

CONRAD[®]

TULUM RIVIERA MAYA

An All-Inclusive Experience



ALL-INCLUSIVE AT YOUR OWN RHYTHM



All-Inclusive restaurants and bars



Breakfast at Arbolea buffet
included



Open bar 11:00 a.m. to 1:00 a.m.



In Room Dining and minibar 24 hours



Curated Experiences



A BOLD SELECTION OF SPIRITS DRINKS

House wine, select beer, and select premium liquors like tequila, mezcal, vodka, rum, gin, whisky, and cognac are included for guests of legal drinking age.



11:00 a.m. to 1:00 a.m.

📍 Ultramar



OPEN BAR

Discover a bold and expressive collection of premium cocktails, regional spirits, and carefully curated wines at our resort bars. From refreshing poolside creations to sophisticated cocktails inspired by the flavors of the region, each sip tells a story of place, culture, and craftsmanship. Explore diverse flavors and vibrant ingredients designed to capture the spirit of Tulum in every glass.



CULINARY STORIES

Thoughtfully included dining invites you to explore our culinary stories throughout the day: breakfast at Arbolea or Cafetal, lunch seaside at Ultramar, Crudo or Leña, and dinner at Maratea, Kengai or Ukai.



Arbolea



At the top of our list for the best breakfast spots in Tulum is the leafy terrace of Arbolea, where you dine to the music of waves rippling along the shore as our mangrove forest wakes up.

Signature experiences included

Signature breakfast, Pitahaya Mimosas, green juice for detox, Tequila bloody marys.

ARBOLEA



RESTAURANTS AND BARS

ULTRA MAR



At our poolside bar in the heart of the resort, the energy follows the rhythms of the day. Peaceful mornings by the water ease into mesmerizing afternoons of tropical bliss, set to classic tunes spun by DJ. Drinks and food serve all day.

*Signature experiences included
Mexican cocktails, crafted beers, the place to have the
afternoon spritz or the Agave flight.*

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TULUM RIVIERA MAYA

CHIPINQUITOS



CRUDO
Raw

Specializing in “raw” and light cuisine, our menu features expertly crafted ceviche and crisp salads. Cool down with an Acapulco-style mixed ceviche or a refreshing Tulum salad, all while soaking up the breathtaking views.

*Signature experiences included
Mexican Mixology and crafted beers.*

RESTAURANTS AND BARS

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CHIRINGUITOS



CARBÓN



Grill



Included only for Ceiba guests

“Charcoal” is the key ingredient here, bringing out the best in our grilled meats, fish, and seafood. Whether you’re craving a perfectly seared steak or a fresh-off-the-grill catch, Chiringuito Carbón delivers an unforgettable, flame-kissed meal.

RESTAURANTS AND BARS

CHIRINGUITO CARBÓN



RESTAURANTS AND BARS

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TULUM RIVIERA MAYA

CHIPINQUITOS



LEÑA
▲ Pizza ▲

Our name, meaning “firewood”, is a tribute to our cooking style, which infuses every dish with a smoky, rich flavor. Indulge in perfectly baked pizzas and savory empanadas fresh from the fire.

*Signature experiences included
Mexican Mixology and crafted beers.*

RESTAURANTS AND BARS

MARATSA



For dinner, Maratea evokes a Mediterranean garden terrace where generations gather to share meals composed of simple ingredients and complex flavors.
The pizzas and pastas are delicious, but they're only the beginning.

Signature experience included
Dessert Cart featuring classic Mediterranean & Mexican desserts.

KENGAI

メキシコの桜



Vegetarian and protein-forward dishes, including teppanyaki, bao buns, fusion tacos, shabu shabu, and a variety of curries are served family style in a sophisticated space.

*Signature experiences included
Interactive Teppanyaki experience.*

KENGAI



RESTAURANTS AND BARS

ukai



Named for an ancient and sustainable Japanese fishing technique. Enjoy the intimate ambience at a table, or take a seat at the bar to watch the chef prepare seasonal and traditional rolls, nigiri, soups, and salads, as well as deliciously concocted drinks.

Signature experiences included

Japanese sake, beer and whisky with the vibrant soul of Mexican Spirits and regional ingredients

UKAI



RESTAURANTS AND BARS

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CHAAK

B A R



Chaak has a more intimate atmosphere than the pool bars, but it still captures the laid-back spirit of Tulum. The bartenders have a breadth of knowledge about harvesting, distilling, preparing, and drinking the plant that was used to communicate with the gods.

Signature experiences included

Mixology becomes a ritual, exploring the many dimensions of agave, the mystique of the botanicals in a Gin or the depth of a corn based Mexican whisky

RESTAURANTS AND BARS

CHAAK BAR



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CAFETAL



Start your morning or savor a sweet pause at Cafetal.
Whether it's your first coffee of the day or an afternoon
indulgence, our carefully selected brews and snacks invite
you to slow down and enjoy.

RESTAURANTS AND BARS



DISTINCTIVE OUTDOOR POOLS

Discover pools set between the lush Mayan jungle and the Caribbean Sea, each offering a unique way to experience Tulum at your own rhythm. From peaceful moments of relaxation to vibrant spaces filled with social energy, every setting invites connection, relaxation, and discovery. Bask in the warm Tulum sun, enjoy purposeful service, and immerse yourself in the spirit of this extraordinary destination.

OUR CURATED EXPERIENCES COLLECTION



Discover a curated selection of experiences designed to bring every moment at Conrad Tulum Riviera Maya to life.

From sunrise wellness rituals to cultural discovery and adventure, each experience fosters a meaningful connection to the destination.

Relax effortlessly, savor Tulum at golden hour, and embrace immersive evenings after dark.

Whether you seek adventure, relaxation, cultural immersion, or simply a moment to pause and reconnect, our Concierge can curate experiences upon request, creating a journey uniquely your own.

Terms & Conditions Apply

MYTHOS WORLD

ROOTED IN DISCOVERY

Mythos World is more than a kids and teens club – it is a thoughtfully curated universe inspired by nature, storytelling, movement, and modern mythology. Rooted in the spirit of Tulum and the richness of Mayan culture, every experience invites younger guests to explore the world through curiosity, imagination, and meaningful play.



JUNGLE TOUR

Created as part of Mythos World Pathfinder, the Jungle Tour invites curious explorers to discover the rich wildlife and natural beauty surrounding Conrad Tulum Riviera Maya. Guided by our entertainment team in partnership with SEGA, this immersive experience introduces kids, teens, and grownups to the unique ecosystems and biodiversity of Tulum.

THE STARGAZER

Created for kids, teens, and grownups alike, this signature after-dark experience transforms the evening into a shared journey beneath the Riviera Maya sky. Inspired by ancient stories of the cosmos and the natural beauty of Tulum after sunset, Stargazer blends storytelling, creativity, exploration, and mindful moments into an unforgettable nighttime.

[Discover More](#)

FIVE CURATED COLLECTIONS

ONE DAY ALIVE WITH TULUM



AWAKEN

Restored by the rhythm of the bay.

Sunrise yoga, oceanfront meditation, sound healing and jungle run club invite guests to choose movement or stillness as the Caribbean awakens.



EXPLORE

A bold Mayan perspective discovered by hand.

Mayan clay atelier, textile studio, house of cacao, artisan workshops and natural dye studio turn regional materials and creative traditions into participatory discovery.

FIVE CURATED COLLECTIONS.

ONE DAY ALIVE WITH TULUM



ESCAPE

Freedom to follow your own rhythm.

Floating relaxation, house of agave, pool rituals, DJ sessions and resort challenges open the day to restoration, energy and play.



GOLDEN HOUR

Soulful connection as the light softens.

Cocktail rituals, acoustic music and fire gatherings transform sunset into the day's shared moment.



AFTER DARK

Tulum comes alive.

Live music, jungle after dark, fire performances, DJ sessions and cultural showcases carry the destination's creative energy into the night.



CURATED EXPERIENCES

Whether you seek adventure, relaxation, or cultural immersion, we offer something for every guest. Engage in thrilling water sports, do sunrise yoga, and more.

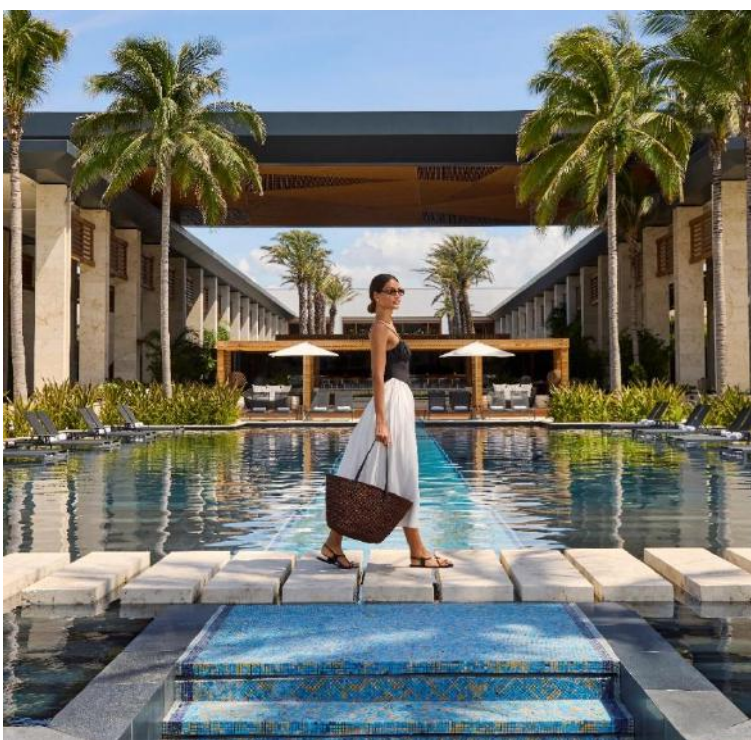
Discover experiences inspired by the soulful energy of Tulum, where wellness, connection, and bold expressions of Mayan culture come together at your own rhythm.

CURATED EXPERIENCES



HOLISTIC WELLNESS

Restore body and mind through beachfront yoga, Tai Chi, Qi Gong, fitness classes, and sound healing experiences inspired by the rhythms of the Riviera Maya.



SOULFUL CONNECTION

Connect with nature and discover the wonders of Tulum through bike tours, jungle explorations and stargazing experiences.



MAYAN DISCOVERY

Explore contemporary Mayan culture through creative workshops featuring painting, sculpting, and traditional crafts such as clay art, amulets, and macramé.



MUSIC & ENERGY

From resident DJs and live performances to vibrant evening experiences, discover the social energy that defines Tulkal.

OUR BESPOKE EXPERIENCES

ON & OFF-SITE IMMERSIONS

LOCAL DISCOVERY, PERSONALLY
GUIDED AT YOUR OWN RHYTHM.



Enhance your stay with a choice of one thoughtfully curated experience. Indulge in a personalized spa treatment or venture beyond the resort to explore the natural beauty of the Riviera Maya through a water adventure.

Personalized Spa Ritual

Enjoy a complimentary 40-minute spa treatment, thoughtfully tailored to your individual needs.

Cenote Adventure

Discover the crystal-clear waters and lush natural surroundings of the Riviera Maya on an immersive cenote experience.

Waterpark Escape

Embrace a day of adventure, refreshing waters, and unforgettable moments surrounded by nature.

Cenote Discovery

Explore the serene beauty of a natural cenote and connect with one of the Riviera Maya's most distinctive landscapes.

The bespoke experience is available for eligible reservations of four consecutive nights or more. This benefit is not available for Travel Agent/Advisor rates, Resident rates, GO Hilton rates, Standard Room Rewards, Premium Room Rewards, or other excluded rate plans. Experiences vary seasonally and are subject to availability. Additional restrictions may apply. One experience per stay, subject to availability.

CEIBA CLUB

Exclusive Adults-Only



Ceiba Club creates a dedicated Adults-Only retreat within Conrad Tulum Riviera Maya. Guests can unwind at Carbon Pool and Beach, gather at Ceiba Lounge or Chiringuito Carbon, and enjoy included dining at Autor. Beyond these spaces, the All-Inclusive experience continues through eleven culinary stories, Four Directions wellness, golden hour, and after dark—giving adults the freedom to enjoy Tulum from a more private rhythm.

Designed for those who seek a deeper sense of escape, Ceiba Club brings together moments of effortless leisure, elevated dining, and intentional connection. From slow afternoons by the water to intimate evenings beneath the stars, every detail invites guests to pause, reconnect, and embrace the natural beauty and soulful energy of Tulum.

Discover Ceiba Club



DEDICATED STAFF

From private check-in upon arrival, to a Dedicated Concierge to curate every extraordinary detail of your stay, to an impeccably attentive private dining staff and nightly turn-down service, as a Ceiba guest, you'll enjoy exceptional hospitality, customized just for you.

ENHANCED AMENITIES

Ceiba amenities invite discovery. A welcome gift of a hand-carved alebrije celebrates Mexican folk art and culture, while fresh fruit and regional wine in your room offer a taste of the local terroir.





AN ELEVATED JOURNEY OF TASTE

Discover Tulum through eleven distinct culinary perspectives, elevated by exclusive Ceiba privileges beyond the traditional all-inclusive experience. Enjoy curated wines, artisanal mixology, exclusive access to Chiringuito Carbon.

Complete the journey with access to Autor, a Michelin Guide-recognized restaurant where flavor, artistry, and discovery converge.

A CURATED IN-ROOM BAR

Created exclusively for adults, your private bar is curated with an elevated selection of wine, craft beer, soft drinks, and savory snacks—inviting unhurried moments on your private terrace or plunge pool.





DESIGNED FOR A MORE PRIVATE RHYTHM

Our Adults-Only accommodations offer a secluded bayfront retreat with a private plunge pools, direct access to Carbon Pool and Beach, and exclusive Ceiba Club privileges.

EXCLUSIVE ADULTS-ONLY AREA

Chiringuito Carbon & Carbon Beach Club are exclusive privileges reserved for Ceiba guests, offering access to a private Adults-Only beachfront retreat. Blending sophisticated coastal dining, signature mixology, and a vibrant yet refined social atmosphere, these exclusive venues provide a secluded escape where guests can unwind, connect, and savor Tulum's elevated beach club in an exceptional oceanfront setting.



PARKING

Valet Parking: Complimentary.

In/Out Parking: Available.

TERMS & CONDITIONS

- Luxurious rooms and suites, each with a private plunge pool
- Dedicated concierge, pre-arrival planning and Conrad 1/3/5 discovery
- Dining across participating restaurants and bars, with unlimited premium cocktails, wine, spirits and non-alcoholic beverages
- Daily curated experiences from wellness, culinary, creativity, culture, to music and connection
- Choice of a bespoke wellness, nature, or family-focused experience or excursion designed to showcase the beauty and spirit of the Riviera Maya***
- Poolside service with amenities and concierge touches
- Welcome amenity
- 24-hour in-room dining and daily refreshed minibar
- [MYTHOS World](#), age-specific family journeys from the Jungle Tour to The Stargazer
- [Ceiba Club's](#) Adults-Only accommodation and dedicated spaces, with Autor included***
- Gratuities, taxes and service charge included

*** All dinner restaurants are subject to availability and require a prior reservation. Restaurant reservations are subject to availability and must be made at least 48 hours in advance.

***Chiringuito Carbon and Autor restaurant is included for Ceiba Club guests. Autor is available to other resort guests at an additional charge; reservations are required.

***Bespoke experiences are available only for eligible reservations of four consecutive nights or more. This benefit is not available for Travel Agent/Advisor rates, Resident rates, GO Hilton rates, Standard Room Rewards, Premium Room Rewards, or other excluded rate plans. Experiences vary seasonally and are subject to availability. Additional restrictions may apply.

EXCLUSIONS

Experiences out of the all-inclusive will be available with an additional cost:

Laundry and Spa.

Cafetal: Bottled drinks, candies and snacks not made in house.

Special menus, tasting menus, wine list and culinary experiences

- **Maratea:** Salt crusted grilled fish, premium meat cuts
**Ribeye and Basque Tomahawk*
- **Ukai:** Omakase

CHECK-IN/CHECK-OUT

- Check-in: 3:00 p.m.
- Check-out: 12:00 p.m.
- Minimum Age To Register: 18
- **Late Check-Out Policy:** Late check-out is subject to availability and cannot be guaranteed. Additional charges apply. Please contact the Front Desk for availability and pricing.

PAYMENT

Cash only currency: Mexican Peso MXN.

Other Currencies: US Dollar or other currencies payments only in Credit.

Credit Cards: Accepted credit cards: American Express, MasterCard, Visa.

CANCELLATION POLICY

Cancellation policies may vary depending on the rate or dates of your reservation. Please refer to your reservation confirmation to verify your cancellation policy. If you need further assistance, call the hotel directly or contact customer service. Alternatively, you can cancel your reservation online.

INCLUDED ALCOHOL BRANDS

TEQUILAS:

- Herradura Añejo
- Sauza Hornitos Reposado
- Sauza Hornitos Plata
- 1800 Añejo
- Casamigos Blanco
- Casamigos Reposado
- Don Julio Blanco
- Don Julio Reposado
- Maestro Dobel Blanco
- Patrón Añejo
- Patrón Reposado

WHISKY:

- Jack Daniel's
- Jameson Irish Whiskey
- Abasolo
- Whisky Juan del Campo
- Suntory Whisky Toki
- Maker's Mark
- Bulleit Bourbon
- Woodford Reserve
- Chivas Regal 12 Años
- Dewar's White Label
- John Walker Black Label

MEZCALES:

- Creyente Joven
- Montelobos Espadín
- Mezcal Sin Pena Joven Espadín
- Amarás Espadín Joven
- 400 Conejos Blanco
- 400 Conejos Reposado
- Bruxo Espadín N°1
- Bruxo Pechuga de Maguey N°2
- La última y nos vamos Espadín

RON:

- Bacardi Blanco
- Bacardi 8 Años
- Flor de Caña 4 Años
- Captain Morgan
- Malibu Coconut
- Havana 3 Años
- Havana 7 Años
- Matusalem 15 Años
- Ron Libertad Blanco

GIN

- Beefeater
- Bombay Sapphire
- Ginebra Cantera Verde
- Armónico
- Tanqueray
- Gin Fresco 77

VODKAS:

- Ketel One
- Tito's Handmade
- Smirnoff
- Absolut
- Absolut Citron
- Saturnal

COGNAC:

- Remy Martin VSOP

WINES, BEER & SOFT DRINKS

- White, Red, Rose and Sparkling of the house
- Corona, Tecate Light, Modelo Especial & Heineken
- Water and sodas

**Beverage not included: Curated wine list, Champagne and Selected Premium liquor (Don Julio 1942, Louis XIII, Johnny Walker Blue Label/ Rare Tequila and Mezcal Collection)*

CONRAD®
TULUM RIVIERA MAYA

[WEBAPP](#)

CONRAD® SPA

[BOOK FOR TIME](#)



[EXPERIENCES](#)
([NOT INCLUDED](#))

IN-ROOM DINING MENU



CONCIERGE CONTACT

cunci.guest-experience@conradhotels.com