

GATE TO GATE



WALDORF ASTORIA®
RIVIERA MAYA

an All-Inclusive Experience

A REFINED RIVIERA MAYA HIDEAWAY, WHERE TIMELESS ELEGANCE MEETS THE VIBRANT SPIRIT OF MODERN MEXICO

Waldorf Astoria Riviera Maya offers an All-Inclusive Experience, within an oceanfront sanctuary where privacy and anticipatory service create a stay that feels entirely personal. A dedicated Personal Concierge remembers each guest's preferences and thoughtfully recommends dining and experiences throughout the stay. A curated collection of wellness, cultural, culinary, creative and social experiences brings the spirit of modern Mexico to life through immersive, refined moments that are distinctly Waldorf Astoria.



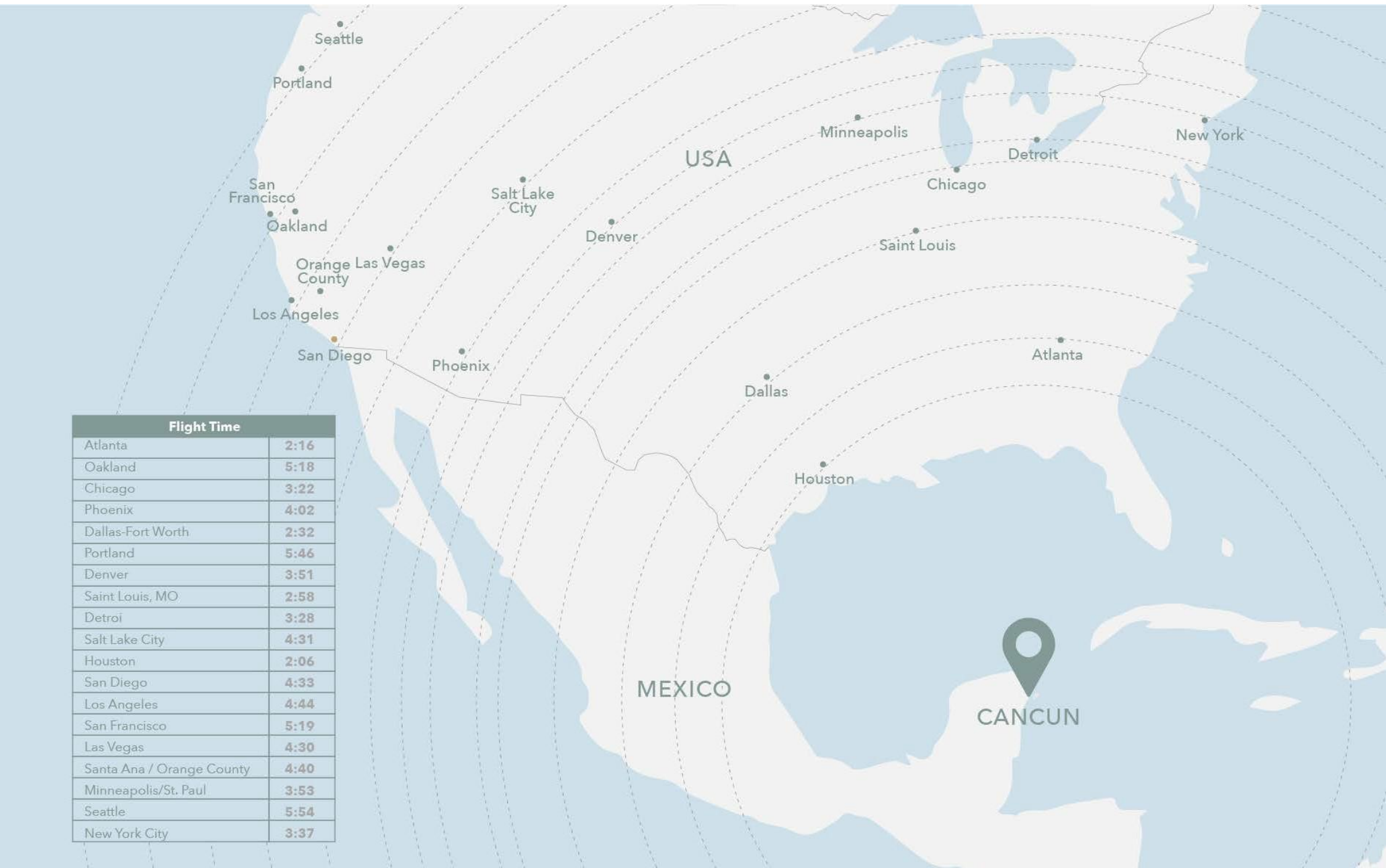


Our sanctuary is surrounded by a protected mangrove reserve. Our secluded haven offers 100 beachfront acres of serenity just 15 minutes from Cancun International Airport. Our 173 luxurious rooms and suites combine elegance and refinement with privacy and comfort. Every guestroom and suite boasts a private balcony and soaking tub and is richly-appointed throughout with handcrafted glass, crystal and mother-of-pearl accents that evoke surf, sand and exquisite style. A wealth of experiences await, just steps from your front door, with world class facilities crafted to appeal to the most discerning tastes.

Feel your stress melt away in our 21-room spa & salon, or stay sharp with a trainer-lead workout in our state-of-the-art fitness center. Soak up rays by one of our two outdoor pools, or enjoy a hand-crafted cocktail under a cabana on our beach. Immerse yourself in village life in the nearby town of Puerto Morelos, or dive into the night-life of the bustling Hotel Zone. And for those planning a once-in-a-lifetime event, our event space is at your disposal for groups or weddings of any size. No matter what a flawless visit means to you, it's waiting for you at Waldorf Astoria Riviera Maya, an All-Inclusive Experience.



Flight Time	
Atlanta	2:16
Oakland	5:18
Chicago	3:22
Phoenix	4:02
Dallas-Fort Worth	2:32
Portland	5:46
Denver	3:51
Saint Louis, MO	2:58
Detroit	3:28
Salt Lake City	4:31
Houston	2:06
San Diego	4:33
Los Angeles	4:44
San Francisco	5:19
Las Vegas	4:30
Santa Ana / Orange County	4:40
Minneapolis/St. Paul	3:53
Seattle	5:54
New York City	3:37



RESORT MAP

MEETINGS AND EVENTS

- 1 Turquesa
- 2 Marino
- 3 Cyan
- 4 Indigo
- 5 Celeste
- 6 Waldorf Astoria Ballroom
- 7 Waldorf Astoria Terrace

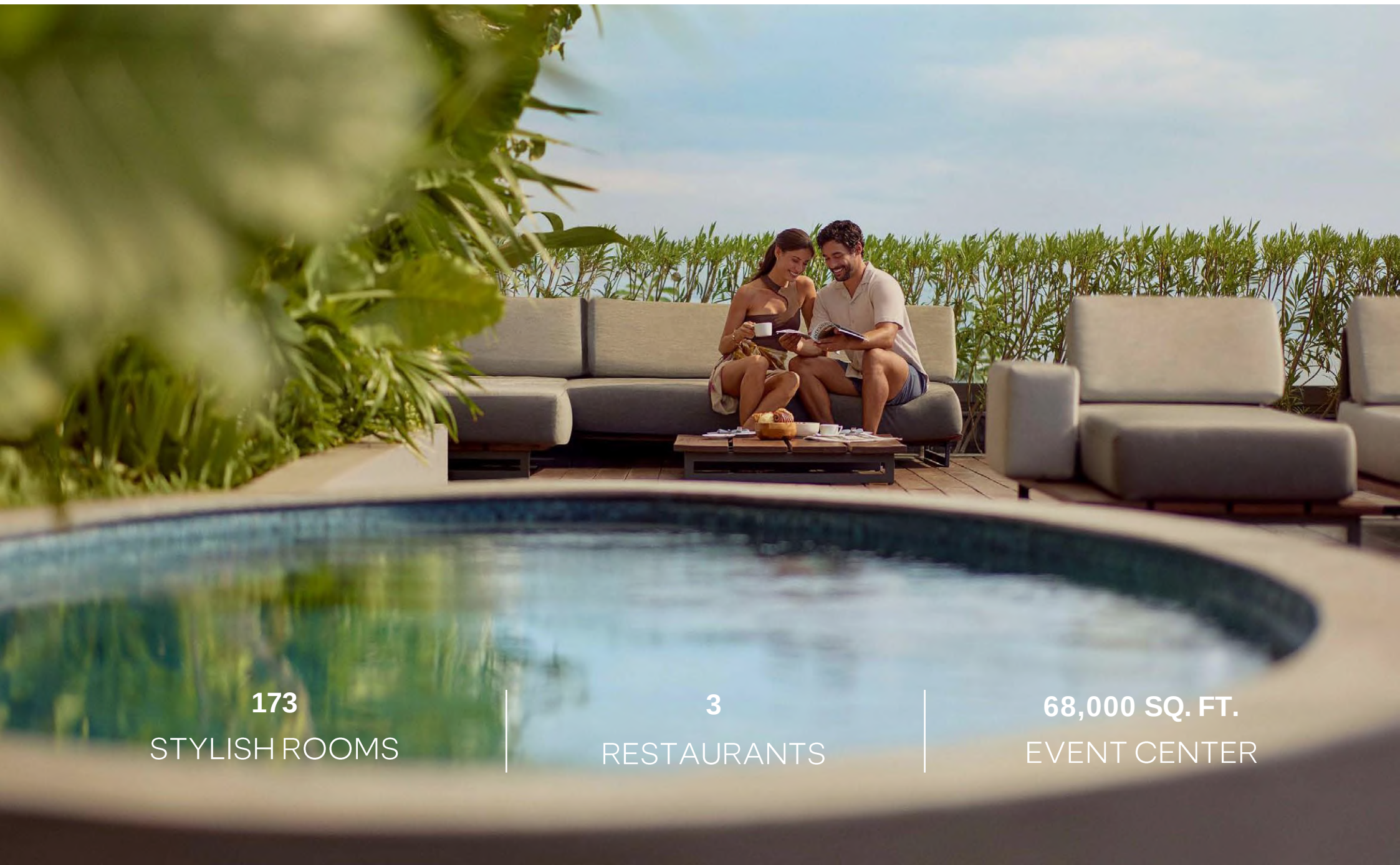
RESTAURANTS AND BARS

- 9 Malpeque
- 10 Peacock Alley
- 11 Chaya
- 12 JA'O
- 13 Pool Bar

SPA AND FITNESS

- 14 Fitness Center
- 15 Waldorf Astoria Spa
- 16 Pool 1
- 17 Pool 2
- 18 Fire Pits





173
STYLISH ROOMS

3
RESTAURANTS

68,000 SQ. FT.
EVENT CENTER

ROOMS AND SUITES

Every accommodation at Waldorf Astoria Riviera Maya an All-Inclusive Experience is a private vantage point over the sea, where ocean views frame each moment. Suites flow seamlessly between indoor comfort and outdoor living, with terraces, plunge pools, and soaking tubs designed for restorative pause. Natural textures, artisan-made details, and curated design elements create a refined haven – while a Personal Concierge ensures every preference is understood, making each stay as effortless as it is unforgettable.





OCEAN FRONT VIEW KING BED GUESTROOM

675 sq. ft. tranquil, modern guest room with private balcony and plunge pool. Room features include a plush king bed, sitting area, table for two, and luxurious bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. This category can be connected to an Ocean Front View 2 Queen Beds Guestrooms.



OCEAN FRONT 2 QUEEN BEDS GUESTROOM

675 sq. ft. serene, contemporary guest room with private balcony and plunge pool. Room features include two sumptuous queen beds, sitting area, table for two, and luxurious bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. This category can be connected to an Ocean Front View 1 King Bed Guestrooms.



DELUXE OCEAN FRONT KING BED GUESTROOM

675 sq. ft. soothing, stylish guest room with sweeping ocean views. Private balcony with plunge pool. Room features organic stone and wood touches throughout and offers a plush king bed, sitting area, table for two, and luxurious bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. This category can be connected to a Deluxe Ocean Front View 2 Queen Beds Guestrooms.



DELUXE OCEAN FRONT 2 QUEEN BEDS GUESTROOM

675 sq. ft. tranquil, contemporary guest room with expansive ocean views. Private balcony with plunge pool. Room features organic stone and wood touches throughout and offers two plush queen beds, sitting area, table for two, and luxurious bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. This category can be connected to a Deluxe Ocean Front View. 1 King Bed Guestroom.



POOL VIEW SWIM UP KING GUESTROOM

675 sq. ft. soothing, stylish guest room. Outdoor terrace with private swim-up pool and enhanced proximity to the resort's pool and beach. Room features organic stone and wood touches throughout and offers a plush king bed, sitting area, table for two, and luxurious bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. This category can be connected to a Pool View Swim Up 2 Queen Beds Guestroom.



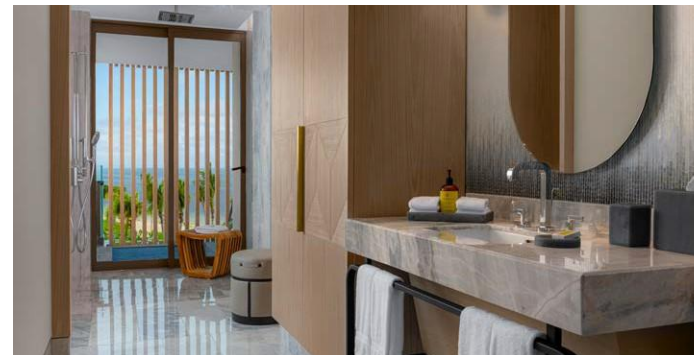
POOL VIEW SWIM UP 2 QUEEN BED GUESTROOM

675 sq. ft. soothing, stylish guest room. Outdoor terrace with private swim-up pool and enhanced proximity to the resort's pool and beach. Room features includes two sumptuous queen beds, sitting area, table for two, and luxurious bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. This category can be connected to a Pool View Swim Up 1 king bed Guestroom.



1 KING MOBILITY ACCESSIBLE WITH ROLL-IN SHOWER

675 sq. ft. tranquil, modern guest room with private balcony and soaking tub. Room features include a plush king bed, sitting area, table for two, and luxurious bath offers roll-in shower, double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony.



2 QUEEN MOBILITY ACCESSIBLE WITH ROLL-IN SHOWER

675 sq. ft. serene, contemporary guest room with private balcony and plunge pool. Room features includes two sumptuous queen beds, sitting area, table for two, and luxurious bath offers roll-in shower, double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony.

SUITES

OCEAN FRONT SUITE WITH KING SIZE BED

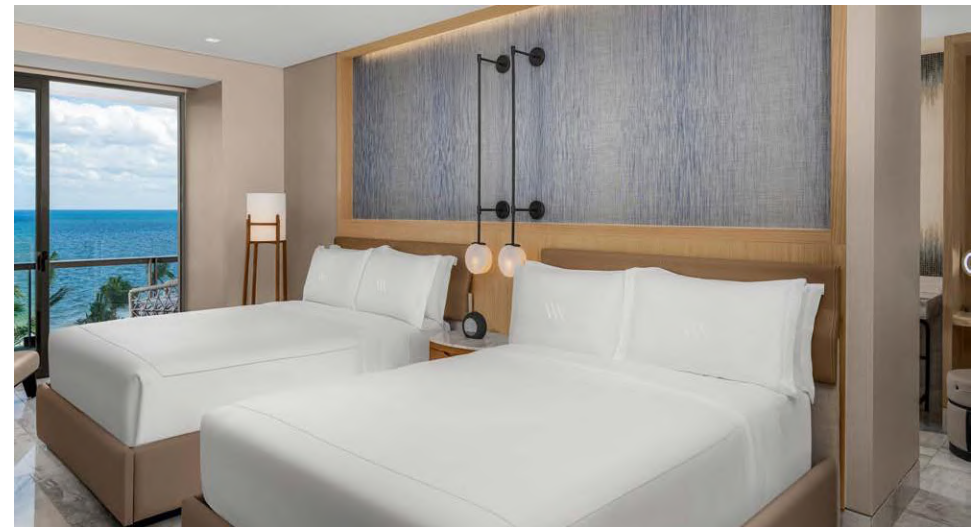
Suite may connect to adjacent guestroom 1035 sq. ft. with stunning ocean views. Private balcony with plunge pool. Enjoy additional space and convenience of an extra half bath. Beautiful organic stone and wood touches highlight the design. Contemporary living room provides a relaxing oversized sofa and table for two. Bedroom offers a plush king bed, additional sitting area, and the luxurious master bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. room with two queen beds.

OCEAN FRONT SUITE WITH 2 QUEEN BEDS

1035 sq. ft. with stunning ocean views. Private balcony with plunge pool. Enjoy additional space and convenience of an extra half bath. Beautiful organic stone and wood touches highlight the design. Contemporary living room provides a relaxing oversized sofa and table for two. Bedroom offers a plush king bed, additional sitting area, and the luxurious master bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony.

DELUXE OCEAN FRONT SUITE WITH KING BED

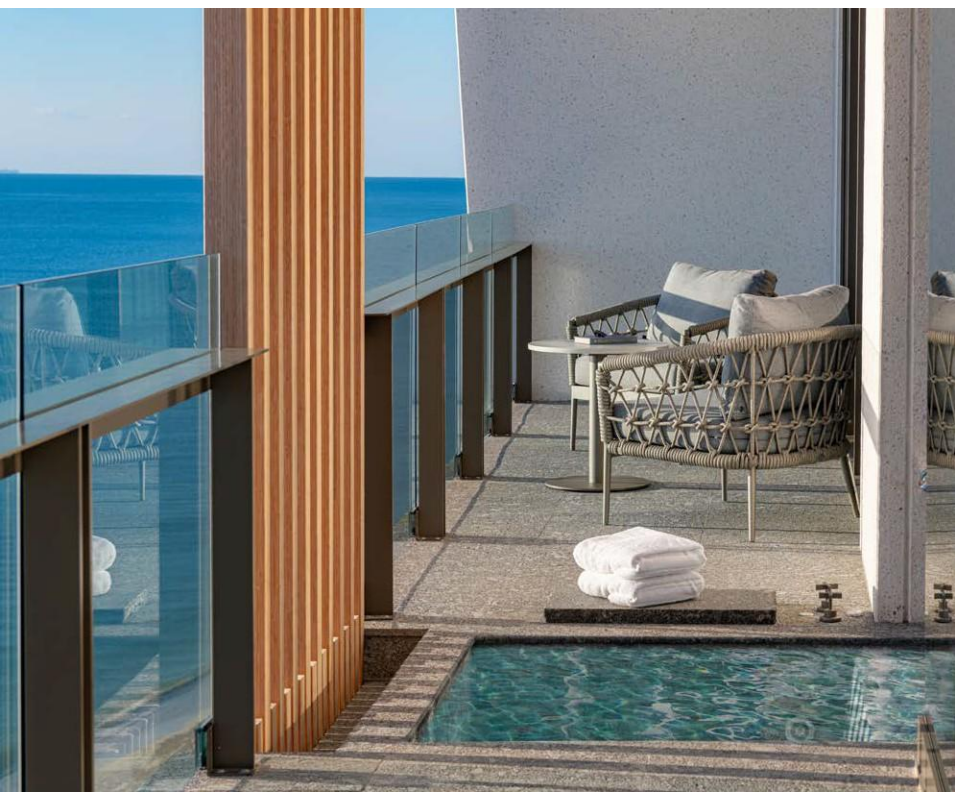
1,355 sq. ft. Lovely ocean views and private, oversized balcony with plunge pool. Enjoy the luxury of stylish space and convenience of an extra half bath. Beautiful organic stone and wood touches highlight the design. Modern living area provides a relaxing oversized sectional sofa and armchair and adjacent dining area with a table seating eight. Bedroom offers a plush king bed, additional sitting area, table for two, and the luxurious master bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. Suite may connect to adjacent guestroom with two queen beds. This category can be connected to a Deluxe Ocean Front 2 Queen Beds Guestroom.





OCEAN FRONT MASTER CORNER SUITE

1,680 sq. ft. Corner location with direct unobstructed ocean views. Enter one spacious balcony from the living area and the second wrap-around balcony with soaking tub from the bedroom. Revel in this luxurious space with stunning organic stone and wood touches highlighting the design. Contemporary living area provides a relaxing, oversized sectional sofa and two armchairs with a pool table for friendly competition. The dining area offers a table seating ten and adjacent stone bar with 4 seats. Bedroom offers a plush king bed, additional sitting area, table for two, and the luxurious master bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony. Suite may connect to adjacent guestroom with two queen beds. This category can be connected to a Deluxe Ocean Front two Queen Guestrooms.



OCEAN FRONT 1 BEDROOM PRESIDENTIAL SUITE

Elegant suite with direct and unobstructed ocean views featuring a king-size bed, multiple balconies, a soaking tub, and a deep bathtub. Its modern living room includes a relaxing oversized sofa and two armchairs, an adjacent stone bar with six seats, and a pantry. The dining room features a table for ten and a pool table for friendly matches. The library and screening room, separated from the dining room, offer a quiet space for comfortable movie watching.

For added space and comfort, the suite can be connected to a second bedroom – an elegant oceanfront retreat with two queen-size beds, a cozy sitting area, a table for two, and a lavish master bathroom complete with double sinks, two separate vanity areas, a private toilet, and a spacious glass-enclosed shower offering balcony views.



OCEAN FRONT 1 BEDROOM PRESIDENTIAL SUITE

Stylish, statement-making suite with direct unobstructed ocean views, multiple balconies, 1 plunge pool and 1 soaking tub. Modern living area provides a relaxing oversized sectional sofa and two armchairs, an adjacent stone bar with 6 seats, and pantry. The dining area offers a table seating 10 and a pool table for friendly competition. A separate library and screening room off the dining room provides a quiet space for movies. **The second bedroom is an ocean front suite with 2 queen beds which offers a plush king bed, additional sitting area, table for two, and the luxurious master bath offers double sinks and two separate vanity areas, private water closet, and spacious glass-enclosed shower overlooking the balcony.**





ALL-INCLUSIVE ELEVATED

SUMMARY OF INCLUSIONS

AIRPORT TRANSPORTATION**

*Private round-trip transfers from Cancún International Airport on eligible direct bookings**

PERSONAL CONCIERGE

Dedicated Personal Concierge providing pre-arrival planning and anticipatory service throughout the stay

DINING EXPERIENCES

Chef-led dining across signature restaurants, with unlimited premium cocktails, wine, spirits and non-alcoholic beverages

A CURATED COLLECTION OF EXPERIENCES

A curated collection of authentic daily experiences that create a seamless journey from sunrise to nightfall.

BESPOKE EXPERIENCES ON-SITE AND OFF-SITE *

*Choice of a bespoke destination excursion or immersive experience connected to the natural beauty, culture and spirit of Riviera Maya***

POOL EXPERIENCE

Poolside service with amenities and concierge touches.

ARRIVAL AMENITY

Personalized welcome amenity and gift.

IN-ROOM DINING AND MINIBAR

24-hour in-room dining and a minibar refreshed daily.

GRATUITIES, TAXES AND SERVICE CHARGES INCLUDED

** Airport transfers are available only for reservations with a minimum four (4) consecutive night stay. Must be booked directly through Hilton channels or through a valid Global Distribution System (GDS). Not available for Travel Agent/Advisor rates, Resident rates, GO Hilton rates, Standard Room Rewards, Premium Room Rewards, or other excluded rate plans.*

*** Bespoke experiences are available only for reservations with a minimum four (4) consecutive night stay and are not included in group bookings. Experiences and schedules vary seasonally and are subject to availability.*



AN UNFORGETTABLE CULINARY JOURNEY THROUGH MEXICO

Dining at Waldorf Astoria Riviera Maya, an All-Inclusive Experience is guided by the flavors of Mexico, enriched with global perspective. From fire-led cooking at Malpeque to the produce-driven spirit of Chaya, every restaurant tells a story through its ingredients, origins, and artistry. Mezcal rituals at JA'O and evenings in Peacock Alley transform each gathering into a cultural experience, while monthly Mesa Abierta dinners invite renowned chefs and creatives to share Mexico's vibrant culinary spirit in intimate, narrative-led journeys.

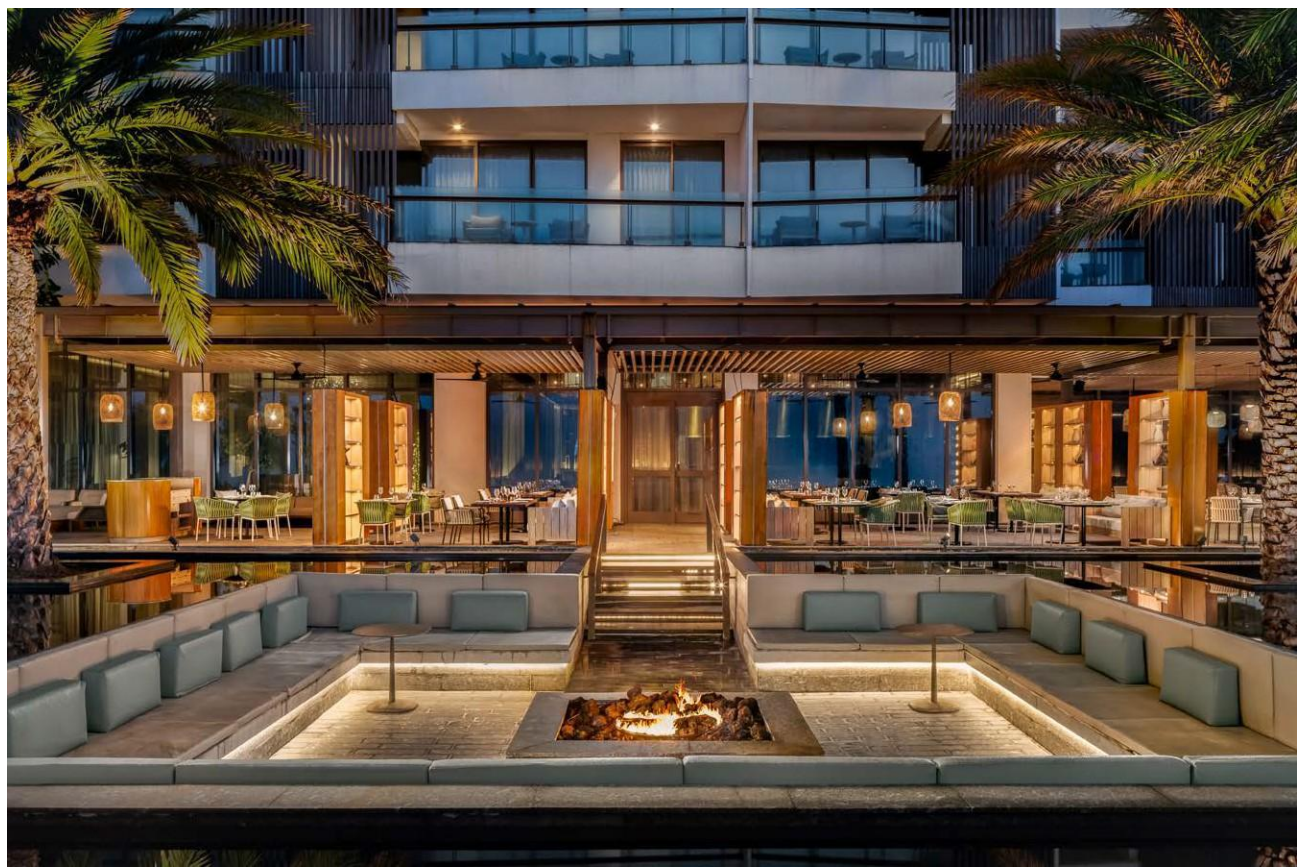
For details on inclusions, please contact your Personal Concierge.



MAIPEQUE

This regal open-flame grill is inspired by the sight of live fire and the scent of salt-kissed cool ocean air. Dedicated to the delicate art of seafood preparation, the entire experience is grounded by an energetic open kitchen. Each dish incorporates an element of smoke, char, or fire – some subtle, others more overt. From bountiful raw bar presentations to whole fish grilled for two, this convivial evening restaurant celebrates the beauty of the sea and the power of flame.

SIGNATURE EXPERIENCES
A JOURNEY THROUGH MEXICO
Mexican Cheese Cart
Tableside Beef Carving & Tartar
Salt Tastings from Mexico
Fisherman's Arrival



This warm, light-filled room evolves seamlessly with the moment at Chaya, an heirloom kitchen that explores the power of produce. In the morning, the kitchen offers a relaxed, comfortable, and revitalizing breakfast that changes regularly. Later, it showcases the beauty of hyper-seasonal ingredients, unique products, and the small-scale producers who represent the best that the food system has to offer. Complemented by a thoughtful beverage program that ranges from organic wine to fresh cocktails, this revitalizing, and convivial space creates lasting memories and beautiful culinary moments.

SIGNATURE EXPERIENCES

Dessert Cart featuring classic Mexican desserts

Seasonal Paletas

Mesa de Maíz Ritual

chaya



JA'O

Inspired by outdoor Mexican cantina cooking, JA'O celebrates time-honored traditional techniques and recipes. Blurring boundaries between indoors and outside, this high-energy, vibrant space connects notions of relaxed luxury with timeless al fresco cooking. An expansive selection of boutique agave spirits informs the cocktail program, which is complemented with local beer, refreshing wines, and a full bar.

SIGNATURE EXPERIENCES

Mexican Beverage Mixology Experience

Agave spirits

Margarita Cart

The Tortilla Ancestral



Peacock Alley is a grand place of convergence. Borrowing from its New York predecessor, this Riviera Maya iteration celebrates the space's long and storied heritage as a natural gathering place, but adapted to this light, tropical, and unencumbered setting within the mangroves.

SIGNATURE EXPERIECES

Signature Breakfast

Tea Experience

PEACOCK

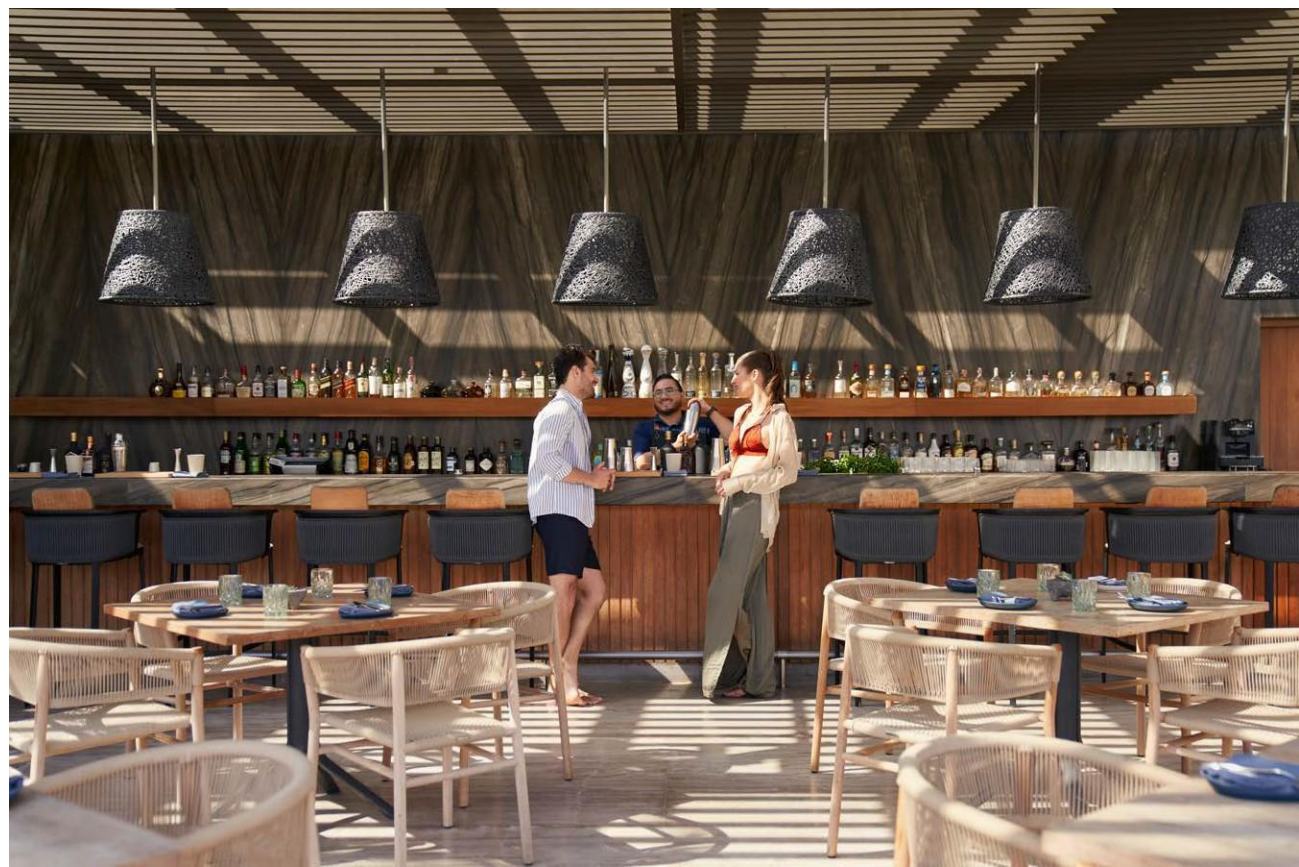
A L L E Y



POOL BAR

Open from mid-morning through sundown, the focus of the space is on health-forward and revitalizing cuisine. The menu highlights fresh ingredients and light but flavorful dishes – perfect for al fresco poolside dining. Inventive cocktails and pressed juices will feature fresh fruits, herbs and citrus.

For details on inclusions, please contact your Personal Concierge.



A CURATED COLLECTION OF EXPERIENCES

Discover a curated collection of experiences that brings the spirit and culture of the Riviera Maya to life. From restorative mornings and time on the water to creative and cultural moments, each experience is thoughtfully designed to enrich your stay.

RESTORE

Wellness inspire by land, sea and stillness. Every experience within the Restore Collection has been thoughtfully curated to restore balance, awaken the senses and celebrate the tranquil rhythm of the Riviera Maya.

DISCOVER

The artistic spirit, traditions and craftsmanship of the Riviera Maya. The most meaningful souvenirs are those created through moments of discovery.

INDULGE

Discover the spirit of Mexico through an elevated collection of tasting experiences, from the rich heritage of agave to the art of the perfect margarita. Savor, explore, and celebrate the flavors that make every moment by the pool or sea uniquely Riviera Maya.

GATHER

Thoughtfully curated gatherings that bring people together from sunset into the evening. Where every sunset marks the beginning of something memorable.

CELEBRATE

Elegant after dinner gatherings where exceptional cocktails and live music define the night.



BESPOKE EXPERIENCES

Choose one exceptional on-site or off-site experience, thoughtfully curated to make your stay truly unforgettable. Discover the Riviera Maya your way.

OFF-SITE JOURNEYS

- Mesoamerican Reef Snorkeling Adventure
- Puerto Morelos Coastal Discovery
- Caribbean Yacht Escape
- Mayan Jungle Exploration
- Cenote Wellness Experience
- Championship Golf Experience

ON-SITE JOURNEYS

- Riviera Hat Society Artisan Atelier
- Henequen Heritage Craft Experience
- Colors of the Riviera Artistic Journey
- Curated Tequila Tasting Experience
- Waldorf Astoria Spa Ritual

**Choice of one complimentary bespoke experience per stay on eligible bookings (for stays of 4 nights or more, excluding Special Rates, Rewards Bookings and Go Hilton Rates). Options may include wellness, artisan workshops, cultural experiences, golf, marine excursions and spa experiences.*





WEDDINGS & ROMANCE

Celebrate within a private Riviera Maya sanctuary, where oceanfront venues frame every moment from the welcome gathering to the final toast. Dedicated planning, chef-led culinary experiences and details inspired by regional craftsmanship bring each celebration together with intention. Sincerely elegant service allows couples and their guests to feel present, cared for and blissfully at ease.

WE ELEVATE CATERING TO AN ART FORM
Locally curated and creatively served, our canapés and entrees bring the bright colors, mouth-watering aromas, and tantalizing flavors of the Mayan Coast to your plate – always with an artful flair. Whether a banquet or rehearsal for 140, or a more intimate affair for 40, we'll customize a catering menu to the unique specifications of your gathering.



ROMANCE

Romance unfolds in open-air settings designed to capture the natural beauty of the Riviera Maya. We invite you to indulge in a private romantic dinner, thoughtfully set on the beach, at our oceanfront pavilion, or beside the warm glow of the firepits – where each moment becomes an intimate expression of connection.

Thoughtfully curated and seamlessly executed, each experience features a menu specially crafted for the occasion, offering the perfect setting to celebrate a honeymoon or simply savor time together – where every detail, from ambiance to cuisine, reflects the spirit of the destination and the essence of the moment.

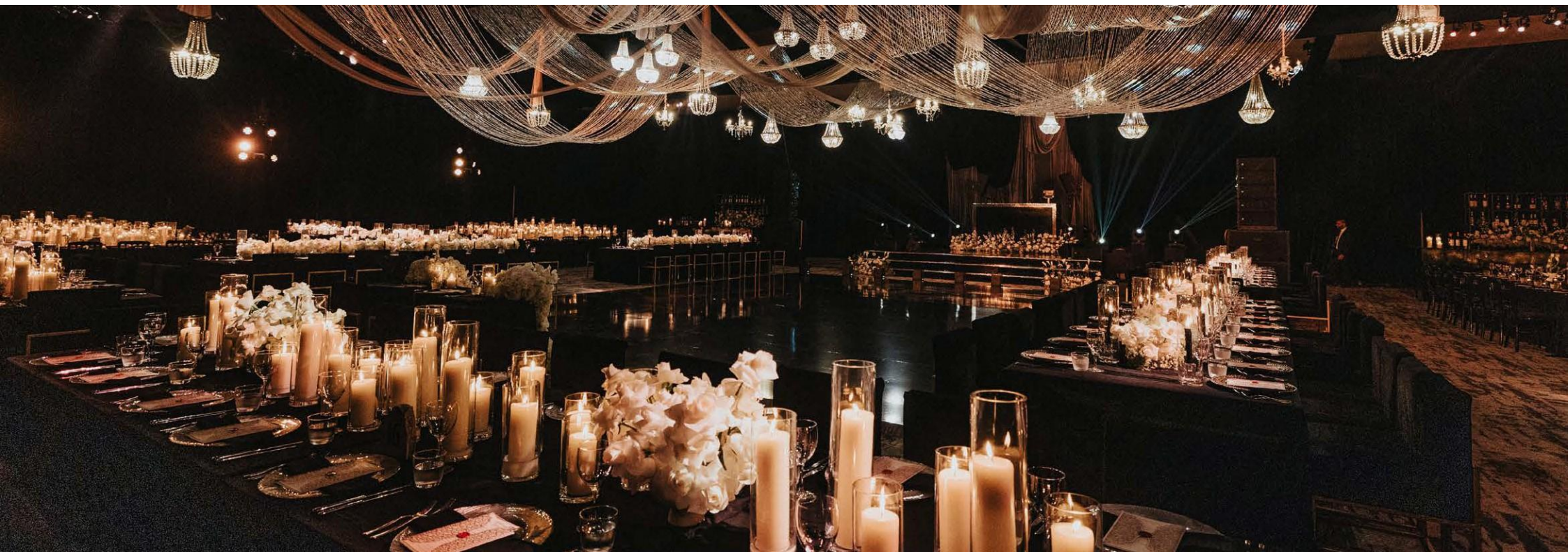
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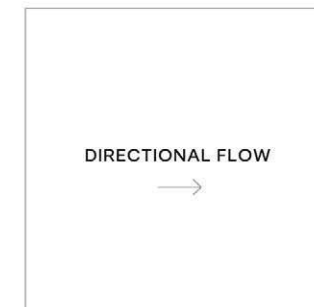
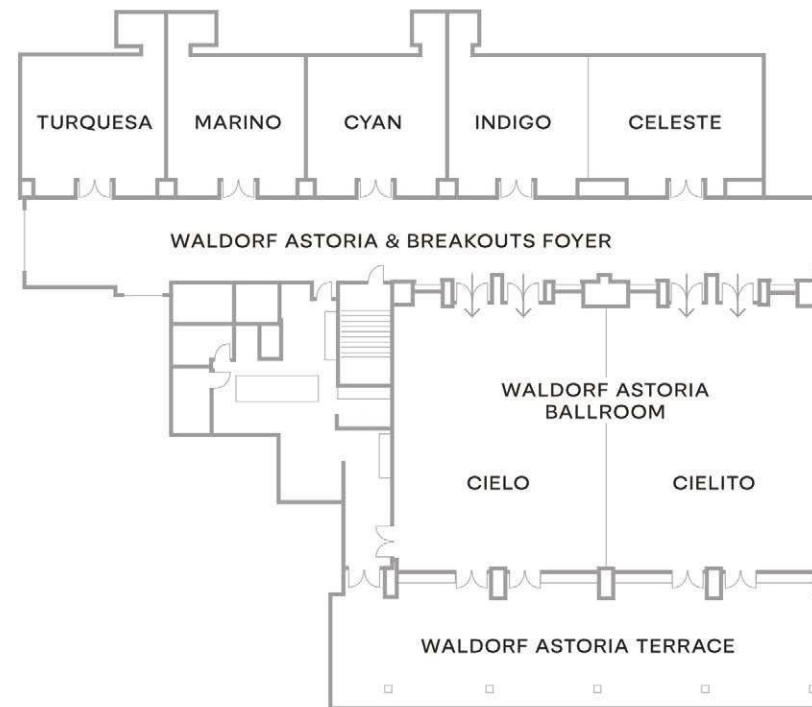


VENUES

Whether you're here for business or a celebration, Waldorf Astoria Riviera Maya has every luxe detail covered with dazzling indoor and outdoor venues, both modern and timeless, that span intimate meeting rooms to grand, spacious ballrooms with soaring ceilings. In between planned events, your guests can enjoy our thoughtful amenities. For the active athlete, our fitness center with state-of-the-art gym equipment. Or if simple relaxation and rejuvenation are in order, our spa, salon, or gorgeous pools and sundeck are at your guests' beck and call.

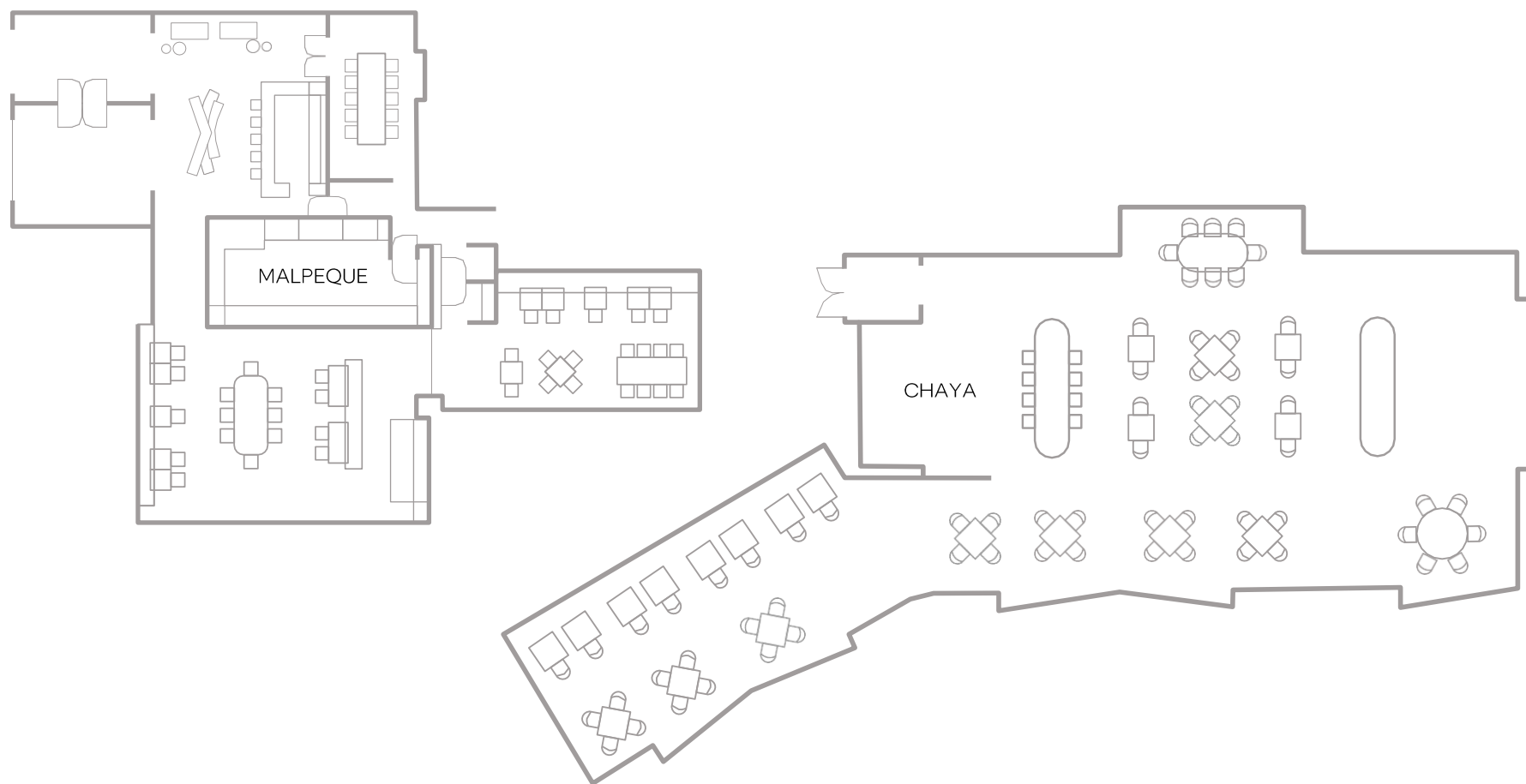


FLOOR PLAN

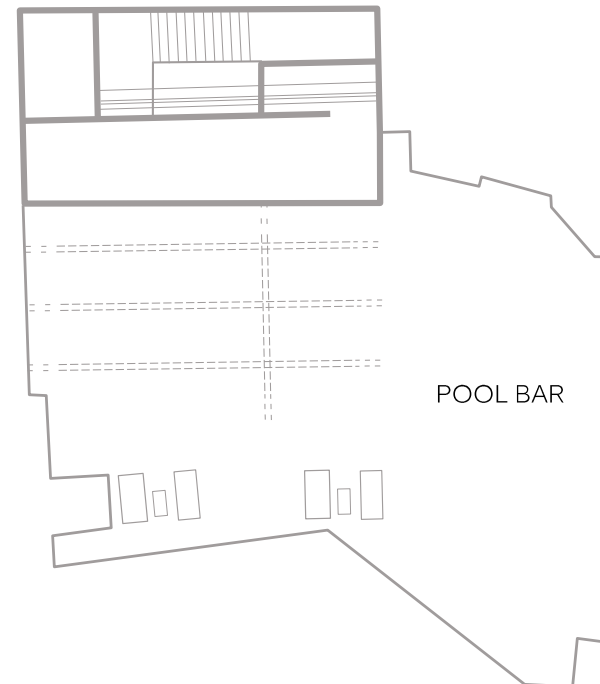


KEY

FLOOR PLAN | F&B



FLOOR PLAN | F&B



CAPACITY CHART | VENUES

SPACE	SQFT	LONG	WIDE	CEILING	U-SHAPE	CLASSROOM	BANQUET	COCKTAIL RECEPTION	THEATRE	CRESCENT ROUNDS (6)	CHEVRON
Waldorf Astoria Ballroom	3,861.22	49	77	24	90	160	200	250	260	120	120
Cielo	1,930	49	39	24	42	70	100	120	120	48	45
Cielito	1,930	49	39	24	42	70	100	120	120	48	45
Waldorf Astoria Foyer	3,994	242	16.5	23	-	-	-	260	-	-	-
Turquesa	576	22.5	25	10	14	18	40	50	60	24	-
Marino	576	22.5	25	10	14	18	40	50	60	24	-
Cyan	576	22.5	25	10	14	18	40	50	60	24	-
Indigo & Celeste	1,292	22.5	57	10	28	42	64	90	120	48	-
Indigo	576	22.5	25	10	14	18	40	50	60	24	-
Celeste	716	22.5	32	10	14	24	40	60	70	24	-
Astoria Lounge	936	33	28	14	24	36	40	70	45	-	-
Waldorf Astoria Lobby	-	-	-	-	-	-	400	550	-	-	-
Waldorf Astoria Terrace	2,172	89	24	-	-	-	80	100	154	-	-
Pool Bar	-	-	-	-	-	-	100	140	-	-	-
Pool & beach	-	-	-	-	-	-	350	400	-	-	-
Fire Pit	-	-	-	-	-	-	40	100	-	-	-

SPACE	SQFT	LONG	WIDE	CEILING	U-SHAPE	CLASSROOM	BANQUET	COCKTAIL RECEPTION	THEATRE	CRESCENT ROUNDS (6)	CHEVRON
Amai Beach Club	15,392	-	-	-	-	-	300	200	-	-	-
Dunas	43,992	220	200	-	-	-	1,800	1,350	-	-	-
El Tinto	-	-	-	-	-	-	1,500	1,000	-	-	-

F&B OUTLETS

SPACE	EXISTING	
Malpeque	144	
Jao	82	
Chaya	114	
Pool Bar	44	



AWARDS



FORBES TRAVEL GUIDE

• FOUR STARS | 2023 | 2024 | 2025 | 2026



LUXURY LIFESTYLE AWARDS

- TOP 100 HOTELS & RESORTS
- 2023 | 2024 | 2025



AAA

• FIVE DIAMONDS | 2023 | 2024 | 2025



MICHELIN ONE KEY HOTEL

• 2024 | 2025



FORBES WALDORF SPA RIVIERA MAYA

FOUR STARS | 2025 | 2026



Forbes
TRAVEL GUIDE

WALDORF ASTORIA SPA RIVIERA MAYA

Wellness at Waldorf Astoria Spa Riviera Maya is not a facility, but a philosophy. Inspired by the sacred Ceiba tree, the Waldorf Astoria Spa Riviera Maya harmonizes body, mind, and spirit through rituals, nutrition, and renewal.

Surrounded by the serenity of the jungle, guests experience ancestral wisdom fused with advanced therapies from gemstone rituals to hydrothermal journeys designed to restore balance and elevate the spirit.

Every element, from in-room amenities to daily practices, supports a holistic reconnection that transcends beyond the spa itself.



SPA TREATMENTS

Eight indoor and 13 outdoor treatment rooms offer a luxurious wellness escape. Our locally inspired treatments integrate a holistic Mayan approach to healing, revitalizing the mind and body.



SAUNA

Let stress melt away in the soothing heat of our sauna.



SALON

Be pampered with a range of treatments in our salon to leave you looking and feeling your best.



SIGNATURE SPA EXPERIENCES

THE MELIPONA HONEY RITUAL

Unwind and rejuvenate with our Mayan Honey Ritual. This transformative treatment combines a gentle exfoliation, a hydrating honey wrap, and a soothing full-body massage.

Inspired by an ancient Mayan bee species known for its medicinal properties, this ritual utilizes the healing properties of Melipona honey to nourish and revitalize your skin.

100 MINUTES

THE SACRED CEIBA

Inspired by ancient Mayan traditions, this rejuvenating ritual celebrates the Ceiba tree, combining a detoxifying body scrub with a soothing body mask and tension-relieving massage. Using traditional oils and techniques, this treatment harnesses the healing powers of camphor to leave you feeling refreshed and renewed.

100 MINUTES

OUR MENU



CONTACT US

cunwa.spa@waldorfastoria.com

RESERVE





ITINERARY

DAY 1

WELCOME

Morning - Luxury transportation upon arrival through one of our selected providers

Afternoon - Hotel check-in with refreshing towels and signature cocktails

Evening - Welcome party at the Cielo and Cielito lounges, starting with a reception on the terrace followed by a Mexican-inspired dinner with with live Mariachi performance.

For details on inclusions, please contact your Personal Concierge.



DAY 2

FUN

Morning – Start the day with a relaxing, comfortable, and revitalizing breakfast at Chaya

Afternoon – Engage in a fun and creative activity: Wine and Canvas

Evening – Dinner at Malpeque, the best place to enjoy fresh seafood, featuring an open kitchen that offers everything from abundant cold bar presentations to the day's grilled catch.

For details on inclusions, please contact your Personal Concierge.



DAY 3

CULTURAL

Morning – Welcome a new day and boost your energy with a Sun Salutation followed by a healthy breakfast at Chaya

Afternoon – Join the Mexican Handcrafts Making workshop and create your own piece inspired by local traditions.

Evening - Farewell beachside dinner featuring a mouthwatering Ruta Maya BBQ menu and a fire show

For details on inclusions, please contact your Personal Concierge.

DAY 4

DEPARTURE

Allow our luxury transport providers to take you back to the airport, completing an amazing experience in paradise. Thank you for your visit!



NATURE AT WALDORF ASTORIA RIVIERA MAYA

Nestled on a vast expanse of undeveloped coastline, the new Waldorf Astoria Riviera Maya is situated on 100 acres of Mayan coastline 20 minutes south of Cancun's popular Hotel Zone and north of Riviera Maya, the resort provides a secluded beachfront escape with panoramic ocean views and exclusive, upscale resort amenities.



THE GREAT MAYAN REEF

From our balconies, you can enjoy the view of the Mesoamerican Barrier Reef, also known as The Great Mayan Reef or Great Maya Reef. This is the most extensive barrier reef system in the Western Hemisphere. Running more than 700 miles along the eastern coasts of Mexico, Belize, Guatemala and Honduras, the reef has been an adventurers' paradise for centuries.

As far as sea life goes, visitors to the reef are in for a treat! Over 500 species of fish live here, 60 diverse coral species, four types of sea turtles, saltwater crocodiles, the largest number of whale sharks in the world and the largest number of manatees in the western Caribbean. As could be expected, this makes for one of the most popular snorkeling and diving locations in the world.

- SEA TURTLE
- WHALE SHARK
- HAWKSBILL TURTLE
- LOGGERHEAD TURTLE
- LEATHERBACK TURTLE
- GREEN TURTLE
- OLIVE RIDLEY TURTLE





THE MANGROVE

There are four types of mangroves in Quintana Roo, white, black, red and buttonwood. Mangroves provide home and shelter from extreme weather to a variety of crustaceans, mammals and birds.

- FAUNA SPECIES YOU CAN FIND IN THE MANGROVE

Sea turtles, crocodiles, monkeys, iguanas, among others.

- TOTAL AREA OF THE MANGROVE

5,582.66 ha

- AMAI PROJECT COVERED BY THE MANGROVE

73.51%

ABOUT NATURE AND TIPS

Sargassum is a seaweed that floats free and provides a natural and essential habitat for many species of fish including endangered species. There are certain spikes a year (mostly from March to November), when ocean currents naturally bring this seaweed to our shores; Our resort staff works diligently from the early morning hours each day to remove what washes up in order to keep our beautiful beaches clean and accessible for guests to enjoy.

The Resort is surrounded by a Mangrove, natural habitat of animals such as lizards. We work endlessly to maintain our areas as clear of animals as possible. Nevertheless, you may receive an unexpected visit. Please let us know, and we will gladly assist you. We highly recommend you to wear mosquito repellent while enjoying natural environments. When requesting a taxi service outside the resort, please ensure its an official cab that is registered and marked with the town's color and number.

Our water has been treated through an osmosis process. Nevertheless, drinking water from the tab is not recommended, always request filtered or bottled water.





SOCIAL RESPONSIBILITY

Travel with Purpose is our Environmental, Social and Governance (ESG) strategy to drive responsible travel and tourism globally.

We have committed to double our investment in social impact and cut our environmental footprint in half by 2030.

LIGHTSTAY

Waldorf Astoria Riviera Maya uses the award-winning LightStay system to measure, report, and improve our environmental impact. We are proud to be taking a leadership position in fighting climate change, with Hilton being the first major hotel company to establish science-based targets to reduce greenhouse gas emissions in line with the Paris Agreement. Hilton is also taking major steps to reduce waste across its portfolio, to improve water stewardship, and to implement sustainability initiatives in our supply chain. Contact your sales executive to learn more about the Lightstay Program. For more information, please visit cr.hilton.com

ALL-INCLUSIVE TERMS AND CONDITIONS

The All-Inclusive applies to the number of guests registered in the room. Additional guests not included in the original reservation will incur in extra charges.

What is included:

- Daily breakfast at Chaya from 7:00 am to 11:00 am.
- Lunch is included at Chaya and Pool Bar from 12:00 pm to 6:00 pm. Dinner is included at Chaya, JA'O and Malpeque (Restrictions apply).
- Please ask your server about dishes and beverages that are not included in this dining experience) from 6:00 pm to 11:00 pm.
- Light bites and refined snacks at Pool Bar and Peacock Alley.
- Beverage service is available at included outlets and Peacock Alley from 10:00 am to 11:00 pm.
- In -room dining included 24 hours a day.
- Minibar include beer, sodas, water and local snacks refreshed daily. Gratuities are included across all services.
- Dedicated Personal Concierge before and throughout stay. Coordinates dining, spa, transportation, experiences and celebrations.
- Choice of one complimentary bespoke experience per stay on eligible bookings (for stays of 4 nights or more, excluding Special Rates, Rewards Bookings and Go Hilton Rates). Options may include wellness, artisan workshops, cultural experiences, golf, marine excursions and spa experiences.
- Curated luxury programming throughout the resort.
- Poolside amenities, sunbed service and concierge touches included.
- Welcome amenity, Waldorf Astoria gift, weekly experience guide and daily turndown service.
- LuxuryAirport transportation concierge coordinated, beverage and snack amenity****



Check in / Check out

Check in: 3:00 pm | Check out: 12:00 pm | Minimum age to register: 18
Late check out fee: \$150 USD from 12pm – 5pm

* Dinner at JA'O, Chaya or Malpeque Restaurant is subject to restaurant schedules and requires advance reservation.

** Excludes select beverages, specialty dishes, culinary experiences, beach cabanas, tasting menus, packaged snacks not prepared in-house, spa services, laundry and boutique store.

***Christmas Eve and New Year's Eve gala dinners are included.

****Available only for reservations with a minimum four (4) consecutive night stay. Must be booked directly through Hilton channels or through a valid Global Distribution System (GDS). Reservations made through third-party booking channels, including OTAs, wholesale/FIT, and partner programs, are not eligible. Not available for Travel Agent/Advisor Rates, Resident Rates, GO Hilton rates, Standard Room Rewards, Premium Room Rewards, or other excluded rate plans. Additional restrictions may apply.

All components are non-transferable and non-redeemable for cash. They are valid only during the stay and cannot be carried over to future reservations. Any changes are subject to availability and may result in rate adjustments.

Participation in Hilton Honors and the earning or redemption of Points are subject to Hilton Honors Terms and Conditions, available at [HiltonHonors.com/terms](https://www.hilton.com/hiltonhonors.com/terms).

THANK YOU!



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[3D / 360 Tour](#)

Stay in Touch

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