

Menders

— by Lenbrook —

Home care and assistance for seniors

*Providing excellent,
customized care and support
for more than 35 years.*



Lenbrook



Meet Menders by Lenbrook

Welcome to *Menders by Lenbrook*, serving Lenbrook Residents with individualized, in-home personal care and assistance including:

- Daily living support
- Companion services
- Short-term relief for primary caregivers

Menders by Lenbrook created the standards by which top home care agencies for seniors are evaluated industrywide. But we didn't stop there. Our ongoing education and mentorship programs ensure that all our caregivers

exceed basic home care requirements. No wonder our excellence has earned us the trust of communities, physicians, and other professionals specializing in gerontology and senior care.

Everything we do encourages each client's independence, mobility, and joy in each day. We tailor our services to every client's needs, whether they require periodic visits or 24/7 attention. And, our dedicated teams enable consistent care and relationships over time. We look forward to learning how we can best support you and your family.



Our services — what we do

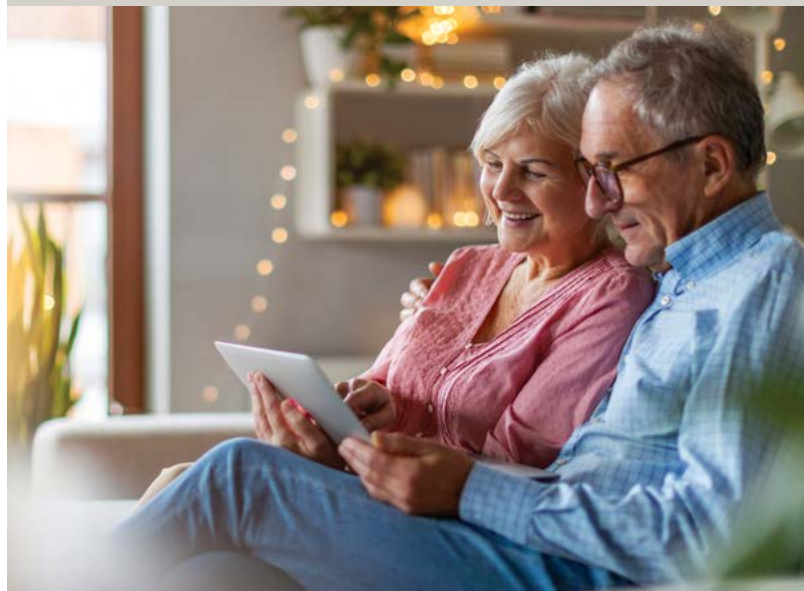
Menders by Lenbrook Registered Nurses (RNs) and Certified Nursing Assistants (CNAs) specialize in the unique needs of seniors within Lenbrook. Our on-campus location gives residents direct access to home care assistance by trusted caregivers. In collaboration with physicians and family members, we respond to our clients every day, at any time, with services that may include:

- Bathing
- Dressing
- Medication reminders
- Meal preparation
- Escorts
- Light housekeeping
- Companionship

With on-site caregivers, *Menders by Lenbrook's* unique **shared services plans** offer Lenbrook Residents timely, customized, task-driven support in your home in as little as fifteen minute increments.

“My sister and I live out of town and don’t know what we would have done without Menders by Lenbrook. They worked to find the right personalities to stay with our parents during a crisis when our mother was very ill. We love each of them – they are like family for us now. You can’t put a price tag on this kind of care and service, although we feel the cost was most reasonable. We will never hesitate to call them should we need them in the future.”

—Menders by Lenbrook client



The best practices care model

We know that it can be difficult to invite someone into your home or the home of someone you love. We also understand that needs and situations frequently change. You might need around-the-clock assistance or part-time help. Perhaps your health requires ongoing support or a little extra help while recovering from surgery or illness. That's why we created our client-centered, three-step approach to ensure both quality of care and quality of life:

1. **Assessment.** A registered nurse with extensive gerontology knowledge always performs our in-home assessments, evaluating health history, physical and cognitive functionality, nutrition, exercise, and home safety.
2. **Planning.** Working with you and (when appropriate) your family and healthcare providers, our nurses design a personalized care plan to select the right Menders by Lenbrook care team for your needs and preferences.
3. **Monitoring.** RNs review each CNA's daily narratives. They communicate directly with clients, family members, and healthcare providers. And, they revise the care plan when necessary to ensure excellent care and client satisfaction.

Our history and legacy

Founded in 1985 by Betty Van Gerpen, Menders, Inc. was the first agency licensed by the state of Georgia to provide care and assistance to seniors in their private homes, retirement communities, and other long-term care and assisted living residences.

In 2019, Menders and Lenbrook combined their expertise to become *Menders by Lenbrook*.

Today, *Menders by Lenbrook* continues to demonstrate our deep commitment to seniors and their families within



the Lenbrook community. With our pioneered educational tools and protocols for training and certification, we are trusted by leaders in senior care.

“If people need help to recover, this is the company you want. They are unequivocally superb! I had serious surgery and they made the difference in my rate of recovery.”

—Menders by Lenbrook client

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MendersByLenbrook.com

Schedule a consultation



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Experience the Lenbrook *Difference.*

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