

Setup MS Authenticator (iOS)

A guide to setting up Microsoft Authenticator with an iOS smartphone, as your only device.



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Setup MS Authenticator on an iOS device

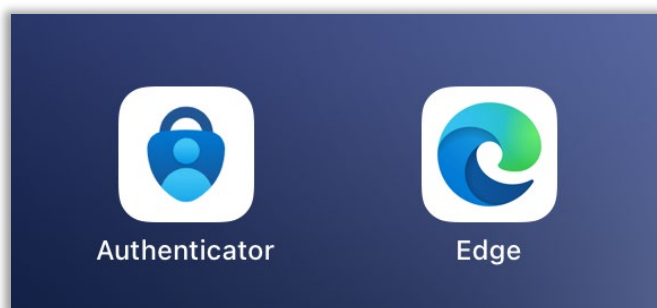
This guide will run through how to download, install and setup Microsoft Authenticator with your personal iOS device, without any other device. This is required to use your Cornwall College Microsoft account off Campus.

This guide is for learners who cannot get to a Cornwall College campus, only have an iOS device, and are enrolling remotely.

Cornwall College will have no control over your personal devices, we can only manage Microsoft applications installed onto your devices, if you are using a Cornwall College account.

Installing required Microsoft Applications

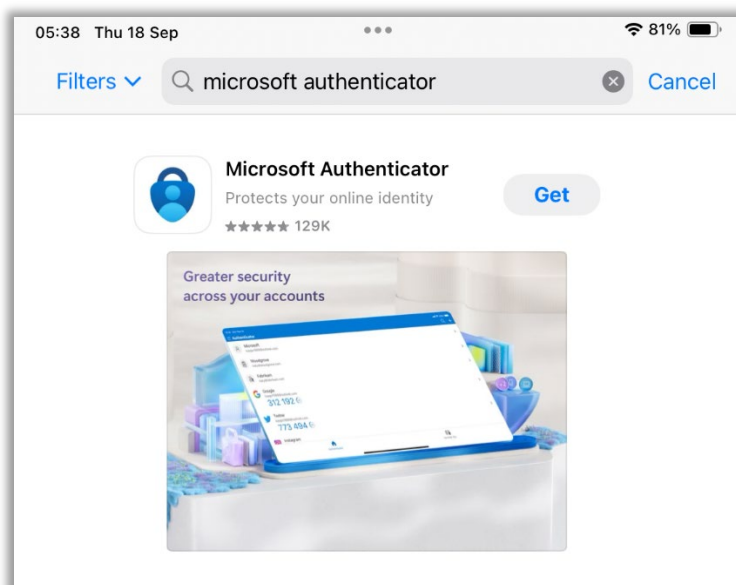
To start, you will need to install two Microsoft Applications:



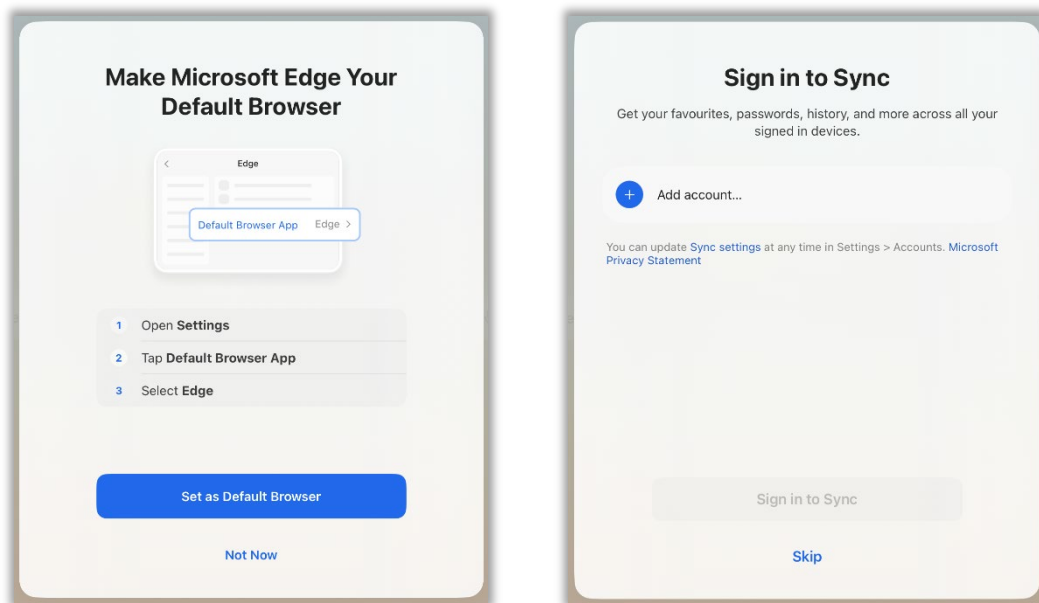
1. Open the Apple App Store.



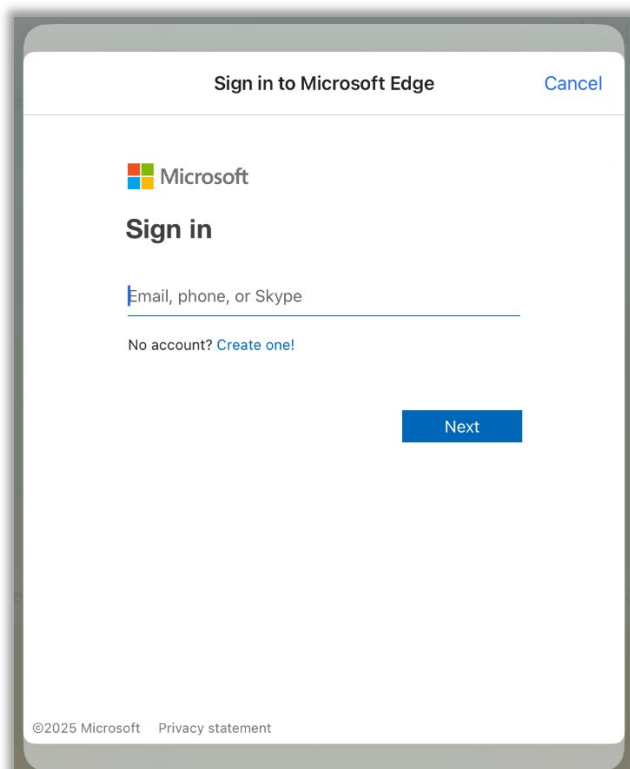
2. Search for “Microsoft Edge” and select “Install”. Please do the same Microsoft Authenticator.



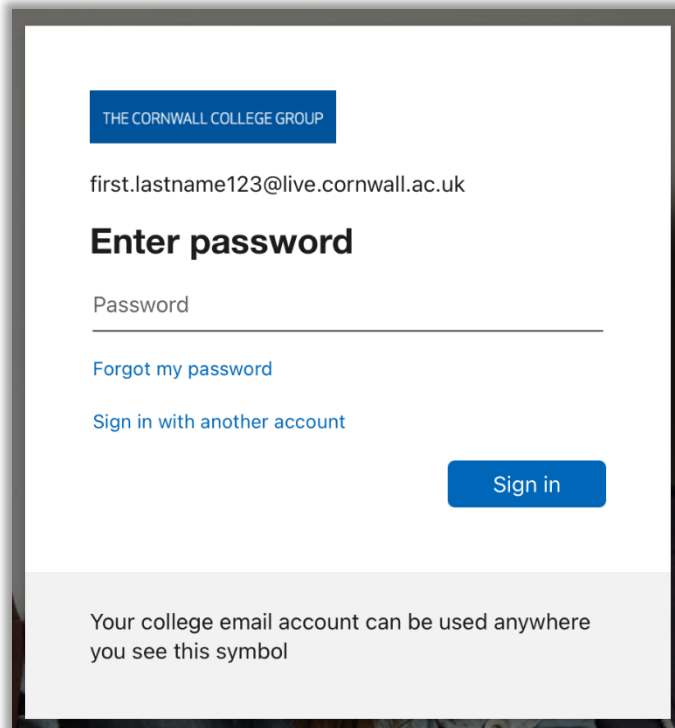
3. Open Microsoft Edge and select “Not Now”. On the page “Sign in to sync”, select “Add account...”.



4. Type in your Cornwall College Email address, then select “Next”.



5. Please type in the password which has been provided to you.



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first.lastname123@live.cornwall.ac.uk

Enter password

Password

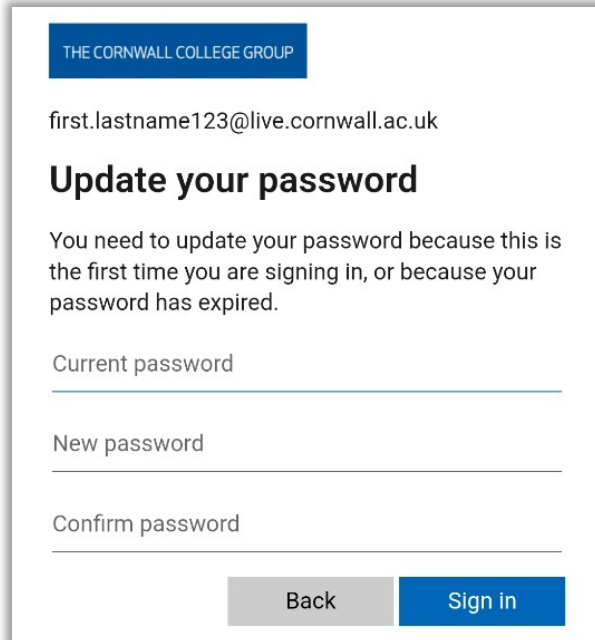
[Forgot my password](#)

[Sign in with another account](#)

[Sign in](#)

Your college email account can be used anywhere you see this symbol

6. You will now be asked to type in your provided password, then will be prompted to change your password, the password must be 12 characters or more, contain at least a number, and special character e.g. ()!<>;?-_.



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first.lastname123@live.cornwall.ac.uk

Update your password

You need to update your password because this is the first time you are signing in, or because your password has expired.

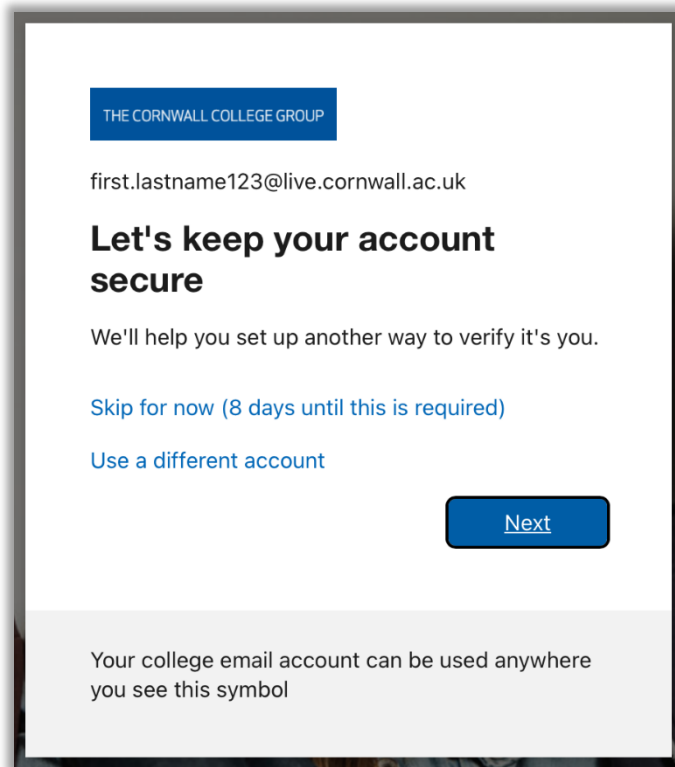
Current password

New password

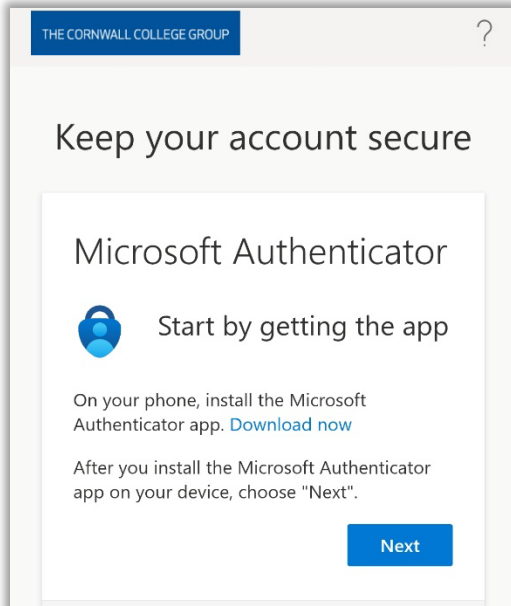
Confirm password

[Back](#) [Sign in](#)

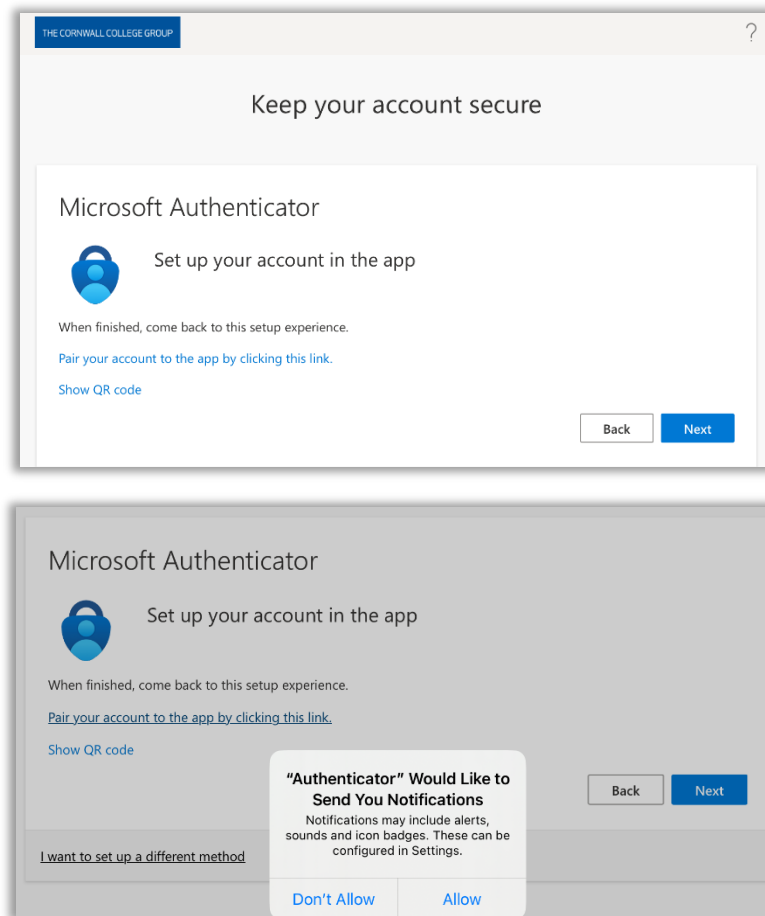
7. You will be prompted to keep your account secure, and setup MFA, please select “Next”.



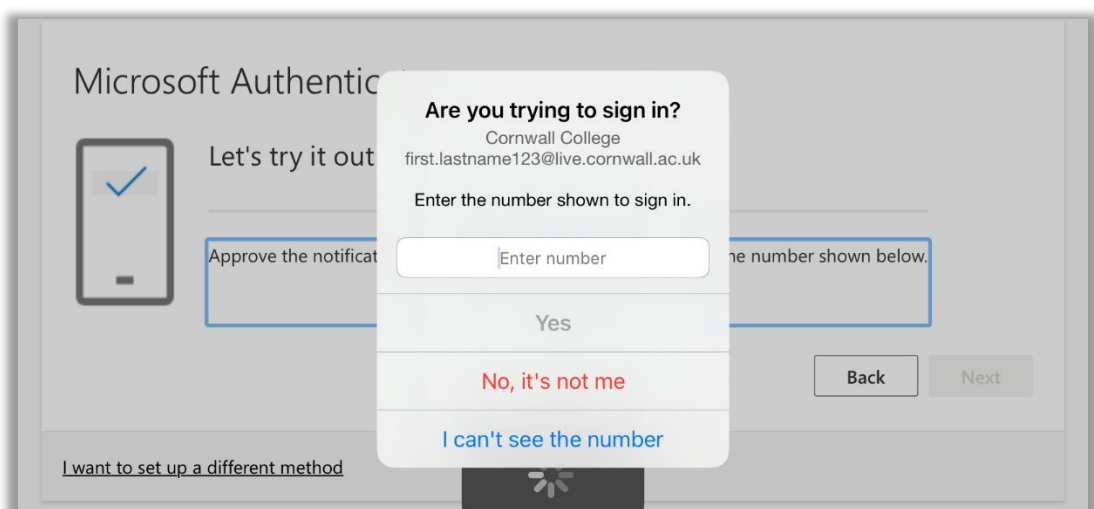
8. On the page to “Keep your account secure” select “Next”.



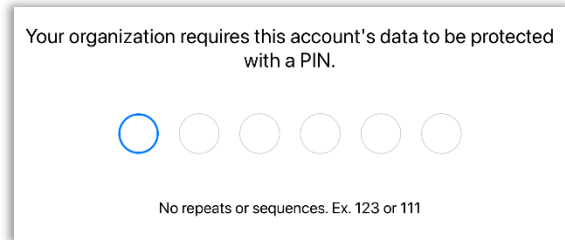
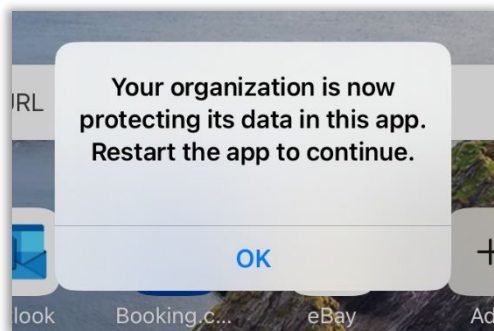
9. Please select “Pair your account to the app by clicking this link”. This will ask you to allow notifications, please select allow, then select “Next”.
You will **NOT** see any notification that it was successful.



10. You will now be asked to try the Authenticator, type in the number. If you can't see the number, select “I can't see the number”.



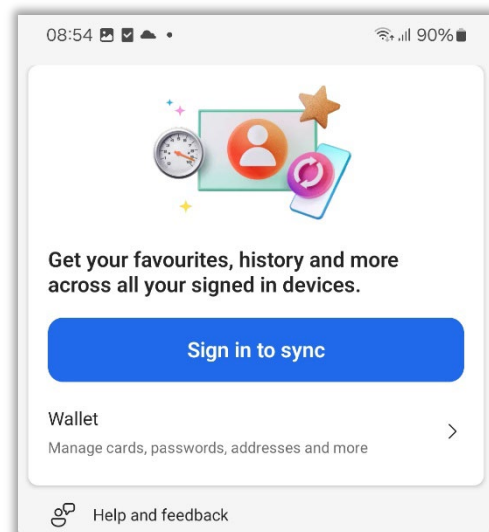
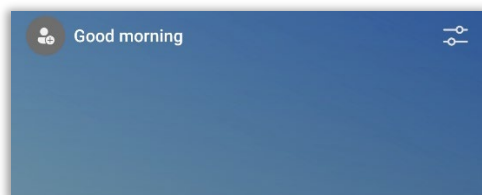
11. You will now be asked to register and setup Microsoft Edge, it will require a pin to be set.



Troubleshooting

I can't see "Add Account..." in Edge.

In the top left of the screen there is a small icon, please select this, then "Sign in to sync"



Contact Information

If you have any questions or issues with setting up Microsoft Authenticator, please contact the helpdesk at helpdesk@cornwall.ac.uk or phone 01209 616111.