaCare Regional Medical Center Neenah

UK Eastern State Hospital

UK Good Samaritan Hospital

UK Kentucky Clinic

UofL Health UofL Hospital

Wexford Hospital

✳ REGIONAL ACCOUNT OF THE YEAR

✳ DIVISIONAL ACCOUNT OF THE YEAR

2026 EVS

Platinum Plus Accounts

TROMBLEY DIVISION

Antelope Valley Medical Center ✳

Arkansas Children's Northwest

Baptist Health – Fort Smith

Baptist Health Medical Center – Arkadelphia

Baptist Health Medical Center – Hot Springs County

Memorial Hermann Southwest Hospital ✳✳

Mercy Hospital Oklahoma City MOB

Oklahoma Children's OU Health

OU Health – Edmond Medical Center

Our Lady of the Lake Ascension

Parkland Health ✳

Ridgecrest Regional Hospital

Scottish Rite for Children

Texas Children's Hospital MOB

Texas Health Hospital Frisco

Texas Health Hospital Rockwall

Texas Health Presbyterian Hospital Kaufman

UAMS Medical Center Campus

UAMS Medical Center Clinical

Whittier Hospital Medical Center

✳ REGIONAL ACCOUNT OF THE YEAR

✳ DIVISIONAL ACCOUNT OF THE YEAR

2026 EVS

Platinum Plus Accounts

YON DIVISION

AdventHealth Altamonte Springs ✳✳

AdventHealth Apopka

AdventHealth East Orlando

AdventHealth Winter Garden

AdventHealth Winter Park

Baptist Hospital

Hawkins County Memorial Hospital ✳

Jay Hospital

Prisma Health Baptist Easley Hospital

Scotland Healthcare System MOB

Sentara Halifax Regional Hospital ✳

South Georgia Medical Center MOB

UNC Health Blue Ridge

West Tennessee Healthcare North Hospital

✳ REGIONAL ACCOUNT OF THE YEAR

✳ DIVISIONAL ACCOUNT OF THE YEAR

PT NATIONAL ACCOUNT OF THE YEAR



Christopher Young

Unit Director, PT
UAMS Medical Center
Little Rock, AR

Chris Young joined Crothall in July 2023 as an Assistant Director and was promoted to Unit Director in October 2024. A dedicated father of four, including a set of twins, Chris has quickly become an integral part of the UAMS leadership team. Widely regarded as a trusted hospital leader, he has built strong partnerships through his integrity, collaboration, and commitment to excellence. As a certified Foundations leader, Chris is also committed to developing future leaders within the division, mentoring team members, and helping build a strong leadership pipeline for continued organizational success.

Under Chris's leadership, the team achieved remarkable results that earned this recognition. He secured a new contract for Northwest Arkansas Hospital, strengthened strategic partnerships through multi-campus collaborations, and helped extend a key contract through 2030. Operationally, the team delivered best-in-class performance metrics, including outstanding response and turnaround times. Chris also reduced hourly turnover by more than 26%, maintained overtime at just 2.7%, implemented a new employee engagement program, achieved a 5-Star Origami safety rating with zero safety claims, and led the team to exceptional audit scores exceeding 100% program standards.

crothall healthcare

UAMS Team





2026 PT

Platinum Plus Accounts

NATIONAL ACCOUNT OF THE YEAR:
UAMS MEDICAL CENTER

AdventHealth
Waterman

Arkansas
Children's Hospital

Boston Medical Center
Brighton ✳

Harbor
Hospital PT

HealthAlliance
Broadway

MedStar Franklin Square
Medical Center

MedStar
Union Memorial Hospital

Monument Health
Rapid City Hospital ✳

St. Barnabas
Hospital

The Hospitals of Providence
Transmountain Campus

UK HealthCare Patient
Observation

UK HealthCare Patient
Transportation

✳ REGIONAL ACCOUNT OF THE YEAR

FM NATIONAL ACCOUNT OF THE YEAR



James Thompson

Unit Director, FM
Mount Sinai Hospital West
New York, NY

James P. Thompson, CHFM, CHSP, serves as Unit Director at Mount Sinai West Hospital. In this role, he leads six supervisors and 37 union and non-union team members while managing an annual operating budget exceeding $26 million. Throughout a distinguished healthcare facilities career spanning multiple organizations, including Bon Secours Community Hospital, Good Samaritan Hospital, and Mount Sinai West Hospital, James has consistently delivered outstanding operational, regulatory, and financial outcomes.

His achievements have earned widespread recognition, including five consecutive Crothall President's Council Awards between 2009 and 2014, as well as the 2013 ASHE E2C Award for leading energy conservation initiatives that reduced overall hospital electrical consumption by more than 10% at Good Samaritan Hospital. At Mount Sinai West Hospital, his leadership has continued to set a standard of excellence, earning the Crothall Platinum Plus Award in 2022, the Hariegel Regional Account of the Year and National Account of the Year Platinum Plus Awards in 2023, and now the prestigious 2026 National Unit Award. These honors are a testament to James's commitment to regulatory excellence, life safety, operational reliability, environmental stewardship, and exceptional service to patients, staff, and the healthcare community.

crothall healthcare

Mount Sinai Team



2026 FM

Platinum Plus Accounts

NATIONAL ACCOUNT OF THE YEAR:
MOUNT SINAI WEST

Gulf Breeze Hospital

Mount Sinai Behavioral Health Center

Mount Sinai Brooklyn

Mount Sinai Hospital

Mount Sinai Morningside

Shirley Ryan AbilityLab

Texas Health Harris Methodist Hospital Fort Worth ✳

UNC Health Blue Ridge

VCU Health ✳

✳ REGIONAL ACCOUNT OF THE YEAR

COREWORKS NATIONAL ACCOUNT OF THE YEAR



Marlene Wolter

General Manager
Central Baptist Village
Norridge, IL

Marlene Wolter, General Manager at Central Baptist Village, inspires excellence with her exemplary leadership. By leading with accountability, collaboration, and service, Marlene has earned the trust of her team and client while delivering outstanding results. Under her guidance, Central Baptist Village achieved a 98% QA score, maintained a zero-accident safety record, met budget expectations in a cost-plus environment, and successfully advanced 50 to 60 facility improvement projects.

Marlene's impact extends beyond her own site, as she generously mentors new Facilities Directors and champions continuous learning and professional growth. Her unwavering commitment to operational excellence, workplace safety, and client satisfaction has strengthened Coreworks for the future and helped Central Baptist Village earn the well-deserved honor of Coreworks Account of the Year.

crothall healthcare

Central Baptist Village Team





2026 COREWORKS

Platinum Plus Accounts

NATIONAL ACCOUNT OF THE YEAR:
CENTRAL BAPTIST VILLAGE

Alpas Wellness Maryland Recovery Center

Dominican Convent

EverTrue Lutheran Home at Topton ✳

Ingleside at King Farm

Michigan Masonic Home

Oaks on Parkwood

Steere House Nursing & Rehabilitation Center

Waveny LifeCare Network

✳ REGIONAL ACCOUNT OF THE YEAR

CROTHALL RDO OF THE YEAR



Rian Grace

Vice President, Operations
UK HealthCare
Richmond, KY

Rian Grace is our Regional Director of Operations (RDO) of the Year, singled out for his exceptional leadership, strategic vision, and operational excellence. Rian's leadership has strengthened client partnerships, expanded organizational opportunities, and elevated performance across his region. He successfully led major renewals with UK HealthCare and Pikeville Medical Center and played a key leadership role in the successful UofL Health RFP, demonstrating his ability to build trust and deliver results.

Equally important, Rian develops strong leaders, holds teams accountable, and creates a culture of continuous improvement. His ability to align teams, strengthen operations, and build client confidence has positioned his region for sustained success. His promotion to Vice President of Operations, overseeing all UK HealthCare service lines, reflects his growing impact.

Rian exemplifies Compass Healthcare leadership and is truly deserving of RDO of the Year.

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CROTHALL RVP OF THE YEAR



Randy Scott

Sr. Vice President, Operations
Houston, TX

Randy Scott, SVP delivered exceptional results throughout FY26, achieving PBO at 32.9% to plan, supporting the MCC sale for THR HEB Facilities Management, and driving 100% account retention. His leadership was also instrumental in key renewals, including Parkland, OU Health, UAMS, Scottish Rite, and Medical Center Odessa.

Randy's commitment to talent management and people development helped reduce hourly turnover by 5.2% and management turnover by 2.5%, strengthening his region's leadership bench. He also brought innovative, outside-the-box thinking through initiatives such as the THR Wellness Fair and Nursing Blitz efforts across several regional locations. Randy's performance, partnership mindset, focus on people, and progressive approach make this recognition well deserved. Congratulations, Randy, on this outstanding achievement.

crothall healthcare

CROTHALL COMPASS IN THE COMMUNITY



Elizabeth Barkley

System HR Manager
UK Goodwill Kentucky
Lexington, KY

Elizabeth Barkley, System HR Manager, has transformed recruiting into a powerful force for community impact by creating an innovative workforce development partnership between Compass Healthcare and Goodwill Kentucky. Through her leadership, this collaboration has expanded across multiple Compass service lines, opening sustainable career pathways while strengthening Kentucky's healthcare workforce.

Elizabeth's efforts have connected more than 120 job seekers with healthcare careers, resulted in the hiring of over ten Goodwill clients, engaged Compass leaders in more than 56 volunteer hours, and supported community initiatives that extend well beyond traditional recruiting. Her commitment to collaboration includes hosting hiring events, developing training opportunities, serving as a Goodwill Ambassador, and helping shape workforce readiness programs that prepare candidates for long-term success.

By investing in people, removing barriers to employment, and creating opportunities that change lives, Elizabeth exemplifies Compass Group's values of One Team, Own It, and People First. Her lasting impact on individuals, organizations, and the community makes her an exceptional recipient of the Crothall Compass in the Community Award.

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PEOPLE & CULTURE EXCELLENCE FINALIST





David Olvera

Director of EVS
Memorial Hermann South
Houston, TX

crothall healthcare

COMPASS HEALTHCARE & SENIOR LIVING SAFETY AWARD



Angela Whirley

Assistant Director, POB
Inova Alexandria POB
Alexandria, VA

Congratulations to Angela Whirley and the Patient Observation team at Inova Alexandria on earning the National Safety Award for Compass Healthcare and Senior Living. This recognition reflects the team's outstanding dedication, hard work, and determination to build a strong safety culture every day.

Through consistent leadership, clear expectations, and a commitment to excellence, Angela and her team showed associates what is possible when safety becomes part of the way we think, speak, and work. They modeled the behaviors they expected, reinforced the language of excellence, and helped make safe practices second nature throughout their unit.

Their success reminds us that safety is not just a process or a checklist; it is a mindset shaped by leadership, accountability, and care for one another. We are proud to celebrate this well-deserved achievement and the meaningful example this team continues to set for others.

crothall healthcare




Presenting...


Intelas

INTELAS RDO OF THE YEAR



Dustin Wullenweber

Regional Director of Operations
Lyman, SC

Congratulations to Dustin Wullenweber, Intelas RDO of the Year! Dustin's exceptional leadership, customer-first mindset, and commitment to operational excellence have made a tremendous impact across his region. Dustin builds trusted client relationships while inspiring his teams to deliver outstanding service. This year, he successfully navigated a significant service challenge at the University of Tennessee, strengthening the partnership and helping secure a 10-year renewal. He also stepped forward to lead Northside, Intelas' newest account, just six months into the partnership, demonstrating his readiness to embrace new challenges.

Beyond operations, Dustin contributes to key business initiatives and invests in Intelas' future by mentoring emerging leaders. His integrity, accountability, and ability to turn challenges into opportunities exemplify outstanding leadership.

Congratulations, Dustin, on this well-deserved recognition as Intelas RDO of the Year!



INTELAS NATIONAL ACCOUNT OF THE YEAR



Mike Briestensky

Resident Regional Manager
Wellspan Medical System
York, PA

Mike is a proud military veteran and accomplished Intelas leader who began his career as a Unit Director at Heritage Valley Health System in Pittsburgh, PA. Recognized for his strong leadership and extensive industry knowledge, Mike was promoted to Resident Regional Manager, assuming senior leadership responsibilities for the newly awarded HTS business at WellSpan Health, a system with 12 award-winning hospitals and more than 1,500 inpatient beds.

Over the past 18 months, Mike has been instrumental in hiring, onboarding, and developing high-performing Intelas teams while leading the transformation of WellSpan's Biomedical Engineering and Diagnostic Imaging program from an in-house model to an outsourced partnership. His leadership has driven measurable improvements in KPIs, financial performance, and customer satisfaction.

As a result, Mike and his team earned the 2026 Platinum Plus Account Award and were recognized as Intelas' top account across the entire client portfolio.

Intelas

Wellspan Team



2026 INTELAS

Platinum Plus Accounts

NATIONAL ACCOUNT OF THE YEAR:
WELLSPAN MEDICAL SYSTEM

Baptist Health Medical Center - North Little Rock

Baptist Memorial Health Care

Baptist Memorial Hospital Union City

CHRISTUS Children's

CHRISTUS Good Shepherd Medical Center - Longview

CHRISTUS Good Shepherd Medical Center - Marshall

CHRISTUS Santa Rosa Hospital - New Braunfels

CHRISTUS Santa Rosa Hospital - New Braunfels PASC

CHRISTUS Santa Rosa Hospital - San Marcos

CHRISTUS Santa Rosa Hospital - Westover Hills

CHRISTUS Spohn Hospital Alice

CHRISTUS Spohn Hospital Beeville

CHRISTUS Spohn Hospital Corpus Christi Shoreline

CHRISTUS Spohn Hospital Corpus Christi - South

CHRISTUS Spohn Hospital Kleberg

CHRISTUS St Michael Hospital

CHRISTUS St Vincent Hospital

CHRISTUS Surgery Center Alamo Heights

✳ REGIONAL ACCOUNT OF THE YEAR

2026 INTELAS

Platinum Plus Accounts

Dosher Memorial Hospital ✳

Driscoll Health System ✳

Health First's Cape Canaveral Hospital

Health First's Holmes Regional Medical Center

Henry J. Carter Specialty Hospital

Iredell Memorial Hospital

Maimonides Medical Center

Mississippi Baptist Health ✳

Nassau University Medical Center ✳

Natchitoches Regional Medical Center

NYC Health + Hospitals Bellevue

NYC Health + Hospitals Elmhurst

NYC Health + Hospitals Harlem

NYC Health + Hospitals Kings County

NYC Health + Hospitals Lincoln

NYC Health + Hospitals Metropolitan

NYC Health + Hospitals Woodhull

NYC Health + Hosptials Gotham Health, Gouverneur

✳ REGIONAL ACCOUNT OF THE YEAR

2026 INTELAS

Platinum Plus Accounts

Queens Hospital Center

Riverside Shore Memorial Hospital

Saint Joseph's Medical Center

Scotland Health Care System

Skagit Valley Hospital

St. Barnabas Hospital

Stony Brook Southampton Hospital

Thomas Hospital

UMass Memorial Medical Center Marlborough Campus

UMC Southern Nevada

✳ REGIONAL ACCOUNT OF THE YEAR




Presenting...


morrison
healthcare

NATIONAL FRONTLINE GEM OF THE YEAR



Willie Mae Cathcart

Cook
Spartanburg RMC
Spartanburg, SC

I am honored to nominate Willie Mae Cathcart for Frontline GEM of the Year in recognition of her extraordinary courage and unwavering commitment to Morrison Healthcare's People First value. As a cook at Spartanburg Regional Medical Center, Willie Mae is known for her dedication, reliability, and compassion. During a recent kitchen emergency, a fellow team member suffered a severe wrist injury resulting in life-threatening bleeding. Without hesitation, Willie Mae remained calm, quickly applied a tourniquet, and controlled the bleeding until medical personnel arrived.

Her decisive actions were instrumental in stabilizing her coworker and may have saved their life. Willie Mae's ability to remain composed under pressure and put the safety of another person above all else reflects exceptional character and leadership. She consistently goes beyond the expectations of her role, demonstrating compassion, professionalism, and selflessness every day. Willie Mae is an inspiration to her team and truly exemplifies the values of Morrison Healthcare. She is highly deserving of this year's GEM of the Year recognition.

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NATIONAL FRONTLINE GEM OF THE YEAR – FINALISTS



Phyllis Murray

Diet Tech
UPMC Children's Hospital of Pittsburgh
Pittsburgh, PA



Bernetta Cranford

Supervisor
HSHS St. Elizabeth
Jacksonville, IL

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2026 DIVISIONAL WINNERS

Frontline Gem of the Year

Marcella Carrol
UM Charles Regional Medical Center
Robinson Divison
Anthony Region

Willie Mae Carthcart
Spartanburg Medical Center
Zellner Division
Mundell Region

Bernetta Crawford
HSHS St. Elizabeth's Hosptial
Lanois Division
Crabtree, C. Region

Dionne DuPree
Nemours Children's Hospital, Delaware
Weinstein Division
Carone Region

Phyllis Murray
UPMC Children's Hospital of Pittsburgh
Tench Division
Crabtree, K. Region

Jaime Quezada
Texas Children's Hospital Austin
Wyatt Division
Holloway Region

Mark Stanley
Health First's Holmes Regional Medical Center
Scranton Division
Sweizer Region

Decorean Wortham
Baptist Memorial Hospital - Union County
Whitesell Division
Elrod Region

2026 REGIONAL WINNERS

Frontline Gem of the Year

Betty Lynn Ayers
Tennova LaFollette Medical Center
Zellner Division
Riemann Region

Christopher Gomez
Memorial Hermann Texas Medical Center
Lanios Division
Joslin Region

Maria Gomez
St. Joseph's Hosptial
Whitesell Division
Kilpatrick Region

Raven Grimmie
South County Hospital
Weinstein Division
Cecil Region

Anthony Hellman
UConn Health Waterbury Hospital
Robinson Division
Robidoux Region

Denise Henderson
Cleveland Clinic South Pointe Hospital
Tench Division
Phillips Region

Daniel Herrmann
Mayo Clinic Health System Red Cedar in Menomonie
Wyatt Division
Bowden Region

Quintin Jackson
Mission Hospital
Robinson Division
Resmondo Region

Rodney Mitchell
Piedmont Walton
Scranton Division
Emerson Region

Amanda Moncayo
Seminole Memorial Hospital
Weinstein Division
King Region

2026 REGIONAL WINNERS

Frontline Gem of the Year

Gequais Moore
Baptist Memorial Hospital - DeSoto
Whitesell Division
Elrod Region

Teressa Richardson
MUSC Health University Medical Center
Zellner Division
Bowen Region

LaTonya Murray
Inova Mount Vernon Hospital
Whitesell Division
Iannamico Region

Audrey Scott
Candler Hospital
Scranton Division
McDowell Region

Paula Ordaz
Exodus Recovery Safe Landing
Wyatt Division
Kruesopon Region

Keimyra Smith
Manning Family Children's
Zellner Division
Tonini Region

Nayoka Peterson
Atrium Health Pineville
Scranton Division
Seaton Region

Paris Sterling
Johnson City Medical Center
Tench Division
Saltzgaber Region

Rocio Zamorano Pichardo
Advent Health Bolingbrook
Tench Division
Blair Region

Sam Tucker
CHRISTUS St. Frances Cabrini Hospital
Scranton Division
Hewlett Region

SERVICE EXCELLENCE AWARD



Jim Robertson

Sr. Vice President, Marketing
Compass Healthcare
Atlanta, GA

Since joining Morrison Healthcare, Jim Robertson has transformed not only the Marketing team but also the Morrison Healthcare brand. Through energetic, inspiring leadership, he has built a high-performing team that consistently exceeds expectations despite its size. Jim has created a culture where every team member feels valued and empowered, ensuring their work receives the recognition it deserves.

Under his leadership, the marketing team has earned industry awards, strengthened Morrison's reputation, and differentiated the organization from competitors through innovative campaigns and strategic initiatives. His team's dedication and countless hours of work have elevated the company's visibility and reputation throughout the healthcare industry. Jim's vision, passion, and ability to inspire excellence have made a lasting impact on Morrison Healthcare and exemplify the spirit of the Service Excellence Award.

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2026 DIVISIONAL WINNERS

Service Excellence

Joe Eppolito
Robinson
Division

Jamie Postle
Wyatt Division
Zellner Division

Stephanie Maisel
Tench
Division

Jim Robertson
Scranton
Division

John Parillo
Weinstein
Division

Karla Wocken
Lanois
Division

Luke Parker
Whitesell
Division

CORPORATE RECOGNITION AWARD



Bruce Key

Manager, Learning & Development
Morrison Healthcare
Shepherd, KY

Bruce Key is an exceptional ambassador for Morrison Healthcare, making a lasting impact through his leadership of the Regional Orientation program and his unwavering commitment to developing our people. For many new leaders, Bruce is their first introduction to Morrison, and his energy, authenticity, and passion create a welcoming experience that inspires confidence and excitement from day one. He goes beyond onboarding by building meaningful connections, sharing his expertise, and ensuring every participant feels supported and prepared for success.

Bruce's engaging approach reinforces our culture of service, collaboration, and excellence while strengthening leadership across the organization. His influence extends well beyond orientation, as he consistently supports strategic initiatives and serves as a trusted resource for associates at every level. By bringing our values to life through genuine care, exceptional leadership, and an unwavering commitment to helping others succeed, Bruce has made a profound and lasting contribution to Morrison Healthcare and is truly deserving of this recognition.

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2026 DIVISIONAL WINNERS

Corporate Recognition

Bruce Key

Lanois Division
Robinson Division
Scranton Division
Tench Division
Weinstein Division
Whitesell Division
Wyatt Division
Zellner Division

NATIONAL ACCOUNT OF THE YEAR



Jennifer Rohr

Director, Dining Services
Mercy Hospital Joplin
Joplin, MO

Jennifer Rohr, Director of Food and Nutrition at Mercy Hospital Joplin, has demonstrated exceptional leadership and operational excellence throughout FY26. Under her guidance, team member turnover was reduced from 113% in FY25 to 52% in FY26, reflecting her commitment to employee engagement, retention, and building a positive workplace culture. Jennifer also increased average monthly retail sales by 15%, driving meaningful growth while enhancing the guest and caregiver experience.

Her leadership has created a department culture focused on service excellence, ensuring patients receive compassionate, high-quality nutritional care while supporting caregivers with welcoming dining options and exceptional hospitality. Through her ability to develop high-performing teams, deliver strong financial results, and positively impact those she serves each day, Jennifer has been instrumental in Mercy Joplin's success.

These accomplishments contributed to the organization's recognition as the Riemann Region, Zellner Division, and Morrison Healthcare National Account of the Year. Jennifer's leadership exemplifies the standards of excellence that drive outstanding outcomes for patients, caregivers, associates, and the communities we serve.

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Mercy Hospital Joplin Team



2026

Regional Accounts of the Year

NATIONAL ACCOUNT OF THE YEAR:
MERCY HOSPITAL JOPLIN *

Adventist Health Twin Cities Medical Center

Atrium Health Union

Baptist Anderson Regional Medical Center

CAMC Memorial Hospital

Children's Hospital of Richmond at VCU

Cleveland Clinic Main Campus

Duke Health Lake Norman Hospital

Exodus Recovery Safe Landing

Good Shepherd Longview

Holyoke Medical Center

Lake Regional Hospital

Marshfield Medical Center Rice Lake

Mayo Clinic Health System Mankato

Memorial Hermann Texas Medical Center

Miami Valley Hospital North

MUSC Health Kershaw Medical Center

Northside Hospital Gwinnett *

Ochsner Medical Center New Orleans *

* DIVISIONAL ACCOUNT OF THE YEAR

2026

Regional Accounts of the Year

Prattville Baptist Hospital

Prisma Health Baptist Hosptial

Providence St. Jude Medical Center ✳

Saint Francis Hospital Memphis ✳

Sentara Martha Jefferson Hospital

Silver Cross Hospital

Texas Children's Hospital West Tower ✳

The Medical Center at Bowling Green

Uconn Health Waterbury Hospital

University Medical Center New Orleans LCMC Health

University of Miami Hospital

UPMC Children's Hospital of Pittsburgh

UVA Health Haymarket Medical Center ✳

White Plains Hospital ✳

✳ DIVISIONAL ACCOUNT OF THE YEAR

MORRISON RDO OF THE YEAR



Amber Chermak

Regional Director of Operations
Lagrangeville, NY

Congratulations to Amber Chermak, Morrison Healthcare's Regional Director of Operations of the Year. Since 2021, Amber has supported the Westchester Health Network in New York, consistently demonstrating exceptional leadership, commitment, and operational excellence. She has successfully led initiatives to reduce temporary labor, improve retention, and strengthen overall performance while driving innovation through the Nutrition AI Program and Process Improvement Project.

Known for her responsiveness, accountability, and dedication, Amber continually exceeds client expectations and builds strong, trusted relationships. Her leadership has made a meaningful impact on both operational success and client satisfaction. Congratulations, Amber, on this well-deserved recognition!

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RDO OF THE YEAR – FINALIST



John Eckelberry

Regional Director of Operations
Dayton, OH

morrison healthcare

MORRISON RVP OF THE YEAR



Tim Bumann

Regional Vice President
Fisherville, KY

Throughout his 30+ year career with Morrison, Tim has been a strong contributor to the success of Morrison and our partners. Over the past year, he has continued to grow his impact and his people. Tim extended several of our key client contracts and worked creatively to add value for Morrison and our clients through changing contract structures, bringing in additional revenue while also delivering client savings.

Tim is known as a mentor and developer of people, and over the past year he has promoted several key leaders. Tim is currently leading several key new business openings, both with previous clients who chose to return to Morrison. This is a reflection of the culture of our organization and the confidence our clients have in Tim's leadership.

Tim's steadfast leadership and strong results continue to make a meaningful impact on Morrison, our clients, and the teams he supports.

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RVP OF THE YEAR – FINALISTS



Kevin Sneizer

Regional Vice President
Davie, FL



Chris Carone

Regional Vice President
Archbald, PA

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MORRISON DP OF THE YEAR



Howard Weinstein

Division President
Dix Hills, NY

Howard delivered exceptional results while demonstrating the leadership, resilience, and positive attitude that define this recognition. Under his leadership, the Division exceeded expectations by achieving more than 120% of its PBO budget and 104% of its PBIT budget, while delivering the strongest PBIT margin growth in the company. The Division also improved voluntary hourly turnover by 4.2% year over year.

Beyond these impressive outcomes, Howard continued advancing the Unidine Healthcare sub-sector brand and operational strategy. His can-do attitude and commitment to tackling complex retention challenges across major health systems have positively impacted the business, clients, and team.

morrison healthcare

WILLIS WILLIAMS CULINARY AWARD



William Courtney

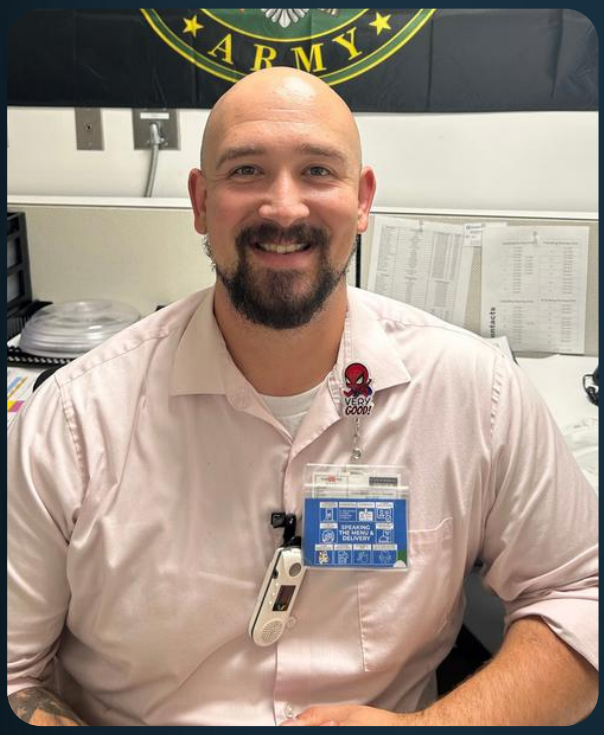
Executive Chef
Nemours Children's Hospital Delaware
Wilmington, DE

Chef William Courtney exemplifies culinary leadership, innovation, and hospitality. As Regional Executive Chef at Nemours Children's Hospital Delaware, he has played a key role in Morrison Healthcare's national Spreading Smiles Pediatric Menu Initiative, helping launch pediatric programs at hospitals nationwide.

Through creative events like "Dinosaur Day" and "May the 4th Be With You," he brings joy to patients and families. A respected mentor, Chef William develops future culinary leaders while fostering a high-performing team. His commitment to operational excellence, food safety, and innovative programs like the Grow Garden and "stealth health" education is transforming pediatric dining, making him highly deserving of Chef of the Year recognition.

morrison healthcare

PATIENT SERVICES ASSOCIATE OF THE YEAR



Tyler Christian

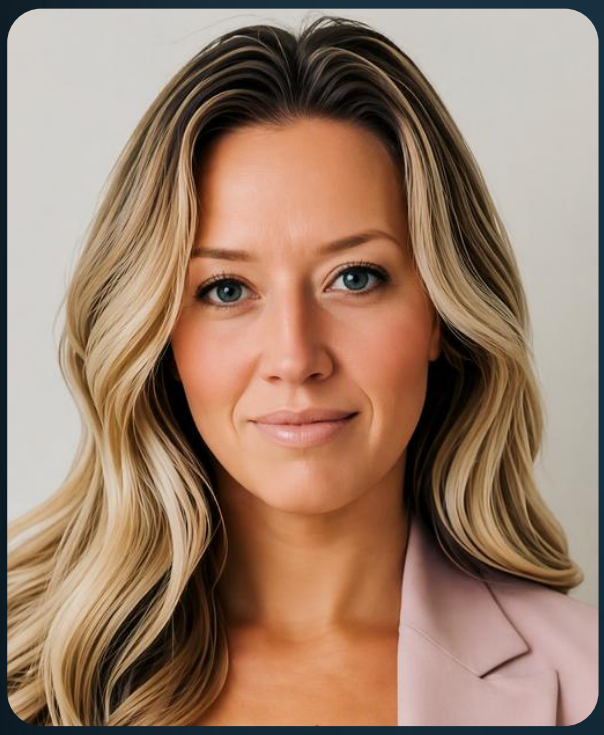
Manager, Patient Services
Cleveland Clinic
Cleveland, OH

Tyler Christian, Patient Services Manager at Cleveland Clinic, is an exceptional candidate for the Patient Services of the Year Award. Through his leadership, he implemented onboarding training badges and the Career Ladder program, helping achieve a 76.3% reduction in Patient Dining Associate turnover over 12 months. Tyler is dedicated to developing future leaders, and mentoring team members who advanced into supervisory roles.

He fosters accountability, engagement, and professional growth while building meaningful relationships across his team. His commitment to creating a culture focused on purpose, development, retention, and service excellence makes him highly deserving of this recognition.

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RETAIL EXCELLENCE ASSOCIATE OF THE YEAR



Paige Porter

Sr. Retail Manager
CHRISTUS Trinity Mother Frances
Tyler, TX

Paige Porter, Sr. Retail Manager at CHRISTUS Trinity Mother Frances with Morrison Healthcare, has distinguished herself in the Retail Excellence Mentor (REM) Program through her exceptional engagement and commitment. She is the only participant to attend every program call, including optional book clubs, and consistently contributes with enthusiasm and positivity.

Paige readily volunteers to present, sharing valuable insights on empowering teams and driving impact. In a large cohort, she has built strong connections and stands out as a vibrant, influential presence. Her commitment to learning from others and embracing new perspectives perfectly reflects the spirit of the REM Program and her success within it.

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CLINICAL NUTRITION MANAGER OF THE YEAR



Jill Darminio

Director, Nutrition Services
Inspira Medical Center Vineland
Vineland, NJ

Jill truly embodies what it means to be a selfless leader—which is why we affectionately call her "Saint Jill." Always willing to lend a hand, solve a problem, or find a way forward, Jill brings an unwaveringly positive attitude to every challenge. She continuously innovates, uncovering creative opportunities to generate revenue and elevate a service line not traditionally viewed as a revenue generator.

Her impact extends far beyond clinical nutrition; Jill consistently steps into operations wherever she can make a difference. From her significant contributions to the system-wide Epic build for Clinical Nutrition to all things MyDining, Jill's leadership, creativity, and commitment make her truly deserving of this recognition.

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COMPASS HEALTHCARE PATIENT EXPERIENCE AWARD



Jenna Derechailo is an exceptional leader whose passion for patient experience, innovation, and team development has made a lasting impact across Compass Healthcare. Over the years, she has enhanced the MyMeal application, contributed to key Patient Experience committees, and created the highly successful Cheers for Peers recognition program, which was adopted across the system.

Jenna also launched a Compass-wide Manager/Client Engagement event that continues annually and has been a trusted mentor to fellow Patient Experience Managers. Recognized as National PEM of the Year, Jenna exemplifies leadership, collaboration, and an unwavering commitment to excellence.

Jenna Derechailo

Patient Experience Manager
Hackensack Meridian Health
Neptune, NJ

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Presenting...


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SUPPORT SERVICES

FOOD AND NUTRITION SERVICES ACCOUNT OF THE YEAR



Joanna Chan

Director, Dining Services
Ascension St. Alexius Medical Center
Hoffman Estates, IL

Joanna Chan's leadership and operational excellence have earned her the 2026 FNS Account of the Year Award. This recognition reflects outstanding performance across key measures, including financial results, patient satisfaction, café sales, turnover improvement, meal delivery times, and labor management. Joanna achieved top-five rankings in eight of the ten evaluation categories, demonstrating a remarkable commitment to excellence.

Beyond the metrics, Joanna has built an exceptional team grounded in trust, accountability, and collaboration. Her culture-first leadership style inspires those around her to perform at their best, creating a workplace where both people and results thrive every day.

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ENVIRONMENTAL SERVICES ACCOUNT OF THE YEAR



Jeremiah Whiting Sr. exemplifies excellence in Environmental Services leadership. With more than 24 years of healthcare EVS experience, he has consistently delivered outstanding results in patient safety, infection prevention, and team development. Since assuming leadership at Ascension Saint Thomas West in September 2025, Jeremiah has driven the highest net cleanliness score in TouchPoint and achieved a 0.0 injury frequency rate.

He will become the first leader in TouchPoint history to earn Account of the Year honors at two different cost centers. Respected for his leadership, resilience, and commitment to service, Jeremiah is highly deserving of this recognition.

Jeremiah Whiting

Director, EVS
St. Thomas West
Nashville, TN

touchpoint SUPPORT SERVICES

ANCILLARY SERVICES ACCOUNT OF THE YEAR



Temicka Sylvertooth and her team had demand come at them all year and met every bit of it without missing a beat: 143,281 patient transport trips, 52.9% above budget, 2.8 trips per productive labor hour, beating the 2.7 national standard, 330 patients under watch every day (120,331 annual census), 104,816 PSA hours delivered, 60.6% above the staffing model.

The short version: when the volume surged, they flexed up and stayed disciplined, and patients were safe the whole way. A well-earned win.

Temicka Sylvertooth

Director, Ancillary Services
Ascension Seton Medical Center
Austin, TX

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SPIRIT OF SERVICE AWARD



Matthew Dean

Sr. Director, Finance
TouchPoint Support Services
Statham, GA

Matt Dean earned TouchPoint's Spirit of Service Award through his exceptional leadership, commitment to partnership, and willingness to step in wherever needed. He has played a pivotal role in TouchPoint's continued growth into a multi-client organization, providing strong financial leadership during major client transitions and new partnerships.

Matt is known for his sound judgment, responsiveness, and ability to navigate complex challenges while maintaining positive, productive relationships. His dedication to supporting both TouchPoint and our clients consistently reflects the spirit of service this award represents.

touchpoint SUPPORT SERVICES

TOUCHPOINT RDO OF THE YEAR



Kelly Harris

Regional Director of Operations
Port Saint Lucie, FL

Kelly Harris exemplifies operational excellence, strong leadership, and an unwavering commitment to serving others. Her outstanding performance and impact this year include five successful TJC surveys, achieving the highest Patient Satisfaction market score in TSS, and reaching the maximum performance targets across several key operational and financial measures.

Beyond the numbers, Kelly is a true team player. She consistently steps in to support other markets in need, without hesitation or reservation, and has built exceptional client relationships across all of her accounts. Kelly's results, collaborative spirit, and commitment to excellence make her incredibly deserving of this recognition.

touchpoint SUPPORT SERVICES

TOUCHPOINT CHEF OF THE YEAR



Cody is a dedicated culinary leader known for his creativity, attention to detail and commitment to delivering exceptional patient and guest experiences. His leadership, innovation, and willingness to support teams across the organization continue to make a meaningful impact.

Cody Leray

Regional Executive Chef
Austin, TX

touchpoint SUPPORT SERVICES

COMPASS IN THE COMMUNITY AWARD



Through years of involvement with PAAC and numerous charitable initiatives, Ethan has consistently found meaningful ways to support those in need. Most notably, Ethan created an associate pantry at Dell Children's North that provides food, clothing, baby supplies, hygiene items, and other essentials to associates facing unexpected hardships.

Ethan Werstler

Director, Dining Services
Dell Children's North Hospital
Austin, TX

touchpoint SUPPORT SERVICES

PEOPLE & CULTURE EXCELLENCE AWARD



Valerie's leadership of TouchPoint Wisconsin's PACC has made a meaningful difference for associates and local communities alike. Under Valerie's guidance, the team has provided Thanksgiving meals to associates, volunteered with Feeding America, supported Best Buddies, celebrated Juneteenth, recognized outstanding women leaders, and delivered hundreds of backpacks filled with school supplies to associates' families.

Valerie Shurley

Regional Clinical Nutrition Manager
Tennessee
Director of Nutrition Systems
Ascension Wisconsin North Market
Wales, WI

touchpoint SUPPORT SERVICES

PATIENT CHEF OF THE YEAR



This recognition honors Chef Krystian's outstanding work as a chef, ensuring a positive experience for each patient he and his team serves.

Krystian Lozano Mier

Executive Chef
Saint Thomas Rutherford
Murfreesboro, TN

touchpoint SUPPORT SERVICES

RETAIL CHEF OF THE YEAR



This well-deserved accomplishment is a result of Chef Bryce's hard work and dedication to ensuring a positive, meaningful experience for every retail guest at his location in Maryland.

Bryce Lockard

Executive Chef
Ascension Saint Agnes Hospital
Baltimore, MD

touchpoint SUPPORT SERVICES

WASTE NOT WARRIOR CHEF OF THE YEAR



This award recognizes Chef Erald's unwavering daily dedication to supporting TouchPoint's mission of sustainability and food waste reduction.

Erald Caco

Sr. Sous Chef
Ascension Via Christi St. Francis
Wichita, KS

touchpoint SUPPORT SERVICES

REGIONAL CHEF OF THE YEAR



Chef Brian serves as a Regional Executive Chef at his TouchPoint location in Indianapolis, where he is a committed leader to his culinary team.

Brian Sweat

Regional Chef
Indiana
Carmel, IN

touchpoint SUPPORT SERVICES

CULINARY EXCELLENCE CHEF OF THE YEAR



With more than 25 years of experience in the foodservice industry, Wasim's dedication to his team and his craft reflects the passion that TouchPoint chefs bring to work every day.

Wasim Putrus

Executive Chef
Henry Ford St. John Hospital
Detroit, MI

touchpoint SUPPORT SERVICES

CULINARY EXCELLENCE CHEF OF THE YEAR



Chef Matt's team shared that he exemplifies what it means to be an exceptional chef and leader, with unwavering commitment, passion, and dedication to innovating and helping his team develop. He has made a lasting impact on his team and guests, raising the bar and leading by example with humility.

Matt Luangla

Executive Chef
Saint Elizabeth's Hospital
Appleton, WI

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CATERED LIVING CULINARY EXCELLENCE CHEF OF THE YEAR



As Chef Manager at his Memory Care Facility in Tennessee, Chef Gary is responsible for all facets of dining services, a role that he finds a welcome, rewarding challenge. As he says, "Enriching the daily experience of these beautiful residents is the greatest gift I could ask for."

Gary Mahaffey

Chef Manager
Ascension Living Valley Residence
Chattanooga, TN

touchpoint SUPPORT SERVICES

REGIONAL CLINICAL NUTRITION MANAGER OF THE YEAR



Kara Borcherding has transformed the Indiana market through exceptional leadership, rebuilding clinical nutrition teams, strengthening leadership structure, improving retention, and creating a culture of accountability, collaboration, and professional growth.

Kara Borcherding

Regional Clinical Nutrition Manager
Indiana
Indianapolis, IN

touchpoint SUPPORT SERVICES

HUMANKIND AWARD– ANCILLARY SERVICES



Vivian Summers was nominated for a Bee Award after spending a day with a patient as a sitter. Through conversations about faith, family, and life, Vivian provided comfort and support that made a lasting impact during a difficult time. The patient described her as a source of kindness and compassion who entered their life exactly when she needed her most.

Vivian Summers

Patient Observation Assistant
St. Vincent Indianapolis Hospital
Indianapolis, IN

touchpoint SUPPORT SERVICES

HUMANKIND AWARD– EVS



Niguana Battles exemplified exceptional vigilance, compassion, and ownership while caring for patients in her area. During a routine round, she noticed a patient in distress and immediately recognized that something was wrong. After finding the patient unresponsive, she quickly called for help, activated the call system, and remained by the patient's side, offering comfort until clinical staff arrived and responded to what was determined to be a seizure.

Despite an exceptionally busy hospital environment, Niguana's attentiveness and commitment to patient care never wavered. Her actions earned praise from nursing leadership and hospital administrators and may have played a critical role in ensuring the patient received life-saving care.

Niguana Battles

Housekeeper
Ascension Sacred Heart Bay
Panama City, FL

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HUMANKIND AWARD– FNS



When fellow dishwasher Sergio began choking during a break, Donte Hopkins acted immediately, performing the Heimlich maneuver and successfully clearing the obstruction before medical assistance arrived. His quick thinking and decisive action helped save a coworker's life. What makes this act even more remarkable is Donte's humility, after ensuring Sergio was safe, he quietly returned to work as if it were just another day.

Donte Hopkins

Dishwasher
Ascension Via Christi St. Francis
Wichita, KS

touchpoint SUPPORT SERVICES

HUMANKIND AWARD– SALARIED



Lony Joseph

EVS Manager
Ascension Saint Thomas West
Nashville, TN

When many immigrant associates on his team faced language barriers and challenges navigating life in a new country, Lony Joseph became far more than a manager. Drawing from his own experience of immigrating from Haiti, he dedicated countless hours to helping associates secure housing, complete citizenship and work authorization paperwork, enroll in educational programs, and overcome personal obstacles.

In one remarkable example, Lony provided daily transportation for nearly a year to an associate whose vehicle had broken down, ensuring she could continue working without the financial burden of rideshare expenses. Through his compassion, advocacy, and selfless service, Lony has helped transform the lives of many associates and created opportunities for them to build a brighter future.

touchpoint SUPPORT SERVICES


compass
HEALTHCARE & SENIOR LIVING