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Sharing the Christmas spirit across Southern Cross Care

See more photos page 4

Inside:

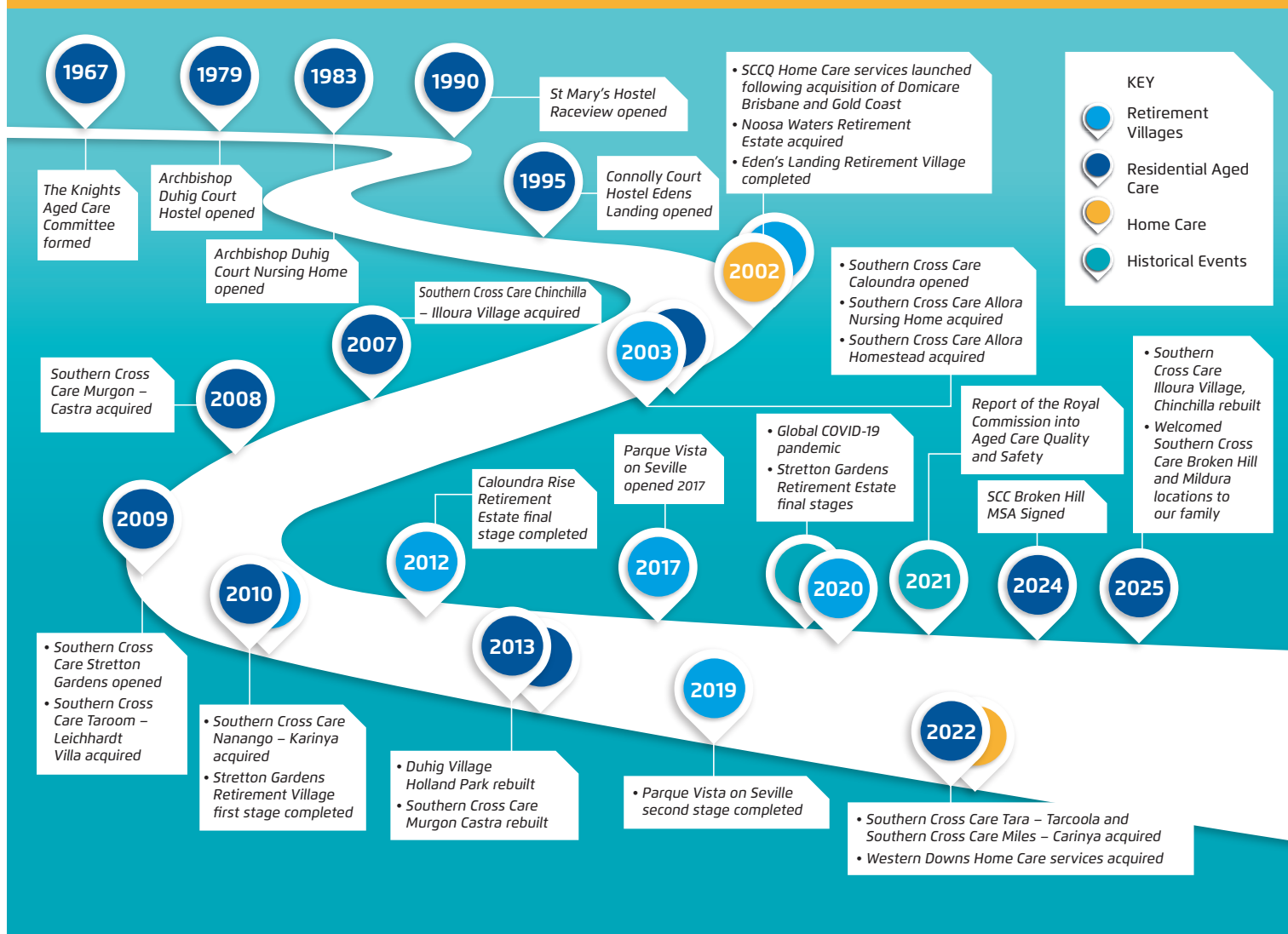
Celebrating excellence at the Chair's Dinner
Doss celebrates 105 years at The Vines
Honouring a life of service

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Front cover photo: Leanne Olivotto spreading some festive cheer with Allora Homestead resident Toni Brewster

Our journey serving the community so far...



Welcome message

From Chief Executive Officer Jason Eldering



As we welcome 2026, I hope that across all our communities, the festive season was a time of connection, joy, and love. Whether spent with family, friends, or new friends made in our homes and villages, these moments remind us of the simple, enduring things that matter most: shared laughter, meaningful conversation, and the warmth of being together.

The new year is a time of fresh beginnings and shared possibilities. Across Southern Cross Care, we look forward to strengthening the bonds and trust that make our communities so special, celebrating everyday moments, supporting one another, and finding joy in the small acts of care and kindness that shape daily life.

It is these connections that create a sense of belonging, spark happiness, and make our communities places where people can truly live their best lives.

At the same time, we cannot ignore the realities shaping aged care today. Long waitlists for assessments, hospital bed blockages, limited residential and home-care capacity, and growing demand for dementia and culturally-responsive care are placing enormous strain on older Australians, their families, and care providers.

The rollout of the new Aged Care Act brings additional compliance and reporting requirements. As an organisation, we must strengthen our capacity and capability to meet these challenges - ensuring timely access, high-quality care, and meaningful support for every person who relies on us.

The decisions we make now, and the strategies we set for the future, will determine how effectively we respond to these critical issues in the years ahead.

We are proud of what we have achieved, yet we know there is more to do. We cannot simply hope for solutions we must actively create them through listening first. 2026 will call for greater determination, discipline, focus, and a willingness to make today matter for the communities we serve. Together, we will embrace our collective challenges with service, courage and compassion and innovate thoughtfully, and apply our collective wisdom to make meaningful improvements in all our communities. Every step forward, every improvement, every initiative serves one purpose: to ensure that every person matters while building loving communities and serving the greater good, both core to our Known & Loved framework.

This year, we will launch our new organisational strategy for 2026–2031. Shaped by listening to residents, families, staff, and our wider community it will guide how we expand capacity, strengthen care, support our workforce and embrace innovation, all while remaining true to our Known & Loved way of working.



Please have your say on our strategy as it only through Listening First that we stay true to Known & Loved. Visit: www.surveymonkey.com/r/3VSCQD6 or scan the QR code.

As we step into this new year, I am filled with hope and gratitude. Together, we will continue to care, connect, and build for the future, committed to our vision of growing communities where best lives are lived.

Here's to a 2026 full of connection, joy, and shared purpose.

Yours in service,
Jason Eldering, CEO

Festive cheer across Southern Cross Care

From carols to decorations, gift-giving to special gatherings, our Southern Cross Care communities truly embraced the magic of Christmas.

Across our regions, staff, residents, clients and families, came together to celebrate, creating joyful moments that highlight the warmth, connection, and sense of community that make Southern Cross Care so special.





Celebrating excellence at the 2025 Chair's Dinner

In November, Southern Cross Care (SCC) came together for the 2025 Chair's Dinner, a night of celebration, recognition, and connection.

Over 200 guests joined the event, including SCC staff from across all regions, Board members, Knights of the Southern Cross, community and project partners, and valued sponsors. The evening was a joyous celebration of the dedication, innovation, and compassion that define our organisation.

The night featured inspiring speeches from Board Chair Francis Price and CEO Jason Eldering, who thanked staff for their commitment to residents, clients, and colleagues.

"Our organisation is built on our people," Jason said. "Their compassion and dedication are what bring our values to life and help us make a meaningful difference every day", said Jason.

Among the highlights was recognising the 2025 Employee Excellence Award winners.

Hayley Kim, Clinical Manager at Allora Nursing Home, received the Leadership Excellence Award for her calm, capable, and results-driven approach, strengthening team culture and enhancing resident care.

Phub Zam (aka Zam), Personal Carer at Stretton Gardens Residential Aged Care, was honoured with the Known & Loved Stars Award for her compassion, attentiveness, and mentorship, consistently going above and beyond for residents and colleagues alike.

For the first time, SCC introduced the Team Innovation Award, celebrating creative and practical solutions that improve care, services, or workplace practices. The 2025 award was presented to the Clinical Team at St Mary's Residential Care Home, Raceview, for their simple yet impactful innovation - a storage container in each resident's room for hearing aids and glasses. This small change addressed a common challenge, giving residents a secure and familiar place for their belongings, improving daily care and reducing stress for both residents and staff.

The evening concluded with upbeat live music as guests danced the night away, enjoying the warmth, camaraderie, and festive spirit that makes SCC such a special community.

Congratulations to Hayley, Zam, the St Mary's Clinical Team, and all finalists for living SCC's values and making a meaningful difference every day.

The event was also made possible by our generous sponsors:

Gold sponsors: Aidacare Health Equipment; Mullins Lawyers; Chinchilla Project Team (Castalia Group, D.26, Integral Construction, Smith & Tracey Architects, and MDC Interior Concepts).

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Board Chair, Francis Price with Leadership Excellence Award finalists, and CEO, Jason Eldering



Board Chair, Francis Price with Team Innovation Award finalists, and CEO, Jason Eldering



Board Chair, Francis Price with Known & Loved Stars Award finalists, and CEO, Jason Eldering



Guests enjoying the 2025 Chair's Dinner event

Congratulations to all of the winners and finalists.



Board Chair, Francis Price with 2025 Leadership Excellence Award Winner, Hayley Kim



SCC CEO, Jason Eldering with 2025 Known & Loved Stars Award Winner, Phub Zam



CEO, Jason Eldering with St Mary's Clinical Manager, Rumbi Chasiya accepting the 2025 Team Innovation Award

Resident Story

Doss celebrates 105 years at The Vines



Our residents and staff at The Vines Retirement Estate in Mildura recently celebrated a truly special milestone with resident Doss Lambert turning 105 years young.

A longtime member of the community, Doss has lived at The Vines for 23 years and marked her birthday with friends over cake and coffee, followed by a special lunch with family.

Doss, who arrived in Australia from Birmingham, England as a three-year-old, credits her long life to leading a quiet, healthy lifestyle and having a wonderful husband, Ed, to whom she was married for 70 years, before his passing six years ago. Doss has also been blessed with a son, a daughter, four grandchildren, and four great-grandchildren.

Doss is passionate about keeping well and maintaining her independence and has been an inspiration to fellow residents for her fitness, sharp mind, and clear memory.

Trevor Watts, The Vines Village Manager shares, "I have known Doss for the past eight years. She has always been an inspiration, and we often joke that she has the wrong date on her birth certificate.

"Up until recently, she would walk unassisted, often outpacing those 20 years her junior. She is incredibly sharp, with a memory that rivals people half her age. Talking with Doss is always a joy as she brings laughter, wisdom, and warmth to everyone around her." Surrounded by family, friends, and supportive neighbours, Doss' milestone is a celebration of life, community, and resilience.

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Resident Story

Gladys, a shining figure of 102 years

Gladys Birch, a cherished member of our Castra community, recently celebrated her 102nd birthday surrounded by family, friends and fellow residents.

The recreation room was filled with laughter, music and the sweet aroma of a beautifully decorated birthday cake. Beaming with happiness, Gladys thanked everyone for their warm wishes on this remarkable milestone.

Gladys's story begins in a dairy farm in Greenview, Wondai, where she grew up milking cows alongside her two brothers. Life looked very different then, she recalls with a laugh: "No fridge, no phone, no washing machine. The young ones wouldn't even know what an outhouse is!" Gladys married in 1945 and welcomed her son Bevan at aged 24, building a life grounded in family and simple joys.

Gladys has been part of the Castra community in Murgon for many years, living in one of our Independent Living Units for around 22 years. During that time, she generously volunteered her time by assisting staff with activities and outings. In June 2022, Gladys made the decision to move into our Castra residential aged care home, where she continues to participate actively in weekly events.

A passionate cook, Gladys has contributed many treasured recipes to Castra's cooking activities. She also enjoys bingo, word games, indoor bowls and socialising with family and friends. One of her fondest memories is dressing up with gloves and a handbag for the local shows when she was young. Just two years ago, she was honoured as a guest cake-cutter at the show's 100th anniversary.

When asked about life advice, Gladys simply says, "Always try to be happy and get along with people. Don't argue, just listen. Life has its ups and downs, so stay positive."

Her warmth and kindness continue to inspire everyone around her, making her 102nd birthday a beautiful celebration of community, connection and joy.



Client Story

Laurel & Richard's 75 years of love and still counting

We were delighted to celebrate a truly extraordinary milestone with our Sunshine Coast Home Care clients, Richard and Laurel Dumbrell, who marked their 75th wedding anniversary.

Their long and loving partnership has been the heart of a close-knit family. Over the years, Richard and Laurel have supported their two daughters with generosity and encouragement as they built fulfilling lives of their own.

Today, they are proud grandparents to two grandchildren and great-grandparents to little Willa, who brings them immense joy.

Richard has lived through many chapters of Australia's history, witnessing periods of great change and national growth. His contribution to the country's oil, gas and petroleum engineering industries spanned an impressive 52 years.

In 2009, he was awarded the Medal of the Order of Australia (OAM) for his service to the development of Australian energy exploration and the engineering profession.

Laurel's journey is equally inspiring. A true believer in lifelong learning, she earned a Bachelor of Arts in Communication as a mature-age student, which launched her a successful 25-year career in writing and publishing. She led adult writing groups first in Sutherland Shire and later with Sydney's Adult Education Association (WEA), helping countless people discover creativity through storytelling.

In 1988, Laurel was also recognised with a Bicentennial Medallion for her contributions to community education.

What truly defines Richard and Laurel is their unbreakable bond. They have built a life full of love, shared purpose and resilience. Their 75-year journey is a beautiful testament to the joy found in an enduring partnership and meaningful connections that enrich every stage of life.



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Honouring a life of service

At Southern Cross Care, we are privileged to count many remarkable people among our residents, especially those who embody resilience, service, and kindness, like John ("Jethro") Thompson of Parque Vista Retirement Village, Holland Park.

John's story is one of extraordinary service. Born in Malta at the close of World War II, he emigrated to Melbourne in 1957 with his family. Driven by a fascination with machinery and a desire to serve, he joined the Australian Army at age 19, training with the Royal Australian Engineers.

He first served in Borneo, clearing jungle and building roads, before deploying to Vietnam in 1967. There, as a field engineer supporting infantry units, he cleared booby traps and searched tunnels - duties demanding extraordinary nerve, skill, and dedication. Tragically, while on duty in a minefield at just 21 years old, John was severely wounded in an explosion that claimed the lives of two comrades.

Against overwhelming odds, he survived, and recovery was only the beginning. With prosthetics and sheer determination, John rebuilt his life. He returned to school to study for the Year 11 Leaving Certificate to qualify for the State Public Service, and later devoted himself to advocacy work, supporting veterans and their families in claiming rightful benefits and entitlements. His work went far beyond paperwork - it was guided by compassion and honesty. From securing back pay arrears to fighting for underrepresented veterans, John earned the deep respect of those he helped.

John's personal life was marked by both tragedy and joy. His first wife passed away, leaving him to raise five young children as a single father. Later, he met Perle, and together their blended family of seven children brought them immense joy - a love that now extends to ten grandchildren and two great-grandchildren.

John's advocacy work has earned him life membership with the RSL organisation, and he has been recognised with both an Order of Australia Medal (OAM) and a Meritorious Service Medal (MSM), honours that reflect not only his military courage, but also his enduring commitment to community and public service.

Today, John enjoys an active retirement at Parque Vista. He takes early morning walks with his dog Ben, visits the Village Library, participates in social events, and quietly shares his wisdom, believing that resilience matters, but so does doing what is right.

John's story reminds us that service does not end when the uniform comes off. True service continues in how we care for one another, stand up for justice, and turn hardship into compassion. Southern Cross Care is honoured to have him among us, a living example of strength, generosity, and the enduring spirit of and giving back.



John (far right) serving in Borneo with his comrades



Stretton Gardens shines with first ever talent show

Stretton Gardens Retirement Estate hosted its very first talent show recently, an absolute hit and aptly named *Stretton's Got Talent*!

Over 90 residents filled the audience to cheer on 13 fantastic acts, showcasing a mix of singing, dancing, poetry, and even a duo known as "The Ladder Men." Adding to the excitement, the Stretton Giggles, a band formed by the Retirement Village staff members, treated the crowd to a surprise performance.

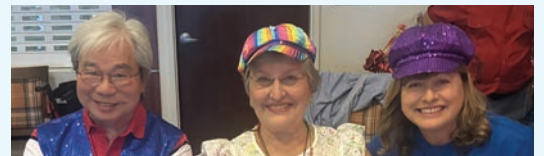
The event brought the community together in true celebratory style. Local and state parliament members, along with our trusted contractors, generously donated prizes for 1st, 2nd and 3rd place, while a special Village Voice award was presented for the audience's favourite act.

Lucky door prizes added an extra element of fun for attendees.

Every performer went home with a custom stubby holder emblazoned with the show's catchphrase - "*True Talent Never Retires*".

The atmosphere of joy and camaraderie was infectious, with laughter, applause and much joy shared throughout the day.

The success of this inaugural event has already inspired some residents to start rehearsing for next year's show, proving that at Stretton Gardens, creativity, confidence and community spirit truly shine, no matter your age.



Wellness Centre opens new doors to healthy ageing at Holland Park

Southern Cross Care's commitment to healthy ageing has taken an exciting step forward with the recent opening of our new Wellness Centre at Holland Park.

Located on the ground floor of Duhig Village, the centre is purpose-designed to help older adults build strength, confidence and connection through safe, supported movement.

Prior to the official Opening in October, residents from Parque Vista Retirement Village attended a special introductory event where national reablement expert Dr Tim Henwood presented on the importance of maintaining mobility and independence as we age. They were also among the first to tour the modern gym, fitted with state-of-the-art, easy-to-use equipment built specifically for older adults.

Since then, the Wellness Centre has now welcomed its first 64 members, who have eagerly embraced the opportunity to improve their health and wellbeing.

Leading the day-to-day operations are Exercise Physiologists Hayley Darke and Umar Khan, who work closely with each member to complete an initial assessment and develop personalised exercise plans tailored to their needs and goals.

"We have been grateful and delighted by the feedback from residents who have attended so far.

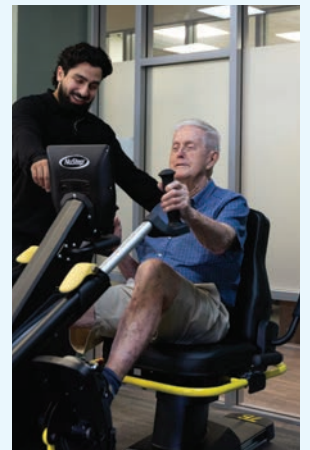
Many approached the Wellness Centre with some hesitation about traditional "gym culture," but they have quickly discovered how personal, safe, and rewarding the space is", shared Hayley.

"Over the past few months, we have also loved getting to know the beautiful community, supporting them in their physical wellbeing by developing individualised programs and delivering informative educational sessions that offer great social networking opportunities, all complemented by healthy refreshments.

"Umar and I are passionate about creating an environment that is supportive and encouraging, helping our clients feel empowered and confident in their own bodies. We are excited for everything 2026 will bring."

The response from Parque Vista residents has been overwhelmingly positive, with many already reporting improved strength, mobility and social connection. As these first members progress through their programs, the plan is to gradually welcome more older people from the wider local community to experience the Wellness Centre's benefits.

With promising early results and strong resident engagement, the Wellness Centre marks an exciting new chapter for Southern Cross Care's expansion into allied health, and a model we hope to extend to some of our other communities in the future.



Aged Care reform



With the new Aged Care Act introducing clearer rights and stronger support for older people, the role of the Registered Supporter is one of the helpful changes now available.

This new role is all about strengthening choice and ensuring people feel supported, informed, and heard as they navigate their aged-care journey.

What is a Registered Supporter?

A Registered Supporter is someone an older person trusts (like a family member or friend) who helps them make and communicate decisions about their aged-care.

What does a Registered Supporter actually do?

They help the person understand information, explore care options, and clearly express what they want, including when making complaints or care-related choices. They can also request and receive information about the person's care (with permission).

Do they make decisions on someone's behalf?

No. Being a Registered Supporter does not give decision-making authority. The older person keeps the right to make their own decisions.

Does everyone need one?

Not at all. Many people already have informal support that works well for them. Registering someone is completely optional.

How do you become a Registered Supporter?

It's simple, you can register someone through My Aged Care, whether online, over the phone, or during an aged-care assessment.



Inspector General visits SCC Holland Park

Southern Cross Care was proud to welcome the Inspector General for Aged Care, Ms Natalie Siegel-Brown, to our Holland Park community. Her visit included a tour of the residential care home, retirement village and our new Wellness Centre, followed by a roundtable with senior leaders.

It was a valuable opportunity to share the lived experience of our residents, clients, families and teams, and discuss key issues shaping aged care, from supporting people to live well at home, to ensuring care is dignified, equitable and sustainable. Having the voices of our communities heard at a national level is vital, and SCC thanks Ms Siegel-Brown for her time and focus on listening to those experiences.



Staff Profile

40 remarkable years of service at Allora Homestead

At Southern Cross Care, we are proud to celebrate the inspirational dedication of our staff, and a few months ago, Majella Baker, Residential Manager at Allora Homestead Residential Aged Care, marked an incredible milestone - 40 years of service to Southern Cross Care and the Allora community.

Majella's long tenure reflects not only her professional commitment but also a deep connection with the residents and families she serves.

"There has been a kaleidoscope of change, challenges, and triumphs over the years," she shared. "There's been heartbreak, joy, but most of all, it has been so rewarding to serve this community. We've walked side by side with our residents and their families until they reach the end of this life's road. It's truly a privilege."

Allora Homestead, nestled in the Southern Downs, has long been a sanctuary for residents, fostering a sense of belonging and connection. Through four decades of service, Majella has helped ensure residents feel known, loved, and supported every day.

Residents describe Majella as at the heart of the Homestead family. Joyce says - "Majella leads the staff in treating each of us with respect and care, forming personal relationships that enable her to know our strengths and weaknesses. I consider Majella my carer, my mentor, and most importantly, my friend."

Kay adds - "Her commitment, dedication, and unwavering loyalty is an inspiration to everyone around her. Her legacy of professionalism and integrity continues to have a lasting impact on many families and community members over the past three decades."

Southern Cross Care is profoundly grateful for Majella's tireless dedication. Her career is a shining example of service, courage, and compassion, and her influence will continue to shape the Allora community for years to come.



Empowering our staff to support Mental Health

At Southern Cross Care, we believe that compassionate care starts with supporting our own people. That's why our Mental Health First Aid (MHFA) training has been met with huge enthusiasm across our sites.

SCC's Workplace Safety Trainer, Rob Lidgett, has led six intensive workshops this year at Broken Hill, our Brisbane Support Centre, and in the Western Downs, equipping 81 staff members with the skills to recognise and respond to mental health challenges.

"MHFA training fits perfectly with our Known and Loved values," Rob explains. "Every staff member faces challenges at times, and the skills learned in this course help them support each other with kindness and understanding."

The training has already shown tangible benefits. Staff report feeling more confident to have open conversations about mental health with their peers. Rob notes that stress and burnout can often contribute to unplanned leave, particularly in caring roles. "Staff who've been through MHFA feel better equipped to talk about these challenges, which helps both themselves and the team," he says.

Past participants agreed the course is invaluable. Phoebe Seo, SCC's Digital Marketing Specialist, shared, "Mental health awareness is growing, but not many know how to recognise the signs and respond appropriately. This workshop gave me the confidence and practical skills to support a family member, friend or colleague who may be struggling."

One of the most rewarding aspects of the sessions is the safe, welcoming environment that develops quickly. "Within the first hour, staff start sharing their own stories," Rob says. "Everyone feels relaxed, and the time just flows. It's incredibly rewarding to see people connect in such a meaningful way."

Through MHFA workshops, staff are gaining skills that strengthen both workplace culture and the care provided to residents. The training helps create a supportive environment where everyone feels seen, valued and empowered, making our community stronger together.



Nicola has a true heart for home care

As part of our Brisbane South Home Care team, Nicola Lambert has spent more than two decades bringing compassion and comfort to the people she supports, recently celebrating 21 years with Southern Cross Care (SCC).

Nicola has been a steady, compassionate presence in the lives of countless clients and families, embodying the heart of what SCC stands for.

Nicola's journey in aged care began long before she joined SCC. Inspired by caring for her grandmother, she discovered early on that she had "a soft spot to help people."

In 1998, Nicola and her parents managed an aged pensioner accommodation lodge at Victoria Point (east of Brisbane), where they supported 12 residents.

"They really all became like extended family," Nicola recalls. "I loved sitting, listening, and chatting about the cool, and sometimes heartbreaking, stories of their lives." That experience inspired her to complete a TAFE course in Community Aged Care, leading to her career with SCC in 2004.

Over the years, Nicola has seen many changes, but her passion for the role has never wavered. "I enjoy making a difference, whether it be helping with everyday tasks, being a listening ear, giving a hug when needed, or putting a smile on someone's face," she says.

For Nicola, the work is as much about connection as it is about care: "I love meeting people from different walks of life and different cultures, as I've found I can learn a lot from them."

Balancing her role with raising two children, Nicola says she has always felt supported by SCC. "I have stayed so long because SCC understands the curve balls of life and accommodates the busyness of family life," she explains.

As she looks ahead, Nicola remains committed: "I will continue enjoying my job and providing the best care for our many clients for years to come."



Nicola Lambert has spent more than two decades bringing compassion and comfort to the people she supports, recently celebrating 21 years with Southern Cross Care (SCC).

Get to know Blake Milne



What is your role at Southern Cross Care?

My name is Blake Milne and I'm a Cook at Aruma Lodge, Broken Hill.

What inspired you to become a chef?

I have always cooked but after a few health issues, I realised how much diet impacts overall health. I started working in a kitchenette at St Annes Nursing Home as a catering assistant serving meals, then I got trained up in the sandwich station in the main kitchen. I then trained as a Cook and now I'm doing my apprenticeship to become a qualified Chef.

What's your favourite dish to prepare for residents, and why?

A simple steak with brandy peppercorn sauce, chive mash, roast honey mustard carrots, and garlic butter beans. It's an old classic that many would have had down at the pub as a treat.

What do you enjoy most about cooking for older people every day?

Mealtimes in aged care are an occasion for the residents, so I enjoy trying to make this special for them every day. I enjoy providing healthy meals and sweet treats and try to make every meal as fresh, flavourful, and healthy as possible.

Have you ever had a special moment or memorable feedback from a resident that stayed with you?

Many residents' families thank me and provide compliments when they visit for lunch, and it makes me happy that they know their loved ones are being well fed. I've even had comments from people while shopping, they have talked about the food at Aruma Lodge!

What is one ingredient you can't live without?

No good meal is complete without garlic, fresh herbs, and salt & pepper.

What is your own favourite dish to cook and eat at home?

Thai prawn and barramundi green curry over rice, with Bok choy in garlic and oyster sauce.



Blake's Steak with peppercorn brandy sauce

Ingredients (serves 4):

4 scotch fillet steaks	80 ml cream
Salt and pepper to taste	1 tsp garlic powder
1 shallot finely diced	1 tsp onion powder
1 clove garlic minced	1 tbsp Worcestershire
1 tbsp green pepper	Fresh thyme leaves &
corns (save brine)	fresh chopped parsley
120 ml brandy	Salt and pepper to taste
200 ml beef stock	

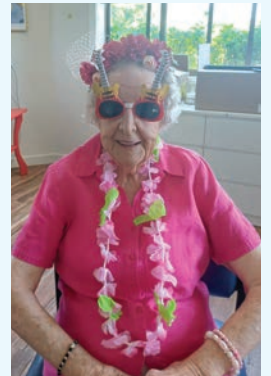
Directions:

1. Season steaks with salt, pepper. Sear steaks in pan or bbq in small batches to get a good sear. When steaks are done, remove and arrange into a baking dish.
2. Sauté shallots. When translucent, add minced garlic, peppercorns and 1 tbsp brine. Once soft, de-glaze with brandy and reduce until almost gone.
3. Add beef stock, and any juice from the steak. Simmer on low until it has reduced by half.
4. Add cream, Worcestershire sauce, garlic and onion powder and chopped herbs. Let simmer for a few mins. Season sauce to taste.
5. Pour sauce over steaks, seal baking dish with foil and bake low and slow in oven at 120 degrees C for 3.5 hours.

Living our best lives across our communities

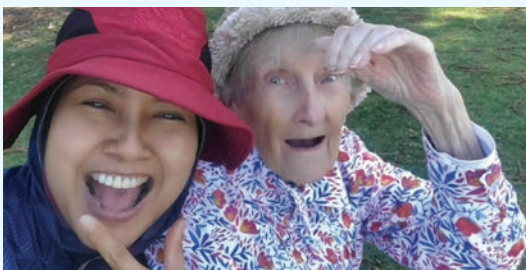
ALLORA TROPICAL FUN DAY

Our Allora Homestead turned into a splice of the tropics as they celebrated Tropical Day – a fun way to enjoy Summer.



COOOE! FROM HOME CARE

From the Sunshine Coast to the Western Downs, Ipswich to the Gold Coast, each week, our Home Care support workers travel thousands of kilometres to visit clients, check in, lend a hand and share a friendly smile.



A NEW SPACE TO CONNECT FOR PARQUE VISTA RESIDENTS

Parque Vista Retirement Village residents had their new outdoor community space, Galton Green, open just in time for Christmas. A perfect area for sharing meals, connecting with neighbours, and enjoying friendly games on the new lawn bowls green.



It's been an eventful few months of activities and celebrations across our Southern Cross Care communities. Here's what some of our residents, clients and staff got up to.

MELBOURNE CUP CELEBRATIONS

We celebrated Melbourne Cup with fabulous outfits, colourful fascinators and a few friendly sweeps along the way!



ARTISTS AT NANANGO

Our talented residents at Nanango have been busy getting their hands messy with clay and colour, crafting handmade pottery and painting stunning scenic artwork.



POKENO FUN AT ST ANNE'S

St Anne's residents were fully immersed in a lively game of Pokeno, enjoying laughs, friendly competition and a fun way to keep minds active.



Train your brain



Word Search We love Australia



W	Z	G	Q	X	J	Q	R	L	E	K	E	C	H	I	D	N	A	B	R	Z	U	Y	D
G	V	F	N	O	I	G	F	Z	P	K	F	O	I	Q	Z	X	M	W	P	E	L	F	S
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P	I	B	E	A	C	H	E	S	V	C	K	A	A	E	A	B	G	H	C	H	J	O	I
R	B	A	M	N	S	W	T	Q	G	X	U	K	O	N	Z	D	D	W	V	X	O	T	O
T	C	L	O	U	O	S	E	N	B	G	T	C	G	S	S	K	E	W	P	Z	D	I	J
C	S	C	I	R	T	E	J	S	F	U	V	O	D	L	N	M	L	Q	Y	G	U	R	M
U	C	H	V	W	M	L	H	B	T	O	R	C	A	A	U	E	T	T	P	N	K	R	C
D	A	A	E	F	B	A	M	A	G	E	T	M	O	N	E	F	T	L	C	A	M	E	A
Q	D	T	N	J	J	W	Z	N	J	Z	R	G	L	D	D	F	A	C	J	R	B	T	U
O	P	A	R	J	P	H	D	K	H	A	E	N	E	T	J	C	W	A	T	E	K	N	J
P	I	R	C	Q	P	T	T	S	A	T	I	G	A	A	T	M	G	U	L	T	X	R	U
L	S	A	U	E	S	U	G	I	F	F	O	N	O	U	U	G	R	T	C	I	S	E	Z
A	U	W	L	K	Q	O	I	A	E	E	U	H	A	Y	S	J	B	F	T	M	F	H	K
T	K	W	H	A	C	S	F	K	D	T	C	Q	J	M	H	T	A	R	F	E	F	T	X
Y	G	R	A	N	O	W	S	V	E	D	A	V	S	H	S	L	R	A	G	G	K	R	Q
P	Z	N	I	G	N	E	O	W	R	U	R	M	H	W	W	A	K	A	Z	E	O	O	U
U	P	P	H	A	A	N	Y	E	U	Y	T	Q	I	G	R	K	T	F	L	V	R	N	C
S	G	X	V	R	R	V	Y	V	O	F	Z	U	V	X	T	U	Z	O	K	I	U	H	A
P	A	V	L	O	V	A	S	O	U	T	H	A	U	S	T	R	A	L	I	A	A	S	W
B	D	R	I	O	Q	C	S	T	R	G	N	X	D	L	I	U	M	A	V	Q	H	M	L
F	O	H	Q	P	T	G	S	H	Y	P	O	O	X	G	R	G	H	M	G	K	J	B	J
O	F	J	V	S	D	M	V	I	C	T	O	R	I	A	I	L	A	R	T	S	U	A	M

Northern Territory
New South Wales
Vegemite
Cockatoo

Beaches
Banksia
Western Australia
Queensland

Platypus
Tasmania
Pavlova
Echidna

South
Australia
Australia
Kangaroo

Victoria
Waratah
Wattle

Our services

Residential Care

QUEENSLAND

**SOUTHERN CROSS CARE
ALLORA HOMESTEAD**
62-64 Forde Street Allora Q 4362
Phone 07 4666 3588 Fax 07 4666 3788

**SOUTHERN CROSS CARE
ALLORA NURSING HOME**
29 Darling Street Allora Q 4362
Phone 07 4666 3171 Fax 07 4666 3769

SOUTHERN CROSS CARE CALOUNDRA
57 Village Way Little Mountain Q 4551
Phone 07 5492 6866

SOUTHERN CROSS CARE CARINYA
6 Wallen Street Miles Q 4415
Phone 07 4628 5395

SOUTHERN CROSS CARE CASTRA
2 Cooper Street Murgon Q 4605
Phone 07 4169 8700 Fax 07 4169 8799

**SOUTHERN CROSS CARE
CONNOLLY COURT**
24 Loane Drive Edens Landing Q 4207
Phone 07 3805 1844 Fax 07 3805 1633

SOUTHERN CROSS CARE DUHIG VILLAGE
85 Seville Road Holland Park Q 4121
Phone 07 3422 3888 Fax 07 3422 3890

**SOUTHERN CROSS CARE
ILLOURA VILLAGE**
24-30 Zeller Street Chinchilla Q 4413
Phone 07 4662 7182

SOUTHERN CROSS CARE KARINYA
25 Church Street Nanango Q 4615
Phone 07 4163 2430 Fax 07 4163 1972

**SOUTHERN CROSS CARE
LEICHHARDT VILLA**
1 McCorley Court Taroom Q 4420
Phone 07 4628 6166 Fax 07 4628 6122

SOUTHERN CROSS CARE ST MARY'S
129 Wildey Street Raceview Q 4305
Phone 07 3288 9955 Fax 07 3288 9924

**SOUTHERN CROSS CARE
STRETTON GARDENS**
209 Illaweena Street Drewvale Q 4116
Phone 07 3373 9000 Fax 07 3373 9095

SOUTHERN CROSS CARE TARCOOLA
2 Sara Street Tara Q 4421
Phone 07 4678 7892

NEW SOUTH WALES (BROKEN HILL)

SOUTHERN CROSS CARE ARUMA LODGE
229 Beryl Street Broken Hill, NSW 2880
Phone 08 8080 1850

**SOUTHERN CROSS CARE
HAROLD WILLIAMS HOME**
267 Eyre Street, Broken Hill NSW 2880
Phone 08 8080 1850

**SOUTHERN CROSS CARE
ST ANNE'S NURSING HOME**
238 Piper Street, Broken Hill NSW 2880
Phone 08 8080 1850

VICTORIA (MILDURA)

**SOUTHERN CROSS CARE
OASIS AGED CARE**
1039 Karadoc Avenue, Irymple VIC 3498
Phone 03 5024 7474

Retirement Living

QUEENSLAND

CALOUNDRA RISE RETIREMENT ESTATE
57 Village Way Little Mountain Q 4551
Phone 07 5438 0655

EDENS LANDING RETIREMENT ESTATE
24 Loane Drive Edens Landing Q 4207
Phone 0408 929 016

NOOSA WATERS RETIREMENT ESTATE
39 Lake Weyba Drive Noosaville Q 4566
Phone 07 5474 4480

PARQUE VISTA RETIREMENT ESTATE
85 Seville Road Holland Park Q 4121
Phone 07 3422 3888

STRETTON GARDENS RETIREMENT ESTATE
209 Illaweena Street Drewvale Q 4116
Phone 07 3272 6011

NEW SOUTH WALES (BROKEN HILL)

CON CROWLEY VILLAGE
2 Blende Street, Broken Hill NSW 2880
Phone 08 8080 1850

WAR VETS RETIREMENT LIVING
168 Thomas St, Broken Hill NSW 2880
Phone 08 8080 1850

VICTORIA (MILDURA)

THE VINES RETIREMENT VILLAGE
412-526 San Mateo Avenue,
Mildura, Vic 3500
Phone 03 5022 8346

Home Care services

QUEENSLAND

Central Line: 1300 306 442

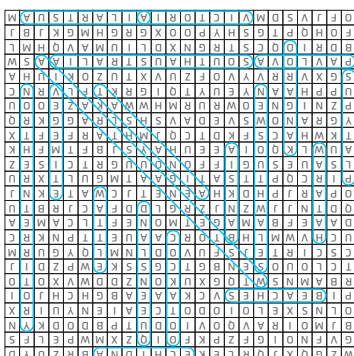
BRISBANE SOUTH
24 Loane Drive Edens Landing Q 4207
Phone 07 3200 5033

GOLD COAST
Shop 13A Ashmore Plaza
146 Cotlew Street, Ashmore Q 4214
Phone 07 5580 8755

SUNSHINE COAST
57 Village Way Little Mountain Q 4551
Phone 07 5346 4015

WEST MORETON
129 Wildey Street Raceview Q 4305
Phone 07 3281 8355

WESTERN DOWNS
Serving Chinchilla, Jandowae, Meandarra,
Miles and Tara
Phone 1300 306 442

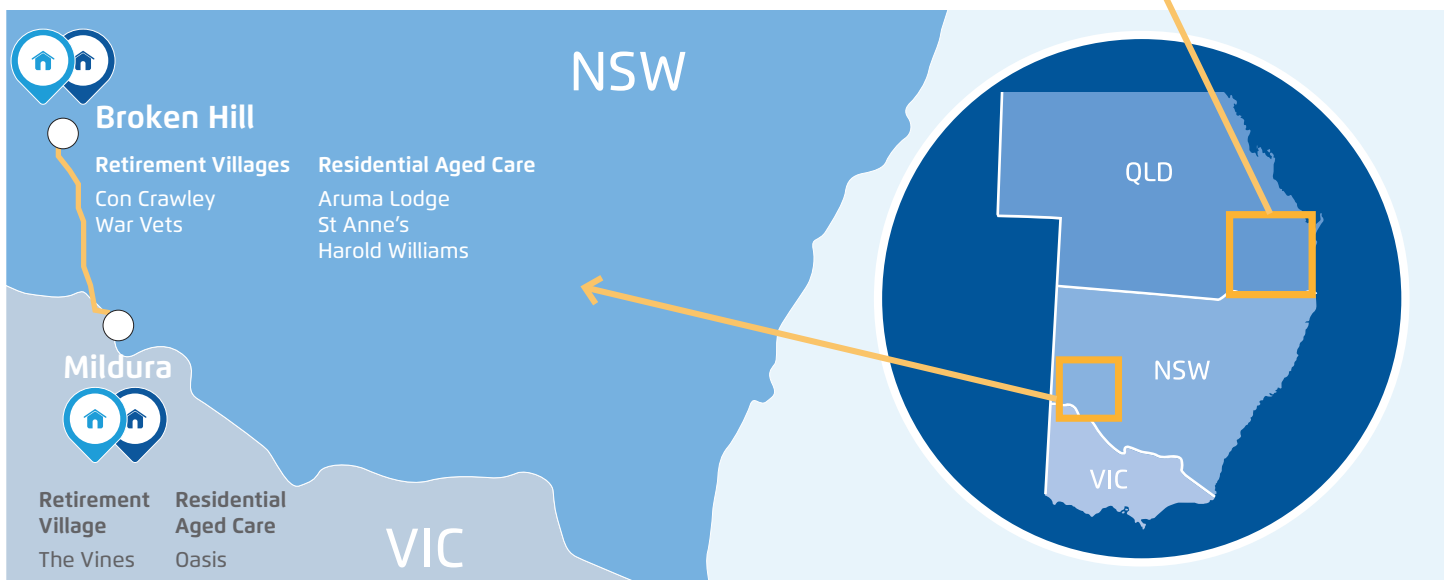


Support Centre

BRISBANE
2078 Logan Rd
Upper Mt Gravatt Q 4122
Phone 1800 899 300

We acknowledge and pay respect to the traditional custodians of the land on which we live and work, and pay our respects to Elders past and present. We acknowledge their care of the land, waterways and sea and their continual cultural connection to Country as expressed through their history, music, language, songs, art and dancing. We commit ourselves to actively work alongside First Nations people for reconciliation and justice.

Southern Cross Care Locations



Residential Aged Care



Retirement Villages



Community Home Care Services



Support Centre



**southern
cross care**
Valuing and Respecting Human Life

An initiative of the Knights of the Southern Cross

Find out more at sccqld.com.au
1800 899 300

