PRODUCT CATALOG

LOC medical

PATIENT ENTERTAINMENT AND IT SOLUTIONS FOR THE COMFORT OF BOTH PATIENTS AND STAFF

TRANSFORMING THE PATIENT EXPERIENCE

Comprehensive turnkey solutions for healthcare

At LOC Medical, we understand the evolving demands for patient entertainment and engagement. Our tailored turnkey solutions are designed to address the unique needs of healthcare facilities, ensuring a seamless, meaningful, and efficient experience for both patients and hospital staff.

Our expertise includes

Software solutions
Infotainment applications for enhanced patient interaction

Hardware solutions
Reliable and innovative technology to support your infrastructure

Managed services
End-to-end support for uninterrupted operation

Professional services
Expert consultation and customized implementation

LOC Medical helps healthcare facilities:

- Elevate service delivery to exceed patient expectations
- Enhance the patient journey with engaging and personalized solutions
- Streamline staff workflows, improving operational efficiency

Through strategic partnerships with leading manufacturers and suppliers, LOC Medical ensures your facility can access superior engagement solutions and high-quality entertainment systems designed to inspire confidence, improve satisfaction, and drive positive outcomes.

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HOW WE CAN HELP

Improve the patient journey

At LOC Medical, we deliver comprehensive IT services, cutting-edge healthcare-grade patient entertainment equipment, and specialized professional services tailored to meet the unique demands of healthcare environments across Canada.

Our solutions enable care providers and administrative departments to:

1. Efficiently manage patient infotainment systems
2. Improve clinical workflows
3. Elevate the patient's bedside experience

Designed to support:

- DIALYSIS CENTERS
- HOSPITALS
- HEALTHCARE CLINICS
- LONG-TERM CARE FACILITIES
- SENIOR CARE HOMES
- REHABILITATION CENTRES

Generate new revenue sources

Leverage innovative digital tools that enhance patient engagement while driving revenue growth.

E-commerce solutions

Seamlessly enable automated bedside transactions, enhancing patient convenience while unlocking revenue potential.

Entertainment subscriptions

Boost satisfaction with personalized entertainment options, improving the overall stay experience and generating consistent revenue streams.

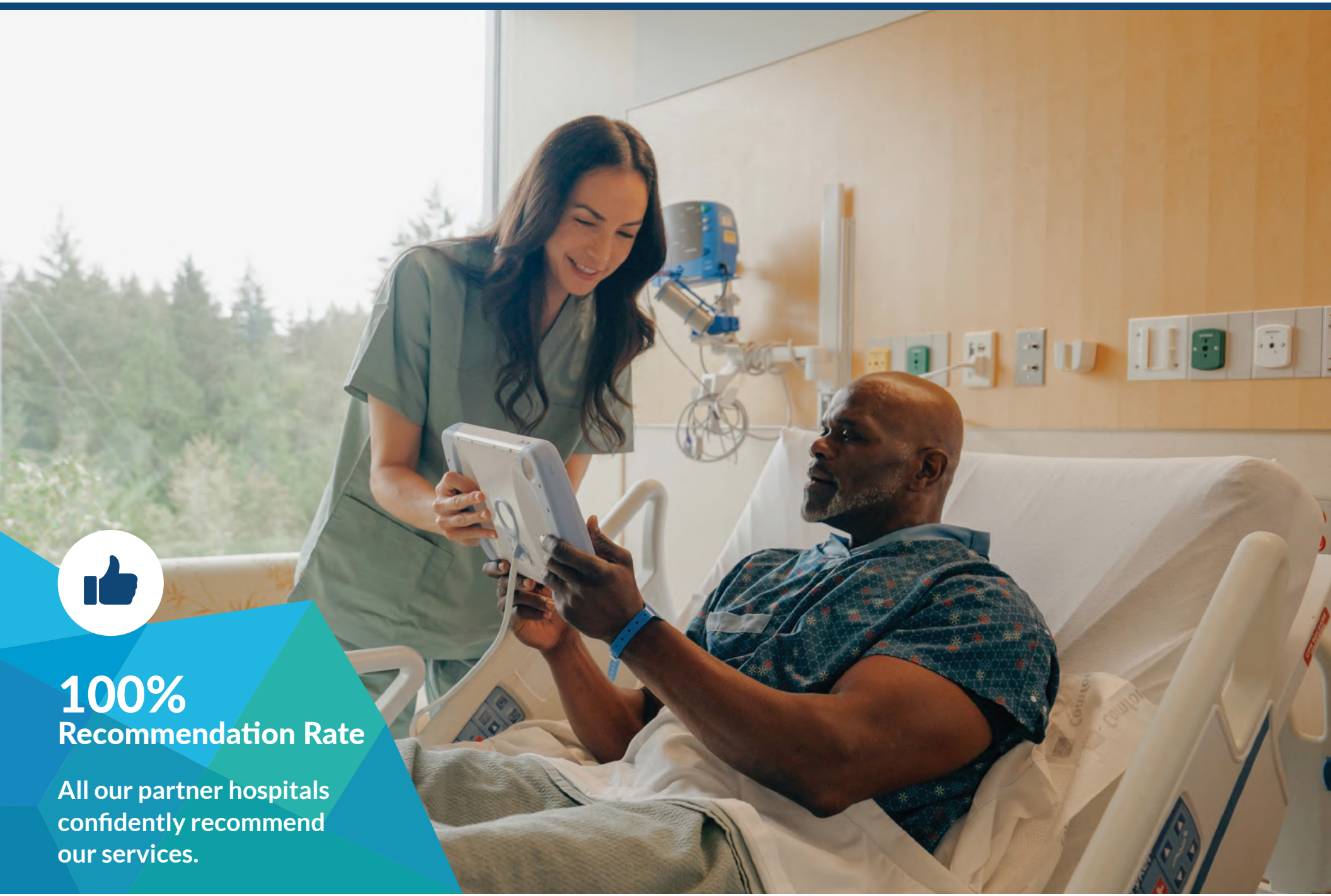
Digital donations

Simplify giving to patients and families, creating new avenues for philanthropic support and funding opportunities.

Reduce costs

Optimize expenditure with cost-effective equipment and services tailored to your facility's needs:

- **Scalable and modular solutions**
  Maximize ROI with future-ready equipment and software capabilities, ensuring smooth and cost-effective upgrades.
- **Competitive pricing**
  Benefit from fair, flexible, competitive pricing that meets your budget and financial goals.
- **Cost savings**
  Achieve significant savings with high-quality IT investments offered at some of the most competitive price points on the market.
- **Accessible IT solutions**
  Optimize operations with solutions that integrate seamlessly into any financial framework, enhancing efficiency and performance.



100%
Recommendation Rate

All our partner hospitals confidently recommend our services.

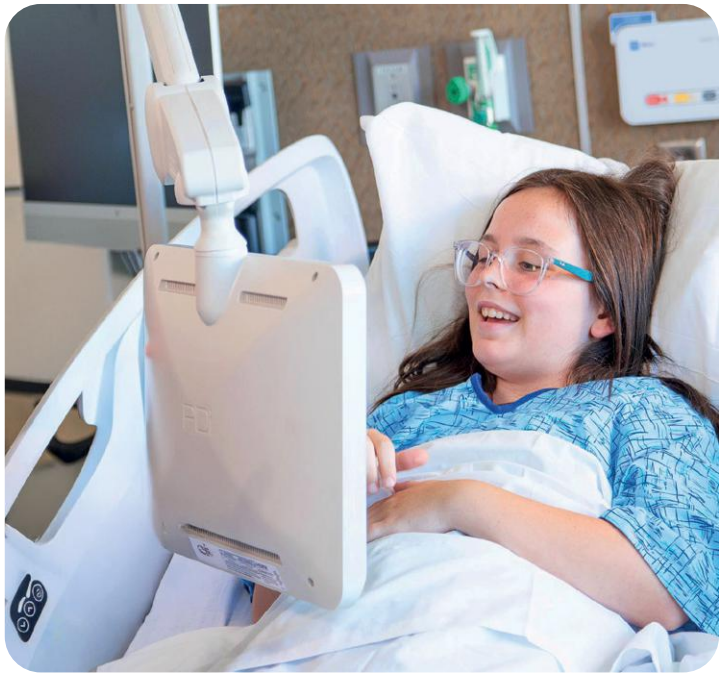
HOW WE CAN HELP

Elevate support for staff and patients

Elevate your healthcare facility with advanced equipment and features that streamline processes and automate redundant tasks.

Our technology can:

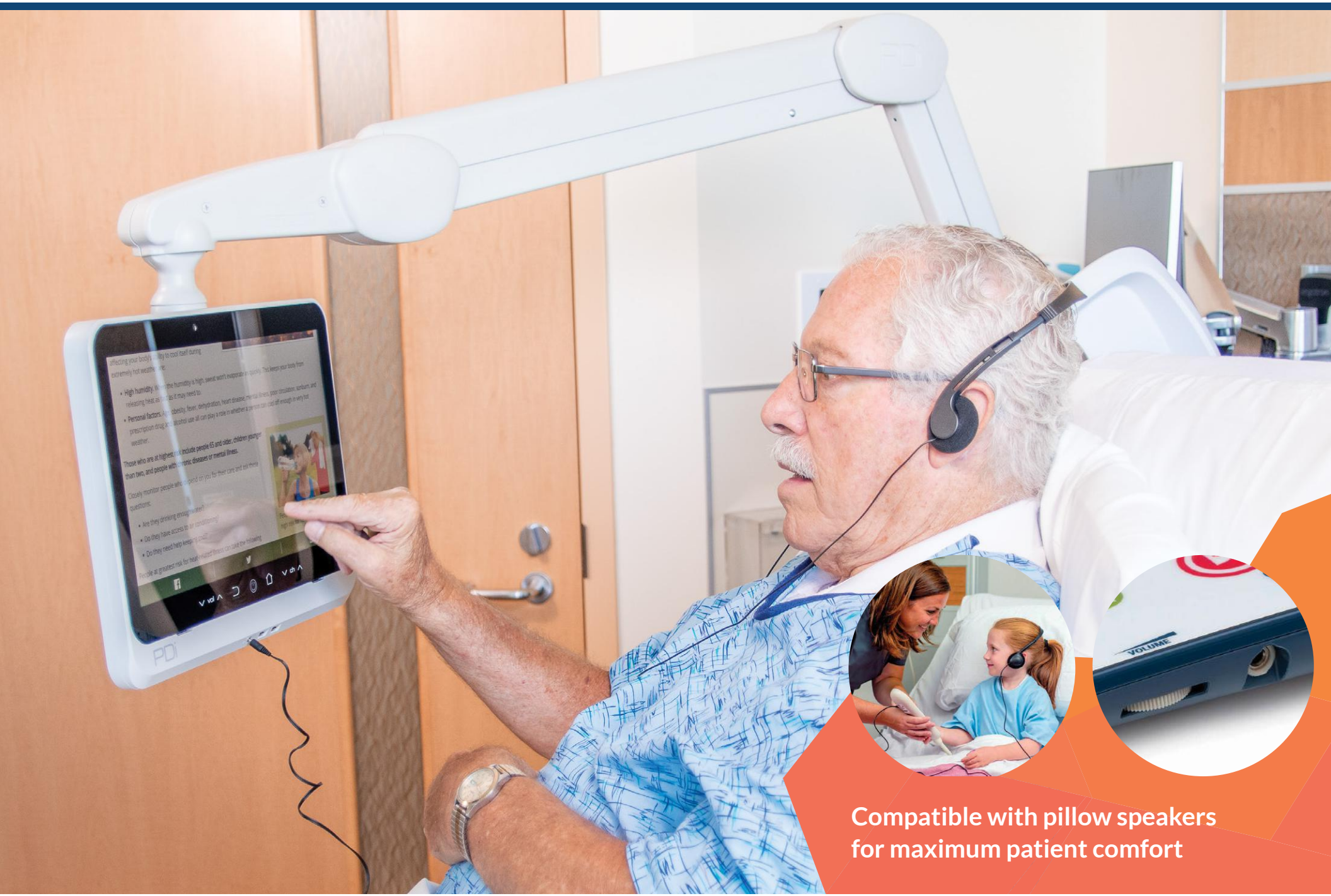
- Provide direct technical support to patients
- Simplify meal ordering directly through the bedside terminal
- Communicate important announcements effectively
- And much more



Our tech solutions are tailored to empower healthcare facilities

At LOC Medical, we're dedicated to meeting the unique needs of every healthcare environment. We ensure rapid deployment with minimal disruption to patients, enhancing your facility's operational efficiency while prioritizing patient comfort and satisfaction.

- DELIVERY
- TRAINING
- INSTALLATION
- 24/7 MAINTENANCE



Compatible with pillow speakers for maximum patient comfort

HARDWARE SOLUTIONS

Touchscreen Integrated Bedside Terminals (IBTs)

A touchscreen integrated bedside terminal—also known as an IBT, Personal Patient TV Terminal or Patient Entertainment System—is a touchscreen device designed for individual use in healthcare environments. Positioned at the patient's bedside or dialysis chair, it offers a more private, comfortable, and interactive entertainment experience.

- Touchscreen device
- Intuitive and user-friendly interface
- Perfect for elderly patients and children
- Reduces noise and light to promote rest
- Configurable for various healthcare settings
- Infection control compliant and withstands frequent cleanings

Revolutionize patient entertainment

Traditional cable TV is no longer enough. As technology advances, so should the entertainment systems in hospitals.

LOC Medical offers a cutting-edge entertainment and information hub designed to elevate the patient journey and enhance their overall experience.

1. **Diverse infotainment options**
2. **Accessible information**
3. **Home-like comfort**
4. **Advanced technology**

UL CERTIFIED

Sun Valley General Hospital
Jan 28, 2025 08:21 AM
Free Patient Services
Explore Education, Surveys, Info & More
See More
Paid Entertainment Services
Watch TV, enjoy streaming applications, play games, and more.
See More
Donate Now
Support your hospital's foundation with a donation today!
Donate
Select language
Room 315 - Bed: 1 / Unit North Tower
Settings
PDi
Info
Closed Caption
Mute
Last Played
Channel Entry
Favorite
Guide
Features
PDi

HARDWARE SOLUTIONS

Touchscreen Integrated Bedside Terminals (IBTs)

LOC Medical is proud to serve as a trusted distributor of LG and PDi hospital-grade TVs and bedside touchscreen devices in Canada. These innovative arm-mounted TV solutions are specifically designed to enhance patient comfort and engagement across diverse healthcare environments.

Durable and Robust
Built to endure the demands of healthcare settings with exceptional reliability

Cost-effective
Delivering value without compromising quality or performance

Healthcare grade
Meets the highest safety and infection control standards for medical environments

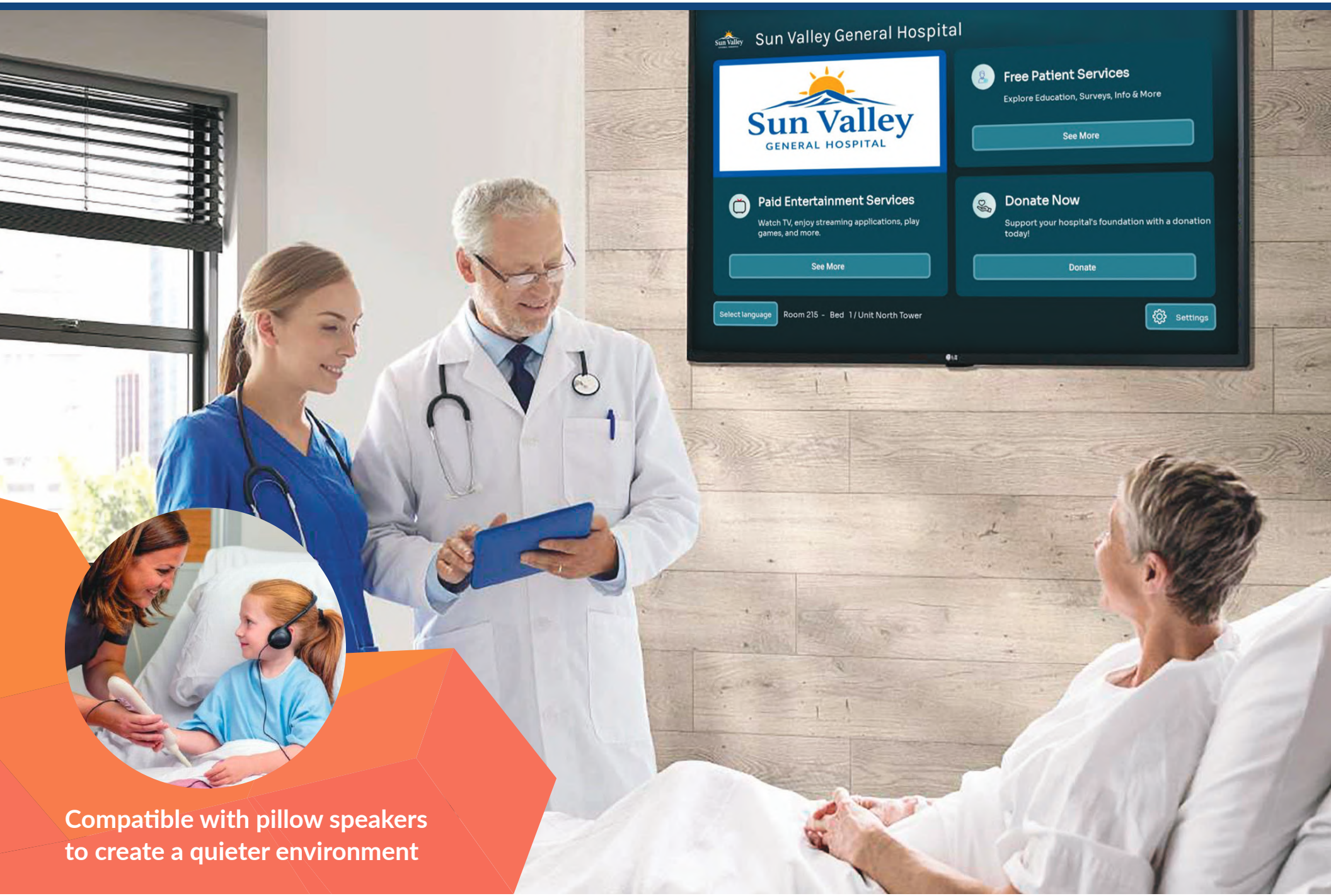
LG

Diagonal Size	15.6'' (39.6cm)
Display Resolution	1,920 x 1,080 (FHD)

With Pro: Centric Direct Management Solution, Pro:Idiom, and preloaded app.

PDi Communication Systems, Inc

Diagonal Size	15.6” (39.6cm) to 21.5” (54.6cm)
Display Resolution	1,920 x 1,080 (FHD)



Compatible with pillow speakers to create a quieter environment

HARDWARE SOLUTIONS

Hospital televisions for patient rooms

LG

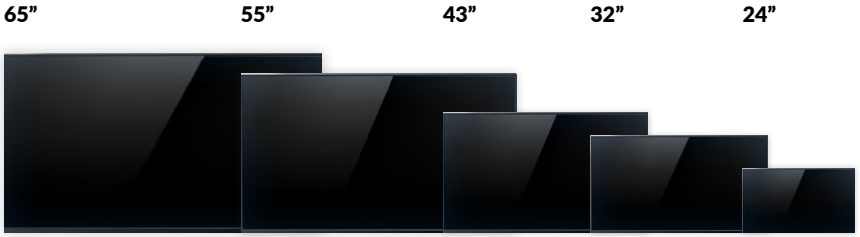
24” 32” 43” 55”

SAMSUNG

32” 43” 55” 65”

PDi Communication Systems, Inc

24” 32” 43” 55” 65”



Built for healthcare environments, our patient televisions are engineered to endure high usage while delivering reliable, optimal performance, setting them apart from standard consumer-grade models.

Crafted with patient comfort and ease of use in mind, these wall-mounted televisions offer a superior viewing experience, enhancing both entertainment and engagement.

Large screen

Ample display size ensures greater visibility and an immersive viewing experience in various room layouts.

Comfortable viewing experience

Thoughtfully designed for patient comfort, delivering a relaxed and enjoyable viewing experience.

Adaptable use

Versatile design suitable for both private patient rooms and shared healthcare spaces.

Remote control

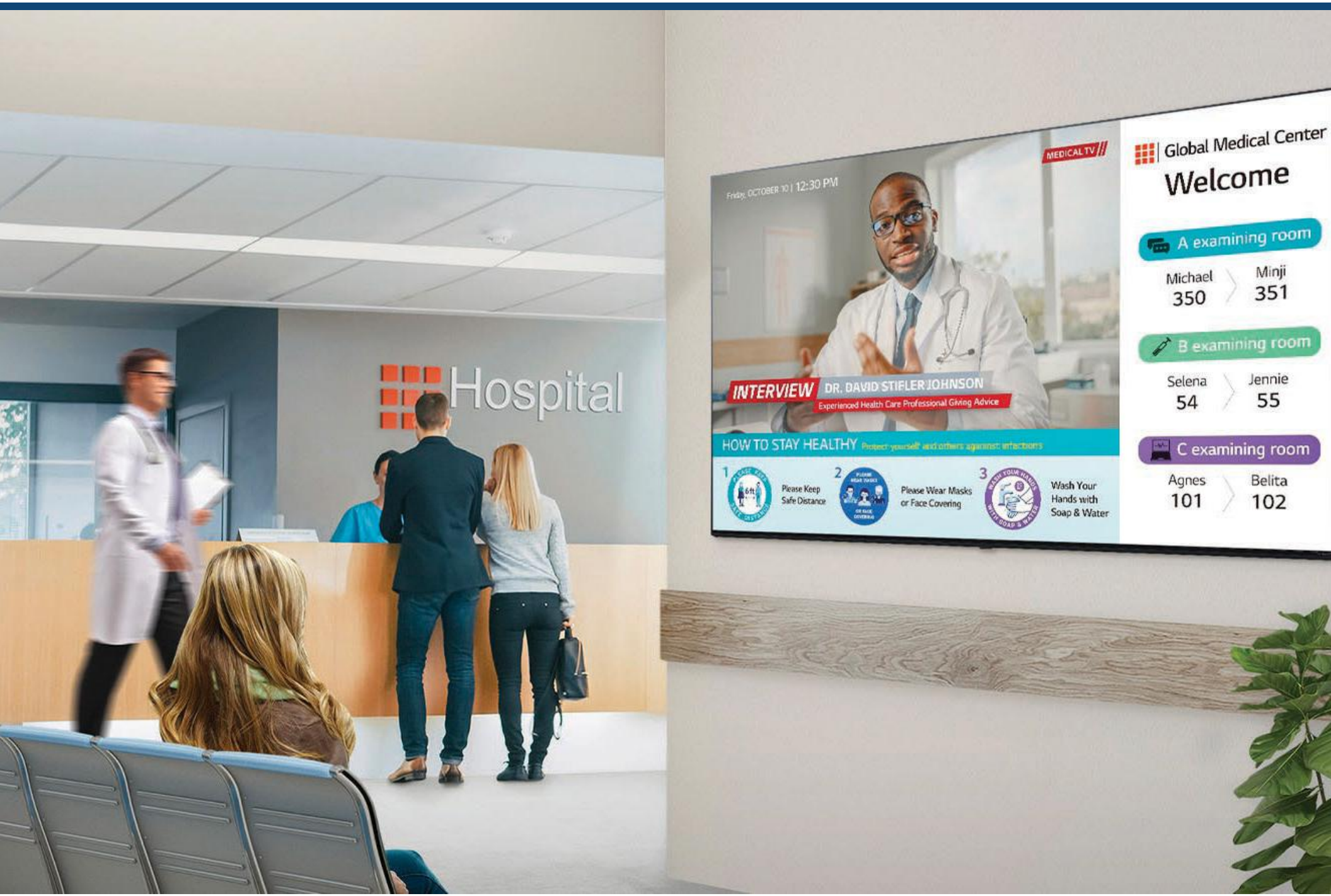
Equipped with an easy-to-use remote control for seamless operation from a distance.

Durable construction

Engineered for long-term reliability, capable of withstanding heavy usage and continuous operation in medical environments.

Specialized warranty

Comprehensive warranties specifically tailored for hospital use, providing coverage not offered by standard consumer models.


Hospital
MEDICAL TV
Friday, OCTOBER 10 | 12:30 PM
INTERVIEW
DR. DAVID STIFLER JOHNSON
Experienced Health Care Professional Giving Advice
HOW TO STAY HEALTHY
Please Keep Safe Distance
Please Wear Masks or Face Covering
Wash Your Hands with Soap & Water
Global Medical Center
Welcome
A examining room
Michael 350
Minji 351
B examining room
Selena 54
Jennie 55
C examining room
Agnes 101
Belita 102

HARDWARE SOLUTIONS

Commercial TVs & digital signage solutions

Enhancing patient experience and communication

Designed for continuous operation, our commercial-grade TVs ensure durability, reliability, and ease of use, making them an ideal choice for hospitals and clinics. Whether in waiting rooms, lobbies, bathrooms, or boardrooms, our TVs help improve the visitor experience by displaying engaging content, providing vital information, and making wait times feel shorter.

Key technical features

- **Models available for 16/7 or 24/7 operation**
- **Easy Content Management**
  Some models include simple editing tools and a variety of templates for seamless content updates.
- **USB Cloning**
  Quickly copy TV settings to multiple units, simplifying setup.
- **IR Out for Unified Control (Optional)**
  Operate multiple TVs using a single remote with an interactive set-top-box.
- **Multi-Image Display (Optional)**
  Show multiple visuals or messages simultaneously.
- **External Speaker Out**
  Connect additional speakers to enhance audio coverage in larger spaces.
- **Supports Chromecast and user friendly streaming apps**
  Cast content directly from their devices without additional hardware.
  Secure Chromecast with anti-theft covers.

Turn your TVs into dynamic digital signage

Some of our commercial-grade TVs offer built-in digital signage capabilities, enabling your facility to share essential announcements, wayfinding information, or promotional content.

PHILIPS

43” 50’’ 55” 65” 75’’

LG

32” 43” 50’’ 55” 65’’ 75’’ 86’’ 98’’

SAMSUNG

32” 43” 50’’ 55” 65” 75’’ 86’’ 98’’

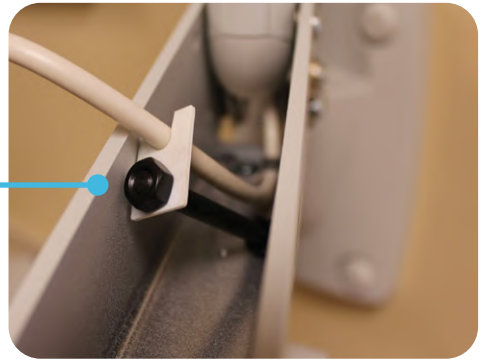
Rabies prevention by the numbers

HARDWARE SOLUTIONS

Swing arm TV mounts

Elevate comfort, accessibility, and patient engagement

- Optimize space for greater flexibility
- Designed for healthcare safety
- Allow for easy cable adjustments
- Minimize back, neck, and eye strain
- Durable, robust, and long-lasting



Hassle-free cable management: Can accommodate up to 5 cables

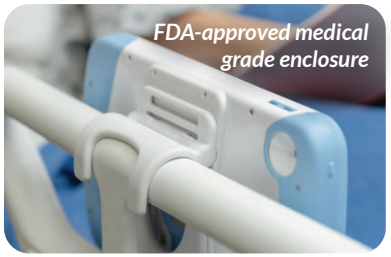
	58" Reach Arm	*68" Reach Arm*
	500 SERIES	**1400 SERIES**
Weight Cap	13 lbs (5.9 kg)	13 lbs (5.9 kg)
Lift	21"	24.5"
Lower	20"	24.3"
Display Tilt	+/-15°	+/-15°
Display Pan	270°	270°
Arm Rotation	180°	180°
Max Extension	58"	67.8"
Base Weight	14 lbs (6.35 kg)	16.6 lbs (7.53 kg)

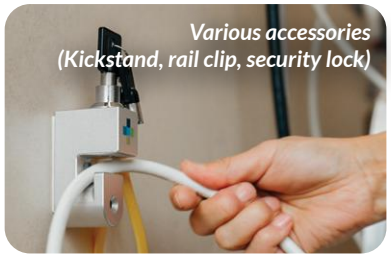
HARDWARE SOLUTIONS

NEW: mobile devices

Touchscreen device

Emergency call button option


FDA-approved medical grade enclosure

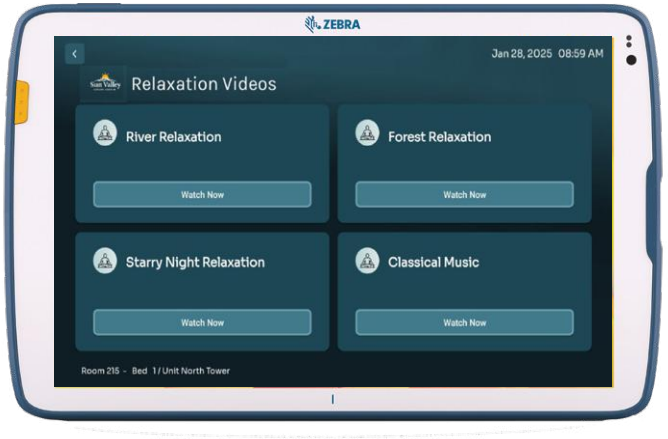

Various accessories (Kickstand, rail clip, security lock)

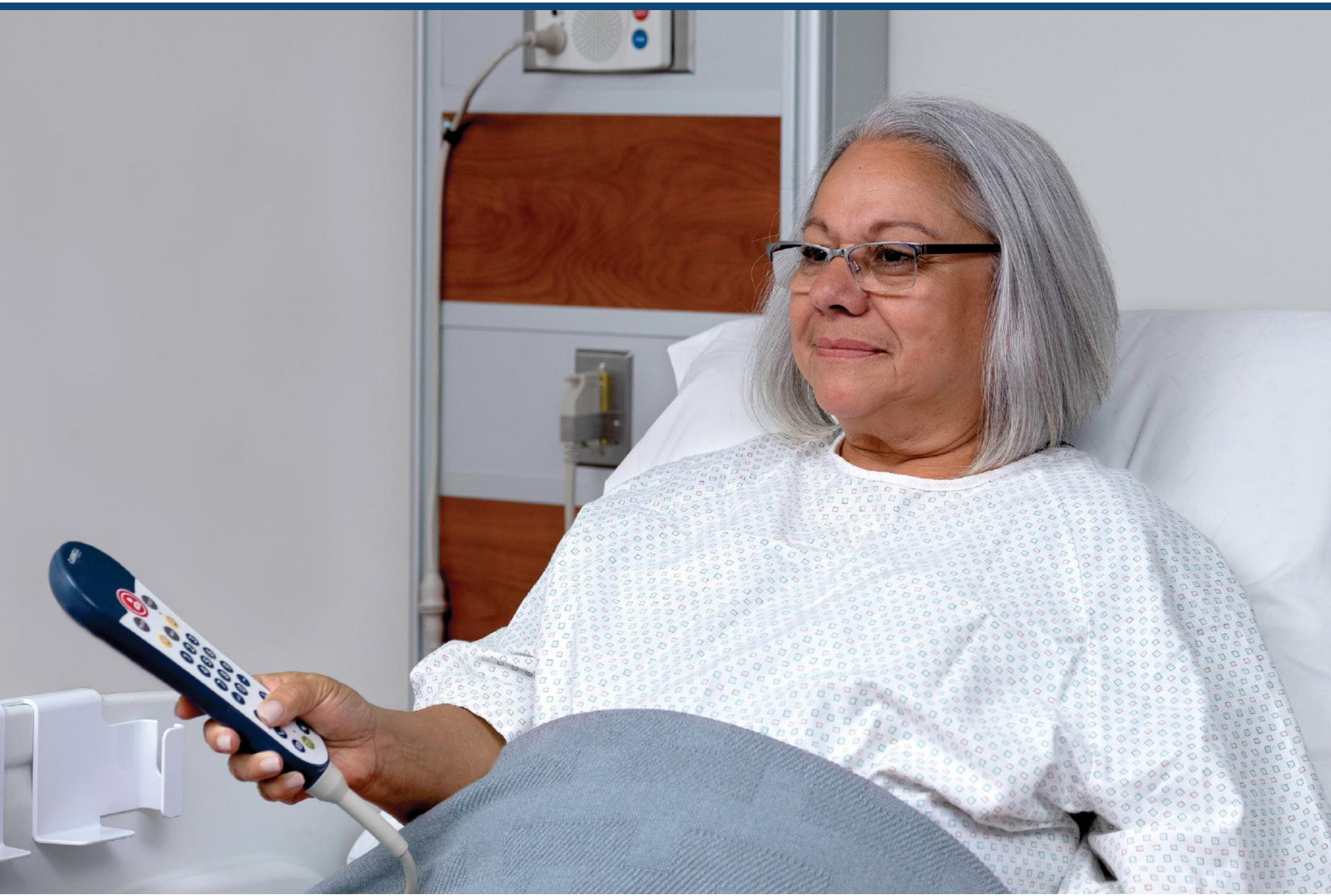
Experience the future of patient care with our innovative bedside devices, designed to combine the benefits of touchscreens with the freedom of mobility.

- **Lightweight and user-friendly**
  Easy to handle for both patients and staff
- **Enhanced comfort and flexibility**
  Perfect for use across various hospital spaces
- **Advanced Wi-Fi capabilities**
  Stay connected with superior wireless performance
- **Fast wireless connectivity**
  Reliable and efficient data transfer
- **Seamless communication and data access**
  Empower healthcare providers with real-time information and streamlined patient interactions

HATCH MED

ZEBRA

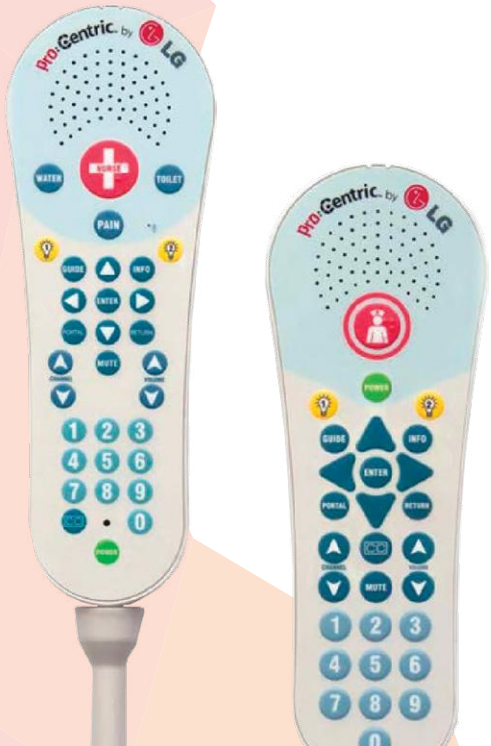




HARDWARE SOLUTIONS

Accessories

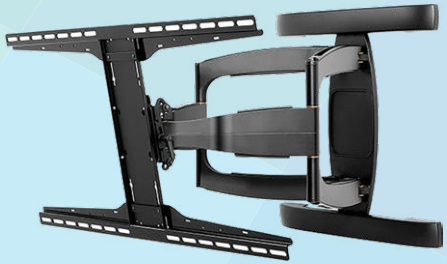
Universal remotes for healthcare



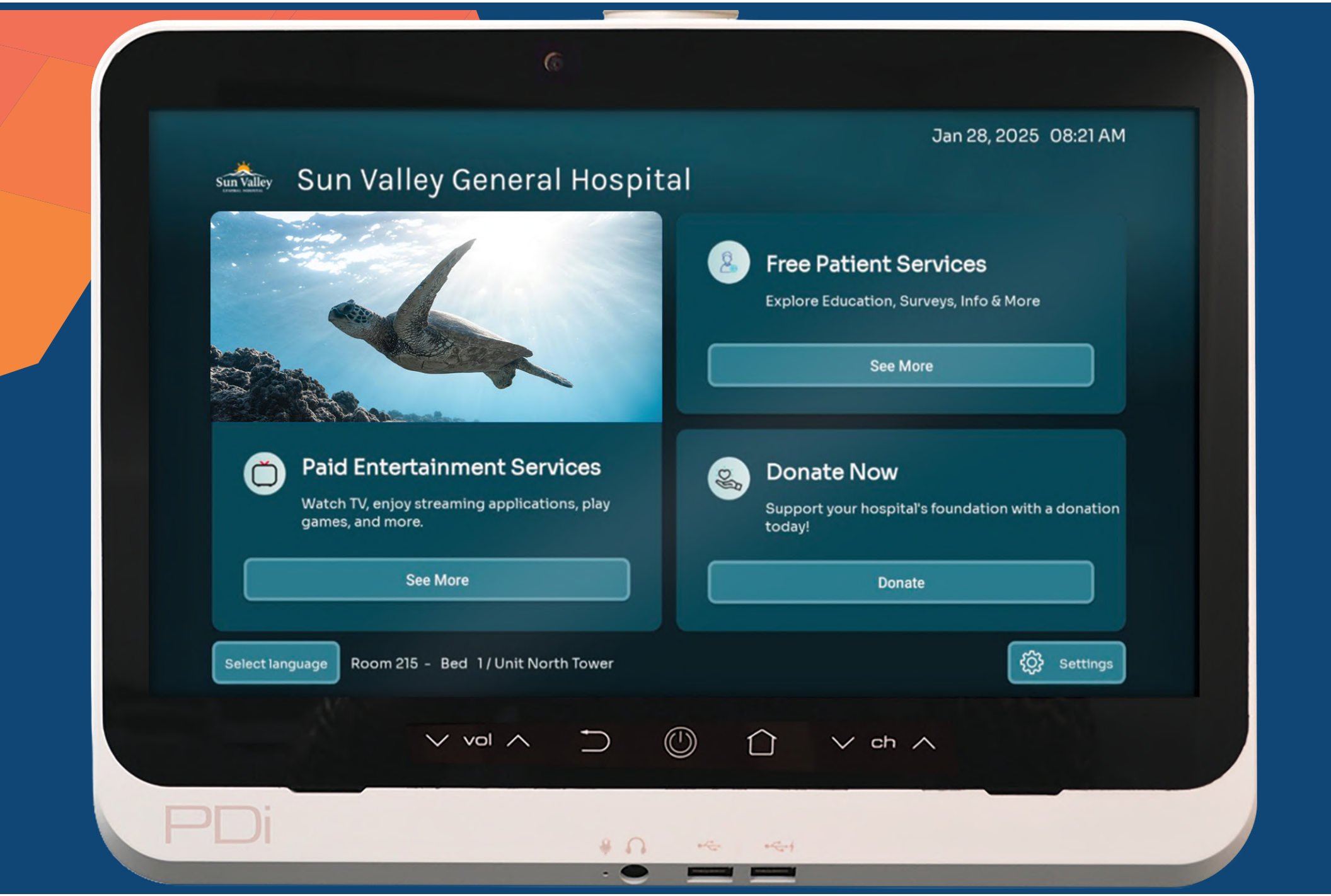
Pillow speakers

Pillow speakers empower users with seamless access to patient-oriented features, intuitive navigation, and full control over nurse call and room management functions.

Pivot and articulating wall mounts



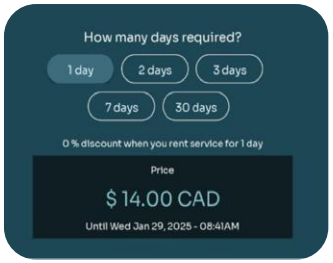
Mount options: Bedside & Wall Holders


Jan 28, 2025 08:21 AM
Sun Valley
Sun Valley General Hospital
Free Patient Services
Explore Education, Surveys, Info & More
See More
Paid Entertainment Services
Watch TV, enjoy streaming applications, play games, and more.
See More
Donate Now
Support your hospital's foundation with a donation today!
Donate
Select language
Room 215 - Bed 1 / Unit North Tower
Settings
vol
ch
PDi

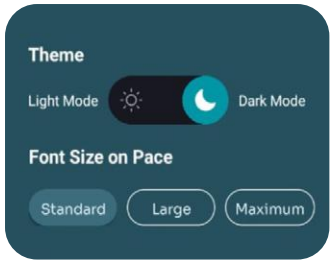
SOFTWARE

Patient benefits

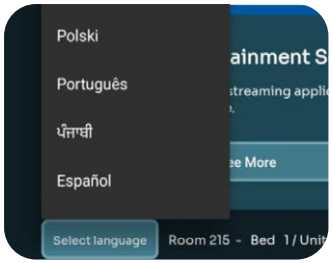
Partnering with Azurdev and PDI, we deliver cutting-edge, cloud-secure solutions designed to support the evolving needs of healthcare facilities. Our various software redefine patient engagement, creating a more comforting and connected healthcare journey for patients of all ages.



3-Step on-screen self-rental application



Accessibility controls



100+ Languages available

Wide variety of entertainment options

- Cable TV
- Internet browsing
- Online radio
- Music
- Games (Sudoku, Chess, and more)
- Access to streaming services such as Netflix, Prime Video, YouTube

Interactive information

- Patient portal access
- Hospital announcements & patient messaging
- Patient surveys
- Meal ordering
- Patient education

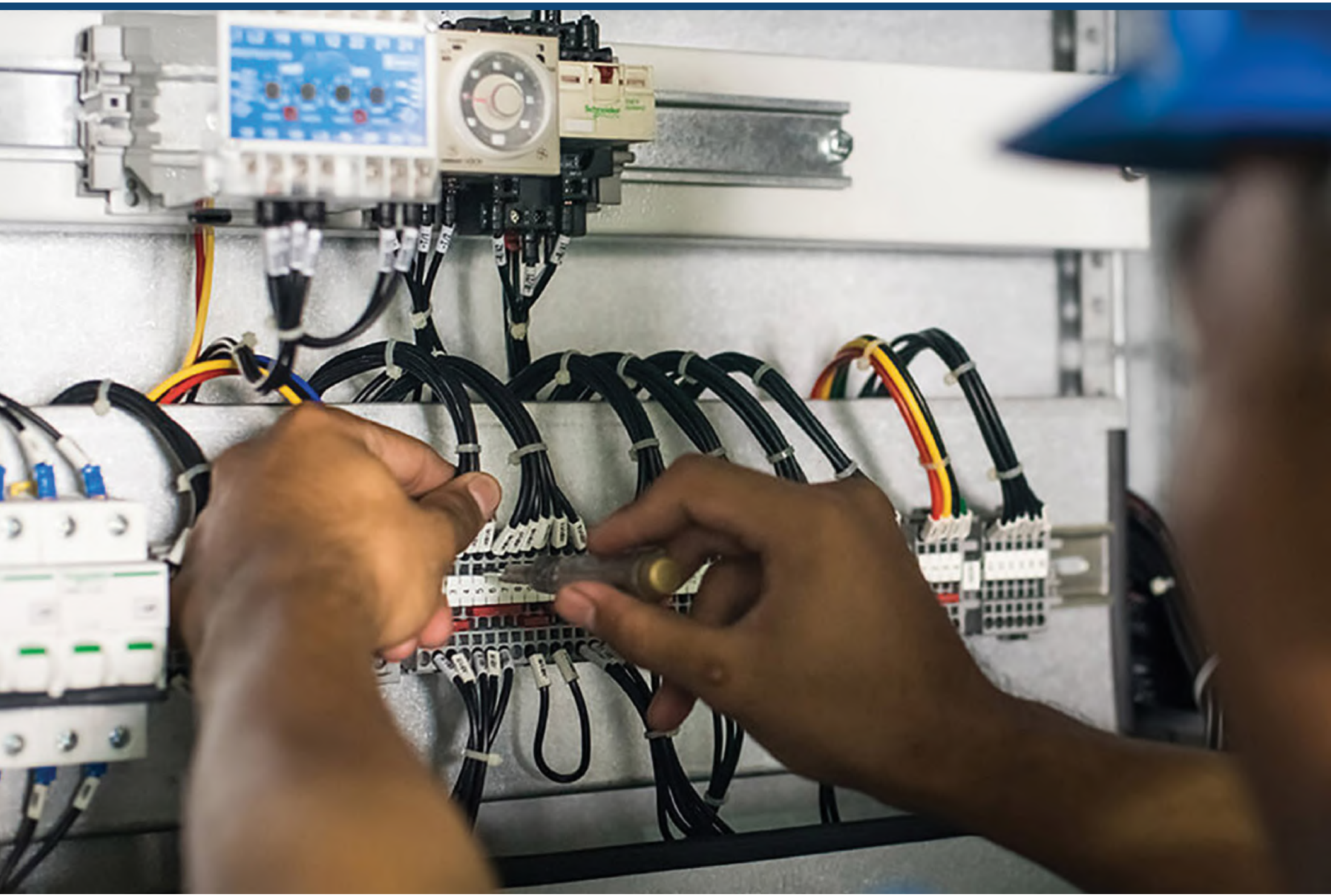
Additional features

- 24/7 technical assistance
- Multilingual capabilities
- Environmental controls for lights, temperature, and blinds
- E-commerce functionality for gift shops

Staff benefits

Our patient engagement solutions enable healthcare staff to streamline operations, improve communication, and make informed decisions with reliable data insights.
With our software, healthcare professionals are empowered to focus on what matters most—delivering exceptional patient care.

1. **Remotely manage multiple TVs from different rooms**
2. **Update content with ease: promotions, notifications, important news**
3. **Collect usage statistics**
4. **Access real-time usage information**
5. **Deploy patient-satisfactivon survey tools**



MANAGED SERVICES

Benefit from comprehensive, turnkey managed services and full-scale support that cater to your reality:

- 24/7 trilingual assistance from Canadian-based call centres
- Extended full-term warranty
- All-inclusive cable TV or IPTV packages from reputable Canadian providers, compatible with CAT6 & COAX Infracstructures
- Rental Revenue collection
- Remote and on-site technical support
- Complaint escalation management
- Refund/Transfer management
- Remote software updates
- Automated customized data usage reporting
- Infrastructure expertise and professional services (e.g., power supplies, cabling)

Discover the LOC Medical advantage

100%

of our partner hospitals recommend our services

32 S

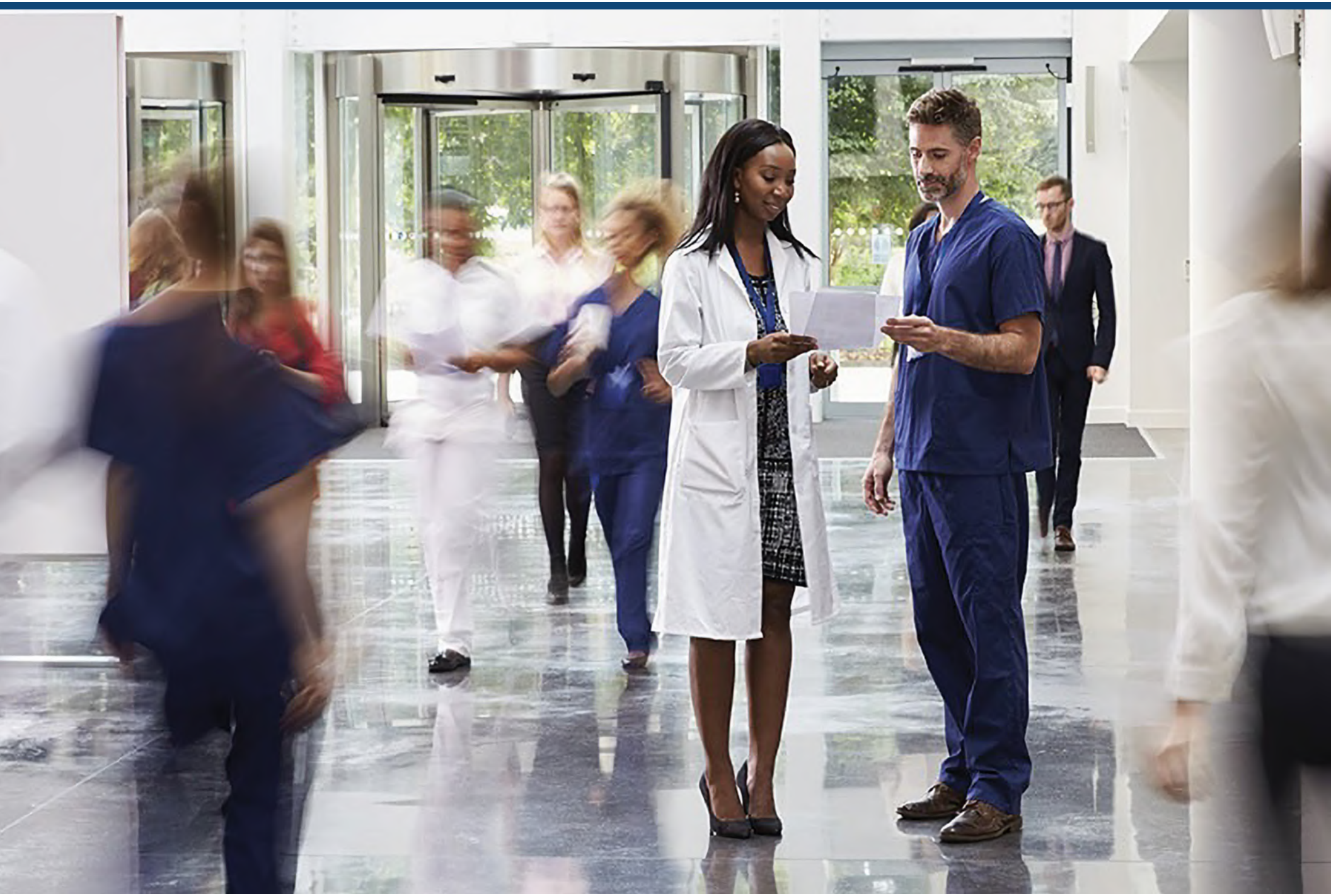
Average speed of answer

With 90%+ of calls answered in under 60 seconds

99% YTD

2024 uptime of managed devices

Uptime includes hardware and software



PROFESSIONAL SERVICES

At LOC Medical, we understand the complexities healthcare facilities face in navigating digital transformation. That's why our team provides tailored guidance to help you assess needs and implement effective strategies.

Our services include

Full-scale consulting for maximum peace of mind

- Enhance infrastructure
- Improve patient experience
- Optimize hospital process efficiencies (e.g., nurse bed visits or meal delivery)
- Ensure safety and cybersecurity
- Future-proof technological setup for scalability and adaptability
- Identify revenue generation opportunities

Fast turnkey deployment that outshines the competition

- Consultation
- Product selection
- Unpacking
- Commissioning (Preparing the equipment to be installed)
- Installation in the room with minimal patient disruption
- Waste disposal
- Source material
- Equipment delivery
- Training material

CASE STUDY

Our expertise on display for the Scarborough Health Network

700
devices installed

3
weeks across

3
campuses without displacing a single patient!

Get in touch with our team

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