



ISUZU TRUCK MAINTENANCE & WARRANTY **PACKAGES**

SUPPORT PACKAGES
WARRANTY OPTIONS
PAYMENT PLANS
DEALERS SERVICE

MAINTENANCE PACKAGES WITH YOUR NEW ISUZU TRUCK

As part of our Customer CARE programme, we hope you will enjoy miles of trouble-free driving. To get the best from your truck, you'll need to make sure the necessary maintenance schedules are followed. And to make that easy, we've developed flexible Repair & Maintenance (R&M) packages to take the hassle away from you. The choices are described in this brochure; just discuss this with your local Isuzu Truck dealer when ordering your truck for some friendly, expert advice. All our dealers are trained to the highest standards and are there to help keep you on the road. Cover includes Mainland GB roadside repair or recovery.



ALL ISUZU R&M CONTRACTS ARE **DESIGNED WITH THREE OBJECTIVES** IN MIND:

1

EASY

An Isuzu R&M contract is easy for you to adopt. Once you've agreed terms, simply pay a regular monthly fee, determined by the length of the agreement and the annual distance the vehicle will cover, your operator license terms if applicable and your truck will be maintained and repaired by an approved Isuzu truck dealer.

2

FLEXIBLE

We know all businesses are different, so we can tailor your R&M package to the requirements of your operation. A price is set at the start of the agreement, which can run for up to 7 years, and we can revise the cover if your circumstances change.

3

COMPREHENSIVE

Your contract covers all safety inspections (PMI's): rolling road brake tests as standard, servicing (parts, labour, oils); repairs (as required from time-to-time), MOT preparation and test; tachometer calibration and speed limiter compliance – and this is all in the hands of our dealer network, who are experts in maintaining and servicing Isuzu vehicles.



WHICH PACKAGE IS **SUITABLE** FOR YOU?

Isuzu packages are available at two different levels, and you can see details of these in the table overleaf. In summary, when you discuss your requirements with our expert staff, they'll be able to highlight the different elements of our R&M and Service Select packages to meet your specific requirements.

SERVICE SELECT

Service Select, is for businesses that don't require a full R&M package. As the name implies, Service Select covers the safety inspections and scheduled servicing requirements for your vehicle. This package also offers the flexibility to include other options, all provided through our network of expert Isuzu truck dealers.

REPAIR & MAINTENANCE

Repair & Maintenance is a more comprehensive programme and in addition to Service Select, it covers elements such as repairs, maintenance, tachographs and speed limiters, roadside assistance or recovery; all offered with a greater degree of customisation to suit your operational requirements.

**CONTACT YOUR ISUZU TRUCK DEALER FOR A DETAILED QUOTE OR
VISIT WWW.ISUZUTRUCK.CO.UK/AFTERSALES/RM-WARRANTY/**



FEATURES INCLUDED	SERVICE SELECT	REPAIR & MAINTENANCE
All Safety Inspections to meet operator "O" Licence Compliance (over 3.5 tonne)	✓	✓
Rolling Road brake tests with scheduled inspections	✓	✓
Log in to access your vehicle/s (covered under an Isuzu package) maintenance planner and documents on Isuzu's electronic system, optional e-mail notifications to your transport manager	✓	✓
All vehicle servicing for standard chassis only, in line with Isuzu Truck requirements	✓	✓
All vehicle maintenance and repairs for standard chassis*		✓
Isuzu Truck Assist - roadside assistance or recovery to nearest Isuzu Truck Dealer 24/7		✓
Isuzu Truck Warranty included as standard for three years, from vehicle registration date	✓	✓
MOT presentation and test fee included	▲	✓
Tachograph calibration every 2 years, including replacement battery	▲	✓
Tachograph repairs*		✓
CARE Support for the length of the contract	✓	✓
Monthly Premiums can either be government linked RPI or fixed for the contract term		✓
Tail lift cover; Inspections only or full repair & maintenance		▲
Isuzu satellite navigation cover		▲
Isuzu air conditioning cover		▲
Isuzu reverse alarm cover		▲
Isuzu rear parking sensors cover		▲
Isuzu extended dipstick cover		▲

*Excludes damage. ▲ Optional.

WHY CHOOSE AN ISUZU **R&M PACKAGE?**

**All our options take the hassle away from you.
Isuzu packages offer these features:**

IT'S AUTOMATIC

Thanks to specially developed software, all our programmes offer fully automated scheduled reminders to enable you and the dealer to agree a date and time. This means there's no need for you to keep tabs on when your truck is due for scheduled inspections, simply keep an eye on your e-mail. In other words, it's easy to stay legal and keep your business moving.

NO SURPRISES

Not only does this help to keep your truck on the road, but it also means no nasty surprises with unexpected costs and labour charges.



TWO **FLEXIBLE** **PAYMENT** PLAN OPTIONS



PAYMENT PLAN

We offer two flexible payment plan options – RPI (Retail Prices Index) and fixed payments which give you peace of mind and also offer cashflow advantages. Ask your Isuzu Truck dealer for details and a quote.

DEALERS

Sales, Parts and Service
Parts and Service
Service only



**FOR DETAILS OF YOUR NEAREST ISUZU TRUCK DEALER
 PLEASE VISIT WWW.ISUZUTRUCK.CO.UK/DEALERS/**



EXTENDED WARRANTY WITH FREE SERVICING



As a manufacturer, Isuzu Truck provides a 3-Year Unlimited Mileage Warranty across the whole range of chassis cabs from 3.5 tonne to 13.5 tonne, as standard. Terms and Conditions apply.

Designed specifically for the operators of 3.5 tonne chassis cabs, wishing to extend their warranty beyond the initial first 3 years, we provide optional mileage capped Extended Warranty with Free Servicing Packages.

Benefits of these optional warranty packages:

- 1:** Vehicle maintained by Isuzu skilled technician within our Dealer Network
- 2:** No unexpected costs other than wear and tear items
- 3:** Access to Isuzu's I-Maintain bespoke electronic maintenance platform

Designed to give you peace of mind from the date your Isuzu truck is registered and on the road.



APPLICABLE TO N35 (3.5 TONNE) MODELS ONLY

Our Extended Warranty with Free Servicing Package provides additional warranty cover for the original chassis cab and driveline of your Isuzu truck along with free scheduled servicing, helping to protect you from unexpected bills. You can choose either 4-year or 5-year warranty period packages with the option of three mileage parameters at 12,500 miles, 18,750 miles or 25,000 miles per annum.

OPTION 1: 4-year warranty plan including free servicing*

OPTION 2: 5-year warranty plan including free servicing*

*Terms & Conditions apply. The cover will conclude when either the period or mileage is reached whichever comes first.



WARRANTY



www.isuzutruck.co.uk

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