

ANNUAL REPORT 2025-2026



Whiteinch & Scotstoun
Housing Association



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CHAIRPERSON'S WELCOME

It is a real privilege to write my first welcome as Chairperson of Whiteinch & Scotstoun Housing Association. I am proud to have been elected by my fellow Management Committee members and look forward to working with the Committee, our staff, tenants and wider community as we take the Association forward.

I would particularly like to thank Linda Stevenson for her many years of service as Chair and the enormous contribution she has made to the Association. I am very pleased that we will continue to benefit from Linda's knowledge and experience as a member of our Management Committee.

Looking back over 2025–26, there is much to be proud of. Our Business Plan for 2025–2030 sets an ambitious direction for the Association, focused on investing in our homes, putting customers first, supporting our people, delivering value for money and helping our communities thrive. This report demonstrates real progress against those ambitions.

One area I am particularly pleased to see is our continued investment in the quality, safety and energy efficiency of our homes. We invested £2 million during the year, delivering new kitchens, bathrooms and boilers across our communities. In addition, 423 homes benefited from internal cavity wall insulation, fully funded through ECO4, and 99.6% of our homes met the Energy Efficiency Standard for Social Housing. Environmental sensors are now installed in 75% of our homes, supporting our proactive approach to identifying issues early and continually looking for opportunities to improve the performance of our homes and support our tenants.

Our impact goes much further than investing in our properties; our Housing and Communities teams continue to provide essential financial, practical and tenancy support, while creating opportunities for local people. We continued to build on the strong progress made in Housing Services, with further improvements in re-let times and rent arrears. Particularly impressive is

the almost £3 million in financial gains secured for residents through our welfare advice and support services, making a very real difference to household finances and helping tenants sustain their homes.

The continued development of The Whiteinch Centre strengthens our role at the heart of the community, providing activities, learning, food support and opportunities for people to come together, while keeping us closely connected to the people we serve.

I am also particularly encouraged by the positive feedback we continue to receive from tenants. Overall satisfaction remains very strong at 95%, comparing favourably with the national picture for Scottish social landlords. Feedback on our repairs service, communication and opportunities for tenants to participate in decision making is equally encouraging. These results are a real credit to our staff and contractors, while giving us a strong foundation from which to keep improving.

None of these achievements happens without people, I would like to thank our staff across the Association and our subsidiaries for their professionalism, commitment and hard work. I also thank my fellow Management Committee members, who voluntarily give their time and experience to the Association, and most importantly our tenants and customers, whose views must remain central to how we improve our homes and services.

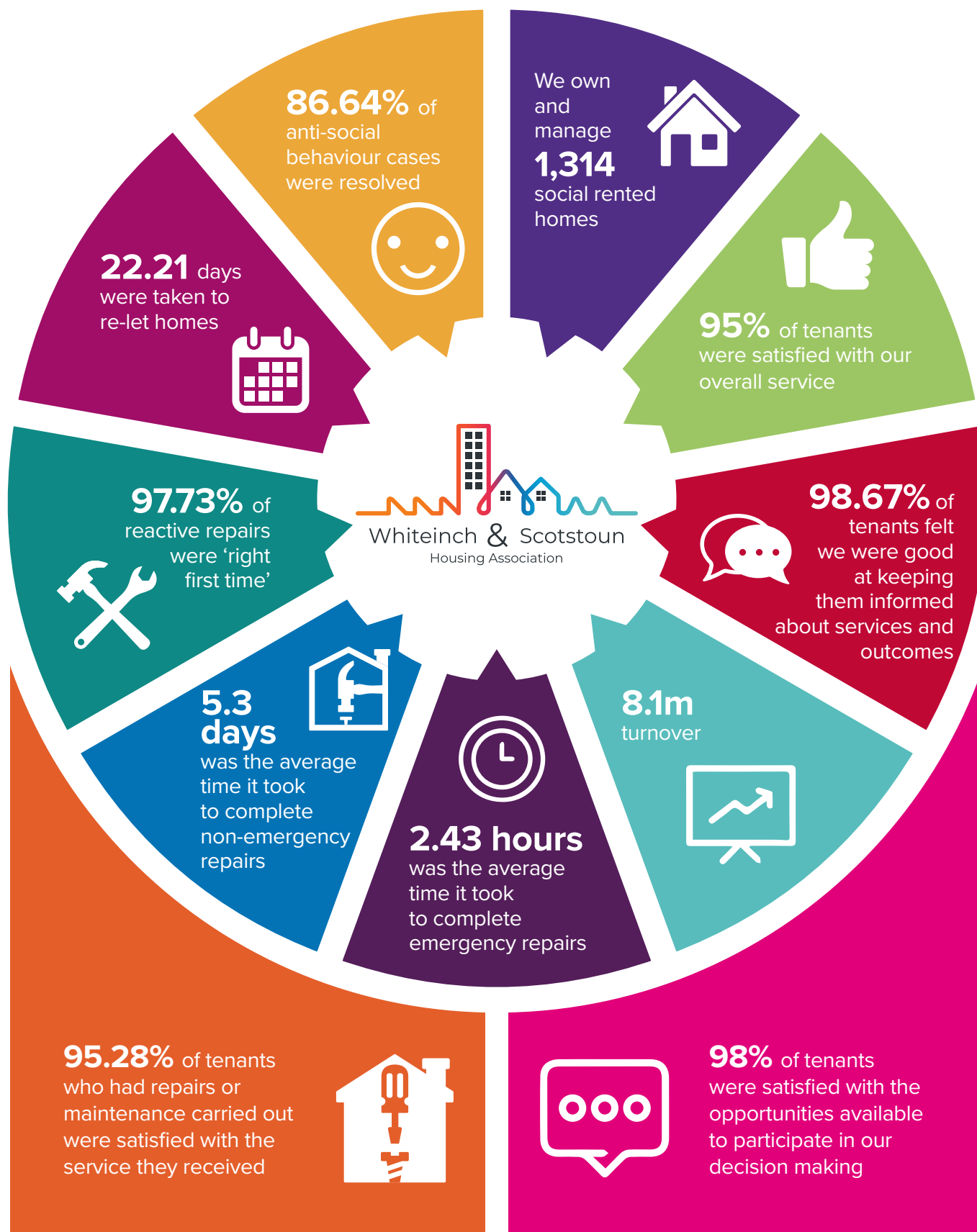
As the new Chair, I am excited about what comes next. We have strong foundations and an ambitious Business Plan. My priority will be to ensure that we build on what is working well, remain ambitious about where we can improve and, above all, keep our tenants and communities at the heart of the decisions we make.

Best Wishes

Gavin Johnston
Chairperson

KEY INDICATORS

Highlights from another successful year



HOUSING

The Housing Team delivers a full range of housing management services including: the allocation of properties, overseeing estate management and the management of Anti-Social Behaviour. This is delivered alongside a welfare rights provision and wider community support.

The team are also responsible for rent collection. This is critical as rental income funds the majority of WSHA's services. Together, these services provide a comprehensive approach to sustaining tenancies and building stronger communities.





Mareta Greig
*Director of Housing
and Communities*

It has been another successful year for the Housing Team, with improvements across several key performance indicators. Re-let times reduced significantly from 38.3 days to 22.2 days, reflecting a stronger focus on void management and excellent collaboration between the Housing and Property Services Teams. This improvement helps minimise void loss and ensures that homes are made available more quickly to those who need them. Rent arrears also fell from 4.75% to 4.06%, continuing a positive trend. While we recognise there is still work to do in this area, we are confident that planned changes to our service delivery model in 2026/27 will help drive further improvement.

Throughout the year, we have developed new strategies, reviewed and updated our suite of policies, secured almost £3 million in financial gains for residents through welfare advice and support services, and introduced a dedicated Energy Advisor role. These initiatives demonstrate our commitment to continuously improving services, ensuring they remain responsive to the changing needs of our tenants.

Key Indicators:



22.21 days

It took an average of 22.21 days to re-let a property once it became vacant - a significant improvement on the previous year. This reduction reflects the team's hard work, improved processes and a continued focus on minimising void periods and making homes available to new tenants more quickly.

Key Indicators:



92 tenancies

Last year we let 92 tenancies including 7 mutual exchanges. 44 of these lets went to applicants who have been assessed as statutorily homeless by Glasgow City Council.



95%

of our tenants are satisfied with the overall service they receive.



99.67%

of our tenants are satisfied with the opportunities to participate in our decision-making processes.



**Financial Gain for
Tenants: £1.4m**



**Average financial gain
per Welfare Rights
Appointment: £2,669**



88.64%

of new anti-social behaviour cases were resolved in line with our policy.



4.06% rent arrears



1 eviction



6.19%

of our stock became empty and was re-let to new tenants.



0.38% Void Loss

We did not collect 0.38% of rent due because homes were empty.



92%

of tenants felt that their rent represented Value for Money.

COMMUNITIES

Our Communities Team continues to play a vital role in connecting the Association with tenants and the wider community. Through a range of activities and events, the Team helps strengthen community ties, promote participation and support local people across Whiteinch and Scotstoun.

The Team enjoyed another successful year, securing funding from the Glasgow Communities Fund to recruit a Community Projects Worker and obtaining support from Cycling Scotland for additional cycle storage and mobility scooter storage facilities.

Throughout the year, the Team delivered a varied programme of community activities including: participatory budgeting projects, chair yoga, baby classes, the Chatty Café, and our ever-popular Christmas Fayre and pantomime.

Looking ahead, we remain committed to engaging with tenants and the wider community, ensuring that future events, activities and initiatives reflect the priorities and interests of local people.



Supporting Our Communities and Creating Opportunities

We are proud to support a wide range of initiatives that strengthen communities, create opportunities and improve the wellbeing of tenants and the local community of all ages.

Promoting Sustainability Through ReLove & ReWear

We were delighted to support the successful ReLove & ReWear clothing event, encouraging recycling and reducing waste. Community members were able to select up to five clothing items each - completely free of charge - helping families save money while giving pre-loved clothing a new life.

Inspiring Future Careers

We have worked closely with local schools, supporting young people through mock interview sessions and participating in careers afternoons. These activities help students build confidence, develop employability skills and gain valuable insights into the world of work.

Supporting Future Community Leaders

We have been pleased to support Community Development students from the University of Glasgow, helping them gain valuable experience and develop their understanding of community engagement and partnership working.

Supporting Older Tenants and Local Community

Our Senior Afternoon Tea events continue to bring people together, providing opportunities for social connection and wellbeing. Alongside a monthly lunch, tenants and local community members aged 60 and over can enjoy a variety of activities including live singers, bingo, crafts and entertainment in a welcoming and friendly environment.

Celebrating International Women's Day

International Women's Day was marked with a special event celebrating and empowering women within our communities. Attendees enjoyed mini wellbeing treatments including skincare sessions, massage, reiki and chair yoga, alongside refreshments and inspiring guest speakers.



Working Together for a Cleaner Environment

In partnership with pupils from St Paul's Primary School, we organised a community litter pick to help keep local neighbourhoods clean, tidy and welcoming while encouraging environmental responsibility among young people.



Celebrating Scottish Housing Day

To celebrate Scottish Housing Day, pupils from local primary schools took part in a poster competition exploring the theme “What Makes a Good Neighbour?” The creativity and thoughtfulness shown by participants was inspiring, and we were delighted to recognise and celebrate the winning entries.



Bringing Communities Together at Christmas

The festive season provided many opportunities for people to come together and celebrate. Activities included a Christmas Fayre, pantomime trips and community Christmas meals, helping to reduce isolation and spread festive cheer across our neighbourhoods.

Creating Routes into Employment

Our partnership with WorkingRite has created valuable opportunities for young people to gain workplace experience. Through 12-week placements with our contractors, participants have developed skills, confidence and career prospects, with some progressing into apprenticeship opportunities.

Investing in Community-Led Projects

Alongside introducing new initiatives, we continued to support local organisations and individuals through our Community Projects Fund. This funding has enabled groups to pilot new ideas and activities that bring people together and improve wellbeing. Projects supported included jewellery-making workshops, community meals, employability skills programmes, Hope Connections and a community dog-walking group.

Helping Tenants Make a House a Home

We continue to support both new and existing tenants who are struggling to afford essential household items. By providing practical assistance, we help tenants create safe, comfortable and welcoming homes, ensuring they have the foundations needed to thrive. In 2024/25, the Tenant Support Fund supported 90 tenants with essential items. In 2025/26, even with the cost of goods and services increasing, working alongside The Halliday Foundation, WSHA supported 94 tenants

without expanding the fund itself. Across every category, the number of items provided year on year has increased. For example:

- Beds: Increased from 5 to 15
- Sofas: Increased from 4 to 13
- Cookers: Increased from 16 to 19
- Washing Machines: Increased from 11 to 19
- Carpets: Increased from 40 to 48
- Blinds: Increased from 5 to 16

Together, these activities demonstrate our ongoing commitment to supporting people, investing in communities and creating opportunities that help our tenants and communities flourish.

PROPERTY SERVICES

The Property Services Team manages all aspects of repairs, maintenance and major investment works.





Robert Clegg
*Director of
Property Services*

The Property Services Team manages and administers all aspects of WSHA's major, capital, planned and cyclical works, alongside day to day and void property repair works.

This includes the comprehensive refurbishment of existing stock including kitchen, bathroom and boiler replacements, electrical rewiring and major works such as roof renewals, substantial stonework repairs and the delivery the Association's Stage 3 Adaptation requests.

The Team's **key achievements** in 2025/26 have been:

- £950,000 in grant funding received, adding 9 acquisitions to our stock.
- 423 properties received Internal Cavity Wall Insulation. This was fully funded through ECO4.
- We continued to ensure our team undertook specialised training throughout the year.
- There is increased monitoring and recording of tenant health and safety compliance tasks.
- We completed the 5th year of the kitchen and bathroom replacement programme, completing works in over 200 properties.
- 75% of our properties have environmental sensors, recording and monitoring humidity levels to help identify any damp and mould issues.
- We have installed medical adaptations for customers to help assist them with their individual needs.
- Over £37,000 of Community Benefits has been generated through our contractor arrangements.

In 2026 we entered the final phase of our 6 year investment programme and it is our intention to have a full and substantial stock condition survey profile by March 2027. Once this is complete, we will be better placed to assess, procure and deliver the next phase of our future major investment programme.

The Team are also responsible for carrying out medical adaptations, property acquisitions and ensuring robust tenant and staff health and safety compliance checks are completed.

Key Indicators:



175 new kitchens



88 new bathrooms



90 new boilers



21 properties with new windows



Total Investment: £2m

Key Indicators:

 **100% EICR compliance**

compliance with EICR electrical safety certificates

 **£65,000**

grant funding for Stage 3 adaptations

 **£950,000**

grant funding received for acquisitions

 **100% CP12 compliance**

compliance with CP12 gas safety checks

 **14 stage 3 adaptations**

 **4455 reactive repairs**

 **85**

void properties completed and let within the reporting year

All social landlords are expected to meet the Scottish Housing Quality Standard (SHQS). This sets the standards that all landlords are expected to achieve in the safety and quality of their housing stock.

- 87.60% of our homes met the Scottish Housing Quality Standard
- In addition to the SHQS, all social landlords must report on the Energy Efficiency Standard for Social Housing (EESH)
- 99.6% of our housing stock met the EESH standard

In terms of our repairs service, in 2025/26:

- 4455 reactive repairs were carried out
- 3.38 average number of repairs per property
- 1244 emergency repairs were carried out
- 3211 non-emergency repairs were carried out
- 3137 responsive repairs were completed right first time
- 97.73% reactive repairs completed 'right first time'
- 95.28% of tenants who said they had repairs or maintenance carried out in the last twelve months were satisfied with the service they received

Response Times - Emergency Repairs:

 **100%**

Emergency Out of Hours Repairs completed within target timescale

 **98.31%**

Emergency Office Hours Repairs completed within target timescale

 **99.1%**

Overall performance, within timescales, for Emergency Repairs

 **2.43 hours**

was the average time we took to complete emergency repairs

Response Times - Non-Emergency Repairs:

 **99.93% Urgent Repairs**

completed within target timescale

 **91.60% Routine Repairs**

completed within target timescale

 **92.77%**

Overall performance, within target timescale, for Non-Emergency Repairs

 **5.3 days**

was the average time taken to complete non-emergency repairs



WS Estate Services Ltd. (WSES) work solely for WSHA and its subsidiaries and continue to deliver high-quality services to tenants, owner occupiers and the wider community of Whiteinch and Scotstoun.

WSES has developed and grown into a sustainable and profit-making business. This is a key strategic objective which feeds into our commitment to fulfil our social purpose to the communities we serve.



WSES: WS Estate Services Ltd. (WSES) is a subsidiary of Whiteinch and Scotstoun Housing Association Ltd., delivering high-quality estate management services to tenants and owner occupiers living in the Association's area of operation.

Key Indicators:



18 Staff



11 services provided



£21,000

Gift Aid based on 2025-26 financial results



£861,438

Turnover 2025/26

Services provided include:

Close cleaning

Back court maintenance

Grounds maintenance

Clearing, cleaning and decorating the Association's void properties

Caretaking service at WSHA's multi-storey block

Bulk uplift service

Monthly window cleaning

Hard landscaping

Food deliveries for Whiteinch Community Shop

WSHA & TWC premises cleaning



WSPM: WS Property Management Ltd. (WSPM) is a subsidiary company of Whiteinch & Scotstoun Housing Association Ltd., delivering factoring services on behalf of the Association.

It has been another year of transition for WSPM, with the implementation of MS365 Teams. This will assist in our continued drive to provide an efficient service to owners.



Property Sales

Between April 2025 and March 2026 there were 38 property sales in our factored stock with demand for properties in our area of operation remaining high.

WSPM, in partnership with WSHA and WS Estate Services, strives to maintain buildings and the common areas to high standard. We appreciate the support of our customers when carrying out repairs and improvements to properties in our management. This helps safeguard their future, protects the investment made by proprietors and ensures that it remains a saleable asset in the future.

Key Indicators:



2 Staff



600+

properties factored by WSPM



£506,926

Turnover 2025/26



£19,000

Gift Aid based on 2025-26 financial results



TWC: The Whiteinch Centre (TWC) is a subsidiary company of Whiteinch & Scotstoun Housing Association Ltd., dedicated to providing a safe, inclusive and welcoming space where the wider community can come together to eat, learn and play. TWC is Scotland's first Disability Friendly Organisation.

Supporting People, Strengthening Community

The Whiteinch Centre (TWC) is dedicated to helping people thrive through community-led services that focus on what matters most to local residents.

Over the past year, TWC has continued to play a vital role in the community, providing learning opportunities, addressing food insecurity, and supporting local people through a wide range of services, activities and initiatives.

Our aim is to create opportunities for individuals to grow, connect with others and lead healthier, more fulfilling lives. We do this by:

- Listening to local people and recognising what makes Whiteinch unique, building on the community's strengths, aspirations and potential.
- Supporting individuals to develop their skills, confidence and ambitions.
- Delivering a diverse range of activities, services and opportunities that enable people to learn, participate, feel supported and contribute to their community.

Through this work, The Whiteinch Centre continues to strengthen community connections, improve wellbeing and create positive opportunities for people of all ages.

Community Projects Fund



The Community Projects Fund, overseen by the Community Voice group with support from WSHA staff, awarded £15,439

to ten local initiatives this year. To ensure stronger local involvement, the voting process was updated to prioritise residents, with 283 people casting 1,132 votes online and at a community event in March.

- The projects selected for funding were:
- Whiteinch Community Meal
- K&K Companionship Walks
- Whiteinch Gaming Hub
- Classy Jewellery
- Pathways to Employment
- English for Absolute Beginners
- Storytelling
- The Man Club
- Jo Jingles
- G14 Wellbeing Support

Funding Received 2025/26:

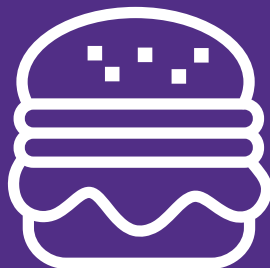
- The National Lottery Community Fund (TNLCGF) Cost of Living Funds: **£33,500**
- Virgin Foundation Digital Futures Fund: **£42,190**
- Saints & Sinners: **£1,250**
- Hugh Fraser Foundation **£2,000**
- The Souter Trust **£3,000**
- Glasgow Wellbeing Fund **£10,500**
- Glasgow Cares Foundation **£1,000**



Total: £93,440

Community Lunches

Our community lunches started in August 2025 and in 2025/26 this project has provided 243 free lunches.



Festive Food Packs

Over the Christmas period we distributed 101 whole Christmas Dinners containing chicken and all the trimmings needed for a Christmas Dinner.



Whiteinch Community Shop

The Whiteinch Community Shop has created opportunities for local people through learning programmes, volunteering, community food initiatives and social activities, including:

- 5,387 community shop visits
- 18 volunteers contributing over 3,600 hours
- 64,644 food items distributed to community members



Community Cooking Class

We delivered 3 blocks of cooking classes aimed at children and families, as well as older individuals living on their own. The family cooking class engaged 4 families for a total of 8 children. The 2 blocks of cooking for adults engaged 14 people in total, demonstrating basic cooking skills and allowing participants to take food home too.



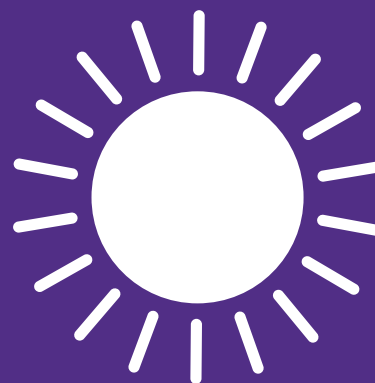
Cosy Connections

Our warm space initiative - running from clock change in October to end of March - supported 1067 local people to stay warm and enjoy a warm meal.



Rise & Shine

Our monthly rise and shine breakfast provided 330 free breakfasts to people in 2025/26.



Chatty Cafe Scheme

Our Chatty Cafe scheme takes place 2 times per week and engaged 640 people over the past year. This scheme exists to reach out to those members of the community that are feeling isolated and are looking for a safe space, providing them with an opportunity to chat to a friendly face.



Volunteering

Volunteers continue to play a vital role in the success of the Whiteinch Centre. In the past year, 38 volunteers and 2 placement students contributed a total of 5,166 hours to support our services and activities. Volunteers assist with day-to-day operations, help run activities and provide essential support to staff and community members and placement students also bring valuable skills and energy, contributing to project delivery and community engagement. The volunteers and students enable TWC to deliver key programmes such as digital skills support, warm spaces, community food provision including the Whiteinch Community Shop, and events such as pantos, celebrations and a ceilidh. Without this support, these services would not be possible.



Connectivity

We've made big strides in digital inclusion. Our data bank and device lending programme provided 16,800 GB of data across 480 months, plus 69 months of in-home device access.



Activities & Social Groups

What's Been Happening at TWC

It's been a busy and exciting year at TWC, with thousands of people coming through our doors to take part in everything from classes and workshops to community events and digital support. Since April 2025, the Centre has welcomed over 27,830 visitors!

A total of 5,941 people took part in recreational activities at the Centre, including both TWC-led sessions and those hosted by external groups. Of these, 1,566 joined activities directly delivered by TWC.

Regular activities include:

- Man Club
- Tai Chi
- Conversation Club
- TWC Youth Club delivered by DRC
- Walking Group
- Sewing Group
- DIY Sessions
- Violin Sessions
- Textile, Ceramics and Crafting Sessions
- Whiteinch History Sessions
- Jo Jingles

We've hosted a wide range of events, including:

- Our Festive Programme where we were able to distribute tickets to the **Tron Theatre Panto: Gallus in Weegie Land**, and the **Wonderful Wizard of Oz** Panto. In total **374** people attended.
- A total of **212** people attended cultural activities at TWC.
- **547** young people and their families attended the Centre's family events and school holiday programmes.

Learning and Development

178 local people participating in learning and development sessions, taking part in a range of educational, digital, wellbeing and personal development classes designed to build confidence, increase knowledge and support lifelong learning.



CORPORATE SERVICES

The Corporate Services Department deals with HR, Corporate Governance and Assurance for WSHA and its subsidiary companies.





Peter Latham
*Director of
Corporate Services*

Once again, Corporate Services staff provided a comprehensive HR service to the Association and its subsidiaries, ranging from recruitment through to retirement.

We have continued with our twice-yearly appraisal process with staff taking part in 'Our Conversation' sessions, discussing their career aspirations and development needs. This allows Corporate Services to design a bespoke training package relevant to an individual's job role.

Much of the department's work is centred on supporting the work of the other Teams in the Association and providing the Executive Team and Management Committee with the

assurance they require to ensure that the Association complies with best practice as well as legal and regulatory obligations.

During 2025-26 the Decision Time software allowed Committee members to receive information in a digitalised format, in an effort to reduce our carbon footprint.

A vital part of the Team's work is undertaken by the Customer Service Assistants and Receptionist who are the initial point of contact for most of our tenants. These staff have benefitted greatly from using the HomeMaster software which provides our team with the tools to do their daily tasks.

Staffing

Whiteinch and Scotstoun Housing Association has a total of 36 members of staff and 22 people are also employed between our subsidiary companies, WS Estate Services Ltd., WS Property Management Ltd. and The Whiteinch Centre.



Key Indicators:

Staff Numbers (59.13 Total FTE as at end of March 2026)



36

WSHA



17

WSES



2

WSPM



3

TWC

Governance

Our Management Committee met 9 times during the year. Due to other commitments, Vice-Chair John Haughey, Councillor Lana Reid-McConnell and Committee Member Jennifer Simon stood down during 2025/26, and we would like to place on record our thanks for their dedication and support.

We have two sub-committees: Audit & Risk and Staffing & Health and Safety.

Our subsidiary companies are each governed by a Board of Directors who report back to the Management Committee.

All our Management Committee are volunteers who freely give their time and we would like to place on record our appreciation for their time and commitment.

Management Committee Members 2025/26:

- Deborah Keaveney
- Emily Dorrian
- Emma Howat
- Emma McShane
- Gavin Johnston
- Jennifer Simon
- John Haughey
- Linda Mimmagh
- Linda Stevenson
- Lana Reid-McConnell
- Maureen Burke
- Rory Brown
- Suzanne Conlin
- Katy McGregor

Key Indicators:



68%

Average Meeting Attendance



100%

of Meetings Quorate



2

Sub-Committees

Assurance

During the financial year 2025-26 our Internal Auditors – Quinn Internal Audit – conducted audits on Tenant Safety, Budgetary Control and Financial Planning. In addition, Quinn Internal Audit also reviewed the information that is supplied in order that the Management Committee can sign off the Annual Assurance Statement.



FINANCE & ICT

The Finance & ICT Department provide both strategic and operational financial management alongside ensuring software systems are securely integrated to allow the Association to successfully conduct its activities.



During 2025/26, the Finance & ICT department have project managed the transition to MS365 Teams software; this will continue during 2026-2027. The transition to MS365 Teams will enable the Association to deliver more efficient and effective operational services on behalf of tenants and factored owners. The Finance Team have also been involved in the continued future financial planning for 2026-2031 to ensure the Association has the financial resources, capacity and flexibility to meet the 2026-2031 business objectives.



Andrew Reid
Director of
Finance and ICT

Summary of Income and Expenditure to 31 March 2026

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2026

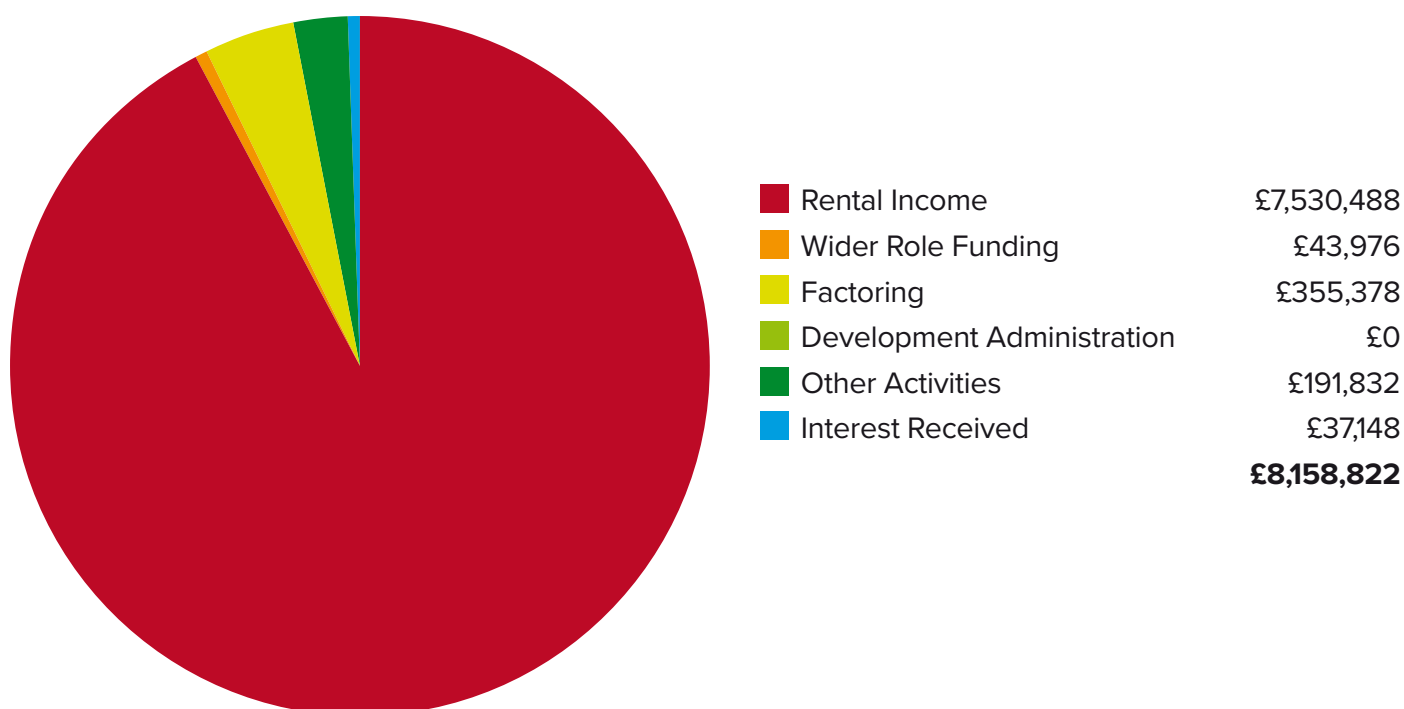
	2026
	£
Turnover	8,121,674
Less: Operating costs	-8,962,807
Operating surplus	-841,133
Gain on fixed assets acquired from related entities	0
Profit on sale of fixed assets	0
Finance income	37,148
Finance charges	-87,647
Surplus on ordinary activities before tax	-891,632
Taxation	0
Surplus for the Year	-891,632
Other Comprehensive Income	0
Actuarial losses in respect of pension schemes	67,000
Surplus/Deficit for the year	-824,632

STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2026

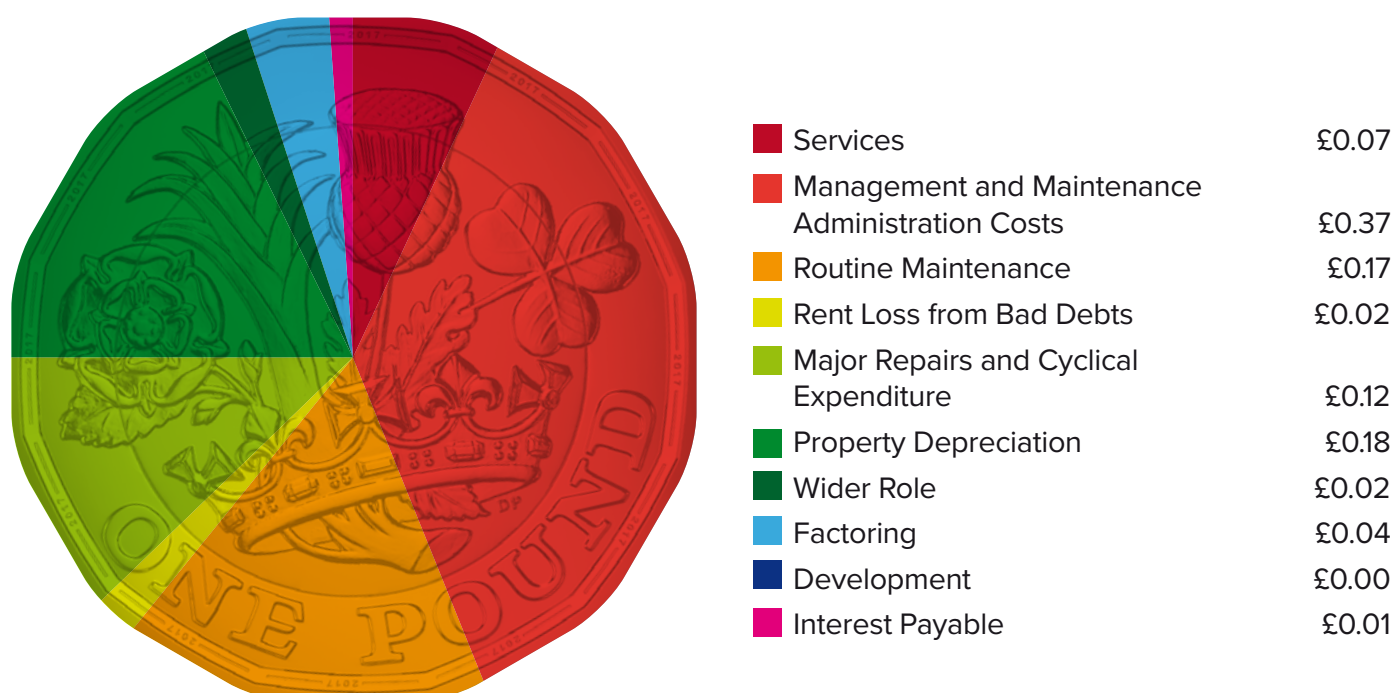
	2026
	£
Property, Plant & Equipment	
Housing properties	32,359,965
Other Fixed Assets	719,518
	33,079,483
Current Assets	
Debtors	404,290
Cash at hand and in bank	2,396,562
	2,800,852
Current Liabilities	
Creditors due within one year	-1,612,829
Net Current Assets/(Liabilities)	1,188,023
Creditors due after one year	-3,404,358
Provisions for liabilities	-624,000
Net Assets	30,239,148
Capital and Reserves	
Share capital	41
Reserves	30,239,107
	30,239,148

Summary of Income and Expenditure to 31 March 2026 (continued):

Analysis of income



Breakdown of how each £ of rent was spent



As with all of the Associations policies and procedures, this document, in full and in part, can be made available in summary, on tape, and in translation into most other languages. It is available to view and download from the website at www.wsha.org.uk.

If you would like a version in a different format, please contact Corporate Services at The Whiteinch Centre, 1 Northinch Court, G14 0UG, by telephone on: **0141 959 2552**, or by e-mail at: wsha_admin@wsha.org.uk.

Cantonese

如果你需要這份不同語言版本的簡訊，請聯絡WSHA辦事處 Corporate Services (地址: The Whiteinch Centre, 1 Northinch Court)，或致電 0141 959 2552，或電郵 wsha_admin@wsha.org.uk。

Gaelic

Cuiribh fios gu Corporate Services aig oifis WSHA aig Ionad Whiteinch, 1 Northinch Court, neo air a fòn aig 0141 959 2552, neo air post-dealain aig wsha_admin@wsha.org.uk ma tha thu ag iarraidh dreach dhan iris-naidheachd ann an cànan eile.

Mandarin

如果您需要此报纸的其他语种译本，请与位于Whiteinch中心，1 Northinch Court WSHA 办公室的 Corporate Services 联系，或者致电 01419592552，或者发电子邮件至 wsha_admin@wsha.org.uk。

Polish

Jeżeli chcieliby Państwo otrzymać tłumaczenie niniejszego biuletynu, prosimy o kontakt z Corporate Services w biurze WSHA w Whiteinch Centre, 1 Northinch Court lub telefonicznie pod numerem 0141 959 2552 lub na adres e-mailowy: wsha_admin@wsha.org.uk

Swahili

Ikiwa ungependa toleo katika muundo tofauti, tafadhali wasiliana na Huduma za Biashara kwenye

The Whiteinch Centre, 1 Northinch Court, G14 0UG, kupitia simu kwenye: 0141 959 2552,

au kupitia barua pepe kwenye wsha_admin@wsha.org.uk

Urdu

اگر آپ اس نیوز لیٹر کو کسی مختلف زبان میں حاصل کرنا چاہتے ہیں تو براہ مہربانی
”وائٹ انچ سینٹر“،
1 نارٹھ انچ کورٹ میں واقع ”ڈبلیو ایس ایچ اے“ کے دفتر میں Corporate Services سے
”کیرن میک ایون“
ٹیلیفون نمبر 0141 959 2552 کے wsha_admin@wsha.org.uk کے ذریعے رابطہ کریں۔
ذریعے یا ای میل

Arabic

إذا كنت تريدًا نسخةً بتنسيقٍ مختلفٍ، فالرجاء الاتصال بقسم خدمات الشركات "Corporate Services" في
The Whiteinch Centre, 1 Northinch Court, G14 0UG، عبر الهاتف على الرقم: 0141 959 2552

أو عبر عنوان البريد الإلكتروني wsha_admin@wsha.org.uk

Farsi

اگر نسخه‌ای با فرمت متفاوت می‌خواهید، لطفاً با خدمات شرکتی به شماره ذیل با شماره زیر تماس بگیرید
The Whiteinch Centre, 1 Northinch Court, G14 0UG، از طریق تلفن: 0141 959 2552

یا از طریق ایمیل به wsha_admin@wsha.org.uk

Telephone: 0141 959 2552 Email: wsha_admin@wsha.org.uk

Whiteinch & Scotstoun Housing Association, 1 Northinch Court, Glasgow G14 0UG

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